

Table A. SOW Identification Information	
Title of Statement of Work	SOW for handling Special SCIs
BigBankA Contract Reference Number	
InfyGenZ Contract Reference Number	INF100799**400

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1 Parties to this Statement of Work

Table B. Legal Entity and Organization Information	
BigBankA Legal Entity Name and Address	Supplier Legal Entity Name and Address
BigBankA <NAME> <ADDRESS>	InfyGenZ Limited, Plot No. 44 & 97A, <ADDRESS>
BigBankA Service Recipient Location	Supplier Delivery Location(s)
BigBankA <NAME> <ADDRESS>	Refer to section 6 of the SoW
BigBankA Project Manager	Supplier Project Manager
<NAME>	<NAME>
BigBankA IT Functional Area	AMS CBS IT SAP & CS
Clarity ID (optional)	NA
Work Order Number (optional)	NA
Cost Center/CAR-ID (optional)	NA

Table C. Relevant Contractual Framework
This Statement of Work is entered into under and in accordance with GMSA signed between BigBankA and InfyGenZ Ltd on 27 th April 2017 (the Agreement). The terms and conditions of the Agreement are hereby incorporated into this Statement of Work.

2 General Terms and Conditions

Terms and Conditions for this Statement of Work are governed by the Agreement and include, but are not limited, to the following:

- Governing law

- Governance and Dispute Resolution
- Termination
- Authorized subcontractors
- Authorized signatories
- Payment terms
- Application of foreign exchange rates
- Statement of Work change request procedures and documentation requirements
- Surcharges for overtime, holiday, weekend and other off-shift work
- Obligations regarding the use of Key Supplier Personnel or Named Resources

3 Project Information

Table D. Project Description

<p>The objective of this document is to articulate the delivery, governance and commercial model to deliver Special Standard Catalogue Items (SCIs).</p> <p>The intent of both Parties is for the Supplier to take ownership and responsibility for delivering the agreed scope, managing the quality and optimize cost of service delivery. Supplier shall demonstrate the quality being achieved and enable discussions of areas of improvement and adherence to Customer compliance and policies.</p> <p>The general principles applying to this Statement of Work are that the Customer will:</p> <ul style="list-style-type: none">- Retain overall responsibility for the Special SCI framework (Definition, Delivery Process and Commercial model);- Communicate and liaise with Business Units and Divisions on new Delivery Model;- Provide approvals in accordance with the procedures set out in this SOW. <p>Activities fall under Special SCI category if the total effort is less than 3 Man Days (MDs) and one or more of the below criteria's are met:</p> <ul style="list-style-type: none">▪ Activity is GxP relevant and requires formal testing▪ Documentation update (FS/ DD) is required▪ Business PO or e-Compliance approval in CR is required▪ Longer Lead time - Core change/ Multiple system deployment/ Business confirmation▪ ABAP development might be needed▪ 3rd party dependency – Coordination with 3rd party vendors might be needed

Process Definition and SLA:

SCI Type	Change Management process	Testing Type (by IT)	Additional requirements
GxP Relevant	Normal	Formal Testing	eCompliance Manager and PO Approval
Core Change	Normal	Formal Testing	Core governance, Multiple system transport, Multiple sites testing
Business Confirmation needed	Lean	Screening Only	Business testing/ Confirmation mandatory
Involvement of other teams (ABAP, SIAM, TSA)	Normal	Formal Testing	Documentation (FS/DD/OQ), Coordination with teams
Pre-requisites to be fulfilled	Lean	Screening Only	Follow up with Business

- Special SCIs have been finalized based on above definition along-with Unit Price per SCI.
- Half-yearly maintenance process for addition or deletion of Special SCIs has been defined.

