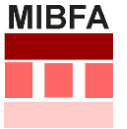




# MIBFA



*Managing pension funds for thousands in the minerals and mining industries*

## Why DBA Landscape Assessment

The Metal Industries Benefit Funds Administrators (MIBFA) provides administration services for various industry funds. MIBFA relies on their data for managing the pensions of their clients.

Through a DBA landscape assessment, we were able to propose a fully managed service solution for MIBFA's Microsoft SQL server environment. The Managed Services enables MIBFA to achieve excellent customer service in a timely, accurate and efficient manner.

MIBFA requires that their systems be online for 24 hours, 7 days a week. System failure will not only have an impact on the excellent customer service that they strive to accomplish but will have a *financial impact* on both MIBFA and their clients. If systems are not online, no payments can be made to fund beneficiaries, and in turn, contributions cannot be made to the funds.

## The Assessment's Outcome

The DBA landscape assessment enabled the vision and decision for MIBFA to have a fully managed, end-to-end service for their environment. MIBFA's systems are closely monitored to ensure constant uptime and reliability. MIBFA can now operate effectively and efficiently with minimal downtime including the processes pertaining to maintenance and service upgrades.

## Win Results

Our skilled team of database administrators (DBAs) ensured maximum uptime, performance and stability in MIBFA's SQL environment. The 24/7 availability and accuracy of MIBFA's stored information is part of the platform of the SQL services our dedicated team delivers. The DBA landscape assessment therefore ensured a perfect solution fit.

*"Microsoft SQL Server managed services enables MIBFA's databases to be available 99.9% of the time."*

*- MIBFA*