

Resolve Now: Your Platform for Online Complaints

1. index.html

```
<!DOCTYPE html>
<html lang="en">
<head>
  <meta charset="UTF-8" />
  <meta name="viewport" content="width=device-width, initial-scale=1.0"/>
  <title>Resolve Now - Online Complaints</title>
  <link rel="stylesheet" href="style.css" />
</head>
<body>
  <div class="container">
    <h1>Resolve Now</h1>
    <h2>File Your Complaint</h2>
    <form id="complaintForm">
      <input type="text" id="name" placeholder="Your Name" required />
      <input type="email" id="email" placeholder="Your Email" required />
      <textarea id="complaint" placeholder="Describe your issue" required></textarea>
      <button type="submit">Submit Complaint</button>
    </form>
    <div id="responseMessage"></div>
  </div>
  <script src="firebase-config.js"></script>
  <script src="app.js"></script>
</body>
</html>
```

2. style.css

```
body {
  font-family: Arial, sans-serif;
  background: #f0f4f8;
  margin: 0;
  padding: 20px;
}
.container {
  max-width: 500px;
  margin: auto;
  padding: 30px;
  background: white;
  border-radius: 10px;
  box-shadow: 0 2px 8px rgba(0,0,0,0.1);
}
h1 {
  color: #2b5876;
  text-align: center;
}
input, textarea {
  width: 100%;
  padding: 12px;
  margin: 10px 0;
  border: 1px solid #ccc;
  border-radius: 6px;
}
button {
  background-color: #2b5876;
  color: white;
  padding: 12px;
  width: 100%;
  border: none;
  border-radius: 6px;
  font-size: 16px;
  cursor: pointer;
}
button:hover {
  background-color: #1d3d55;
}
```

3. firebase-config.js

```
// Firebase configuration
const firebaseConfig = {
  apiKey: "YOUR_API_KEY",
  authDomain: "YOUR_PROJECT.firebaseio.com",
  projectId: "YOUR_PROJECT_ID",
  storageBucket: "YOUR_PROJECT.appspot.com",
  messagingSenderId: "SENDER_ID",
  appId: "APP_ID"
};
// Initialize Firebase
firebase.initializeApp(firebaseConfig);
const db = firebase.firestore();
```

4. app.js

```
document.getElementById("complaintForm").addEventListener("submit", function (e) {
  e.preventDefault();
  const name = document.getElementById("name").value;
  const email = document.getElementById("email").value;
  const complaint = document.getElementById("complaint").value;
  db.collection("complaints").add({
    name: name,
    email: email,
    complaint: complaint,
    status: "Pending",
    timestamp: firebase.firestore.FieldValue.serverTimestamp()
  })
  .then(() => {
    document.getElementById("responseMessage").innerText = "Complaint submitted successfully!";
    document.getElementById("complaintForm").reset();
  })
  .catch((error) => {
    document.getElementById("responseMessage").innerText = "Error submitting complaint: " + error;
  });
});
```

5. README.md

Resolve Now - Online Complaints Platform

Description

A simple web app to file and manage online complaints, built using HTML, CSS, JavaScript, and Firebase.

Features

- Complaint submission form
- Firebase Firestore database
- Real-time complaint storage
- Status tracking (basic)

Setup

1. Clone the repo.
2. Create a Firebase project.
3. Replace config in `firebase-config.js`.
4. Open `index.html` in browser.

Future Enhancements

- User authentication
- Admin dashboard
- Complaint status tracking via email