# PHASE-5 PROJECT DOCUMENTATION AND SUBMISSION PRODUCT SALES ANALYSIS



# **INTRODUCTION:**

In today's competitive business landscape, understanding customer behaviour and market trends is vital for any company striving to succeed. The ability to analyse sales data effectively not only provides valuable insights into consumer preferences but also helps businesses make informed decisions, optimize their strategies, and enhance overall profitability. This is precisely why sales analysis projects play a pivotal role in the modern business environment.

Our \*\*Product Sales Analysis Project\*\* aims to delve deep into the intricacies of sales data, patterns, identifying key drivers, and drawing meaningful conclusions. By leveraging advanced analytical tools and techniques, we will dissect sales figures, customer demographics, and purchasing habits, illuminating the path to smarter marketing, improved customer satisfaction, and increased revenue.

# PROJECT OVERVIEW:

In this project, we will focus on a comprehensive analysis of our product sales data to achieve several critical objectives:

# 1. Understanding Customer Behavior:

We will examine customer preferences, purchasing frequency, and the factors influencing buying decisions. By identifying patterns, we can tailor our marketing efforts to meet specific customer needs effectively.

# 2. Identifying Top-Selling Products:

By analyzing sales data, we will pinpoint our best-performing products. Understanding what makes these products successful can guide inventory management and marketing strategies to optimize sales further.

# 3. Market Segmentation:

We will categorize customers into segments based on demographics, geography, or purchasing behavior. This segmentation will enable us to personalize marketing campaigns and enhance customer engagement.

# **4.Sales Trends and Forecasting:**

Through historical sales data analysis, we will uncover trends and predict future sales patterns. Accurate forecasting is essential for inventory management and ensuring products are available when customers demand them.

# **5.Competitor Analysis:**

Understanding how our products fare against competitors is crucial. By comparing sales data and market share, we can identify our competitive advantages and areas that require improvement.

#### 6. Customer Satisfaction Analysis:

Utilizing customer feedback data, we can gauge customer satisfaction levels. This analysis can provide insights into areas needing improvement, leading to enhanced customer experiences and brand loyalty.

# **Significance of the Project**:

The insights derived from this sales analysis project will serve as a guiding light for our business strategies. In an era where data-driven decision-making is paramount, this project holds immense significance. By harnessing the power of data analytics, we aim to not only boost sales but also foster lasting relationships with our customers, enhance operational efficiency, and secure a prominent position in the market.

#### **DATASET LINK:**

# https://www.kaggle.com/datasets/ksabishek/product-sales-data

REC corp LTD. is small-scaled business venture established in India. They have been selling FOUR PRODUCTS for OVER TEN YEARS . The products are P1, P2, P3 and P4. They have collected data from their retail centers and organized it into a small csv file , which has been given to us.

#### The excel file contains about 8 numerical parameters :

- Q1- Total unit sales of product 1
- Q2- Total unit sales of product 2
- Q3- Total unit sales of product 3
- Q4- Total unit sales of product 4
- S1- Total revenue from product 1
- S2- Total revenue from product 2
- S3- Total revenue from product 3
- S4- Total revenue from product 4

#### PROBLEM DEFINITION AND DESIGN THINKING:

#### **Understand Sales Performance:**

Gain a deep understanding of how each product in the company's portfolio is performing in terms of revenue, quantity sold, and profitability.

# **Customer Insights:**

Analyse customer behaviour, including purchasing patterns, demographics, and preferences, to tailor marketing strategies and product offerings.

#### **❖** Market Trends:

Identify and react to emerging market trends, competitor strategies, and external factors affecting sales performance.

# **❖** Pricing Strategy:

Analyse the impact of pricing changes on product sales and profitability. Determine optimal pricing strategies for each product.

### **!** Inventory Management:

Use sales data to optimize inventory levels, reducing carrying costs while ensuring products are readily available to meet demand.

#### **DESIGN THINKING:**

## **Empathize:**

Understand the users' perspectives, needs, and experiences related to the product. This involves conducting interviews, surveys, and observations to gather insights.

#### **Define:**

Clearly articulate the problem you're trying to solve based on the information gathered during the empathize stage. Define the user's needs, challenges, and aspirations in a specific manner.

#### **❖** Ideate:

Generate a wide range of creative ideas to solve the defined problem. Encourage brainstorming sessions and explore different possibilities without judgment.

# **Prototype:**

Develop tangible representations of the ideas generated during the ideation phase. Prototypes can be sketches, wireframes, or even simple models that help visualize the solutions.

#### **\*** Test:

Test the prototypes with real users to gather feedback. This step involves observing how users interact with the prototypes, understanding their reactions, and refining the designs based on the feedback received.

