## **Eltecon Data Science Course by Emarsys**

#### Measuring effect through experimenting

András Bérczi

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### About me

- Background in Economics
- Works as Data Scientist @ Emarsys

What is an effect?

### What is an effect?

Added value of a treatment

## Why do we want to measure the effect?

To decide if our treatment works

### What to measure?

## What is worth measureing?

- Based on customer's need
- Validated by data based research
  - Will the algo work?
  - Does it scale?
  - Cost of the feature?
- Make sure you understand your feature/algorithm!

### Measure the effect of what?

- Adding a new feature to the software
- Change in the algorithm
- Change on the website/UI
- etc.

### How can we measure the effect?

- Simulation
- Based on historical data
- Experimenting

## How do we experiment?

## Setup

- Define what is the goal of your experiment, what you want to measure
- Measure one feature at a time
- (Or control for other effects)
- Split contacts randomly into control and treatment group(s)
- Do not change parameters during the experiment (Simpsons-paradox)

## There is always an effect...

- We can always measure something.
- Is there really an effect?

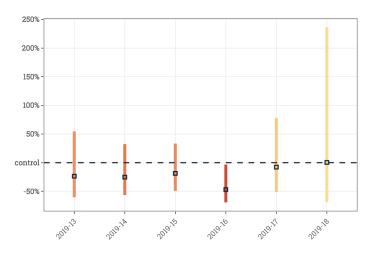
## There is always an effect...

#### STO's effect on open rate



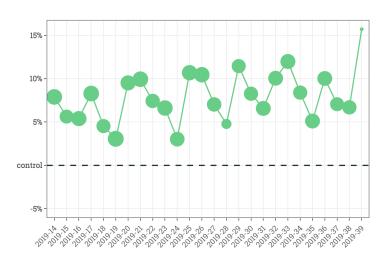
## But not necessarily significant!

STO's effect on open rate



## Know your data!

STO's effect on click rate



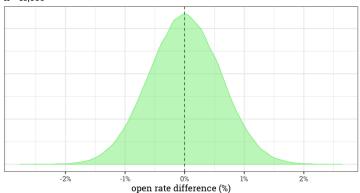
### Minimum Detectable Effect

A great blogpost by a great guy

### **Detectable Effects for Useless Feature**

#### Distribution of Detectable Effects

n = 10,000



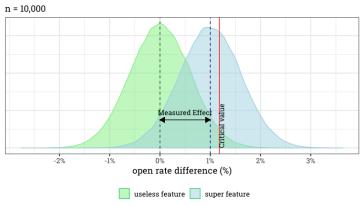
## **Hypothesis testing**

# Distribution of Detectable Effects when there is actually no difference in open rates

n = 10,000Measured Effect Critical value -2% -1% 1% open rate difference (%)

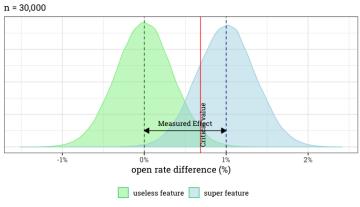
## But what if we really have an effect?

#### Distribution of Detectable Effects



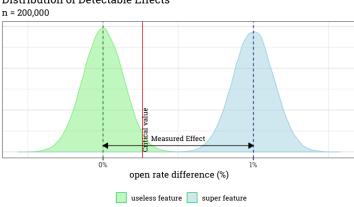
## Use more data points!

#### Distribution of Detectable Effects



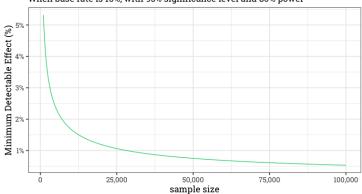
### Or even more!

#### Distribution of Detectable Effects

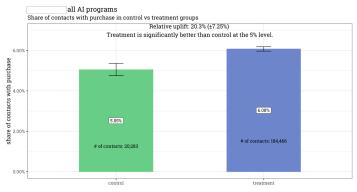


### We can calculate this in advance!

#### Distribution of MDE given different sample sizes When base rate is 10%, with 95% significance level and 80% power



## How to present



Contact behaviour is measured for 7 days from entering the program (currently until May 22, 2019)

How to present: Shiny app from Emarsys

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