

Dannette Tejada

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EXPERIENCE

- Jul. 2020 – Present **COLUMBIA ENGINEERING CODING BOOT CAMP** **New York, NY**
▪ GitHub: <https://github.com/dit1091>
▪ Portfolio: <https://dit1091.github.io/Responsive-Portfolio/>
▪ LinkedIn: <https://www.linkedin.com/in/dannettejedatejada/>
- Apr. 2018 – Present **MARSH, LLC** **New York, NY**
Vice President, Global Placement Operations
▪ Lead the Global Revenue Optimization Report project
– Streamline the monthly yield uplift reporting methodologies of all global offices in order to properly assess results towards end of year target
– Improve the Global Portfolio Solutions Database (GPSD) data quality by refining the user input options in order to capture the governance review protocols and performance metrics
– Guide global colleagues with GPSD in order to make sure the system users understands the database changes and are capturing and reporting accurate data s
- Apr. 2017 – Apr. 2018 **ERNST & YOUNG** **Tokyo, Japan**
Senior Consultant, Financial Services
▪ Lead the end to end claim process assessment of a global life insurer's claim operations
– Performed value stream mapping exercises to identify areas of waste to improve current and long term claims efficiency and accuracy
– Conducted workshops with key personnel and analyzed KPI's, staffing information, training documentation, and closed file review results to better comprehend process details and pain points
– Identified opportunities in which Insurer could eliminate non-value added processes and implement robotics to significantly reduce average claim processing time
– Identified outsourcing opportunities in order to create capacity for necessary roles and functions and to diminish over-time cost
- Jun. 2013 – Mar. 2017 **MARSH RISK CONSULTING, MARSH** **New York, NY**
Associate Consultant, Claims Consulting Practice
▪ Delivered Operational Assessments to identify claims process improvement and cost reduction strategies
▪ Identified \$1M + sales opportunities for National Sales & Zone Claim Leaders on a weekly basis
▪ Managed the marketing and sales strategy of the new business interruption cyber risk solution
▪ Streamlined the RFP process using multi-phased selection practice for clients deciding on new program vendors
▪ Analyzed effectiveness of current Return-to-Work Program and develop program options to meet client needs
▪ Audited client profiles of both process and protocol of Claim Management as to their effect on outcome
- Jan. 2013 – Jun. 2013 *Associate Consultant, Forensic Accounting & Claims Services*
▪ Provided forensic accounting analyses, measurements, and consulting services on matters dealing with Super Storm Sandy's economic and physical damages, insurance valuations, and financial investigations
▪ Performed reconciliations to trace funds and identify assets for recovery
- Jun. 2012 – Dec. 2012 **MARSH** **New York, NY**
Risk Analyst Intern, Renewable Energy
▪ Created business development focused proposal presentation decks for energy prospective clients
▪ Led an analyst group project to evaluate exposures and risk solutions of the 2012 Olympic Games
▪ Managed a project list of current and prospective accounts worth from \$10K to \$2M
- Jun. 2011 – Aug. 2011 **ERNST & YOUNG** **New York, NY**
Intern, Horizon Program
▪ Managed, executed, and presented a research project to enhance EY's internal communication practices
- Jun. 2010 – Aug. 2010 **AMBAC FINANCIAL GROUP, INC** **New York, NY**
Intern, Human Resources
▪ Managed human resources archival project to ensure document security and accessibility for 300+ employees
- Jun. 2009 – Aug. 2009 **JP MORGAN CHASE** **New York, NY**
Intern, Investment Bank Technology and Credit & Regulatory Risk Operations
▪ Designed, revamped, and formatted the content and layout for the web pages regarding the company's global Know Your Customer and Client Sponsorship teams and their compliance system; SKYC™
- Jun. 2008 – Aug. 2008 **DEUTSCHE BANK** **New York, NY**
Intern, Human Resources
▪ Organized one month to two year-long undergraduate initiatives in order to develop the internship programs

EDUCATION

Aug. 2010 – Dec. 2012 **NEW YORK UNIVERSITY** **New York, NY**
Graduated early with a Bachelor of Arts in Economics Minor: Business Dec. 2012

Aug. 2009 – May 2010 **LEHIGH UNIVERSITY** **Bethlehem, PA**

SKILLS

- Full-stack developer: HTML5, CSS3, JavaScript, jQuery, Java, Bootstrap, Command Line, and Git
- Proficient in Microsoft Office, MAC OS, OnBase, SKYC™, EMS™, Salesforce™, SharePoint
- Native Spanish speaker and writer

ACTIVITIES

- Marsh: Hispanic Organization of Leaders at Marsh (HOLA) – NYC Chapter Co-Chair
- Prep for Prep: Alumni, Admission Interviewer, and Advanced Math tutor
- StreetWise Partners: mentor at a program of professional development and job-skills training curriculum

AWARDS

- 2012 Hispanic Scholarship Fund Recipient, 2012 NYU President's Service Award, Goldman Sachs Scholar