# Task 1: Exploratory Data Analysis (EDA) and Business Insights

Divya Aggarwal IIT Roorkee

Email id: <u>d\_aggarwal@hs.iitr.ac.in</u> Contact Number: +91-8307114763

The datasets provides a comprehensive look into customer behavior, product performance, and transaction trends. Below is a summary of key insights derived from the data:

# **Customer Insights**

- 1. Customer Distribution by Region:
  - South America leads with 59 customers, followed by Europe (50), North America (46), and Asia (45).
- 2. Signup Trends:
  - o Majority of signups occurred in 2024 (79), followed by 2022 (64), and 2023 (57).
- 3. Top Customers (by Transaction Count):
  - Customers C0109 and C0156 made the most transactions (11 each).

# **Product Insights**

- 1. Top 5 Best-Selling Products (by Quantity):
  - P059 and P054 sold the most (46 units each), followed by P029 (45), P079 (43), and P061 (43).
- 2. Revenue Contribution by Category:
  - Books generated the highest revenue at \$192,147.47.
  - Categories Electronics, Clothing, and Home Decor followed, contributing \$180,783.50, \$166,170.66, and \$150,893.93 respectively.
- 3. Descriptive Statistics for Product Prices:
  - Average Price: \$267.55
  - o Maximum Price: \$497.76 (likely premium items in Electronics or Home Decor).
  - Minimum Price: \$16.08 (likely from the Books category).

# **Transaction Insights**

## 1. Monthly Transaction Trends (2024):

 January had the highest number of transactions, followed by months like September and July. November had the lowest.

### 2. Transaction Distribution:

 A vast majority of transactions (996) occurred in 2024, while only 4 were in late 2023.

### 3. Descriptive Statistics for Transactions:

- Average Quantity per transaction: 2.54 items.
- o Maximum Total Value: \$1991.04 (likely a high-ticket product or bulk purchase).

### 4. Correlational insights:

- Quantity vs. TotalValue (0.609972): There's a moderate positive correlation between the quantity of items purchased and the total transaction value, meaning that higher quantities typically lead to a higher total value of the transaction.
- TotalValue vs. Price (0.722714): There is a strong positive correlation between the total value of a transaction and the price of the products. This indicates that higher-priced products contribute more to the total value of the transaction.