| Sno. | Name                            | Date                                 | Rating | Review  |
|------|---------------------------------|--------------------------------------|--------|---|
| 1    | Paramocwaran Namnoothiri        | 12 Octobor 2010                      | 3      | It's a very good app and gives location of train almost correct. Guys, I have noticed it four times in a row & able to report it only twicethe train shows as "left the station 5mins ago" when the train was actually took another good 15min to reach the station.  |
| 1    | Parameswaran Nampoothiri        |                                      |        | I don't know the reason after few months of using the app it is not helping me to find out trains between station. After putting the local station name/ code it not showing the local station name code and for destination station also same, if I put date no use/ results. Because the fields are empty   |
| 2    | A Google user                   | 11 October 2019                      | 1      | Tain running time is a good feature, coach position is totally inaccurate. If this app depends on people travelling by the train & they provide the data then this app provides inaccurate information. The only plus I found is the "next station info" feature.   |
| 4    | Shanker Nair supratik chaudhury | 30 September 2019<br>11 October 2019 | 3      | The running status of the train keeps coming in notification even if you have reached your destination station. My destination was in the middle of the train route. Even after I reached my station the app continued showing notification of the train.   |
| 5    | Kumar Sameer                    | 5 October 2019                       | 1      | This has a very inaccurate reportI am sitting on the station this app says the train is on the station but i cannot see any train from half an hour. It needs to get reported because yesterday also i was in train and it said that it crossed the station but it didn't even reach the station  |
| 6    | c.sudheer kumar chowdary        | 2 October 2019                       | 1      | Worst app, do not use at any time there is no proper response from customer care simply they put on hold a call, after that nobody has responded. Once if you book any ticket you can't cancel your self. Even if you contact customer care simply they are wasted time after that simply they are telling.   |
| 7    | Elson Sam                       | 13 October 2019                      | 4      | The app keeps open in the notification bar even after its closed in all ways. Unless the app is force stopped, it keeps using battery and data ,and remains active. Other than that bug the app is real helpful in terms of train travel. Loved using it!!; The app keeps open in the notification bar even after its closed in all ways. Unless the app is force stopped, it keeps using battery and data , and remains active. Other than that bug the app is real helpful in terms of train travel. Loved using it!! |
| 8    | Akshay Kayapak                  | 13 October 2019                      | 5      | Extremely Helpful AppActually its a life saving appDesigning n engineering of this app is wonderful.Very very nice n great work dear developers.Wish u all the best.Its really not at all an easy task to give such critical n crucial n minute details about the train systems in india.Thank you so much.   |
| 9    | Sushant Mishra                  | 1 October 2019                       | 3      | I tried booking intercity smart bus but there are lot of variations in price from first page to the last page. I Understand taxes are not included even the base fare wasn't same price showing as 509 increased to 918 Simply makes no sense Locating a train is the only feature I have this application.   |
| 10   | Joy Chackalacal                 | 13 October 2019                      | 5      | Very good. Very very useful. It needs improvement at stations where indications are often wrong. Even when train is at stations, it shows as not yet reached (Searched not being a passenger in it!); Very good. Very very useful. It needs improvement at stations where indications are often wrong. Even when train is at stations, it shows as not yet reached (Searched not being a passenger in it!)  |

| 11 | Roopesh Babu        | 2 October 2019    | 3 | Some trains update were not showing in this app. Especially Train no. 06014 Madurai-tambaram Exp. Tried a lot but update is not showing. Moreover this train is delay too and person the stays at information office also didn't give proper information about this train. Feeling really bad like why the h Full Review; Some trains update were not showing in this app. Especially Train no. 06014 Madurai-tambaram Exp. Tried a lot but update is not showing. Moreover this train is delay too and person the stays at information office also didn't give proper information about this train. Feeling really bad like why the h |
|----|---------------------|-------------------|---|--|
| 12 | Velmani Adidravidar | 27 September 2019 | 1 | I have booked ticket by seeing the probablity of confirmation 95% on 27/09/2019, but on the day of boarding my ticket wasn't confirm. It stops on waiting list 3,4. Don't even come in RAC also. Very dissappointing experience. Totally undigestive experience of mine with this app.; I have booked ticket by seeing the probablity of confirmation 95% on 27/09/2019, but on the day of boarding my ticket wasn't confirm. It stops on waiting list 3,4. Don't even come in RAC also. Very dissappointing experience. Totally undigestive experience of mine with this app.   |
| 13 | Gudipalli Priyanka  | 2 October 2019    | 2 | The previous version is good, I'll use this app alot for booking bus tickets. But as now it is showing only intercity bus not other buses Not at all usefull anymore Please resolve this and make sure it is working like normal like previous; The previous version is good, I'll use this app alot for booking bus tickets. But as now it is showing only intercity bus not other buses Not at all usefull anymore Please resolve this and make sure it is working like normal like previous   |
| 14 | Vikram Singh        | 29 September 2019 | 5 | So nyc app i m so glad after using itBefore some days ago we often use Where is my train app but when i search PNR status there is no information regarding to seat conformation at the place it was asked me that to fulfil A captcha but even i fulfil captcha once again another captcha so i felt sad Full Review; So nyc app i m so glad after using itBefore some days ago we often use Where is my train app but when i search PNR status there is no information regarding to seat conformation at the place it was asked me that to fulfil A captcha but even i fulfil captcha once again another captcha so i felt sad       |
| 15 | Rishab Saxena       | 1 October 2019    | 5 | Keep up the Good work makers. Everything is so nice about this app, it even tells me the exit route from the station, and this thing made me to come here and give this app a 5Star rating. Level of transparency. Thank you mates.; Keep up the Good work makers. Everything is so nice about this app, it even tells me the exit route from the station, and this thing made me to come here and give this app a 5Star rating. Level of transparency. Thank you mates.   |
| 16 | khurana sanjay      | 9 October 2019    | 5 | Wonderful and must have app for your all travelling needs. To provide quality meals enroute and to assist you on travel. Also many other features to unlock. Surely deserves 5 stars. Thanks to developer.; Wonderful and must have app for your all travelling needs. To provide quality meals enroute and to assist you on travel. Also many other features to unlock. Surely deserves 5 stars. Thanks to developer.   |

|    |                       |                   |   | Very good experience. Thanks a lot for making life more easier.   |
|----|-----------------------|-------------------|---|---|
|    |                       |                   |   | While I was travelling I wondered that what device you use to get the exact location of the train even when there's no internet in some areas. Can I know that?; Very good experience. Thanks a lot for making life more easier. While I was travelling I wondered that what device you use to get the exact location of the train even   |
| 17 | Mitansh Shah          | 23 September 2019 | 5 | when there's no internet in some areas. Can I know that?  |
| 18 | Saminul Hoque         | 1 October 2019    | 1 | PNR status not get refreshed While in the other apps and websites it's getting refreshed regularly. For my PNR status showing in the railyatri as WL/31, but in the apps websites it's showing WL/20. It is showing only first time when it was logged.; PNR status not get refreshed While in the other apps and websites it's getting refreshed regularly. For my PNR status showing in the railyatri as WL/31, but in the apps websites it's showing WL/20. It is showing only first time when it was logged.  |
| 19 | Dinesh Singh          | 8 October 2019    | 1 | Today first time I am using this app but the information getting about running train in totally false. My train is running more than 5-6 hr late but app is showing on time even current station is also wrong.; Today first time I am using this app but the information getting about running train in totally false. My train is running more than 5-6 hr late but app is showing on time even current station is also wrong.  |
| 20 | Sai Kota              | 10 October 2019   | 1 | App is very good but lot of ads. If I use 30 seconds of the app, it nearly shows 20 to 30 adds. As like if u click any button or option there will be add u must face; App is very good but lot of ads. If I use 30 seconds of the app, it nearly shows 20 to 30 adds. As like if u click any button or option there will be add u must face  |
| 21 | Ashokkumar K          | 12 October 2019   | 1 | Worst app. When i tried to book ticket, after payment, i am not getting next screen. No way to contact raill yatri to confirm the transaction. Any call centre number or contact email id, nothing is available.; Worst app. When i tried to book ticket, after payment, i am not getting next screen. No way to contact raill yatri to confirm the transaction. Any call centre number or contact email id, nothing is available.  |
| 22 | Sarat Chand Phayarain | 10 Santomber 2010 | F | Excellent. I can't understand where I am without this app. Either I will not sleep or skip the station. I told attendant to remind me before as my destination reaches 4am. But he is not seen any where. Luckily this app allowed me to sleep & get into destination correctly. Thanks for everybody.; Excellent. I can't understand where I am without this app. Either I will not sleep or skip the station. I told attendant to remind me before as my destination reaches 4am. But he is not seen any where. Luckily this app allowed me to sleep & get into destination correctly. Thanks for |
| 22 | Sarat Chand Bhavaraju | 19 September 2019 | 5 | everybody.  It is the best application available. I've used various applications including the official IRCTC application. But never experienced such accuracy and such wide optionsAmazing; It is the best application available. I've used various applications including the   |
| 23 | Govind Sankar         | 14 October 2019   | 5 | official IRCTC application. But never experienced such accuracy and such wide optionsAmazing  |