Prerequisites

- BigBankA will communicate business on new set of catalogue items added in the list.
- Business to provide clear requirements in ticket when raising special SCI ticket.
- InfyGenZ will pass the ticket to Enhancement team of BigBankA in case requirements are not clearly defined in the ticket and require lot of clarifications with Business.
- InfyGenZ will be responsible to deliver the Special SCIs within fixed agreed SLA irrespective of the ticket priority given in SCI ticket,
- Delivery of special SCIs will be done completely from InfyGenZ ERP IT Service Operations team and includes special SCIs which require ABAP changes;

Assumptions

- Special Standard Catalogue Items will allow daily transport on working day only.
- Transports will not be allowed during month freeze period; however, exceptional transport can be arranged for urgent requests, where business cannot wait for the freeze period to be over. This will follow the exception transport process as defined in standard Change Management process.
- Special SCIs will be independent and will have no dependency outside AMS Service Operations except for Business approvals.
- Delivery timelines for SCIs cannot be dependent on the parallel enhancement with enhancement team.

Other Supplier Responsibilities

Supplier Roles and Responsibilities are documented in below table:

Key Activities*	BigBankA	InfyGenZ
Initial dispatching and Validation of <NAME>	I	RA
Execution of <NAME>	I	RA
SLA Management for SCIs	I	RA
Half-yearly review and maintenance of Special SCIs (Addition or Deletion)	RA	IC

Special SCI ID	Description	Domain	Detailed Description / Number of Units to be delivered under 1 SCI ticket	Price per SCI (USD)
XCI_HRM_HR0001	Absence/ Attendance creation/ change 1 ABS/ATT (-ve time)	HRIT	ABS/ATT create/change 1 no (-ve time)	\$ [REDACTED]
XCI_HRM_HR0002	Absence/ Attendance creation/ change 2-3 ABS/ATT (-ve time)	HRIT	ABS/ATT create/change 2-3 nos (-ve time)	\$ [REDACTED]
XCI_HRM_HR0003	Absence/ Attendance creation/ change 4-6 ABS/ATT (-ve time)	HRIT	ABS/ATT create/change 4-6 nos (-ve time)	\$ [REDACTED]
XCI_HRM_HR0004	Create payroll periods / paydate periods	HRIT	Create payroll periods / paydate periods	\$ [REDACTED]
XCI_HRM_HR0005	Municipal Code for Japan	HRIT	Municipal Code for Japan	\$ [REDACTED]
XCI_HRM_HR0006	Quota type creation/ change 1 quota type (-ve time)	HRIT	Quota type create/change 1 no (-ve time)	\$ [REDACTED]
XCI_HRM_HR0007	Quota type creation/ change 2-3 quota type (-ve time)	HRIT	QuotaType create/change 2-3 no(-ve time)	\$ [REDACTED]
XCI_HRM_HR0008	Quota type creation/ change 4-6 quota type (-ve time)	HRIT	QuotaType create/change 4-6 No(-ve time)	\$ [REDACTED]
XCI_HRM_HR0009	Update holiday calendar	HRIT	Update holiday calendar	\$ [REDACTED]
XCI_HRM_HR0010	Update holiday calendar 2-3 Calendars	HRIT	Update holiday calendar 2-3 Calendars	\$ [REDACTED]
XCI_HRM_HR0011	Update holiday calendar 4-6 Calendars	HRIT	Update holiday calendar 4-6 Calendars	\$ [REDACTED]
XCI_HRM_HR0012	WT Properties change (1 wage type)	HRIT	WT Properties change (1 wage type)	\$ [REDACTED]
XCI_HRM_HR0013	WT Properties change (2 - 3 wage types)	HRIT	WT Properties change (2 - 3 wage types)	\$ [REDACTED]
XCI_HRM_HR0014	WT Properties change (4 - 6 wage types)	HRIT	WT Properties change (4 - 6 wage types)	\$ [REDACTED]
XCI_HRM_HR0015	WT creation other than shift/1 - 3 wage types (in-house payro	HRIT	WT create -1 - 3 WT(inhousePY) NoShiftWT	\$ [REDACTED]
XCI_HRM_HR0016	WT creation other than shift/1 wage type (inhouse payroll)	HRIT	WT create -1 WT (inhousePY) NoShiftWT	\$ [REDACTED]

