



Extension Manager Installation Manual

Release 1.2

Dispage Extension Manager Installation Manual

Release 1.2, 2015

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Install Procedure.

The procedure below shows how to install **Dispage Extension Manager (DEM)** in a running SugarCRM™ installation.

1. Download the DEM Installer.

The first step to install any Dispage Extension (and the Dispage “Extension Manager” itself) is to download the **Dispage Extension Manager Installer**.

The last version is available at the Github Project Page at:

<https://github.com/dispage/SugarCE-Add-ons/tree/master/Extension%20Manager>

2. Install the DEM Installer.

The Extension Manager Installer is a common SugarCRM module, and must be installed through the SugarCRM Module Loader.

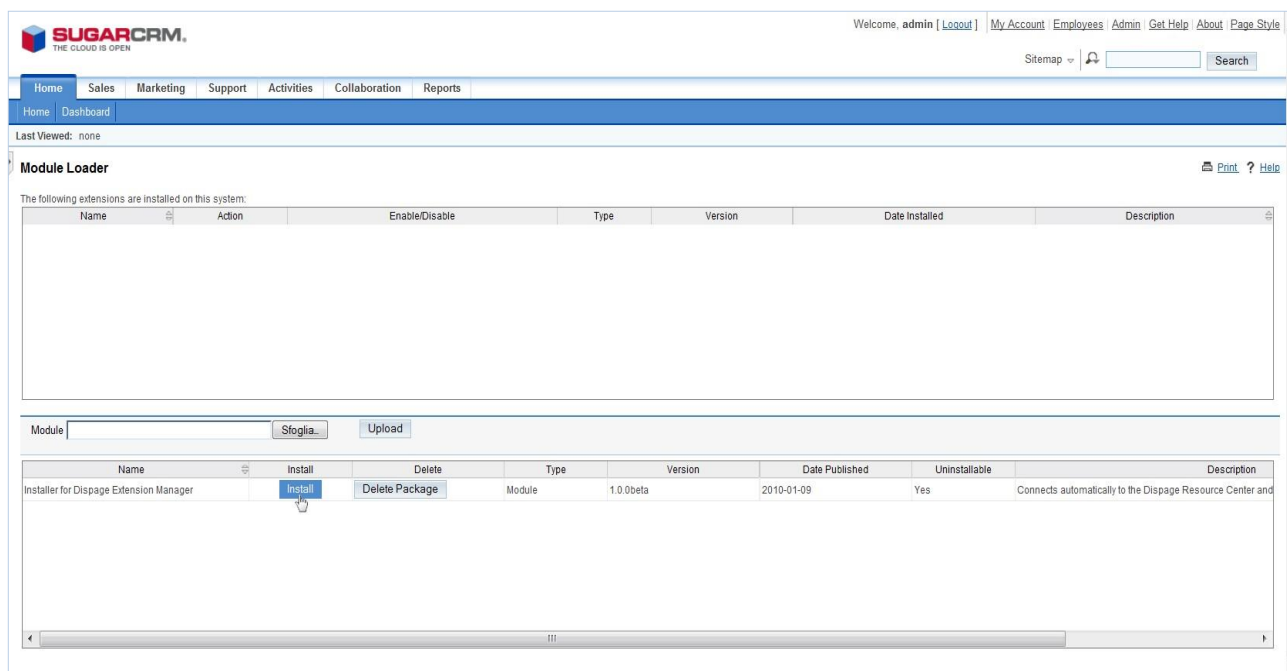


Figure 1

3. Connect to Dispage.

After having installed the DEM Installer, the Dispage Connection Popup comes up at the next click.