| 24 | Catch mè If U Cañ    | 20 September 2019 | 2 | Have been using this app since one year. Its delivered nice service. But from the past two weeks, this app is not giving the perfect live train track information. I missed few trains just by trusting this app blindly.; Have been using this app since one year. Its delivered nice service. But from the past two weeks, this app is not giving the perfect live train track information. I missed few trains just by trusting this app blindly.   |
|----|----------------------|-------------------|---|--|
| 25 | PRATIK MESHRAM       | 29 September 2019 | 4 | I booked many times train ticket gives all 100% confirmed tickets. I order first time food and it is really delicious. PNR Status is not updated regularly hence it is difficult to monitor the progess of ticket, as ticket got confirmed it show only CNF not mentioning the Coach & Berth No.; I booked many times train ticket gives all 100% confirmed tickets. I order first time food and it is really delicious. PNR Status is not updated regularly hence it is difficult to monitor the progess of ticket, as ticket got confirmed it show only CNF not mentioning the Coach & Berth No. |
| 26 | Anand Das            | 12 October 2019   | 5 | Very good App. I can imagine 10 years before the railway information system. INDIA is progressing and adopting new technologies. Hope we may do better to keep our trains more clean.; Very good App. I can imagine 10 years before the railway information system. INDIA is progressing and adopting new technologies. Hope we may do better to keep our trains more clean.   |
| 27 | Keerthi Vasan        | 13 October 2019   | 5 | Excellent app with both train and bus booking. Especially bus pick up and drop points are very close my house in both origin and destination.; Excellent app with both train and bus booking.  Especially bus pick up and drop points are very close my house in both origin and destination.  |
| 28 | Sharath Harinarthini | 25 September 2019 | 5 | The miraculous app in history of bus journey. The cost is absolutely low whereas the facilities and maintenance, time management are exceptionally good. The most beautiful bus I have travelled in my life!!!; The miraculous app in history of bus journey. The cost is absolutely low whereas the facilities and maintenance, time management are exceptionally good. The most beautiful bus I have travelled in my life!!!   |
| 29 | Vichwaiget Singh     | 6 October 2019    | 1 | Pathetic service. It show train has been depart however the train is still standing on the station and even it not getting green signal yet to depart. It seems that you are usin g a bug to trace the train timing as per its algorithm not on GPS.; Pathetic service. It show train has been depart however the train is still standing on the station and even it not getting green signal yet to depart. It seems that you are usin g a bug to trace the train timing as per its   |
| 29 | Vishwajeet Singh     |                   | 1 | algorithm not on GPS.  this is worst app . when i provide my pnr no. it shows previous status . i am not satisfy with it . because of it i am going to cancell my ticket . but at a last time i got a message of irctc my ticket is confirmed.; this is worst app . when i provide my pnr no. it shows previous status . i am not satisfy with it . because of it i am going to cancell my ticket . but at a last time i got a message of irctc my   |
| 30 | mohd afsar           | 10 October 2019   | 1 | ticket is confirmed.   |

| 31 | Aman Roy         | 20 September 2019 | 1 | Very disgusting app do not show anything updated . Everything are old provided information which even a lay man knows. Seat availability option is the rubbiest thing of this app even when there are no seats it shows available seats . FULLY GARBAGE. IXIGO IS BEST TRAIN APP; Very disgusting app do not show anything updated . Everything are old provided information which even a lay man knows. Seat availability option is the rubbiest thing of this app even when there are no seats it shows available seats . FULLY GARBAGE. IXIGO IS BEST TRAIN APP |
|----|------------------|-------------------|---|--|
| 32 | Astha Sinha      | 29 September 2019 | 5 | Very useful we can order food in the ?? and it shows accurate status of the train, we can book tickets of trains and buses , all have to download this app; Very useful we can order food in the ?? and it shows accurate status of the train, we can book tickets of trains and buses , all have to download this app   |
| 33 | Sambit Kumar     | 30 September 2019 | 1 | Old versions were better and accurate. PNR status of added trips never gets refreshed and are always inaccurate in the new versions.; Old versions were better and accurate. PNR status of added trips never gets refreshed and are always inaccurate in the new versions.   |
| 34 | Rohan Aaron      | 5 October 2019    | 5 | This app makes you self reliant. You don't need to go to the enquiry counter at all. It provides you with all material information required. I am happy that the Indian Railways has worked towards rendering excellent service !??????; This app makes you self reliant. You don't need to go to the enquiry counter at all. It provides you with all material information required. I am happy that the Indian Railways has worked towards rendering excellent service !??????   |
| 35 | Charles Correia  | 7 October 2019    | 5 | The Best Bus booking app . The interface is very light and simple. Can quickly and easily book tickets. Good job by the developers of the app.; The Best Bus booking app . The interface is very light and simple. Can quickly and easily book tickets. Good job by the developers of the app.   |
| 36 | Madan Kumar      | 8 October 2019    | 5 | The food service was really good. My mom was travelling alone and I have arranged food service through this app. The food was delivered right to her seat at on time on station. Thanks!!; The food service was really good. My mom was travelling alone and I have arranged food service through this app. The food was delivered right to her seat at on time on station. Thanks!!   |
| 37 | vel kuppannasamy | 3 October 2019    | 1 | Now a days in bus booking only one bus showing for booking option and that's also not our convenient time .please give us like older option(filter by many bus) or other wise you loss many of them; Now a days in bus booking only one bus showing for booking option and that's also not our convenient time .please give us like older option(filter by many bus) or other wise you loss many of them   |
| 38 | Sibin Varghese   | 12 October 2019   | 3 | Ticket availability doesnt get updated for long. Some time coach position, train's actual location varies to actual. Also app gets slow on occassions; Ticket availability doesnt get updated for long.  Some time coach position, train's actual location varies to actual.  Also app gets slow on occassions   |
| 39 | Amrish pathak    | 14 October 2019   | 5 | Very good experience with this app I was looking for kind of rail app and then i found this User friendly interface, with great accuracy; Very good experience with this app I was looking for kind of rail app and then i found this User friendly interface, with great accuracy   |

|    |                    |                   |   | Getting messages from your Bus service. I have opted out from getting any messages other than my trip related but still getting.  |
|----|--------------------|-------------------|---|---|
| 40 | Shajil Krishnan    | 4 October 2019    | 1 | Pl. check; Getting messages from your Bus service. I have opted out from getting any messages other than my trip related but still getting. Pl. check   |
| 41 | Ziaul Haque        | 4 October 2019    | 4 | Best app for all types of help and booking. Please do improve something which required like booking and update. Thank you; Best app for all types of help and booking. Please do improve something which required like booking and update. Thank you  |
| 42 | vikas.b vikas.b    | 6 October 2019    | 5 | Having a great experience with it. Providing good and affordable service to all categories.; Having a great experience with it.  Providing good and affordable service to all categories.   |
| 43 | Ramachandra G S    | 8 October 2019    | 5 | It is very difficult to get the trains you want to track.For eg.I wanted to track Mailaduthurai- Mysore sf express.In spite of many attempts It was not possible.The train never apeared in the list of options, even though I attempted 6times; It is very difficult to get the trains you want to track.For eg.I wanted to track Mailaduthurai- Mysore sf express.In spite of many attempts It was not possible.The train never apeared in the list of options, even though I attempted 6times        |
| 44 | Aflah Afi          | 8 October 2019    | 1 | Worst appshows wrong information on bus and train ticketsand also charges are more compared to other travel appsdon't use this app for travel bookings; Worst app shows wrong information on bus and train ticketsand also charges are more compared to other travel appsdon't use this app for travel bookings   |
| 45 | Sibi George        | 12 October 2019   | 3 | Good app with regular update on running status of train. Other features like order food , availabilty staus are also good. Liked it.; Good app with regular update on running status of train. Other features like order food , availabilty staus are also good. Liked it.  |
| 46 | ganesh swami       | 1 October 2019    | 5 | If u are in train and dont know which is next station, you need not to bother for asking anybody. Liked this app very much.; If u are in train and dont know which is next station, you need not to bother for asking anybody. Liked this app very much.  |
| 47 | Hari Krishna       | 8 October 2019    | 5 | Very nice app to check the live status of the train and all the stations in between the source and destination; Very nice app to check the live status of the train and all the stations in between the source and destination  |
| 48 | Dilip Salunke      | 12 October 2019   | 5 | Excellent software to know the status of the train, the time shown is nearly accurate, Just needs Immediate updates; Excellent software to know the status of the train, the time shown is nearly accurate, Just needs Immediate updates  |
| 49 | Jyotirmayee Behera | 20 September 2019 | 1 | Since last 4 hrs i am trying to book ticket.,but captcha the is not loading really, very bad service.; Since last 4 hrs i am trying to book ticket.,but captcha the is not loading really, very bad service.  |
| 50 | ishmeet singh      | 28 September 2019 | 1 | Do not use ry+ cash from the appmy fund deducted from my account thrice but no booking fonebooking confirmed but no pnr availablesupport calling center also not helped mewrost experience this timei degraded my rating from this type experience; Do not use ry+ cash from the appmy fund deducted from my account thrice but no booking fonebooking confirmed but no pnr availablesupport calling center also not helped me wrost experience this timei degraded my rating from this type experience |

| 51 | Upal Chatterji      | 29 September 2019 | 4 | In the plethora of rail travel apps, this one seems to live track the trains better than others. Haven't tried booking through it yet; In the plethora of rail travel apps, this one seems to live track the trains better than others. Haven't tried booking through it yet   |
|----|---------------------|-------------------|---|--|
| 52 | Asutosh Prasad      | 5 October 2019    | 5 | This app is very helpful for passenger to track a train running status, live location. Keep doing good work ??.; This app is very helpful for passenger to track a train running status, live location. Keep doing good work ??.   |
| 53 | ankit poonia        | 21 September 2019 | 2 | Good app for travellers But when I try to book my seat in intercity buses the seat does not selects in my phone in spite of updating the latest version of this app; Good app for travellers But when I try to book my seat in intercity buses the seat does not selects in my phone in spite of updating the latest version of this app   |
| 54 | Rajneesh Rana       | 23 September 2019 | 5 | Very impressive app. All the work related to train can be performed by this app.; Very impressive app. All the work related to train can be performed by this app.   |
| 55 | somu tripathi       | 10 October 2019   | 5 | Great experience with this app. All rail information have been provided on single junction. Loved this.; Great experience with this app. All rail information have been provided on single junction. Loved this.   |
| 56 | Rohit Mishra        | 19 August 2019    | 5 | Found this app to be outstanding. You can see where the train has reached, how much is the delay, if any, how far away are you from your destination, what's the speed of train in real time and yes, it prompts you to order your food in time. I ordered food, got a call from delivery boy in advance and he delivered warm and tasty food. There are cash backs and online payment discounts. Overall, this is one amazing app.    |
| 57 | Sagar Singh         | 18 September 2019 | 1 | Add a feature of notification showing where is the train like where is my train shows in the notification wheather the train is in middle of path or just about to reach so we no need to open app each time; Add a feature of notification showing where is the train like where is my train shows in the notification wheather the train is in middle of path or just about to reach so we no need to open app each time             |
| 58 | srinivasarao garine | 23 September 2019 | 5 | It's good I love it Very helpful to know the status of the train The prediction is almost matching; It's good I love it Very helpful to know the status of the train The prediction is almost matching   |
| 59 | Subhash Prasad Pal  | 2 October 2019    | 5 | This is a very good app. It gives quick answer related to the train enquiry.; This is a very good app. It gives quick answer related to the train enquiry.   |
| 60 | Sourav Sengupta     | 18 September 2019 | 2 | As I was booking ticket request is pending till now and money has been deducted From my account and I mailed to you but no feedback yet.; As I was booking ticket request is pending till now and money has been deducted From my account and I mailed to you but no feedback yet.   |
| 61 | Ram Kumar           | 30 September 2019 | 1 | Does not have a Refund Policy! Filed a TDR on Aug 9, 2019. Awaiting my refund till date. No customer care number or an email that you can reach for your queries. They reply without an intent or a bot does that.; Does not have a Refund Policy! Filed a TDR on Aug 9, 2019. Awaiting my refund till date. No customer care number or an email that you can reach for your queries. They reply without an intent or a bot does that. |

|    |                                 |                                   |   | It is the best app for live train status, as it tells the exact status of the trains.; It is the best app for live train status, as it tells the  |
|----|---------------------------------|-----------------------------------|---|---|
| 62 | NEERAJ KUMAR  Gangadhar Kalyane | 6 October 2019  10 September 2019 | 5 | exact status of the trains.  Most inaccurate in prediction of train time in advance. I am writing this review after using it for 3 months. Does not give updates of train position even for an hour or so. It accurately gives arrival and departures only a few minutes or a few tens of minutes after the train has left the station wh Full Review; Most inaccurate in prediction of train time in advance. I am writing this review after using it for 3 months. Does not give updates of train position even for an hour or so. It accurately gives arrival and departures only a few minutes or a few tens of minutes after the train has left the station wh |
| 64 | sakesh sagar                    | 10 October 2019                   | 5 | Amazing It also give the detail about the platform no. where the train is coming; Amazing It also give the detail about the platform no. where the train is coming  |
| 65 | Siddharth Sahoo                 | 2 October 2019                    | 4 | Attitude of the staffs good. Pickup is always on time.during travel when bus stops they should ensure all are in, improvement required on this front. Also improvements required to provide clean pillows and blankets.; Attitude of the staffs good. Pickup is always on time.during travel when bus stops they should ensure all are in, improvement required on this front. Also improvements required to provide clean pillows and blankets.  |
| 66 | Avinash Shenoy                  | 4 October 2019                    | 5 | Absolutely great experience. Some glitches in terms of exact location tracking. But fast improving; Absolutely great experience. Some glitches in terms of exact location tracking. But fast improving  |
| 67 | Bheemeswara Rao Kolluru         | 10 October 2019                   | 5 | Train status Information provided by this app is more accurate than NTES. Consumes lot of battery.; Train status Information provided by this app is more accurate than NTES. Consumes lot of battery.  |
| 68 | Murari Shukla                   | 11 October 2019                   | 5 | Excellent app,. Only problem is that it shows train arrived at destination well before actual arrival.; Excellent app,. Only problem is that it shows train arrived at destination well before actual arrival.  |
| 69 | Vipin Tokish                    | 29 September 2019                 | 3 | Nice app and there is need som improvement in coach section in not showing the exact view.; Nice app and there is need som improvement in coach section in not showing the exact view.  |
| 70 | Sayanti Chatterjee              | 1 October 2019                    | 5 | The best Indian Railways App there is. To make it even better, please add the option of adding station reminders.; The best Indian Railways App there is. To make it even better, please add the option of adding station reminders.  |
| 71 | A Na                            | 13 October 2019                   | 1 | Too many notifications, all irrelevant to me despite notification option set to off position. There is no way to stop this. Uninstalled to get rid of the notifications.; Too many notifications, all irrelevant to me despite notification option set to off position. There is no way to stop this. Uninstalled to get rid of the notifications.  |

| gyan singh       | 2 September 2019  | 5   | In a single word feedback i want to say its incredible really impressed from this app every kind of information and features are available at a single platform. Train book tickets bus tickets, live tracking of trains, trains delay or ontime is too accurate and what you want more from it. You ca Full Review; In a single word feedback i want to say its incredible really impressed from this app every kind of information and features are available at a single platform. Train book tickets bus tickets, live tracking of trains, trains delay or ontime is too accurate and what you want more from it. You ca       |
|------------------|---|---|--|
| Harsha Gatt      | 28 September 2019   | 1   | Recent update has made this app useless. It doesnt show train status, timings etc correctly.; Recent update has made this app useless. It doesnt show train status, timings etc correctly.   |
| kusuma neeralagi | 6 October 2019  | 5   | I love the app as it is a community based app updated by the users its quite accurate (10-15 min ) accuracy keep up the Good work; I love the app as it is a community based app updated by the users its quite accurate (10-15 min ) accuracy keep up the Good work   |
| DEBASIS BANERJEE | 8 October 2019  | 5   | The app is good , but unfortunately didn't inform me my ticket confirfation status before leaving Howrah station .; The app is good , but unfortunately didn't inform me my ticket confirfation status before leaving Howrah station .   |
| Snehal Ganvir    | 10 October 2019   | 1   | Very bad app I m multiple times try to book a bus tikit bt the time of select seat app is not working; Very bad app I m multiple times try to book a bus tikit bt the time of select seat app is not working   |
| MOHAMMAD HUSAIN  | 7 October 2019  | 5   | Excellent App in regards of food delivery in train in time. Thanks for maintaining high degree of professionalism in a superb manner.; Excellent App in regards of food delivery in train in time. Thanks for maintaining high degree of professionalism in a superb manner.   |
| Prakash Reddy    | 15 August 2019  | 1   | One more cheating app. They play well with numbers to rob us. They show lower fare before booking and the fare shoots up once we press book option. I have Rs.1,232/- in the RY Wallet, ticket cost was Rs.1,209/- but they still want money to be loaded! Donno y!! They will have their logic and explan Full Review; One more cheating app. They play well with numbers to rob us. They show lower fare before booking and the fare shoots up once we press book option. I have Rs.1,232/- in the RY Wallet, ticket cost was Rs.1,209/- but they still want money to be loaded! Donno y!! They will have their logic and explan |
|                  |   |   | False update train not reached Varanasi station but this app showing it reached depart from the next station varanashi city & about to reach sarnath. Train no 11061; False update train not reached Varanasi station but this app showing it reached depart from the next station varanashi city & about to reach sarnath. Train no 11061   |
|                  | Harsha Gatt  kusuma neeralagi  DEBASIS BANERJEE  Snehal Ganvir  MOHAMMAD HUSAIN | Harsha Gatt  28 September 2019  kusuma neeralagi 6 October 2019  DEBASIS BANERJEE 8 October 2019  Snehal Ganvir 10 October 2019  MOHAMMAD HUSAIN 7 October 2019  Prakash Reddy 15 August 2019 | Harsha Gatt 28 September 2019 1  kusuma neeralagi 6 October 2019 5  DEBASIS BANERJEE 8 October 2019 5  Snehal Ganvir 10 October 2019 1  MOHAMMAD HUSAIN 7 October 2019 5   |

| 80 | Prince Kumar        | 14 August 2019    | 5 | fantastic appMOST innovative*** app i have ever seen. How great and multiple functions are therewow!!! Bow to its creator. #some greatest functions of this app:- 1.)see mobile network performance along your route. 2.)it has name and contact both listings of emergency hospitals in your station Full Review; fantastic appMOST innovative*** app i have ever seen. How great and multiple functions are therewow!!! Bow to its creator. #some greatest functions of this app:- 1.)see mobile network performance along your route. 2.)it has name and contact both listings of emergency hospitals in your station |
|----|---------------------|-------------------|---|--|
| 81 | M K Debnath Debu    | 12 October 2019   | 5 | Well designed & happy to know the status of the train before arrival.; Well designed & happy to know the status of the train before arrival.   |
| 82 | Samit Nerurkar      | 9 September 2019  | 4 | Recommendations/suggestions 1.) Quick Book Option through App where the Master List & Card details can be saved. 2.) To set a Reminder when ticket needs to be booked. 3.) Also Comparison between trains between stations depending on hours taken to cover the distance, the fare charged, on time for las   |
| 83 | A S                 | 23 September 2019 | 4 | Best app I like it alot ir us very much helpfull for me. Especially to track the live status of trains; Best app I like it alot ir us very much helpfull for me. Especially to track the live status of trains   |
| 84 | Dillipa kumar Sahoo | 25 September 2019 | 5 | Quite useful.mismatch is around 5 to 10m if not inside train. otherwise its exact in GPS monitoring.; Quite useful.mismatch is around 5 to 10m if not inside train.otherwise its exact in GPS monitoring.  |
| 85 | m rajeswaran leon   | 2 October 2019    | 1 | A very helpful app indeed. I have been using this for a while. It's a lot informatory.; A very helpful app indeed. I have been using this for a while. It's a lot informatory.   |
| 86 | rajesh s            | 3 October 2019    | 1 | Not acurate. It's showing as train already crossed the station half an hour back even it didn't cross.; Not acurate. It's showing as train already crossed the station half an hour back even it didn't cross.   |
| 87 | nipu mohan          | 14 October 2019   | 5 | Wow!! What an incredible app experience and the food was stunning with a surprise sweet inside!!; Wow!! What an incredible app experience and the food was stunning with a surprise sweet inside!!   |
|    |                     |                   |   | Do NOT download this app. I tried booking Train tickets from this and it ended up not getting me train tickets and still deducting the money from my account. Therefore, I had to book tickets via the IRCTC website, which IMMEDIATELY send me a message saying that my train seats were confirmed. While, Full Review; Do NOT download this app. I tried booking Train tickets from this and it ended up not getting me train tickets and still deducting the money from my account. Therefore, I had to book tickets via the IRCTC website, which IMMEDIATELY send me   |
| 88 | Meriam Joseph       | 1 August 2019     | 1 | a message saying that my train seats were confirmed. While, Good customer service. People respond on your query and  |
| 89 | Ashutosh Krishna    | 21 September 2019 | 5 | complaint. Good app.; Good customer service. People respond on your query and complaint. Good app.   |
| 90 | Hitesh Ahuja        | 1 October 2019    | 5 | Find good accuracy search options for berths for journey plan can be improved and made more user friendly like in e train; Find good accuracy search options for berths for journey plan can be improved and made more user friendly like in e train   |

| 91 | Dolan Mridha        | 4 October 2019  | 5 | It is a good app but they should also include IRCTC e-Catering facilities. Over all it is the best Train app; It is a good app but they should also include IRCTC e-Catering facilities. Over all it is the best Train app   |
|----|---------------------|-----------------|---|--|
| 92 | Fred O' Quinn 03    | 14 October 2019 | 5 | An amazing app to search up trains and their location great piece of work by the rail dept.; An amazing app to search up trains and their location great piece of work by the rail dept.   |
| 93 | SOHAIL ALI          | 10 October 2019 | 5 | Most useful app and very nice accuracy between live train stations and very cheap rate on bus booking; Most useful app and very nice accuracy between live train stations and very cheap rate on bus booking   |
| 94 | Morris Hermon       | 22 July 2019    | 1 | Why does the live train status not refresh as per the current train? It shows the live status of the train which started yesterday but not the day before and comfortably lie saying that the train already reached the destination while the train isn't anywhere remote close. This had been a bad experie Full Review; Why does the live train status not refresh as per the current train? It shows the live status of the train which started yesterday but not the day before and comfortably lie saying that the train already reached the destination while the train isn't anywhere remote close. This had been a bad experie |
| 95 | Samarpan Roy        | 30 August 2019  | 4 | This app is very useful while you are inside the train knowing the station(whether incoming or outgoing) accuracy using cell phone tower even if you are not connected to the internet. Food service is excellent, but you have to plan out which station you want to order knowing the timings of the next  Full Review; This app is very useful while you are inside the train knowing the station(whether incoming or outgoing) accuracy using cell phone tower even if you are not connected to the internet. Food service is excellent, but you have to plan out which station you want to order knowing the timings of the next  |
| 96 | D Prakash Prajapati | 8 October 2019  | 5 | Excellant food with timely service at prescheduled station. Easy user friendly application.; Excellant food with timely service at prescheduled station. Easy user friendly application.   |
| 97 | syed mardan         | 11 October 2019 | 5 | Good, nice app full information is getting about train timings and live status of train.; Good, nice app full information is getting about train timings and live status of train.   |
| 98 | Ashoo Jain          | 29 July 2019    | 1 | I am regular user of rail yatri app whereas all of their services are perfect except bus bookings. It happened twice with me wher system will automatically change your future date to present date and book the ticket. Once amount is deducted nobody is listening, infact to prove them i had taken scree Full Review; I am regular user of rail yatri app whereas all of their services are perfect except bus bookings. It happened twice with me wher system will automatically change your future date to present date and book the ticket. Once amount is deducted nobody is listening, infact to prove them i had taken scree |
| 99 | Myrna Mendoza       | 11 October 2019 | 2 | Does not function all the time says user ID is incorrect. So not able to book trains.; Does not function all the time says user ID is incorrect. So not able to book trains.   |

| 100 | Karthick Kumar        | 8 September 2019  | 2 | It was an excellent app before this update rolled out . Earlier it used to show me numerous amount of bus options from my locality but after the update all i could see is only one smart bus and i couldn't see any normal buses at all . Its like either take this bus or close the app . Wish i could hav Full Review; It was an excellent app before this update rolled out . Earlier it used to show me numerous amount of bus options from my locality but after the update all i could see is only one smart bus and i couldn't see any normal buses at all . Its like either take this bus or close the app . Wish i could hav  The app is slow and can't give proper and full information about |
|-----|-----------------------|-------------------|---|--|
| 101 | Brajesh Kumar Dwivedi | 25 September 2019 | 2 | query just see I am looking for my reservation information but he can't respond properly. Thank you; The app is slow and can't give proper and full information about query just see I am looking for my reservation information but he can't respond properly. Thank you  |
| 102 | Shankar Venkatesan    | 28 September 2019 | 2 | Mostly inaccurate train live status and previous few day train status is just a joke showing approximate instead actuals.; Mostly inaccurate train live status and previous few day train status is just a joke showing approximate instead actuals.   |
| 103 | SL gaurav kumar       | 21 July 2019      | 5 | Very nice app . It gives you exact location of train I am saying this because tested while i am in train. I also loved other features such as emergency no and coach alignment which helps a lot. I dont know why dont they advertise this app on tv I know because thousands of people needed this app than Full Review; Very nice app . It gives you exact location of train I am saying this because tested while i am in train. I also loved other features such as emergency no and coach alignment which helps a lot. I dont know why dont they advertise this app on tv I know because thousands of people needed this app than   |
| 104 | Krish Allam           | 6 October 2019    | 5 | Very useful appthis app gives correct information about train next station future is amazing; Very useful appthis app gives correct information about trainnext station future is amazing  |
| 105 | Mohammed Asim         | 5 October 2019    | 5 | Nice experience for booking bus ticket on this app very fast process.; Nice experience for booking bus ticket on this app very fast process.   |
| 106 | chaithanya Annamreddy | 25 September 2019 | 5 | I got the refund amount as soon as I escalate the issue. Impressed with your quick response. I changed my rating also.; I got the refund amount as soon as I escalate the issue. Impressed with your quick response. I changed my rating also.   |
| 107 | Consol Paul           | 25 September 2019 | 5 | Excellent feedback and timing details. Very useful App; Excellent feedback and timing details. Very useful App   |
| 108 | Kiran John P          | 2 September 2019  | 5 | I have been using this app for more than a year now and its awesome and improving every update. I am very happy with the information and support this app provides. In fact not even railways will give such accurate information at one enquiry. Thanks to Rail Yatri has been very useful always.; I have been using this app for more than a year now and its awesome and improving every update. I am very happy with the information and support this app provides. In fact not even railways will give such accurate information at one enquiry. Thanks to Rail Yatri has been very useful always.   |

| 109 | Soham Kumar                  | 23 September 2019 | 1 | Very inaccurate in prediction, specially the not on the train feature"as of 55 mins ago" thats what i had the experience today as well139 dsnt pick the calls nd they dnt update, so go to the station nd wait if thats what is to be done then better dnt invent stupid apps as such. Still, will give Full Review; Very inaccurate in prediction, specially the not on the train feature"as of 55 mins ago" thats what i had the experience today as well139 dsnt pick the calls nd they dnt update, so go to the station nd wait if thats what is to be done then better dnt invent stupid apps as such. Still, will give |
|-----|------------------------------|-------------------|---|--|
| 110 | santosh sahoo                | 1 October 2019    | 5 | Very good,quick,easy,and any time accessable.; Very good,quick, easy,and any time accessable.  |
| 111 | Ranganadin Nagaradjane       | 3 October 2019    | 4 | Useful app to know about train information.Helpful to plan our journey schedule.very good.; Useful app to know about train information.Helpful to plan our journey schedule.very good.   |
| 112 | Abha Jha                     | 11 October 2019   | 5 | This app is amazing!!! It even tells you the platform no. Thank you; This app is amazing!!! It even tells you the platform no. Thank you   |
| 113 | jay P                        | 20 August 2019    | 1 | website is blocking the user with a popup from viewing the content until user installs the app. I had a horrible experience with this website. I was in train another passenger catched a wrong train and she was asking which is the next station to get down. everyone started searching in their mobile.  |
| 114 | SUMAN SINGH                  | 2 September 2019  | 2 | Don't install it.Used to be good but not at all now. This is how it shows time now, where we can't even see it. And the updates do not show properly. Like if you check PNR status it's the worse app to do so. It shows wrong platform no. as well.; Don't install it.Used to be good but not at all now. This is how it shows time now, where we can't even see it. And the updates do not show properly. Like if you check PNR status it's the worse app to do so. It shows wrong platform no. as well.   |
| 115 | Varna Mini                   | 30 August 2019    | 1 | Such a bad app. I've just lost my money using this. Not at all helpful This doesn't have an option for cancel. One place it is showing request penting and while opening that getting my status as BOOKED. I mean what the heck yaar. Also having troubles with the passwords. While giving the right one it shows its the wrong same goes for the captcha's and when it comes to Changing password why the hell it is telling me wrong that i've suitted a wrong number. Dude i just created my account using.  |
|     | Taria Will                   | 50 Nugust 2013    | 1 | Sometime it is hanged and sometimes message flashed not connected to the server. One day got message train is in right time but after reaching station got message that the train has been late with one and a half hour. Accuracy required.; Sometime it is hanged and sometimes message flashed not connected to the server. One day got message train is in right time but after reaching station got message that the train has been late with one   |
| 116 | Dhruva Mitra  Krishna Satwik | 15 September 2019 |   | and a half hour. Accuracy required.  I booked the train ticket through this app but my booking got cancelled eventhough after full payment. Now i am unable to track my refund. There is no support numbers to contact. Its showing no refund history found. I feel it is very in accurate; I booked the train ticket through this app but my booking got cancelled eventhough after full payment. Now i am unable to track my refund. There is no support numbers to contact. Its showing no refund history found. I feel it is very in accurate  |

|     | 1                       | 1                 |   |  |
|-----|-------------------------|-------------------|---|--|
| 118 | Sourabh Sindhia         | 2 October 2019    | 1 | Stupid app i was searching ticket on tatkal and it was showing it will be available after 11.15 pm and from other app i got it done on time 11.15 am only such a nonsense app i have ever seen; Stupid app i was searching ticket on tatkal and it was showing it will be available after 11.15 pm and from other app i got it done on time 11.15 am only such a nonsense app i have ever seen   |
| 119 | Rakesh Monga            | 15 September 2019 | 1 | Pointless status! Needs to spend some money on gathering accurate train status rather than waste all of it on bumping Google search listings and Google Ads. Status of train updated by irctc through a sms as rescheduled/ delayed by 1hr 40m is still ontime as per Railyatri even an hour and 15 min after.   |
| 120 | Abhay Pramodkumar       | 23 September 2019 | 1 | It gives best price and easy booking bus train etc we can travel safely best price than online I love this app; It gives best price and easy booking bus train etc we can travel safely best price than online I love this app   |
| 121 | Sri Pavan Vardhan Vemu  | 18 September 2019 | 1 | Cool app Mostly correct info love add-on features too; Cool app Mostly correct info love add-on features too  Awsome Shows live train status along with it's speed and also  |
| 122 | Priyanka Sengupta       | 6 October 2019    | 5 | shows map.; Awsome Shows live train status along with it's speed and also shows map.   |
| 123 | Pooja Tripathi          | 6 October 2019    | 5 | Cant do without Rail Yatri. My last minute travel plans are always sorted by this app. Thank you; Cant do without Rail Yatri. My last minute travel plans are always sorted by this app. Thank you   |
| 124 | Kharad Variyava         | 2 August 2019     | 2 | App needs rework. Searched for 12124, & it showed a route of Juinagar, Sanpada, Govandi etc, which is wrong since the train does not take that route, & it's a Suburban Trains Only line. I cross checked the same with NTES & WIMT which was more or less accurate with the time but showed the correct rou Full Review; App needs rework. Searched for 12124, & it showed a route of Juinagar, Sanpada, Govandi etc, which is wrong since the train does not take that route, & it's a Suburban Trains Only line. I cross checked the same with NTES & WIMT which was more or less accurate with the time but showed the correct rou |
| 125 | Okorie Ebenezer C.      | 20 September 2019 | 4 | Just downloaded it for the first time and it worked accurately for my journey.; Just downloaded it for the first time and it worked accurately for my journey.   |
| 126 | harshan shetty          | 11 October 2019   | 3 | Application is good most of the times plat form numbers are wrongkeep it up; Application is good most of the times plat form numbers are wrongkeep it up   |
| 127 | Naresh Vyas             | 23 September 2019 | 5 | Wonderful App for on the go live status and information about train.; Wonderful App for on the go live status and information about train.   |
| 128 | Bharat singh Baharoliya | 7 October 2019    | 4 | It's take long time load and show the results but still very good app ????; It's take long time load and show the results but still very good app ????   |
| 129 | Ashok.c Gutlapalli      | 13 September 2019 | 4 | It is a very good app for booking tickets for every one compared all apps it is very good app less price for all bus booking compared to other booking apps Goodtickets booking app  |

|     |                                 |                                      |        | So good app. Nice experience with train status and station timing;   |
|-----|---------------------------------|--------------------------------------|--------|--|
| 130 | Roshan Randeri  Krishna Chettri | 22 September 2019  24 September 2019 | 5<br>4 | So good app. Nice experience with train status and station timing  Nice One But the ticket confirmation probality between this app and IRCTC has huge difference.; Nice One But the ticket confirmation probality between this app and IRCTC has huge difference.  |
| 132 | Amaresh Mohanty                 | 26 September 2019                    | 3      | Good App, but status update is mostly incorrect by 15-45 minutesIST buffer ;); Good App, but status update is mostly incorrect by 15-45 minutesIST buffer ;)   |
| 133 | Vishal Chaudhary                | 30 September 2019                    | 5      | This is the best app which I have used ever 10/10 It's contains trimendius features very helpful to indian Railways Travels I Salute the app developer great Job ?? AND AT LAST Thanks IRCTC; This is the best app which I have used ever 10/10 It's contains trimendius features very helpful to indian Railways Travels I Salute the app developer great Job ?? AND AT LAST Thanks IRCTC   |
| 134 | Nagabushan A B                  | 12 October 2019                      | 5      | Very valuable information easily avble in contrast with many railway officials oral response.; Very valuable information easily avble in contrast with many railway officials oral response.   |
| 135 | Manish Jha                      | 21 September 2019                    | 1      | Booked ticket money deducted but ticket not confirmed, can't find cancellation option too. Horrible app.; Booked ticket money deducted but ticket not confirmed, can't find cancellation option too. Horrible app.   |
| 136 | bujing rao                      | 23 September 2019                    | 5      | Best app for train traveling, all live information accurate, happy ??; Best app for train traveling, all live information accurate, happy ??   |
| 137 | ANAND RAI                       | 26 September 2019                    | 5      | Greatexperiencereally very usefulget answer of many quaries at single plateformonly one thing need to solveis hanging some time; Greatexperiencereally very usefulget answer of many quaries at single plateformonly one thing need to solveis hanging some time   |
| 138 | Ansari Asraf                    | 9 October 2019                       | 5      | Super ek number app 6ereal time positioning & statusi hope bookings with offers also have nice exprnc.otherwise all is well??; Super ek number app 6ereal time positioning & statusi hope bookings with offers also have nice exprnc.otherwise all is well??   |
|     |                                 |                                      |        | ok, i have faced trouble of refund. there was mis guided as train not passing through boarding point and ticket got cancelled, its saying as per rule TDR to be filled within 72 hours which was not possible due to leave planned. In case of booking it worked good. but refund its failed complete and no Full Review; ok, i have faced trouble of refund. there was mis guided as train not passing through boarding point and ticket got cancelled, its saying as per rule TDR to be filled within 72 hours which was not possible due to leave planned. In case of booking it        |
| 139 | Suresh J                        | 22 July 2019                         | 3      | worked good. but refund its failed complete and no  All features are good only one thing that is not so good is that only last 4 days train status can be seen it must be atleast of one month because many weekly train are there where we can't even see the live status because it doesn't comes under last 4 days. please make it one month; All features are good only one thing that is not so good is that only last 4 days train status can be seen it must be atleast of one month because many weekly train are there where we can't even see the live status because it doesn't |
| 140 | Sarang singh                    | 1 August 2019                        | 4      | comes under last 4 days . please make it one month   |

|     |                     |                   |   | Amazing app with all convenient features required for a  |
|-----|---------------------|-------------------|---|--|
| 141 | Jayant Franklin     | 29 September 2019 | 5 | passenger. I love it; Amazing app with all convenient features required for a passenger. I love it   |
| 142 | binoj br            | 4 October 2019    | 4 | Very quick app Quick updates Very easy to use Thanks<br>Keep it up; Very quick app Quick updates Very easy to use<br>Thanks Keep it up   |
| 143 | Santosh Kulkarni    | 9 October 2019    | 5 | Best app to track trains and all other needs like food etc during train travel; Best app to track trains and all other needs like food etc during train travel   |
|     |                     |                   |   | Accuracy of Train status is very good. Try to improve yourselves;  |
| 144 | hema siva Penugonda | 14 October 2019   | 5 | Accuracy of Train status is very good. Try to improve yourselves  After last updates it's makes so excellent official App from Indian  |
| 145 | ARUP GOVIND Das     | 3 August 2019     | 3 | Railway. But some options/ Menu and 1st time App opening is continue so slow. Also please start to show local/ passenger/ Suburban train fare / Tickets price between two Station. Thanks for continue up gradation this so essential Ap Full Review; After last updates it's makes so excellent official App from Indian Railway. But some options/ Menu and 1st time App opening is continue so slow. Also please start to show local/ passenger/ Suburban train fare / Tickets price between two Station. Thanks for continue up gradation this so essential Ap |
|     |                     |                   |   | Earlier this app was excellent, it automatically read the irctc message and add the trip but now this functionality is not available. We need to manually copy the SMS. If privacy issue is there, it can be an option to give sms read permission.; Earlier this app was excellent, it automatically read the irctc message and add the trip but now this functionality is not available. We need to manually copy the SMS. If privacy issue is there, it can be an   |
| 146 | Mandeep Modi        | 25 July 2019      | 2 | option to give sms read permission.  |
| 147 | viren viren         | 5 October 2019    | 1 | So much of rate increase for ticket booking , per ticket 17.50;<br>So much of rate increase for ticket booking , per ticket 17.50  |
| 148 | Ajay Singh          | 18 August 2019    | 1 | booked a ticket money got deducted but never get any mail or<br>any PR numberalso there is no option for cancellation my current<br>status request shows request pending, I tried there website and<br>app and there is no customer support number or chat where I can<br>resolve this problem at the end I have to go.  |
| 149 | Tanay Kulshreshtha  | 18 August 2019    | 2 | App has So many Good Features with max possible discounts. But the wors part is it get closed again and again due to some technical error. when you need most it closes itself. so 3 less stars for service. correct it and I will provide you 5 stars; App has So many Good Features with max possible discounts. But the wors part is it get closed again and again due to some technical error. when you need most it closes itself. so 3 less stars for service. correct it and I will provide you 5 stars   |
| 150 | KHICHDI OF INDIA    | 20 September 2019 |   | This app is very good and I liked your food service your food is very good tasty and hygienic thanks and keep on ????; This app is very good and I liked your food service your food is very good tasty and hygienic thanks and keep on ????   |
| 151 | nrsrv ramana        | 2 October 2019    | 5 | It helped me a lot to find out rain status it's a wonderful and excellent app; It helped me a lot to find out rain status it's a wonderful and excellent app   |

|     |                       |                   |   | The worst rail app I've ever seen. Full of ads and the current status   |
|-----|-----------------------|-------------------|---|---|
|     |                       |                   |   | of trains are failed in maximum times. Time table is wrong in some  |
|     |                       |                   |   | trains. Please ignore this app.; The worst rail app I've ever seen.   |
|     |                       |                   |   | Full of ads and the current status of trains are failed in maximum  |
| 152 | TANMOY KAR            | 4 October 2019    | 1 | times. Time table is wrong in some trains. Please ignore this app.  |
| 153 | Gauriruparaj Ryapak   | 8 August 2019     | 4 | Really a good app. People travelling alone or for the first time or who doesnt have any idea about the stations this app is just very perfect for them. It shows all the status of the train correctly. Really satisfied and recomemded app.; Really a good app. People travelling alone or for the first time or who doesnt have any idea about the stations this app is just very perfect for them. It shows all the status of the train correctly. Really satisfied and recomemded app.  |
| 154 | vipin jose            | 15 September 2019 | 1 | This app provides absurd updates. I was to travel on Mumbai Jaipur Express and the train was delayed by 3 hours. The app showed that the train already left station which made me panic. Never will use this again.; This app provides absurd updates. I was to travel on Mumbai Jaipur Express and the train was delayed by 3 hours. The app showed that the train already left station which made me panic. Never will use this again.  |
| 155 | Deepak Kumar          | 28 September 2019 | 1 | Why all the govt. Websites and plans are so confusing? How to track the train easily.; Why all the govt. Websites and plans are so confusing? How to track the train easily.  |
|     | 2-1                   |                   |   | It's very important app and is a very good app for train  |
| 156 | Goutam Roy            | 5 October 2019    | 5 | information; It's very important app and is a very good app for train information   |
| 157 | adiru rawat           | 5 October 2019    | 1 | False app don't show proper update and contains lot add everyone should stop installing this app. Very annoying app nothing correct; False app don't show proper update and contains lot add everyone should stop installing this app. Very annoying app nothing correct  |
|     |                       |                   |   | Not getting proper update in time, took much time to update at the time of departure from source; Not getting proper update in time, took much time to update at the time of departure from   |
| 158 | Arup Maity            | 11 October 2019   | 2 | source  |
|     |                       |                   |   | if u want to book rail ticket this is the worst app.first it will deduct your ticket fare then it will switch to IRCTC platform for your ticket booking.in my it hanged while going to yhe irctc site. i was neither able to book yicket nor i m able to file refund to get my money back.as no where in the Full Review; if u want to book rail ticket this is the worst app.first it will deduct your ticket fare then it will switch to IRCTC platform for your ticket booking.in my it hanged while going to yhe irctc site. i was neither able to book yicket nor i m able to file refund to |
| 159 | nagender nath pathak  | 23 July 2019      | 2 | get my money back.as no where in the  |
| 160 | Hemanthkumar H B      | 2 September 2019  | 2 | A huge improvement is required, there isnt any clarity in using RY cash or the wallet. No transparency either. App frequently stops in intermediately, wallet n wallet history cant be accessed. Not much improved, but only fair enough to know the train status.; A huge improvement is required, there isnt any clarity in using RY cash or the wallet. No transparency either. App frequently stops in intermediately, wallet n wallet history cant be accessed. Not much improved, but only fair enough to know the train status.  |
| 161 | Sharanraj Kelegaonkar | 2 October 2019    | 4 | Awesome app needs more improvement in accurate status when not in train; Awesome app needs more improvement in accurate status when not in train  |
|     |                       |                   |   |   |

| 162 | Anjan Das           | 6 October 2019    | 4 | Great app and helpful for all passenger in train and out site; Great app and helpful for all passenger in train and out site   |
|-----|---------------------|-------------------|---|--|
| 163 | Shayeebur Rahman    | 15 September 2019 | 2 | I noticed many times this app does not show real time accurate data of live running trains. I wanted show you screen where I am on lonavla station however it is showing next stop 36kms lonavla. Please work on this.; I noticed many times this app does not show real time accurate data of live running trains. I wanted show you screen where I am on lonavla station however it is showing next stop 36kms lonavla. Please work on this.   |
| 164 | Rama Rao Antapur    | 21 September 2019 | 4 | Good app. Internet mode updating needs to be a bit more quicker; Good app. Internet mode updating needs to be a bit more quicker   |
| 165 | kalpen haria        | 27 September 2019 | 5 | Excellent but sometimes hangs so can not get exact live status; Excellent but sometimes hangs so can not get exact live status   |
| 166 | Ashish Gupta        | 7 October 2019    | 1 | Irresponsible and not user friendly interface. Too much time to contact for anything@ customer service. No reminders for booked orders. Cooperation between their associated vendors also very bad. Never suggest to book by this service; Irresponsible and not user friendly interface. Too much time to contact for anything@ customer service. No reminders for booked orders. Cooperation between their associated vendors also very bad. Never suggest to book by this service   |
| 167 | Kader Meerapillai   | 12 October 2019   | 5 | Amazing, Excellent app, thank you very much for the developer; Amazing, Excellent app, thank you very much for the developer   |
| 168 | sarang ashtewale    | 11 August 2019    | 2 | The app needs huge improvement. Money gets deducted and ticket does not gwt booked and the money refund status is not found anywhere. At times money gets deduvyed and the PNR is not received. I think i will not use this app again as have alrwady list around INR 2K, if i dont get the refund.; The app needs huge improvement. Money gets deducted and ticket does not gwt booked and the money refund status is not found anywhere. At times money gets deduvyed and the PNR is not received. I think i will not use this app again as have alrwady list around INR 2K, if i dont get the refund. |
|     |                     |                   |   | Not accurate. It shows wrong information for running trains. The train 12925 on 05/08/2019 was diverted and was have not touched boarding Station Vadodra but in the running status it was showing that it will reach Vadodra and it even showed that the train even reached Vadodra. Very disgusting and mi Full Review; Not accurate. It shows wrong information for running trains. The train 12925 on 05/08/2019 was diverted and was have not touched boarding Station Vadodra but in the running status it was showing that it will reach Vadodra and it even showed that                          |
| 169 | Chandrakant Bhushan | 6 August 2019     | 1 | the train even reached Vadodra. Very disgusting and mi   |
| 170 | Xavier N            | 7 October 2019    | 1 | In Bus ticket booking simply they are adding extra conveyance fee and giving high discounts. If we calculate the final discount they will give only around 30 to 50 rupees.; In Bus ticket booking simply they are adding extra conveyance fee and giving high discounts. If we calculate the final discount they will give only around 30 to 50 rupees.   |
| 4=- |                     |                   |   | Incorrect train Running status every time. Don't believe this app timings; Incorrect train Running status every time. Don't believe  |
| 171 | Syam Durga          | 21 September 2019 | 1 | this app timings  Train running status is inaccurate several timesfix it; Train  |
| 172 | BRIJESH SINGH       | 2 October 2019    | 3 | running status is inaccurate several timesfix it, rrain  |

