

Vikrant Biswas

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Summary

Vikrant is an IT professional with 7+ years of experience in the industry working in various roles. He is passionate about coming up with quality solutions to solve client's needs and committed to staying current with the latest technologies and tools. He is independent, fairly proficient in English and willing to travel.

Skills

Customer support	What I have done
Microsoft Office Suite	Proficient with blah blah blah....
Computer Administration	Computer blah blah blah...
Team Lead	Node.js, Typescript, Python, Rust, C
Trainings	Node.js, Typescript, Python, Rust, C
Languages	Proficient in English, Hindi, and Bangali language.
Adabtable	Can adapt to different roles and situations. Can easily be cross trainable into different teams.

Work Experience

Mitel Networks Co.

Bangalore, India

TECHNICAL STAFF

Aug. 2017 - Feb. 2023

- Worked as part of the technical team for various products, testing, designing. and collaborating with other teams over the world.
- Participated in training and leading new joiners and interns.

Endurance International Group

Bangalore, India

TECHNICAL SUPPORT

Dec. 2016 - Aug. 2017

- Worked to resolve customer issues across the product range involving various web hosting services.

iSOKE Technologies

Bangalore, India

INTERN

May. 2016 - Dec. 2016

- Was part of presales team to catagorize customers requirements and identify and classify diffrentiating features from competition.

Honors & Awards

Feb. 2022 **Finalist**, Mitel Global Shark Tank

Global, Remote

Oct. 2021 **1st Place**, Mitel India Hackathon

Bangalore, India

Feb. 2021 **4th Place**, Mitel Global Shark Tank

Global, Remote

Oct. 2020 **1st Place**, Mitel India Hackathon

Bangalore, India

Education

MAKAUT (Maulana Abul Kalam Azad University of Technology)

Kolkata, India

B. TECH. IN COMPUTER SCIENCE AND ENGINEERING

Aug. 2011 - Sept. 2015

- Participated in and won multiple coding competitions.

Extracurricular Activity

Advent of Code

Bangalore, India

PARTICIPANT

Dec. 2017/2018/2019/2022

- 2019: Tried to learn Rust from basics while solving all the puzzles.
- 2018: Tried to learn Go-lang from basics while solving all the puzzles.
- 2017: Had fun trying to do visualization for all the puzzle solutions in JavaScript

Hacktoberfest

Bangalore, India

PARTICIPANT

Oct. 2022

- 2022: Started following and contributing to few Rust projects. Had 3 successful PR's accepted as part of Hacktoberfest.