XCI_HRM_HR0017	WT creation other than shift/4 - 6 wage types (in-house payro	HRIT	WT Create 4 - 6 WT (inhousePY) NoShiftWT	\$	
XCI_HRM_HR0018	WT creation/1 wage types (outsourced payroll)	HRIT	WT creation/1 wage types (outsourced PY)	\$	
XCI_HRM_HR0019	WT creation/2 - 3 wage types (outsourced payroll)	HRIT	WT creation/2 - 3 WT (outsourced PY)	\$	
XCI_HRM_HR0020	WT creation/4 - 6 wage types (outsourced payroll)	HRIT	WT creation/4 - 6 WT (outsourced PY)	\$	
XCI_HRM_HR0021	Work schedule creation/ change 1 work schedule (-ve time)	HRIT	Work sch.create/change 1WSR(-ve time)	\$	
XCI_HRM_HR0022	Work schedule creation/ change 2-3 work schedule (-ve time)	HRIT	Work sch. create/change 2-3WSR(-ve time)	\$	
XCI_HRM_HR0023	Work schedule creation/ change 4-6 work schedule (-ve time)	HRIT	Work sch. create/change 4-6WSR(-ve time)	\$	
XCI_HRM_HR0024	Local WT Properties Creation for IT0014, IT0015 or IT2010 & Inhouse Payroll (1 wage type) and 1 work schedule rule change	HRIT	Create/Change:1WT,1WSR-except IT8 WT	\$	
XCI_HRM_HR0025	Local WT Properties Creation for IT0014, IT0015 or IT2010 & Inhouse Payroll (2-3 wage types) and 2-3 work schedule rule changes	HRIT	Create/Change:2-3 WT,2-3 WSR-exceptIT8WT	\$	
XCI_HRM_HR0026	Maintain Earning codes table for US/CA	HRIT	Earnings code mapping to be maintained in backend table using SM30 . This maps the ADP code for US/CA to the time types in P32.	\$	
XCI_APM_MAQ_PP001	Update IDOC distribution model	MFG	IDOC distribution model should further drill down as per transactional data . This is GxP relevance hence it cannot consider it as Classic SCI as separate Test case needs to execute as per activation of IDOC distribution model for different objects. List of objects as follow from MAQ point of view. There are another distribution models from MM /WM point view which needs to check by respective team. This should be consider per plant activation as CR/CD approval will be required from different BO and BOQA 1. Creation / Maintenance of Idoc distribution model for BoM 2. Creation / Maintenance of Idoc distribution model for Process Order type 3. Creation / Maintenance of Idoc distribution model for work center 4. Creation / Maintenance of Idoc distribution model for Routing 5. Creation / Maintenance of Idoc distribution model for Calibration message to MES 6. Creation / Maintenance of Idoc distribution model for Batch Master	\$	
XCI_APM_MAQ_QM001	Printer definition for user for QM documents	QM	Configuration of Printer for Sample drawing instruction /Sample Label /Inspection Instruction through CQ85	\$	
XCI_APM_MAQ_PP002	Maintain shift groups (Tcode OP4A)	MFG	Maintain shift groups (Tcode OP4A) per Plant	\$	
XCI_APM_MAQ_PP003	Define/Maintain formula parameters (Tcode OPK2 and OPK3)	MFG	Define/Maintain formula parameters (Tcode OPK2 and OPK3) per plant	\$	
XCI_APM_MAQ_PP004	Maintain status profiles (Tcode BS02)	MFG	Maintain status profiles (Tcode BS02) per plant	\$	
XCI_APM_MAQ_PP005	Maintain Status selection schema (Tcode BS42)	MFG	Maintain Status selection schema (Tcode BS42) per plant	\$	