| 173        | Manish Kumar                    | 14 October 2019                        | 5 | Nice app for railway information as well as for bus.; Nice app for railway information as well as for bus.   |
|------------|---------------------------------|--|---|--|
| 174        | Dhanaasekar R                   | 24 August 2019                         | 5 | NICE App for train travellers in India. It gives almost all information required for the travelers, like booking status, train running status, coach positions, seating arrangements, can set alarm for your reminders, and does a lot more. Really wounderful; NICE App for train travellers in India. It gives almost all information required for the travelers, like booking status, train running status, coach positions, seating arrangements, can set alarm for your reminders, and does a lot more. Really wounderful   |
| 175        | Vishal Shaw                     | 6 September 2019                       | 1 | Seat was available so i booked 2 rail ticket but after sometime it was fully cancelled. Tried second time but again faced the same issue. I found your app is absolutely insufficient to book tickets so i suggest you to sell chana instead of tickets.; Seat was available so i booked 2 rail ticket but after sometime it was fully cancelled. Tried second time but again faced the same issue. I found your app is absolutely insufficient to book tickets so i suggest you to sell chana instead of tickets.   |
| 176        | Sugandha Nair                   |  | г | Always useful for any information for railway facilities, good;  |
| 176<br>177 | Sugandha Nair  Harish Dondapati | 25 September 2019<br>24 September 2019 | 5 | Always useful for any information for railway facilities, good  It is best and good app for seat availability booking tickets and one status; It is best and good app for seat availability booking tickets and one status   |
| 178        | Sanadiip Payes                  | 2 October 2019                         | 5 | Awesome on time information about train running timings with location; Awesome on time information about train running timings with location   |
| 179        | varsha chavan                   | 3 October 2019                         | 1 | I have booked a railway ticket. My money is debited from account but my ticket is not booked and it showing me your status is in pending.; I have booked a railway ticket. My money is debited from account but my ticket is not booked and it showing me your status is in pending.   |
| 180        | Jos Cherian                     | 6 October 2019                         | 5 | I'm very happy with the up to date information the app provides. Thank you.; I'm very happy with the up to date information the app provides. Thank you.   |
| 181        | santosh kumar                   | 3 October 2019                         | 5 | Recently i have used it for the first time when i have to board a train at '30 am , from yatri nivas i reached platform exactly on time , Thanks.; Recently i have used it for the first time when i have to board a train at '30 am , from yatri nivas i reached platform exactly on time , Thanks.   |
| 182        | dhanabal krishnappan            | 31 July 2019                           | 5 | Great application to check the train position and ticket confirmation. Yet to explore more on bus booking and price comparison. On the whole its very useful app.; Great application to check the train position and ticket confirmation. Yet to explore more on bus booking and price comparison. On the whole its very useful app.   |
| 183        | vinay kumar                     | 28 August 2019                         | 1 | Worst app Believing this app i booked ticket at railway counter and the time shown in app and printed in ticket is different had to cancel those tickets simply lost money when cancelling 7 tickets of AC 3 tier tickets worst worst app to believe dosent deserve 1 star also for making me lose Full Review; Worst app Believing this app i booked ticket at railway counter and the time shown in app and printed in ticket is different had to cancel those tickets simply lost money when cancelling 7 tickets of AC 3 tier tickets worst worst app to believe dosent deserve 1 star also for making me lose |

| 184 | RISHAV SINGH           | 30 August 2019                         | 1 | Railway's worst application. Most of the time transaction fails and money stucks in between. Along with that Railyatri does not have a complaint tab in its application. Dotally dissapointed. Will never ever suggest anybody else to download it.; Railway's worst application. Most of the time transaction fails and money stucks in between. Along with that Railyatri does not have a complaint tab in its application. Dotally dissapointed. Will never ever suggest anybody else to download it. |
|-----|------------------------|--|---|--|
| 185 | bhukya jitender kumar  | 28 September 2019                      | 5 | A well doing app, instant food like instant travels.; A well doing app, instant food like instant travels.   |
| 186 | Patel Akbar            | 1 October 2019                         | 1 | Worstits show different at booking and different at payment for ex 518rs first and at booking 815rs.; Worstits show different at booking and different at paymentfor ex 518rs first and at booking 815rs.  |
| 187 | Sethuraman Venkatraman | 6 October 2019                         | 5 | Easy to use and more importantly it works always!; Easy to use and more importantly it works always!   |
| 188 | Jit Barman             | 3 October 2019                         | 4 | Good apps but ordered meal is not good as expected with the price ranges.; Good apps but ordered meal is not good as expected with the price ranges.   |
| 189 | Kalpana Simhan         | 13 October 2019                        | 5 | Very convenient as we need not enter the train details every time;<br>Very convenient as we need not enter the train details every time  |
| 190 | Freyr Davenport        | 14 October 2019                        | 5 | Great way to book but hard if you have overseas credit card;<br>Great way to book but hard if you have overseas credit card  |
| 191 | akil sn                | 7 August 2019                          | 5 | I like the app, it was my first time to use this app, and it is very simple to use, the food which i ordered was also good and properly pack. For train status u dont require internet that is also wonderful.; I like the app, it was my first time to use this app, and it is very simple to use, the food which i ordered was also good and properly pack. For train status u dont require internet that is also wonderful.   |
| 192 | Eliza Dion             | 28 August 2019                         | 2 | Was easy to use but sometimes doesn't function efficiently and cause a lot of confusion. Please fix your glitches, I'm eager to increase my rating.; Was easy to use but sometimes doesn't function efficiently and cause a lot of confusion. Please fix your glitches, I'm eager to increase my rating.   |
|     | Yash yash              |  |   | It is really helpful and a large extent accurate too.; It is really  |
| 193 | umakant mishra         | 27 September 2019<br>27 September 2019 |   | helpful and a large extent accurate too.  Good app, Don't remember to forget user ?? because further I do not reservation to my ticket; Good app, Don't remember to forget user ?? because further I do not reservation to my ticket   |
| 195 | Dharmendra Kumar       | 1 October 2019                         | 5 | This is nice app all of them.this is very use for every person wheather educated or not, best of lot wishes for next level; This is nice app all of them.this is very use for every person wheather educated or not, best of lot wishes for next level   |
| 196 | Bala Kutti             | 5 October 2019                         | 3 | In updated app, paypal payment option was left why? Then why you gave paypal 250rs offer. On festival time you gave offer only to find smart buses. Wat abt others?; In updated app, paypal payment option was left why? Then why you gave paypal 250rs offer. On festival time you gave offer only to find smart buses. Wat abt others?   |
| 197 | Vivek Deb              | 4 October 2019                         | 1 | The most third class app for railway ticketing. Information is not given properly. Very slow.too many bugs in this app; The most third class app for railway ticketing. Information is not given properly. Very slow.too many bugs in this app   |

| 198 | Tuhin Ray    | 8 October 2019  | 5 | Good app for Running status , book food in station as per internet signal availability; Good app for Running status , book food in station as per internet signal availability  |
|-----|--------------|-----------------|---|---|
| 199 | Ratan Pandey | 10 October 2019 | 1 | After uninstall this app this app not save upcoming bookings or past history.very bad exprinces with this perticular app.; After uninstall this app this app not save upcoming bookings or past history.very bad exprinces with this perticular app.  |
|     |              |                 |   | Dont ask pay extra like service charges, Debit card charges. Actually you detect these charges from your discounts. Finally the payment is equal to normal charges like other developers.; Dont ask pay extra like service charges, Debit card charges. Actually you detect these charges from your discounts. Finally the payment is |
| 200 | Kader Abdul  | 28 July 2019    | 3 | equal to normal charges like other developers.  |