

## TECHMART INDIA – LIMITED WARRANTY

**Effective Date:** January 1, 2024

**Applicable Across India**

### MANUFACTURER’S WARRANTY

This Limited Warranty (“Warranty”) is provided to you by **TechMart India**, a pan-India electronics retail platform (“TechMart”).

By purchasing and using any electronic product (“Product”) sold by TechMart, you agree to the terms of this Warranty. Please read this document carefully before using the product. If you do not agree to these terms, you may return the unused product in accordance with TechMart’s Return Policy.

This Warranty is separate from any statutory rights provided under applicable consumer protection laws and does not limit those rights. This Warranty is non-transferable and applies only to the original purchaser.

### 1. WARRANTY COVERAGE

#### (a) Warranty Period

TechMart warrants that the Product will be free from defects in materials and workmanship under normal usage conditions for a period of **two (2) years from the date of purchase**, unless otherwise specified.

#### (b) Scope of Warranty

This Warranty applies only to defects arising from normal use of the Product in accordance with the manufacturer’s instructions.

#### (c) Implied Warranties

Where applicable law provides for implied warranties, such warranties are limited in duration to the Warranty Period, unless otherwise required by law.

#### (d) Definitions

- **“You”** refers to the original purchaser of the Product.
- **“Normal Use Conditions”** refer to standard consumer use as described in the product documentation.

### 2. WARRANTY DURATION

Unless a longer period is required by applicable consumer protection laws, this Warranty remains valid for **two (2) years** from the date of purchase.

### **3. TERRITORIAL COVERAGE**

This Warranty is valid **across India**. Warranty service availability may vary by location based on authorized service center coverage.

### **4. HOW TO OBTAIN WARRANTY SERVICE**

#### **(a) Initial Support**

Before initiating a warranty claim, customers are encouraged to review basic troubleshooting steps provided by TechMart support.

#### **(b) Claim Process**

If the issue persists, customers must:

1. Contact TechMart customer support
2. Provide the invoice and date of purchase
3. Describe the issue clearly
4. Submit the Product to an authorized service center if requested

#### **(c) Data Responsibility**

Before submitting the Product for service:

- Back up all personal data
- Remove confidential information

TechMart is not responsible for loss of data or personal information during the service process.

### **5. TECHMART'S RESPONSIBILITY**

#### **(a) Inspection**

Once the Product is received, it will be inspected to determine eligibility under this Warranty.

#### **(b) Resolution**

If a defect covered by this Warranty is confirmed, TechMart may, at its discretion:

- Repair the Product
- Replace the Product with the same or an equivalent model
- Refund the purchase price

#### **(c) Post-Service Coverage**

Repaired or replaced Products will be covered for the remainder of the original Warranty Period or **90 days**, whichever is longer.

#### **(d) Exclusive Remedy**

To the maximum extent permitted by law, repair, replacement, or refund shall be the customer's exclusive remedy under this Warranty.

### **6. WARRANTY EXCLUSIONS**

This Warranty does **not** cover Products that are:

- Physically damaged or mishandled
- Exposed to liquid or moisture
- Modified, tampered with, or repaired by unauthorized personnel
- Used with incompatible accessories
- Affected by power surges or improper electrical supply
- Subject to normal wear and tear or cosmetic damage

Consumable components are excluded unless the failure is due to a manufacturing defect.

### **7. EXCLUSION OF CERTAIN DAMAGES**

To the maximum extent permitted by law, TechMart shall not be liable for indirect, incidental, or consequential damages, including loss of data, profits, or business interruption resulting from the use or inability to use the Product.

### **8. ADDITIONAL TERMS**

Any attempt to bypass safety mechanisms or technical limitations of the Product may result in permanent malfunction and will void this Warranty.

### **9. GOVERNING LAW**

This Warranty shall be governed by and construed in accordance with the laws of **India**, and disputes shall be subject to the jurisdiction of Indian courts.

**This warranty document is fictional and created solely for demonstration and hackathon purposes.**