

Garrett Glick



Personal info

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<https://github.com/divine-waters>

Profile

Senior QA Automation Architect with 15+ years of experience leading testing for web, native apps, and APIs across pharma, e-commerce, and emerging tech. Skilled in Cypress, Playwright, CI/CD, and performance testing. Builds tools that streamline QA, improve deployment speed, and elevate team efficiency. Strong advocate for accessibility and ADA compliance, ensuring inclusive user experiences. Proven leader in driving automation-first transformations and mentoring QA teams.

Experienced in leading hands-on training and onboarding for cross-functional teams (QA, design, dev, copy, stakeholders). As QA Lead and Scrum Master at both Small Planet & JUICE Pharma, I hired and trained test interns and 3rd party QA teams, facilitated Agile ceremonies, and implemented Jira/Kanban workflows for technical and non-technical staff.

Work experience

New York, NY

Apr 2019 – Feb 2024

QA Lead

JUICE PHARMA WORLDWIDE

Operator of healthcare advertising agency intended to serve healthcare professional, patient, and consumer promotion.

- * Led agency-wide QA automation overhaul, replacing 80% of manual tests with robust Cypress and Playwright suites.
- * Built a custom automated ADA Compliance Toolkit (axe-core) with actionable remediation reports.
- * Designed SEO Automation Engine with Googlebot emulation to validate meta tags, canonical structures, and crawl readiness.
- * Created tools for Competitive Data Extraction and Redirect Validation to support digital marketing integrity.
- * Developed CI/CD pipelines in GitHub Actions to run automated tests on push/PR with visual reporting.
- * Executed 22,000+ regression, API, load balancing, e2e and integration test runs across platforms, devices and browsers.
- * Reduced manual QA times by over 60%, and accelerated release cadence by 30%.

Brooklyn, NY

Aug 2018 - Apr 2019

QA Director

Small Planet Digital

Brooklyn based company that creates award-winning mobile apps, web platforms, and other digital products that people love to use.

- * Built QA department from scratch, hired support team, streamlining development cycles and relieving QA from producers.
- * Formalized QA processes including onboarding, test planning, and build automation and collaborated with developers to execute Espresso tests.
- * Integrated Slack-based crash reporting bot to aid dev handoff.

Brooklyn, NY

Jan 2015 - Aug 2018

Producer

Small Planet Digital

- * Delivered iOS and Android apps for Disney, Planned Parenthood, Fujifilm and Fanduel in healthcare, gaming, and blockchain, including HIPAA-compliant features.
- * Oversaw agile ceremonies, acting as Scrum Master for backlog grooming, and client QA SLAs.

New York, NY
May 2024 - Dec 2014

Project Manager

COLLINS:

Transformation consultancy and Ad Age's 2023 Transformation Firm of the Year, as well as Ad Age's 2024 and 2025 Design Firm of the Year.

* Ran full-lifecycle delivery for branding and design projects for Target Corp, writing SOWs and facilitating stakeholder workshops.

Austin, TX
Jul 2013 - Feb 2014

Product Manager / Account Executive

Fahrenheit Marketing

Delivers premium web design, web development and digital marketing services to local and global clients such as Gatorade and ALK.

* Promoted from Project Manager into this role
* Led agile sprints as Scrum Master and conversion optimization campaigns for e-commerce clients.

Austin, TX
July 2012 - July 2013

Project Manager / Account Manager

Fahrenheit Marketing

Austin, TX
Jun 2011 - Jul 2012

Account/Project Manager

Black Box Social Media

Trusted experts in helping companies and brands generate leads, connect with audiences, and sell their products and services across the globe.

* Directed SEO and ORM strategies for digital clients.

Seoul, Korea
2009 - 2011

ESL Instructor (Corporate + K-12)

Language Cube / Kid's College

* Delivered custom ESL curriculum for executives and children, improving language acquisition across all age groups.

Education

BA: English and English Studies, Appalachian State University

2004 - 2008

Skills + Proficiencies

XCode	Python
JavaScript	Cypress
Playwright	HTML/CSS/SASS/LESS
Postman	JIRA
Axe Accessibility Tools	GitHub Actions
Litmus	HubSpot CRM + API
GA4 + GTM	Selenium
Browserstack	Zephyr for JIRA
Email On Acid	Serverless Functions
Node.js	Figma
Wordpress	Visual Studio Code
Android Studio	Git
Linux Shell	Fastlane
Crashlytics	Espresso
XCTest	Appium
Charles Proxy	Unity
pytest	Structured Data (JSON-LD)
Zoom	Google Cloud
ADB	MixPanel

Adobe Creative Suite

Miro

SQL

DevOps

Unit Testing

End-to-End Tests

Microsoft Azure

Google Gemini

Microsoft Office Suite

ProofHQ

Locust

Code Auditing & Review

Load Balancing Tests

Stripe

Open AI API

Claude AI