



Printer at -50

Point Letter	2.4GHz	2.4GHz AP Name	5GHz	5GHz AP Name	Nearby AP (With similar signals)	Comments
A	-40	016-716	-50	016-716	016-716	
B	-44	" - 11	-53	016-716	" "	
C	-44	" - 11	-54	" - 11	" "	
D	-44	" - 11	-56	" - 11	" "	
E	-45	" - 11	-58	" - 11	" "	
F	-50	" - 11	-61	" - 11	" "	
G	-50	" - 11	-60	" - 11	" "	
H	-	-	-	-	-	
I	-	-	-	-	-	
J	-	-	-	-	-	
Notes:						

Instructions:

- Go to <https://housing.gatech.edu/halls/Pages/Hall-List.aspx> and find the floor map for the customer's floor.
- Use the Snipping tool on your computer and select a rectangle of the entire apartment/suite/dorm.
- Copy that and paste it into the picture placeholder at the top of this page. Drag it until it is the same size as the placeholder was previously.
- Record the strongest signal level of GTwifit at all of the following locations. (Note, you will need to continuously scroll to the top of the list to show the highest signal level at the most current time)
 - Outside the door of any roommate's dorm rooms
 - At Bed/Desk if they are present
 - Living Room (if applicable)
 - At Kitchen and Window
 - In Customer's room with the door closed
 - At Bed and Desk
- Record all information in the table provided above.
- Scan a copy of this page and attach it to the ticket
- Analyze your data and post your findings in the Internal notes.
- Notify a lead for them to decide what steps we take next with the ticket.