URBAN RENTAL

Divya Baby

Project overview



The product:

The rentals website that determined to make the process of finding an apartment easier for people.



Project duration:

November 2021 - December 2021





Project overview



The problem:

Stressful countless apartments tour and moving all your stuff. And when you finally think the hard work is over, you're then faced with the not-so-easy task of trying to fruitful neighbours.



The goal:

To open up the platform, enabling anyone to list their apartment and an easy and transparent way to get approved for an apartment



Project overview



My role:

I conduct the all scenario which led me to Full Research for UX Designer role.



Responsibilities:

By analysis the concept of rental apartment website which guide to all steps from user research to user testing.



Understanding the user

- User research
- Personas
- Problem statements
- User journey maps

User research: summary



The platform, enabling anyone to list their apartment features include an easy and transparent way to get approved for an apartment, and a secure digital payments platform. On the radar is Urban rental Stay, which will allow individuals and roommates to pay their recurring rent online seamlessly.



User research: pain points



Safely Connecting

to find an easy and stress-free way for individuals



Secure Digital Payments

allow individuals o pay their recurring rent online seamlessly



Persona: Rohit Sharma

Problem statement:

Rohit is a bank manager who get transfer yearly due to his job priority. He want a website where he can come with owning a rental property include finding a suitable property, preparing the unit, finding good tenants, maintenance issues, and also find out how our leasing, maintenance, rent collections, evictions, and accounting services.



Rohit Sharama

Age: 32 Education: B.com Hometown: PUNE

Family: Beautiful wife and kid

Occupation: Bank Manager

"Relevant personal quote that captures the persona's attitude and personality"

Goals

looking to move house, and want to find a suitable rental property or shared accommodation

Frustrations

 issues in the lease agreement to ...
Deciding rent amount

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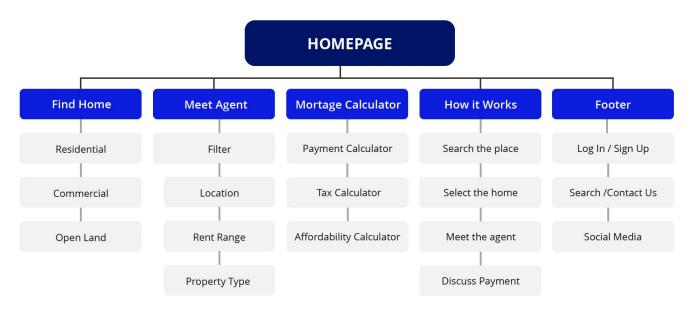
Starting the design

- Sitemap
- Paper wireframes
- Digital wireframes
- Low-fidelity prototype
- Usability studies

Sitemap

My goal here is to structure the strategic information architecture that led to navigate overall experience and elaboration of the website.

DESIGN A RESPONSIVE WEBSITE FOR FINDING RENTAL HOMES





Digital wireframes

With the basic layout of the site established, I began sketching for smaller screen sizes eg. tablet and mobile, while trying to maintain a consistent structure across all devices.





Low-fidelity prototype

Clear the UI text to give users a clear description of the site's purpose.





Usability study: parameters



Study type:

Unmoderated usability study



Location:

INDIA, remote



Participants:

5 participants



Length:

10-15 minutes



Usability study: findings

users would not have any trouble locating it.