XCI_APM_MAQ_QM002	New entries in table Z2BM_LBEX_EXCL (Exclusion table for local batch attributes)	QM	New entries in table Z2BM_LBEX_EXCL (Exclusion table for local batch attributes) per plant	\$	
XCI_APM_MAQ_QM003	Define/update primary packaging in QM stability study	QM	Define/update primary packaging in QM stability study per plant	\$	
XCI_APM_MAQ_QM004	Define/update storage condition in QM stability study	QM	Define/update storage condition in QM stability study per plant	\$	
XCI_APM_MAQ_PP006	New entries in table ZCHC_PMXORDCTRL (Control table for downloading process orders)	MFG	New entries in table ZCHC_PMXORDCTRL (Control table for downloading process orders) per plant	\$	
XCI_APM_MAQ_QM005	New entries in table Z0CX_BATREL_GRP (Batch release authorization group)	QM	New entries in table Z0CX_BATREL_GRP (Batch release authorization group) per plant	\$	
XCI_APM_MAQ_QM006	Define/change Stability storage locations	QM	Define/change Stability storage locations per plant	\$	
XCI_APM_MAQ_PP007	Maintain translations for Production order status profiles	MFG	Maintain translations for Production order status profiles per plant	\$	
XCI_APM_MAQ_QM007	Maintain GMP certificate number in table Z0CL_NOVPLANTS	QM	Maintain GMP certificate number in table Z0CL_NOVPLANTS	\$	
XCI_APM_MAQ_QM008	Add new QM status in table ZA2_TWS_DSTAT_S	QM	Add new QM status in table ZA2_TWS_DSTAT_S	\$	
XCI_APM_MAQ_PM001	New entries in table Z0CI_STRTGCTRL (PM Strategy check)	PM	New entries in table Z0CI_STRTGCTRL (PM Strategy check)	\$	
XCI_APM_MAQ_QM009	Maintain translations for physizal sample status profiles	QM	Maintain translations for physizal sample status profiles	\$	
XCI_APM_MAQ_QM010	Maintain default batch certificate comments in table Z0CQ_CERT_COMM	QM	Maintain default batch certificate comments in table Z0CQ_CERT_COMM	\$	
XCI_APM_MAQ_QM011	Define/change sample container	QM	Define/change sample container	\$	
XCI_APM_MAQ_QM012	Define/change action box description for stability	QM	Define/change action box description for stability	\$	
XCI_HRM_HR0027	Work schedule creation/ change 1-3 work schedule (+ve time)	HRIT	Work schedule related changes for positive Time management countries including associated change to time evaluation schema/ rule. 1 Work schedule No ABAP development	\$	
XCI_HRM_HR0028	Absence/ Attendance creation/ change 1-3 ABS/ATT (+ve time)	HRIT	Absence/ Attendance changes for positive Time management countries including associated change to time evaluation schema/ rule and ESS configuration No ABAP development	\$	
XCI_HRM_HR0029	Time type creation/ change 1 time type (+ve time)	HRIT	Time type changes for positive Time management countries including associated change to time evaluation schema/ rule No workflow change	\$	