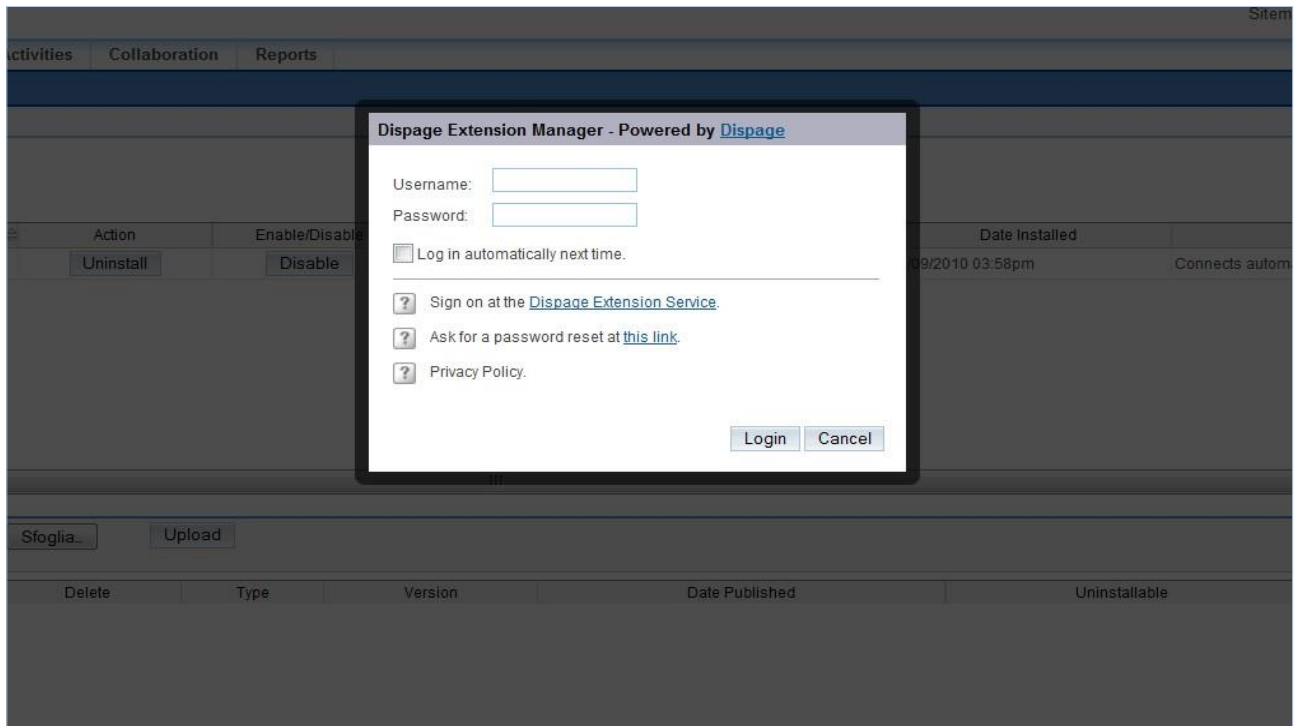


Figure 2

4. Sign on the Dispage Website.

If an Account at the Dispage Website (<http://www.dispage.com>) is already active, this step can be skipped.

Otherwise, a new account must be created from the Dispage registration page (Figure 3), accessible following the “**Dispage Extension Service**” link on the Dispage Popup.

The link is <http://www.dispage.com/index.php/component/comprofiler/registers>.

[home](#) ▶ [user registration](#)

dispage

[home](#) [Jelliphy](#) [SugarCRM products](#) [support](#) [customers](#) [contacts](#)

user registration

user details

* Username

* Email

* Password

* Confirm Password

* are required fields

billing information

customer type
☒ commercial ☐ non-commercial ✓

First Name Last Name ⚠

Company Name ⚠

Address ⚠

City ⚠ Zip/Postal Code ⚠

Country
 ⚠

newsletter subscription

☒ dispage news

Figure 3

WARNING

To proceed with the Dispage Extension Manager installation, **the account must be active.**

This means that the registration procedure must be entirely completed by clicking on the activation link of the approval email that is automatically sent to the email address entered in the form.

5. Use the Dispage credentials to authenticate.

The username and password of the Dispage Website Account must be used to authenticate to the **Dispage Resource Center (DRC)**, the Data Center that manages the extensions.

This step can be skipped the following times the users log in by checking the “**Log in automatically next time**” checkbox.

The **Privacy Informative Report** (that must be expressly accepted at the step 7) is available from the Login Popup. The link to the report is:

<https://github.com/dispage/SugarCE-Add-ons/raw/master/Extension%20Manager/privacy.txt>

To access the link from the Login Popup, the question mark icon on the left side of the title “**Privacy Policy**” must be clicked. The Privacy Report is available from the link in the writing “To find out which data will be transmitted to Dispage from your SugarCRM installation, follow [this link](#)”.

WARNING

The “Login” button must be clicked only if **all the terms of the Privacy Informative Report are read, understood and accepted**.

