



GARRETT GLICK

QA Test Automation Engineer

CONTACT

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Denver, USA



in/holisticautomation



divine-waters

SKILLS

Cypress	10 years
Playwright	4 years
JavaScript	8 years
Python	4 years
GitHub Actions	4 years
JIRA	8 years
Microsoft Office Suite	15 years
Git	10 years
Test/Process Automation	10 years
OpenAI API	4 years
Browserstack	5 years
Azure DevOps	3 years
WebdriverIO	5 years
Cucumber	5 years
Selenium	5 years
Appium	4 years
SQL	1 year

EDUCATION

Bachelor of English
Appalachian State University
2004 - 2008

PROFESSIONAL SUMMARY

Senior QA Automation Architect with 15+ years of experience leading testing for web, native apps, and APIs across pharma, e-commerce, gaming and emerging tech. Skilled in Cypress, Playwright, CI/CD, load testing, end-to-end, and performance testing. Builds tools that streamline QA, improve deployment speed, and elevate team efficiency. Strong advocate for accessibility and ADA compliance, ensuring inclusive user experiences. Proven leader in driving automation-first transformations and mentoring QA teams.

Experienced in leading hands-on training and onboarding for cross-functional teams (QA, design, dev, copy, stakeholders). As QA Lead and Scrum Master at both Small Planet & JUICE Pharma, I hired and trained test interns and 3rd party QA teams, facilitated Agile ceremonies, and implemented Jira/Kanban workflows for technical and non-technical staff.

PROFESSIONAL EXPERIENCE

QA Lead

Apr 2019 – Feb 2024

JUICE PHARMA WORLDWIDE

Operator of healthcare advertising agency intended to serve healthcare professional, patient, and consumer promotion.

- Led agency-wide QA automation overhaul, replacing 80% of manual tests with Cypress and Playwright suites, manual QA times by over 60%, and accelerated release cadence by 30%
- Built a custom automated ADA Compliance Toolkit (axe-core) with actionable remediation reports.
- Designed SEO Automation Engine with Googlebot emulation to validate meta tags, canonical structures, and crawl readiness.
- Created tools for Competitive Data Extraction and Redirect Validation to support digital marketing integrity.
- Developed CI/CD pipelines in GitHub Actions to run automated tests on push/PR with visual reporting.
- Executed 22,000+ regression, API, load balancing, e2e and integration test runs across platforms, devices and browsers.

Skills: JavaScript, Python, HubSpot, WordPress, Cypress, Playwright, HTML/CSS, GA4 + GTM, Selenium, Postman, Browserstack, JIRA, Axe Accessibility Tools, GitHub Actions, Zephyr for JIRA, Email On Acid, Serverless Functions, Litmus, Node.js, Figma, Visual Studio Code

QA Director

Aug 2018 – Apr 2019

SMALL PLANET DIGITAL

Brooklyn based company that creates award-winning mobile apps and web platforms for Fortune 500 companies.

- Built QA department from scratch, hired support team, streamlining development cycles and relieving QA from producers.
- Formalized QA processes including onboarding, test planning, and build automation and collaborated with developers to execute Espresso tests.
- Integrated Slack-based crash reporting bot to aid dev handoff.

Skills: XCode, Android Studio, GitHub, Unity, Visual Studio Code, pytest, Linux Shell, Fastlane, JIRA, Crashlytics, Espresso, XCTest, Appium, Charles Proxy

● **Producer**

Jan 2015 – Aug 2018

SMALL PLANET DIGITAL

- Delivered iOS and Android apps for Disney, Planned Parenthood, Fujifilm and Fanduel in healthcare, gaming, and blockchain, including HIPAA-compliant features.
- Oversaw agile ceremonies, acting as Scrum Master for backlog grooming, and client QA SLAs.

Skills: JIRA, Slack, Zoom, ADB, Mixpanel

● **Project Manager**

May 2014 – Dec 2014

COLLINS

Transformation consultancy and Ad Age's 2023 Transformation Firm of the Year, as well as Ad Age's 2024 & 2025 Design Firm of the Year.

- Ran full-lifecycle delivery for branding and design projects for Target Corp, writing SOWs and facilitating stakeholder workshops.

Skills: Microsoft Office, Adobe Creative Suite, Google Workspace

● **Product Manager / Account Executive**

Jul 2013 – Feb 2014

Project Manager / Account Manager

July 2012 - Jul 2013

FAHRENHEIT MARKETING

Full-service agency delivering premium web design, development, and digital marketing services to local and global clients such as Gatorade and ALK.

- Promoted from Project/Account Manager to Product Manager / Account Executive
- Oversaw agile ceremonies, acting as Scrum Master for backlog grooming, and client QA SLAs.

● **Project Manager / Account Manager**

Jun 2011 – Jul 2012

BLACK BOX SOCIAL MEDIA

Digital marketing agency specializing in social media management, online reputation, lead-generation, and sales conversions for clients across the globe.

- Directed SEO and ORM strategies for digital clients.

● **ESL Instructor (Corporate + K-12)**

2009 - 2011

LANGUAGE CUBE / KID'S COLLEGE

Leading language education institutions providing ESL instruction for corporate clients and K-12 students.

- Delivered custom ESL curriculum for executives and children, improving language acquisition across all age groups.

ORGANIZATIONS

● **Therapeutic Child Care Specialist**

HELPING HAND HOME FOR CHILDREN

Nonprofit organization providing residential treatment, education, and therapeutic services for children in need.

● **Public Speaker and Advocate for Ugandan Child Soldiers**

INVISIBLE CHILDREN

International nonprofit working to end violence and exploitation facing vulnerable communities in central Africa.

