

Diva Smriti

College of Computing and Informatics
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RESEARCH INTERESTS

Human-Computer Interaction, Computer-Supported Cooperative Work, Health Informatics, Ubiquitous Computing, Technology for Underrepresented Populations.

EDUCATION

- 2019–2024 (expected) **Ph.D.** Student in **Information Science**, Drexel University, Philadelphia, PA
Advisor: Dr. Jina Huh-Yoo | GPA: 3.96/4.00
- 2017–2019 **M. S.** in **Human-Computer Interaction (HCI)**, University of Maryland, College Park, MD
Advisor: Dr. Eun Kyoung Choe | GPA: 4.00/4.00
- 2011–2015 **B.Des.** in **Design**, Indian Institute of Technology Guwahati, India | CPI: 7.73/10.00

EMPLOYMENT

- 06/2022–09/2022 **Amazon, Seattle, WA**
User Experience (UX) Research Intern
Conducted a Diversity, Equity, and Inclusion qualitative evaluation study using contextual inquiry.
Collaborated cross-functionally with Research, Design, DEI, Legal, and PR Teams.
- 10/2019–Present **Drexel University, Philadelphia, PA**
Graduate Research Assistant | Mentor: Dr. Jina Huh-Yoo
Use qualitative user-centered research methods such as interviews, usability testing, diary study to build emerging technologies for informal caregivers.
- 10/2017–05/2019 **University of Maryland, College Park, MD**
Graduate Research Assistant | Mentor: Dr. Elizabeth Bonsignore
Conducted bi-weekly participatory design research method sessions with children participants aged 8-12 years as part of Kidsteam.
- 05/2016–09/2016 **Spoonshot (dishq)**, Bangalore, India
User Experience Designer
Led user research of a mobile-based application for matching restaurants to users' food likings.
- 07/2015–04/2016 **Abzooba India Infotech Pvt. Ltd.**, Kolkata, India
User Experience Designer
Designed visualizations for indicating the company's key performance metrics.

HONORS AND AWARDS

- 2022 Human Computer Interaction Consortium (HCIC) Student Attendee
- 2021 Google CS Research Mentorship Program (CSRMP) Scholar
- 2021 Student Awardee, NSF SCH PI Workshop: Smart Health in the AI and Covid Era
- 2021 CRA-WP Grad Cohort for Women Workshop
- 2020–21 Grace Hopper Scholarship, Drexel University
- 2020 Cell2Society Aging Research Grant, Drexel University (\$2000)
- 2018 Research Improvement Grant, University of Maryland (\$600)
- 2018 Grace Hopper Scholarship, University of Maryland
- 2018 SOUPS 2018 - Best Poster Award [p1]
- 2011 Top 1% in Indian Institute of Technology - Joint Entrance Examination

PUBLICATIONS

Journal Articles (Rigorously Peer Reviewed)

- j3 Kocaballi, A.B., Sezgin, E., Clark, L., Carroll, J.M., Huang, Y., Huh-Yoo, J., Kim, J., Kocielnik, R., Lee, Y., Mamykina, L., Mitchell, E.G., Moore, R.J., Murali, P., Mynatt, E.D., Park, S.Y., Pasta, A., Richards D., Silva, L.M., **Smriti, D.**, Spillane, B., Zhan, Z., Zubatiy, T. (2022).
Design and Evaluation Challenges of Conversational Agents in Healthcare and Wellbeing.
Journal of Medical Internet Research (*JMIR*).
- j2 **Smriti, D.**, Kao, T.S., Rathod, R., Shin, J.S., Peng, W., Williams, J., Muijb, M., Colosimo, M., Huh-Yoo, J. (2022).
Motivational Interviewing Conversational Agent for Parents as Proxies for their Children in Healthy Eating: Development and User Testing.
Journal of Medical Internet Research Human Factors (*JMIR Human Factors*).
- j1 **Smriti, D.**, Ambulkar, S., Meng, Q., Kaimal, G., Ramotar, K., Park, S., Huh-Yoo, J. (2021).
Creative Arts Therapies for the Mental Health of Emerging Adults: A Systematic Review.
The Arts in Psychotherapy.

Conference Proceedings (Rigorously Peer Reviewed)

- c1 Badillo-Urquiola, K., **Smriti, D.**, McNally, B., Bonsignore, E., Golub, E., Wisniewski, P. (2019). **Stranger Danger!: Social Media App Features Co-Designed with Children to Keep Them Safe Online.**
ACM Interaction Design and Children (*IDC '19*).

Posters (Peer Reviewed)

- p4 **Smriti, D.**, Rathod, R., Huh-Yoo, J. (2021).
Toward Privacy Implications in Developing and Deploying Chatbots in Informatics Research: Analysis of Chatbot Development Platforms.
The Annual Symposium of American Medical Informatics Association (*AMIA '21*).
- p3 Kao, T.-S. A., Ling, J., **Smriti, D.**, Shin, J.Y., Peng, W., Huh-Yoo, J. (2021).
The Feasibility of Technology-Adapted Motivational Interviewing (TAMI).
Midwest Nursing Research Society (*MNRS*) Virtual Annual Research Conference '21.
- p2 **Smriti, D.**, Shin, J.Y., Mujib, M., Colosimo, M., Kao, T.S., Williams, J.R., Huh-Yoo, J. (2020).
TAMICA: Tailorable Autonomous Motivational Interviewing Conversational Agent.
EAI International Conference on Pervasive Computing Technologies for Healthcare (*PervasiveHealth '20*).
- p1 Badillo-Urquiola, K., **Smriti, D.**, McNally, B., Bonsignore, E., Golub, E., Wisniewski, P. (2018).
Co-Designing with Children to Address "Stranger Danger" on Musical.ly.
Symposium on Usable Privacy and Security (*SOUPS '18*). [BEST POSTER]

Workshop Papers and Abstracts (Juried)

- w5 **Smriti, D.**, Kao, T.S., Rathod, R., Shin, J.S., Peng, W., Williams, J., Muijb, M., Colosimo, M., Huh-Yoo, J. (2023).
Motivational Interviewing Conversational Agent for Parents as Proxies for their Children in Healthy Eating: Development and User Testing.
Workgroup on Interactive Systems in Healthcare (*WISH '23*).
ACM Human Factors in Computing Systems (CHI '23).

- w4 **Smriti, D.**, Rathod, R., Huh-Yoo, J. (2021). **Toward Privacy Implications in Developing and Deploying Chatbots: Analysis of Chatbot Development Platforms.** Workshop: Let's Talk about CUIs: Putting Conversational User Interface Design Into Practice. ACM Human Factors in Computing Systems (**CHI '21**).
- w3 **Smriti, D.**, Shin, J.Y., Mujib, M., Colosimo, M., Kao, T.S., Williams, J.R., Huh-Yoo, J. (2020). **TAMICA: Tailorable Autonomous Motivational Interviewing Conversational Agent.** Workshop: Conversational Agents for Health and Well-being. ACM Human Factors in Computing Systems (**CHI '20**).
- w2 **Smriti, D.**, DiMaria-Ghalili, R. A., Gitlin, L. N., Sarcevic, A., Yan, E., Huh-Yoo, J. (2020). **Information Quality Assessment Framework for Online Dementia Care Resources.** The Gerontological Society of America (**GSA**) 2020 Annual Scientific Meeting.
- w1 Mastrianni, A., **Smriti, D.*** (2020). **Exploring the Effect of Social Connections on Transactional Behaviors in Venmo.** Americas Conference on Information Systems (**AMCIS 2020**) TREOs.

Doctoral Consortium

- d1 **Smriti, D.** (2023). **Bringing Emotions into Practice: The Role of AI in Supporting Emotional Work in Informal Caregiving.** ACM Designing Interactive Systems (**DIS '23**). [To appear]

PRESENTATIONS AND INVITED TALKS

- 03/2021 Designing Conversational Agents for Health Management.
Drexel CHI User Experience Club, Philadelphia, PA.
- 04/2020 TAMICA: Tailorable Autonomous Motivational Interviewing Conversational Agent.
Oral Presentation at Drexel Emerging Graduate Scholars Conference, Philadelphia, PA.

PROFESSIONAL SERVICES

Reviewer

ACM Human Factors in Computing Systems (**CHI**) 2021, 2022 (Full papers, Late-Breaking Works)
 ACM Computer-Supported Cooperative Work and Social Computing (**CSCW**) 2021, 2022, 2023 (Full papers)
 ACM Designing Interactive Systems (**DIS**) 2023 (Full papers, Works in Progress)
 The Annual Symposium of American Medical Informatics Association (**AMIA**) 2020, 2021 (Full papers, Posters)
 ACM Interaction Design and Children (**IDC**) 2021 (Short Papers)
 Applied Clinical Informatics Journal 2021 (Full papers)

Student Volunteer

ACM Human Factors in Computing Systems (**CHI**) 2020
 ACM Computer-Supported Cooperative Work and Social Computing (**CSCW**) 2020

TEACHING EXPERIENCE

Teaching Assistant

Spring '23 INFO 608 - Human Computer Interaction (worked with Dr. Afsaneh Razi).
 Winter '22 INFO 616 - Social and Collaborative Computing (worked with Dr. Aleksandra Sarcevic).
 Fall '22 INFO 508 - Information Innovation through Design Thinking (worked with Dr. Polly College).

*The author(s) who contributed equally as the first author.

STUDENTS MENTORED

2021	Sukhi Sandhu, Masters student, Drexel University, College of Computing and Informatics
2021	Amoh Kwaku, Masters student, Drexel University, College of Computing and Informatics
2020–21	Rahil Rathod, Masters student, Drexel University, College of Computing and Informatics
2020	Nadien Zerban, Undergraduate student, Drexel University, College of Computing and Informatics
2020	Katelyn Moore, Undergraduate student, Drexel University, College of Biomedical Engineering, Science and Health Systems
2019	Sree Mahit Munakala, Masters student, Carnegie Mellon University, HCI

LEADERSHIP POSITIONS

2021–22	Vice President, Doctoral Students Association, College of Computing & Informatics, Drexel University
2020–21	Treasurer, Doctoral Students Association, College of Computing & Informatics, Drexel University

DIVERSITY, EQUITY, AND INCLUSION EFFORTS

2020–21	CHI Mentoring (CHIME) Workshop 2020, 2021
2019–20	Graduate Mentor for Undergraduate Students, Drexel Women in Computing Society
2018–19	Graduate Mentor for 2018 HCI Masters Students, University of Maryland, College Park

SKILLS

Research	Interview, participatory design, diary study, contextual inquiry, usability testing, thematic analysis, qualitative research, mixed-methods research, user research, descriptive statistics.
Design	User-centered design, rapid prototyping, empathy mapping, user journey, wireframing.
Code	HTML, CSS, JavaScript, jQuery, Python, SQL.
Software	NVivo, Miro, Figma, SPSS Statistical Analysis, Adobe Creative Suite, Balsamiq, Invision.