# BDAD

# Project Description & Flow TEAM H:

Akshay Saxena (BDA 01) Divij Bhutani (BDA 02) Chandan Kamal (BDA 03)

**Project Description:** Our main aim is to provide a complete solution for understanding customer feedbacks through twitter data and knowledge graph to decide various strategies and changes a brand/company/organization can make to their product/service for better customer satisfaction.

## Platform:

Jupyter Notebook

#### For Tweet Extraction:

Python

**Twint** 

PySpark

## For Knowledge Graphs:

Neo4j

## **Project Flow:**

