

MENLYN MAINE Central Square **Whole Food Market**

Terms and Conditions:

1. Products

- All products must be listed on the application form. **Include the ingredients you use to produce your products.**
- You may be asked to provide us with samples of your products for approval.
- **ONLY** banting products will be approved, i.e.: sugar free, low carb, healthy fat
- No vegetable oil (canola oil, sunflower oil, seed oils) no artificial preservatives, no wheat, etc.
- Stallholders are encouraged to specialise in a certain product and not have a table packed with a variety of different types of products. It can be confusing to a customer and might affect your sales.
- All products **MUST** display ingredients, and if possible the carb content.

Do NOT apply:

- If you aren't familiar with the LCHF lifestyle. (Check food lists here if you are uncertain: <https://realmealrevolution.com/wp-content/uploads/2019/02/List-Pack-A3.pdf>)
- Products with long lists of *foreign* ingredients
- Skin and body products containing paraffin or unnatural ingredients
- We do not sell art and crafts, jewellery, clothes, toys, etc.

2. Applications

- Applications are reviewed by our management team and dietitians.
- It will be **expected** of each trader to acquaint themselves with the basic guidelines of the Banting, keto or LCHF lifestyle. Do NOT apply if you do not know what the Banting and Keto lifestyles imply.
- All applications are considered in the light of the following factors:
 1. *How sellable the product is to our visitors*
 2. *Is it Banting and keto friendly and/or real food*
 3. *To what extent does it overlap and impact other stallholders*
- You will be informed via e-mail if your application was successful or not.
- **Applications accompanied by a COA certificate will get preference. If you do not have a COA, please contact me to discuss your situation.**

3. Bookings/Payment

- The application form is completed only once, you do not have to complete a new form for every market.
- Additions and alterations to your product range **MUST** be approved by management.
- When you receive an acceptance e-mail, your booking is only secured on payment of required stall fee.
- Stall fees must be paid in advance via electronic transfer, not later than the Monday preceding the market.

4. Fees

- The cost of a stall is as follows:

3x3m	R350 per Saturday	No cash payments on the day of the market.
3x3m stand + electricity	R400 per Saturday	Please bring own extension cord. What type of appliance will you be using? Max 16amps

- Fees go towards costs of venue rent, administration, marketing, salaries for workers to set-up on day, security and development of the market.

5. Trading time/Setup regulations

- Market trading hours are from **9am to 1pm**.
- Set up from 6am until 8:00 am.
- Vehicles may not enter certain areas of the market to off load directly at your stall area. There are **TWO** entrances to the market area where you will be able to off load, depending on your stall number. After off loading, vehicles **must then be moved to the designated parking area**.
- Your stall must be fully set-up by **8:15 am**. Be prepared for the early-bird clients even as early as 8am.

- Packing up of stalls is not permitted before **1pm**. All stalls **must remain until closing time**. Stalls must be kept neat and manned at all times
- If you are sold out before 1pm, put up a SOLD OUT sign and leave your table dressed up.
- Traders shall leave the area at the end of the market the way it was found. Pick up rubbish, waste, packaging, used serviettes, paper, etc surrounding your stall. You are welcome to use the allocated rubbish bins provided by management.

6. Your stall

- The venue layout will be sent to you a few days before the market. Your stall allocation will be clearly marked.
- Spaces are allocated at the sole discretion of the market management and will always be done to best fit the layout, look and feel of the market as a whole. As the market constantly grows, it can sometimes result in a change of your allocated spot.
- Stallholders shall bring own tables, chairs, gazebos, tablecloths, extension cords, etc. Tables and chairs are NOT available to rent. As we are an outdoor market, **gazebo's are compulsory**.
- Tablecloths must cover the **full front and sides of the table**. Put boxes and packaging material under the table. Stalls must be kept in a clean and tidy condition throughout the market.
- Stallholders may display their products any way they choose, but shall not place goods and gazebos outside their designated areas.
- In the interest of keeping a high standard at our market, **the styling and display of your stall at the market is vital**. An eye-catching, professional and appealing set-up will draw customers to your stall. Display CLEARLY your stall name and what you sell. Price **MUST** be displayed.
- Take extra care when using gas to ensure safety of all. Portable fire extinguishers are required. NO open fires are allowed.
- It is advisable to obtain alternative ways, other than cash, to collect payment from customers. (card machines/Snapscan/Zapper, etc). All these methods are relatively easy to obtain.

7. Public liability insurance

- It is each trader's own responsibility to trade legally and safely at all times.

- Damage and/or injury caused by traders' products or stall is own responsibility and we thus advise that traders have their own public liability insurance.
- Whole Food Market management and Menlyn Maine Central Square employees are not responsible for injury or accident caused by your product or exhibit, damage to or theft of your stock/property whilst you are attending our market.
- The trader shall indemnify the market management and Menlyn Maine Central Square from and against any claims, demands, actions, debts, liabilities and attorney's fees arising out of, claimed on account of, or in any manner predicated upon loss or damage to the property or the injuries or the death of any and all persons whatsoever, in any manner caused or contributed to by the trader or the trader's employees while in, upon or about the property where in the stall is located, or while going to or departing from the same and to indemnify the market management from and or any account of damages of any kind which they may be suffered as the result of the acts of any of the market contractors, agents, or employees in or about the property the market is at.

8. Marketing

- As with any event, we cannot guarantee visitor numbers but we will do our utmost to ensure that you have a successful market. Bad weather, load shedding or other interruptions is out of our control.
- We do extensive online marketing, advertising boards and banners are put up every week before the market and sometimes advertise in the printed media.
- We love to share pictures of the market and our traders on our social media pages, but please note that we only share quality pictures that is in line with our look and feel.
- You are **required** to like all our social media pages (Facebook, Instagram & Twitter) and undertake to like and share our posts on a regular basis.
- Instagram is the social media platform that became extremely popular. Do your business a favour and sign up.
- You agree that we can take photos of your products/stall and that these photos can be shared on our social media pages.

9. Cancellation

- Stall fees are non-refundable if cancelled at late notice, 5 days prior to market or without a valid reason.
- If you are unable to make it on market day, please let us know as early as possible so that we can fill the space (open stall spaces look unprofessional and negative impact on market).
- If you have not arrived to trade and have also not contacted us to inform what has happened we will assume cancellation and you will not be able to apply again.

Name	
Surname	
Business name	
Cell	
Email	
List of products (include ingredients)	
Do you have a COA certificate obtained from your local municipality	
YES	<input type="checkbox"/>
NO	<input type="checkbox"/>

Do you have a food handlers certificate?

YES

☐

NO

☐

Date and
signature

By signing this document, you agree to the terms and conditions.

Send pictures of your products and stall to karin@bantingmarket.com