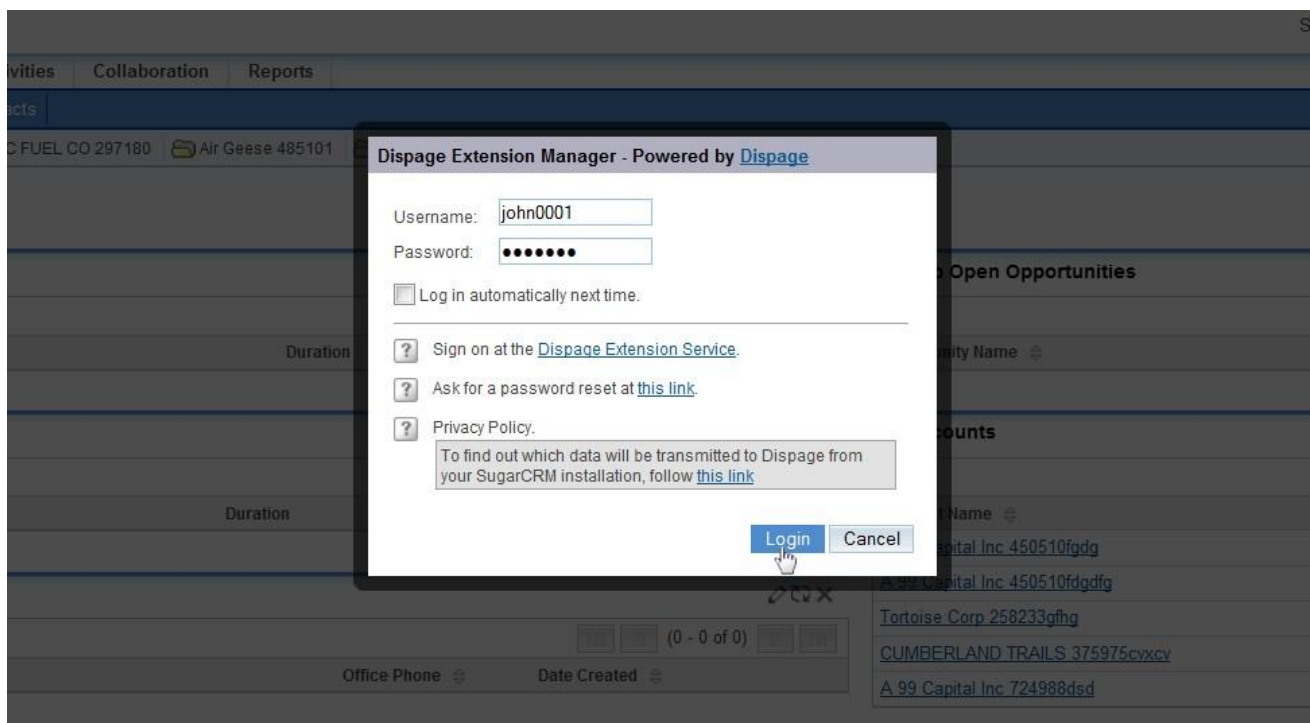


Figure 4

6. Confirm the installation of the extension.

As this is the first connection to the DRC, the installer detects that the **“Extension Manager”** extension must be installed.

The confirm is required to proceed with the installation process (Figure 5).

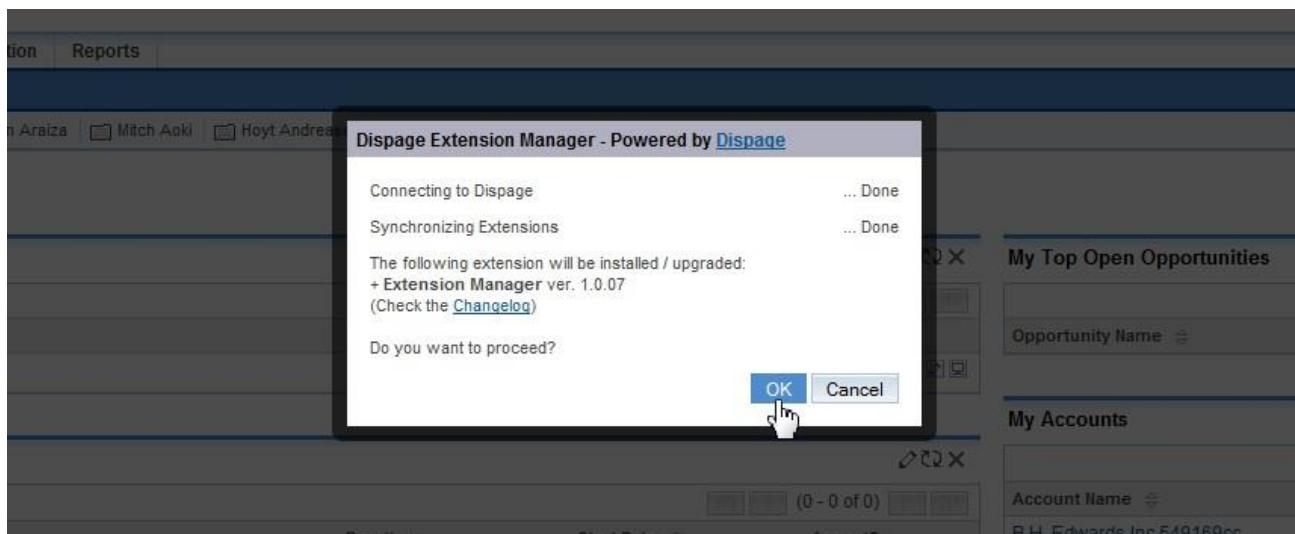


Figure 5

7. Accept the Privacy Informative Report.

To complete the installation, the above-mentioned **Privacy Informative Report** must be entirely read, understood and accepted (Figure 6).

8. Install Dispage Extension Manager.

After accepted the Privacy Report, the “Extension Manager” extension is **downloaded** from the DRC, then **installed** and **validated**.

If the installation is successful, the Popup looks like the one in figure 7.

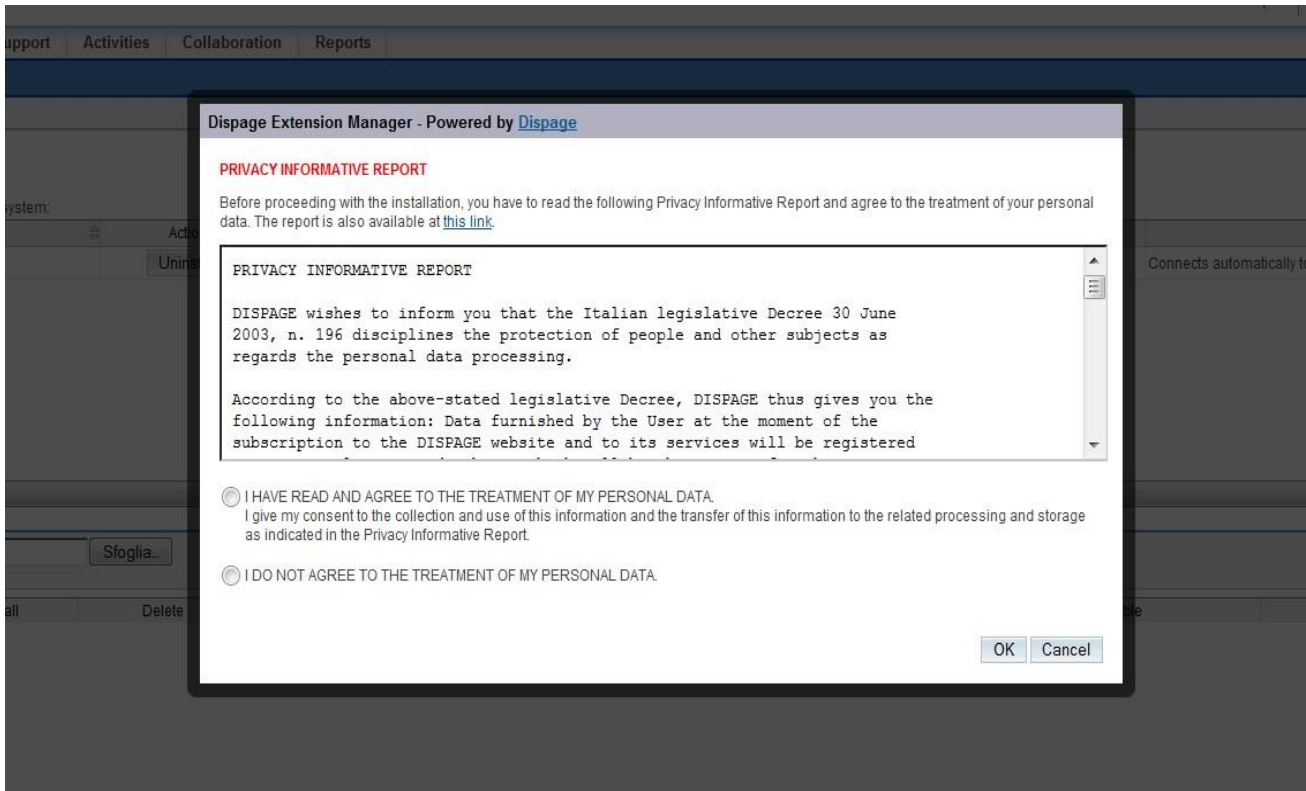


Figure 6

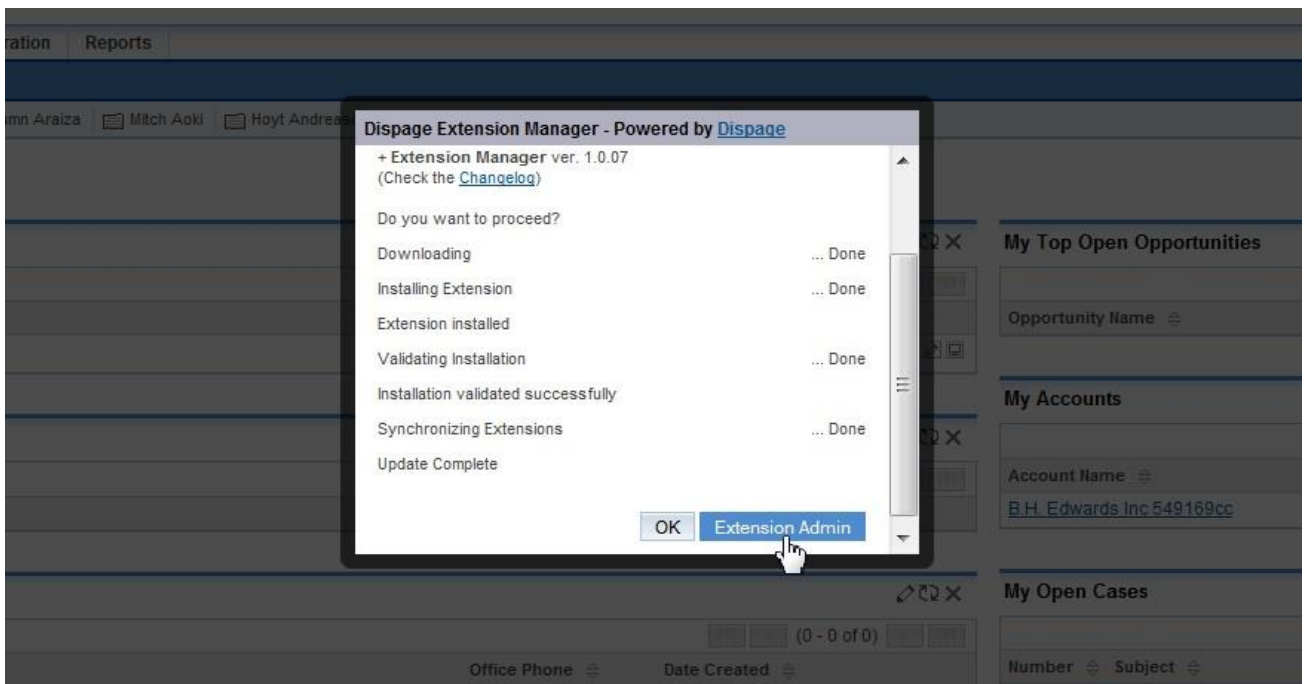


Figure 7

9. Go to the DEM Administration Panel.

The DEM Administration Panel can now be accessed to by clicking the “**Extension Admin**” button, or through the permanent link added to the SugarCRM top bar (the link blinks the first time the panel is viewed to help the user to localize it).