			No ABAP development	
XCI_HRM_HR0030	Create/ Change new personal admin - KPH	HRIT	Create/ change personnel administrator (Table T526). Upto 10 personal admin	\$ [REDACTED]
			No ABAP development	
XCI_APM_FIN_CO001	Changes to Costing Sheet	FIN	Creation/ Maintenance of Overhead Costing Sheet where requested changes are clear and only needs to configuration; No additional alignment are required with the business (1 sheet)	\$ [REDACTED]
XCI_APM_FIN_FI001	Change Country Configuration-t-code:OY17	FIN	SCI allowed for fixing settings when these are different from X92 upon approval from xNC only Change Country Configuration (t-code: OY17) - Tax, Bank, Postal Code (1 Country Code change)	\$ [REDACTED]
XCI_APM_SCI_CLM001	Master Agreement/ Contract - Mass Update	CLM	Mass update of Master Agreement/ Contract (upto 500 contracts)	\$ [REDACTED]
XCI_APM_FIN_FI002	Bank Key - Create/ Modify	FIN	Create/ modify Bank Keys on the P92 system (t-code: FI01,FI02 and FI08) for 25 entries	\$ [REDACTED]
XCI_APM_FIN_FI003	Withholding Tax Code - Create/ Modify	FIN	Create/ modify Withholding Tax Codes (1 tax code)	\$ [REDACTED]
XCI_APM_EA_TR001	Add new Payment method	FIN	New payment methods are created as per Central Treasury approval, based on global documentation for Payment Factory. Transaction codes used: FBZP, OBVU, OBVCU (1 Payment Method)	\$ [REDACTED]
XCI_APM_FIN_FI004	Tax code - Create/ Modify (0-10 records)	FIN	Tax code alignment needed with xNovaCore (0-10)	\$ [REDACTED]
XCI_APM_FIN_FI005	Tax code - Create/ Modify(11-20 records)	FIN	Tax code alignment needed with xNovaCore (11-20)	\$ [REDACTED]
XCI_APM_FIN_FI006	Tax code - Create/ Modify(21-50 records)	FIN	Tax code alignment needed with xNovaCore (21-50)	\$ [REDACTED]
XCI_APM_FIN_FI007	Create/ Change Asset Sort Version	FIN	Asset Sort Version helps define grouping/ sort criteria (or both) for use for reporting in FI-AA (t-code: OAVI) (1 Sort version)	\$ [REDACTED]
XCI_APM_SCI_MM001	Creation/Change of Release Strategy	MM	Creation/Change of Release Strategy Sandoz (1 Release Strategy) - Create Release strategy (Sandoz) - Applicable only for Sandoz division - Business will raise separate SCI for security related changes.	\$ [REDACTED]
XCI_APM_FIN_FI008	Create trading partner - Sandoz	FIN	A new trading partner in P34 will be created post approval from xNC. Governance code will be C9 (1 Trading partner)	\$ [REDACTED]
XCI_APM_FIN_FI009	Modify model views in BD64	FIN	Filter values will be added/modified even if the governance code is C9 (1 model view)	\$ [REDACTED]
XCI_APM_FIN_FI010	Create Functional area - Sandoz	FIN	A new functional area will be created in P34 post approval from xNC. Governance code will be C9 (1 Functional area)	\$ [REDACTED]
XCI_APM_FIN_FI011	Standard Text Changes in SO10	FIN	Modification of standard text using SO10 transaction (upto 10 texts)	\$ [REDACTED]
XCI_APM_FIN_CO002	Overhead Key/ Groups - Create/ Change	FIN	Overhead Groups (t-code: OKZ2) are created to define conditions for the purpose of applying overheads to materials. Overhead Groups are assigned to Overhead Keys (t-code: OKOG) to help decide the overhead rate. (1 Overhead Key)	\$ [REDACTED]

XCI_APM_SCI_MM002	Smartform changes - T&C changes	MM	Terms and conditions update to PO smart form English + Local language translations IT can be an update to existing T&C or replacing the old T&C as per new legal guidelines Formatting as per the print setup required (No pre-printed stationary) The changes are limited to textual changes and not cover any logic change i.e. T&C page to be added based on certain conditions, addition of new T&C which are not existing at all	\$	
XCI_APM_SCI_MM003	Smartform changes - Header, Footer, Logo	MM	Update of Header & Footer Logo update Creation of new Header & Footer or adding a Logo in existing form is not covered in the scope of this SCI	\$	
XCI_APM_SCI_MM004	Smartform changes - std text & add. Upd.	MM	Email Update or Contact address update with Phone number Standard Text Update in SO10 Addition of new Header & Footer windows and adding new text fields in form are not in scope of this SCI	\$	
XCI_APM_EA_RM001	Create/Modify Credit Rule	EA-RM	Update to existing RM Credit formula changes for existing values updates to parameters. Like change of weightage for parameters like years in business/payment arrears etc	\$	
XCI_APM_SCO_SD002	Upload of image for existing layouts	SCM Out-bound	Upload of image (se78) for existing layouts (e.g. smartforms)	\$	
XCI_APM_EA_TR004	New house bank setup	EA-TCM	With standardized file format, a sample file is created and tested with Bank. End to end testing performed with Bank.	\$	
XCI_APM_EA_TR005	Currency to Bank determination	EA-TCM	End to end testing required with confirmation from Bank.	\$	
XCI_APM_EA_TR006	EBS set up	EA-TCM	End to end testing required with confirmation from bank.	\$	
XCI_APM_EA_TR007	Payment routing rules	EA-TCM	End to end testing required with confirmation from bank.	\$	
XCI_APM_EA_TR008	Cash Pooling, Sub pooling, IHB	EA-TCM	Formal testing required.	\$	
XCI_APM_EA_AP4001	Create/ Modify 2 way match table	FIN	Modify custom tables for two way match in AP4SAP - 4 entries	\$	
XCI_APM_EA_TR002	TCM <NAME>	FIN	create text/ update variant / maintain tables.	\$	
XCI_APM_EA_TR003	<NAME> - core solution	FIN	<NAME>: The program will create '<NAME>s' for vendors. These <NAME>s can be sent to vendors via e-mail or fax or they are printed out. (AP_FS_020)	\$	
XCI_APM_FIN_FI012	Sandoz Core ZC9* Tables	FIN	ZC9* table (Finance related) update upto 10 entries	\$	
XCI_HRM_HR0031	Crt./chg. New SSL number for withhold tax	HRIT	New SSL Nr. for withholding taxes needs to be defined for Cantons and company codes. Upto 3 SSL changes Entries in table T5C2L, T5C2Q, T5C52 and T5C51 and adapt feature CHFID if required.	\$	