Search for an apartment in your chosen location quickly and easily



the exact location of the apartment with a location map



the stress of countless physical tours with a virtual tour option

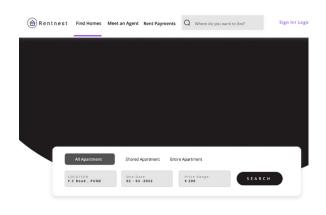


Refining the design

- Mockups
- High-fidelity prototype
- Accessibility

Mockups

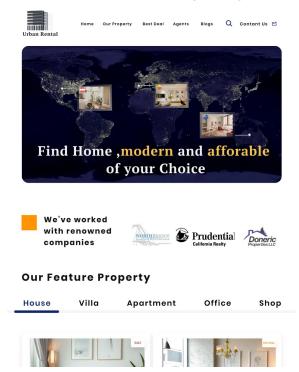
Before usability study



EASY WAY TO FIND A PERFECT PROPERTY



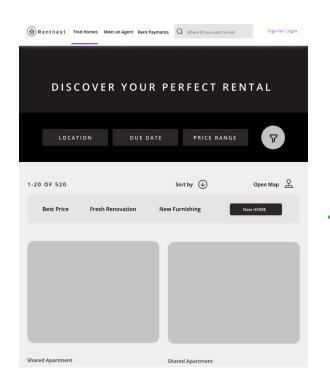
After usability study



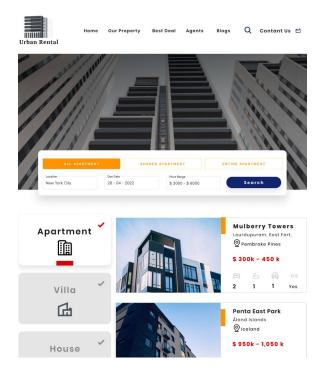


Mockups

Before usability study



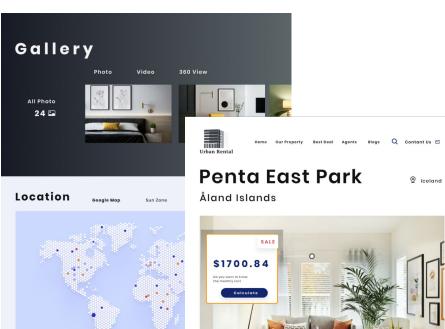
After usability study





Mockups: Original screen size







Summary

Whether you decide to clean your holiday home by yourself or outsource to professional cleaners, make sure to adapt the cleaning checklist to your vacrental size and requirements. A clean and well-maintained holiday home will you keep guests satisfied, more likely to leave you amazing reviews and to recommend your holiday home to friends and family!

More Blogs



for Renters





6 Apartment Work From Home Trends to



New York City for Expect in 2022 Renters in 2022

About The Property

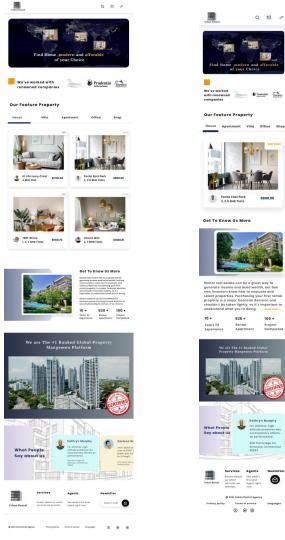








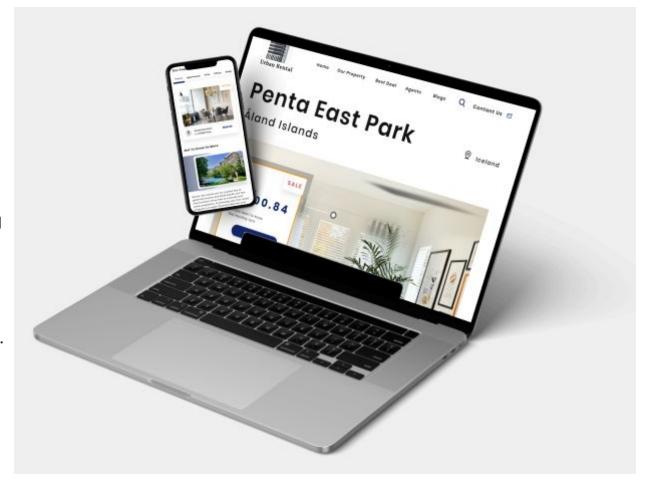
Mockups: Screen size variations





High-fidelity prototype

Factors such as screen size, interaction, functionality and content layout while designing for the web is key to ensuring an optimal user experience across all devices.





Accessibility considerations

1

used high contrasting colours and appropriate font sizes to ensure that the website's content can be read by everyone

2

appropriate hierarchy and emphasis throughout the design.



Going forward

- Takeaways
- Next steps

Takeaways



Impact:

design can elicit emotions that help users to make their day better, will help them achieve their goals and complete tasks more easily, and will help build emotional connections between users and brands.



What I learned:

The time used as a way to challenge a lot of the assumptions we ourselves have as designers.



Let's connect!



Thank You! For reviewing the website work. So I would appreciate your feedback, comment and suggestion.

Divya Baby {divyababy139@gmail.com} . I'D LOVE TO HEAR FROM YOU!