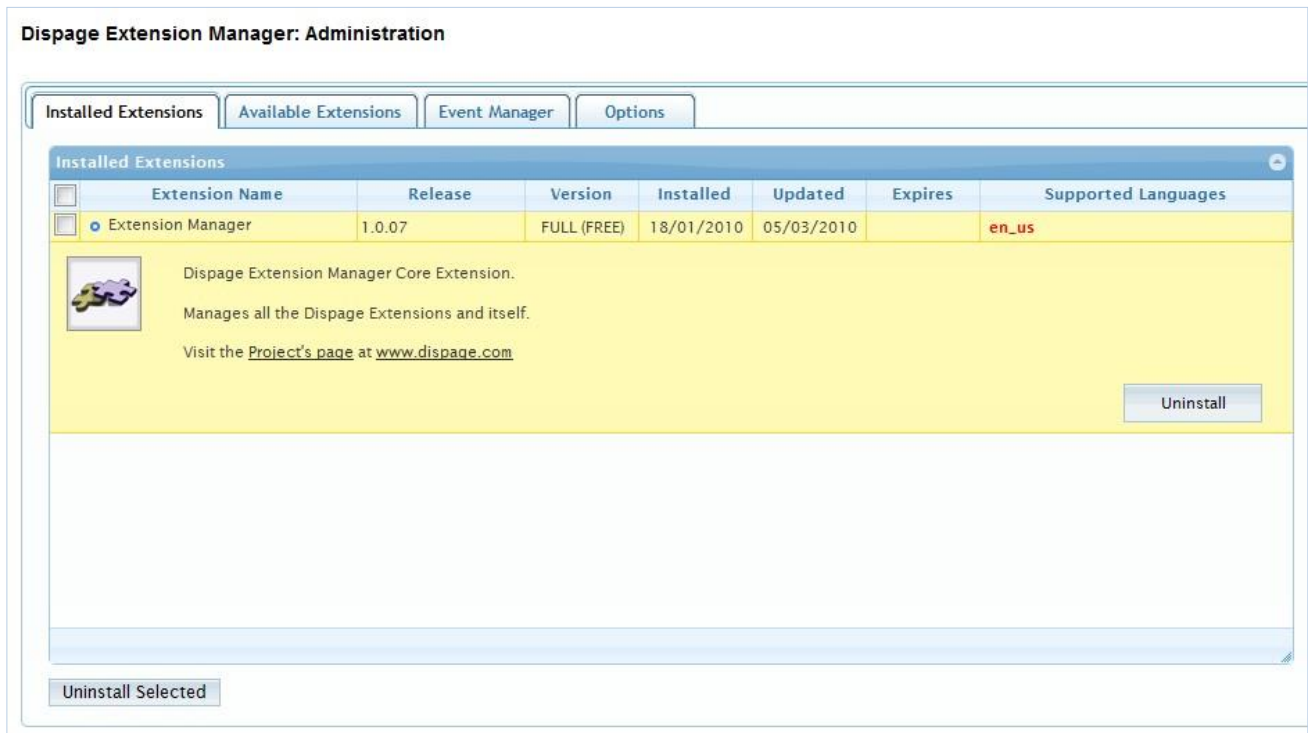


Figure 8

Uninstall Procedure.

To uninstall Dispage Extension Manager, the procedure is the following.

1. Uninstallation of all the extensions.

All the DEM extensions (including “Extension Manager” itself) must be uninstalled.

To uninstall an extension, it must be selected and then the “**Uninstall**” button from the extension detail panel must be clicked. After the confirm, the extension is uninstalled.

From the 1.0.06 version of DEM, all the extension can be selected and uninstalled at one time by clicking the “**Uninstall Selected**” button at the bottom-left of the tab (Figure 8)

2. Uninstallation of Extension Manager Installer.

Once uninstalled all the extensions, the Extension Manager Installer can be uninstalled as a regular SugarCRM package from the Module Loader (Figure 1).

Upgrading Extension Manager.

Extension Manager can be seamlessly upgraded through one of the methods reported below.

a. Upgrade from the connection popup.

The first time that a SugarCRM user having Administrator privileges connects to the DRC after that a new Extension Manager release has been published, a screen similar to the one in Figure 9 appears.

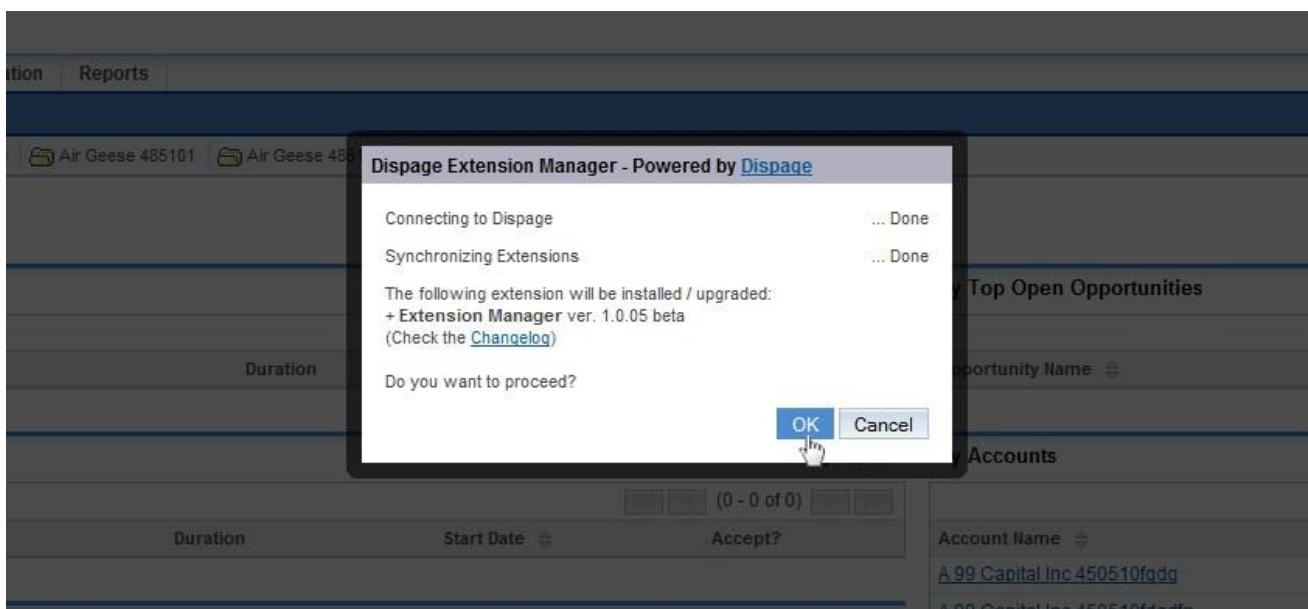


Figure 9

Before upgrading, the link to the **Changelog** of the new Extension Manager version is available under the information about the extension name and the version (“Extension Manager ver. 1.0.05 beta” in this example).

After the confirm, the new release of Extension Manager is **downloaded** from the DRC, then **upgraded** and **validated**.

Finally, the popup turns into the one shown in the Figure 7.

b. Upgrade from the DEM Administration Panel.

If the user clicks “**Cancel**” in the popup of the Figure 9, the upgrade option still remains available. It can be manually performed from the DEM Administration panel, simply by selecting the “Extension Manager” extension from the “**Installed Extensions**” tab (Figure 10).