XCI_HRM_HR0032	Controlling area versioning	HRIT	Increase validity of controlling area upto 5 controlling areas	\$	
XCI_HRM_HR0033	sap note implementation	HRIT	SAP note implementation by snote upto 3 notes	\$	
XCI_HRM_HR0034	Update payroll constant tables	HRIT	Update payroll constant tables for inhouse payroll countries as per change requirement from business for PF constant values, withholding tax rates etc (e.g T511K, T5C2H_EXT tables) upto 5 constants	\$	
XCI_HRM_HR0035	Infoaset Modification (SQ01)	HRIT	Addition/removal of infotype from global PA and OM infoasets 1 Infotype	\$	
XCI_HRM_HR0036	Document Update	HRIT	Updates of documents like FS (for DRF update) 1 FS/ DRF	\$	
XCI_HRM_HR0037	Update Legal Increase/salary range	HRIT	Annual legal increase are maintained in this table V_T510 and is a direct table update with low complexity 1 country	\$	
XCI_HRM_HR0038	Add WT to Payslip	HRIT	PDF Payslip and Standard SAP Payslip modification: 1 change	\$	
XCI_APM_SCO_SD001	Activation of function via ZC9_USEREXIT	SCMO	Activation of existing functionality which requires an entry in table ZC9_US-EREXIT. Documentation: metadata only - Testing for core sites upto 2-3 sites with medium size (upto 5 - 7 test cases)	\$	
XCI_APM_MAQ_QM01 3	Activation/Deactivation in user exit	MAQ	Activation/Deactivation in ZC9_USEREXIT or Z0CS_USER EXIT (1 - 3) Only, No development at all	\$	
XCI_APM_MAQ_QM01 4	Update GxP custom table	MAQ	Update Z-Table (GxP) with Trasport changes or FFID (1 - 3)	\$	
XCI_IAM_SEC001	Sec - Simple Role Administration	UAM	2 Role changes or one tcode/object addition	\$	
XCI_IAM_SEC002	Sec - Complex Role Administration	UAM	Upto 3 role changes	\$	
Project Start Date/Effective Date			01-Jan-2019		
Project Completion Date / Expiration Date			31-Dec-2019		

Project Charging	<input checked="" type="checkbox"/> Time and Materials Only (Ordinary Mandate) <input type="checkbox"/> Fixed Price Only (Outcome Based, Consumption Based) <input type="checkbox"/> Both Fixed Price and Time and Materials
Invoicing and Settlement Currency	USD
SOW Value Maximum cost Threshold for all services delivered in this SOW (Currency and total amount)	USD [REDACTED]
Exchange Rate If the invoicing and settlement currency is different from the pricing currency, then which exchange rate should be used	NA (All billing will happen in USD).

4 Specification of Services

- Charging for Special SCIs will be done for actual number of special <NAME> closed in a month. No volume baseline or minimum floor charges agreed in this SOW.
- Monthly charging will happen for the total number of special <NAME> closed in a month times the Unit price per special SCI.