#### PREDICTIVE ANALYTICS:

Implementing the machine learning models to predict future sales trends based on historical data. This can help businesses proactively adjust their strategies. Here are some machine learning models and techniques such as linear regression, time series forecasting, random forest regression, gradient boosting, recurrent neural networks, convolution neural network, ensemble methods, evaluation metrics, hyperparameter tuning, feature engineering.

One popularly used machine learning algorithm for predicting future sales and trends is the Time Series analysis.

#### TIME SERIES ANALYSIS

Time series analysis is a statistical technique used to analyze and interpret data points collected or recorded at specific time intervals. It is widely used in various fields such as finance, economics, weather forecasting, and signal processing. Time series data consists of observations on a variable or several variables over time.

# **KEY COMPONENTS OF TIME SERIES ANALYSIS INCLUDE:**

#### Trend:

The long-term movement in a time series, which can be upward, downward, or stable.

# **Seasonality**:

Patterns that occur regularly at specific intervals, often influenced by factors like seasons, months, days, or hours.

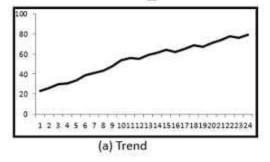
# **Cyclical Patterns:**

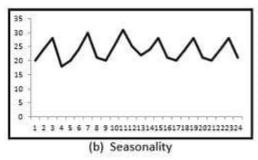
Repeating up and down movements in the data that are not of fixed frequency like seasonality.

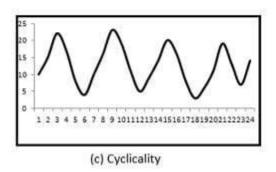
#### Noise:

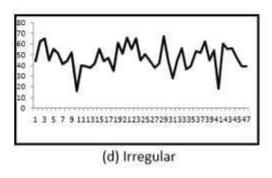
Random variation or irregular movements in the data that cannot be attributed to the above components.

# Components of Time Series









# FEATURES OF TIME SERIES ANALYSIS:

- Time ordered data
- Trend
- Seasonality
- Noise
- Auto correlation
- Stationarity
- Forecasting
- Data decomposition
- Visualization

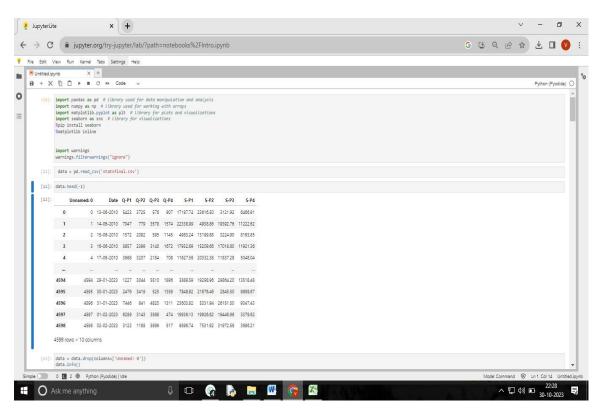
# **LOADING AND PREPROCESSING THE DATASET**

To load and analyze a dataset for product sales using machine learning, follow these steps in Python:

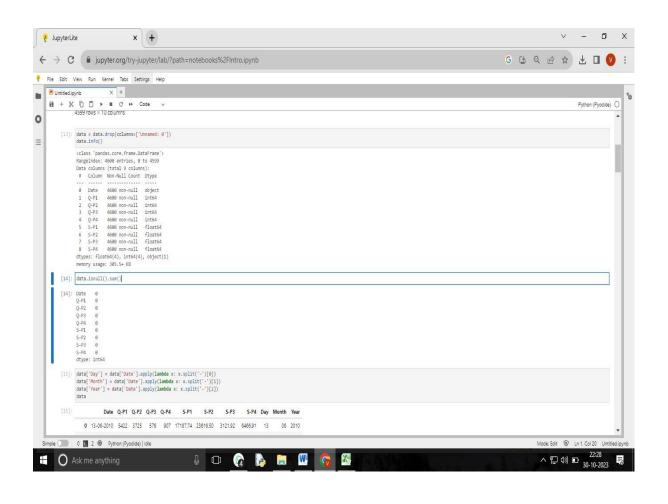
✓ Import Required Libraries

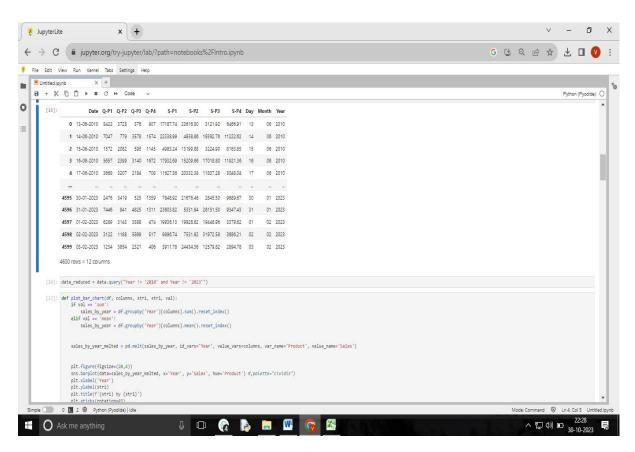
- ✓ Read the Datasets
- ✓ Data preprocessing
- ✓ Split the dataset
- ✓ Choose a machine learning model
- ✓ Train the model
- ✓ Evaluate the model
- ✓ Intrepret and visualize results
- ✓ Further Analysis

Here are some example for the above mentioned program steps,

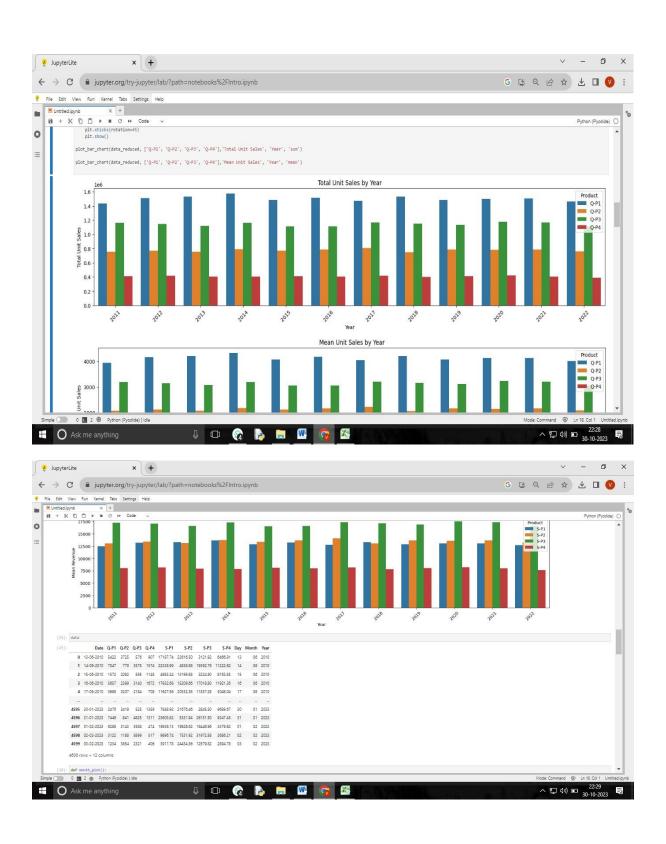


The above output of the program consists of datasets which contains 4599 rows and 10 columns. For dropping the columns, the following code will be executed.

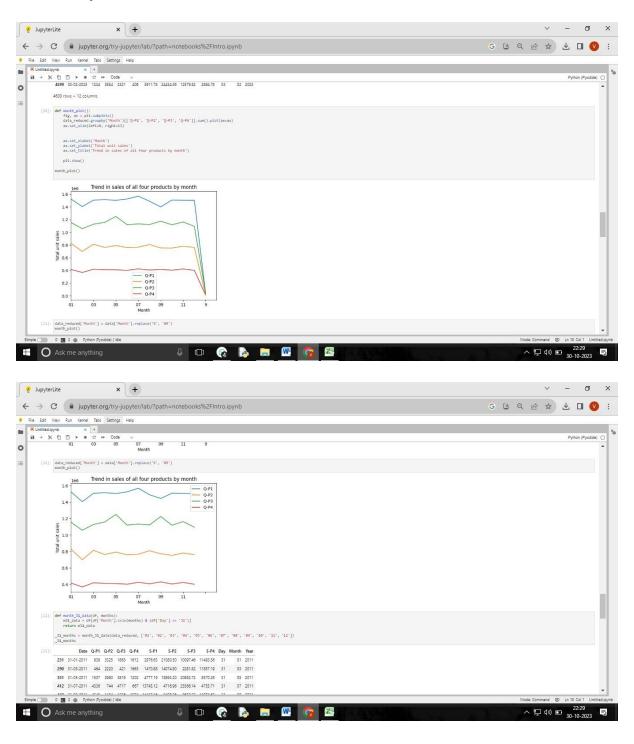


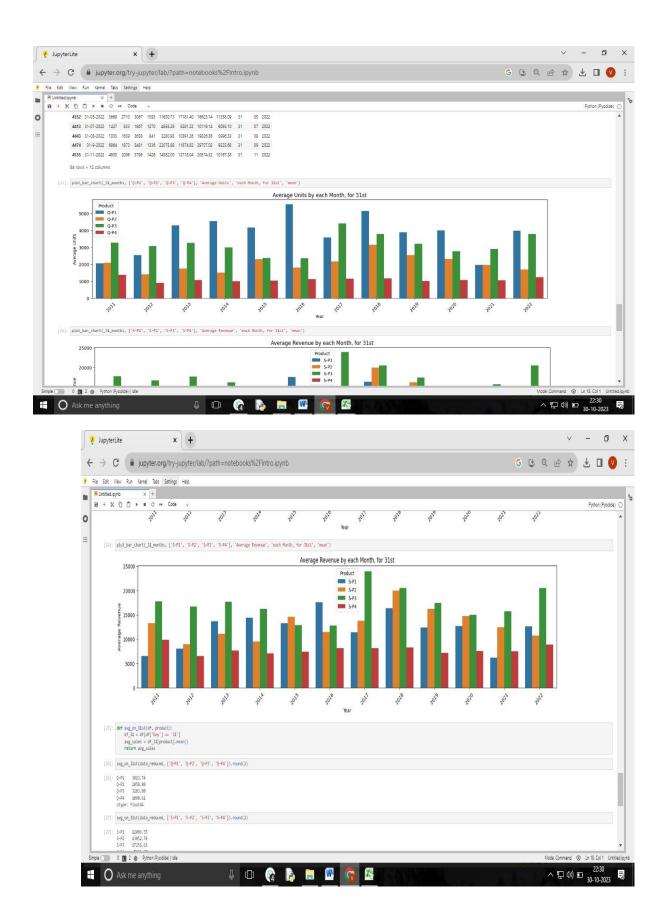


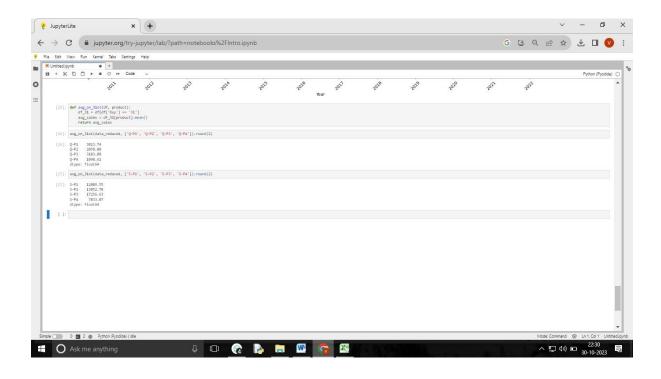
To understand the clear insights for product sales analysis, the following is the bar chart for visualization. It consists of total unit sales by year, mean unit sales by year and the datasets which contains the overall information of product sales analysis.



Here is the another plot which represents the trend in sales of all four products by month and a datasets which consists of 84 rows and 12 columns. A bar chart which represents an average units by each month for  $31^{st}$  and an average revenue by each month for  $31^{st}$  with visualization.







#### **BUILDING PRODUCT SALES ANALYSIS:**

For building a product sales analysis, the process invloved are feature engineering, model training and evaluation. Those process can involve data collection, data cleaning and preparation, analysis and insights, visualization and reporting, continuous improvement.

# **FEATURE ENGINEERING:**

Feature engineering for product sales analysis involves creating meaningful data attributes to enhance predictive modeling and uncover insights. It involves process such as time-based features, lag features, moving averages, categorical encoding etc... Feature engineering transforms raw data into informative features, enhancing the performance of machine learning models and providing deeper insights into product sales trends.

# **MODEL TRAINING:**

Model training for product sales analysis is the process of using historical sales data to build a predictive model. It involves data preparation, feature selection, data splitting, model selection, training, evaluation, tuning, and deployment.

#### **EVALUATION:**

Evaluating product sales analysis involves scrutinizing the results of your sales data investigation. It includes performance metrices, trends and patterns, customer segmentation, pricing and promotion, inventory management, marketing campaign and competitor comparison.

# **CONCLUSION:**

In conclusion, the product sales analysis project provides valuable insights into our sales performance. Through rigorous data analysis, we have identified key trends, customer preferences, and market demand patterns. This analysis equips us with the knowledge to make informed decisions, optimize our product offerings, and enhance customer satisfaction. Moving forward, it is crucial to leverage these findings to formulate targeted marketing strategies, improve inventory management, and strengthen customer relationships. By aligning our efforts with the data-driven recommendations outlined in this report, we can drive sustainable growth, increase revenue, and maintain a competitive edge in the market.