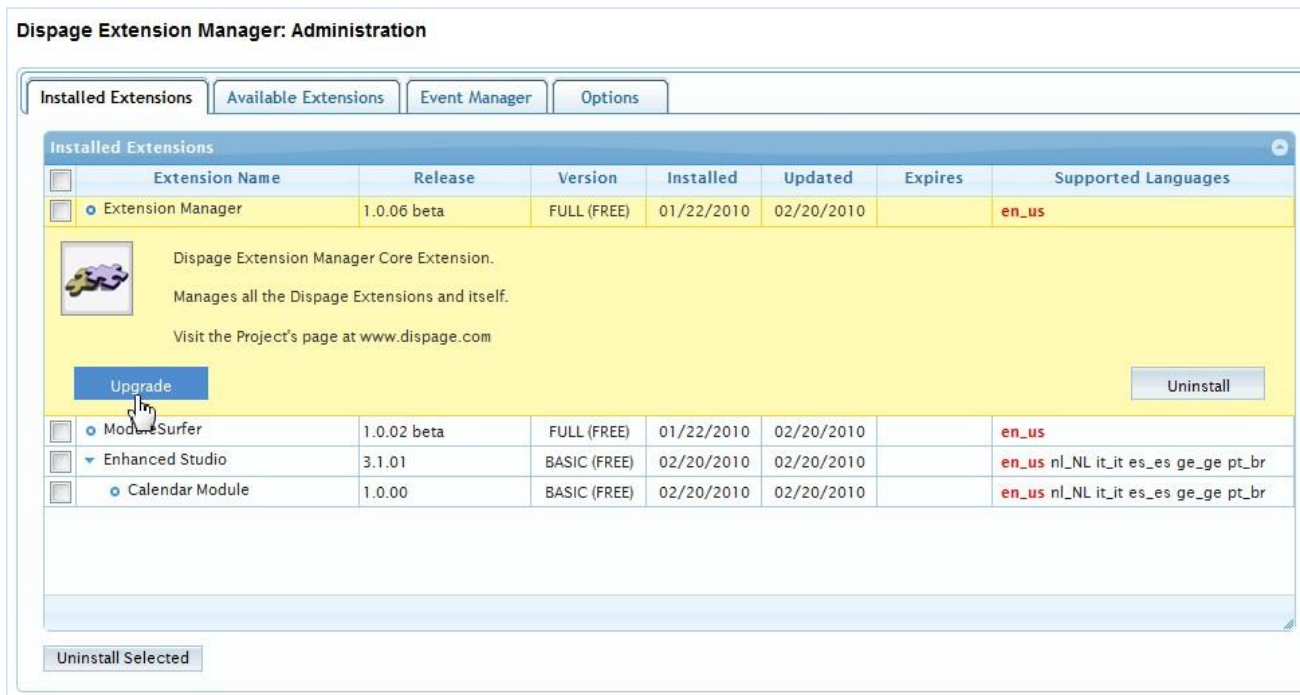


Figure 10

Then, if the “**Upgrade**” button is clicked, a popup similar to the one shown in the Figure 9 appears and the procedure continues in the same way as the point “a”.

Upgrading SugarCRM.

The procedure to safely upgrade SugarCRM is the following

1. Uninstall DEM Extension Manager and all the other extensions: this can be done by checking the "Select All" checkbox and clicking "Uninstall Selected"

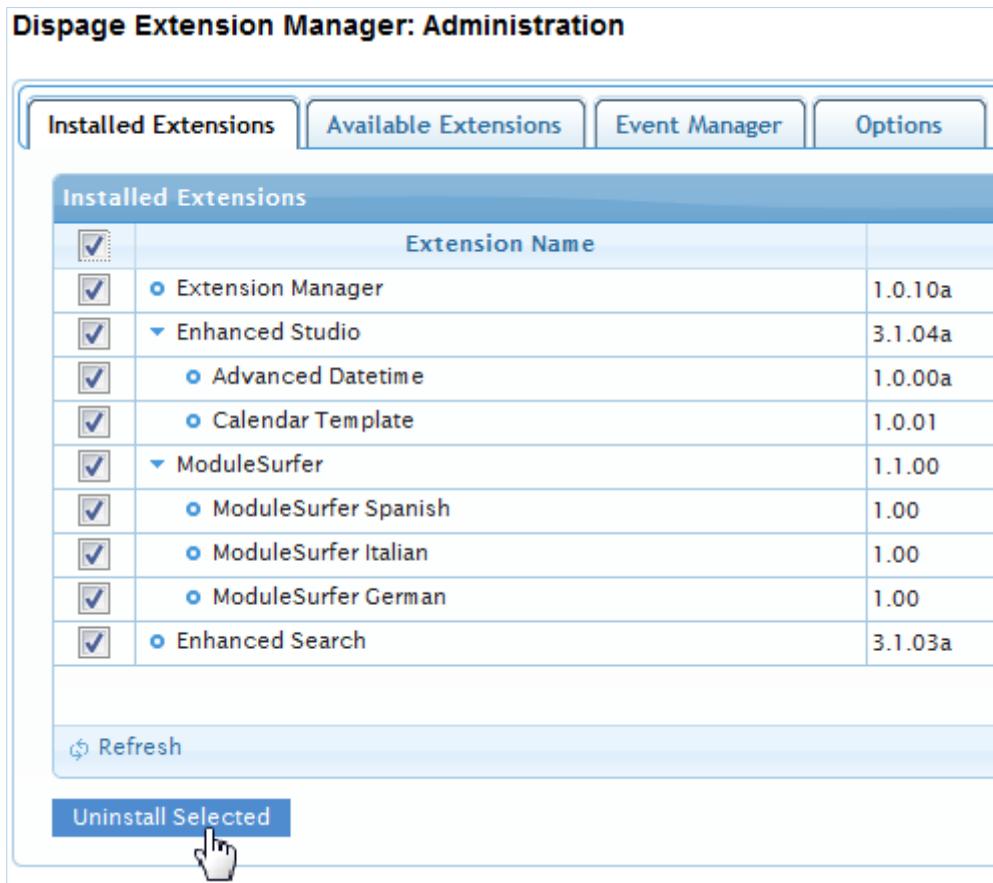


Figure 11

2. Uninstall the DEM installer form SugarCRM Module Loader
3. Upgrade SugarCRM
4. Re-install the DEM installer
5. Re-install DEM Extension Manager and all the other extensions