5 Service Levels

- A KPI framework will measure Service Delivery for Special SCIs. The achievement of the threshold values of the KPIs shall form part of the Service Level Agreement agreed between the Parties.

SLA for Special SCIs	20 working days across all priorities
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- **KPI Matrix:**

SLA	Description	Proposed SLA	Service Credits	Proposed KPI
Resolution Time	Maximum Processing time by Support team	20 Working Days	NA	85%

- **Calculation rule:**

*Calculation will happen for total Closed <NAME> in a month.

Resolution Time = No. of <NAME> delivered within Agreed time / Total no. of <NAME> closed per month

Standard ITSM based SLA exception process applies to special SCIs as well.

Service credits will not be applicable for execution of this SOW due to lack of volume baseline.

6 Supplier Locations

Supplier Locations	
InfyGenZ may depute consultants or deliver services from its various delivery centers from the locations listed below,	
STP Locations	<input checked="" type="checkbox"/>
Pune SEZ1	<input type="checkbox"/>
Pune SEZ2	<input checked="" type="checkbox"/>
Hyderabad SEZ1	<input checked="" type="checkbox"/>

Hyderabad SEZ3	<input checked="" type="checkbox"/>
Chandigarh SEZ	<input checked="" type="checkbox"/>
Chennai MCity SEZ1	<input checked="" type="checkbox"/>
Chennai MCity SEZ2	<input checked="" type="checkbox"/>
Bangalore SEZ	<input checked="" type="checkbox"/>

7 Key Supplier Personnel / Named Resources

Table F. Named Supplier Resources (if any)			
Role	Name	Email	Phone
NA	NA	NA	NA

8 Subcontractor(s)

The following Subcontractors will be engaged in connection with the provision of Services under this SOW:

Table H. Subcontractors (if any)	
Role	Name, Location and Contact Information
None	None

9 Key Risks and Mitigation Actions

The following risks for unforeseen costs and / or delays in delivery schedule, and associated mitigation actions have been identified in relation to this SOW.

Table I. Risks (if any)		
Deliverable	Description	Mitigation Action
Timely delivery of special SCIs in case of too high volume	Missing volume guidance could lead to delay in delivery of SCIs.	Need clear guidance from enhancement team when they propose a new special SCI.

10 Dependencies

Table J. Dependencies (if any)	
Deliverable	Description
	None

11 Data Privacy

- The provision of services for the scope of this SOW **does not** include any form of transfer of data that is covered under EU and /or US data protection law.

12 Security

- There are no specific logical and / or physical (application as well as network related) security requirements for this SOW, beyond the requirements specified in the Agreement.

13 Compliance

- InfyGenZ team will follow and be compliant with BigBankA verification and validation standard operating procedures and compliances.

14 Liquidated Damages

- None

15 Payment Details

BigBankA confirms the services provided by Supplier are consumed by

Ultimate Beneficiary of global BigBankA Services	Bill To Party	Ship To Party
BigBankA <NAME> <ADDRESS>	BigBankA <NAME> <ADDRESS>	BigBankA <NAME> <ADDRESS>

Customer VAT Reg. No CH118263

Customer Region	Customer Contact Person
BigBankA <NAME>– Europe	<NAME>

Supplier Bank Details:

Please make the payments to the bank account detailed below:

Bank Name: Bank of <NAME>
Account Name: InfyGenZ Technologies Ltd
Account No.: 0000000
Routing No.: 0000000
Swift Code: XXXXX
Address: <ADDRESS>

16 Exit Plan
Not Applicable

17 Signatures

IN WITNESS WHEREOF, the parties hereto have caused this Statement of Work to be executed by their respective duly authorized representative’s

.For BigBankA:	For Supplier:
Signature:	Signature:.....
Name:.....	Name:
Title:	Title:
Legal Entity:.....	Legal Entity:
Date:.....	Date:
Signature:	Signature:.....
Name:.....	Name:

Title:

Legal Entity:.....

Date:.....

Signature:

Name:.....

Title:

Legal Entity:.....

Date:.....

Title:

Legal Entity:

Date: