# Divya Bhushan

## Senior Technical Writer@VisualBI

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## Synopsis

Strong IT background in Databases, Linux/Unix, Programming, and Version Control. Knowledge of Cloud, Virtualizations, Dockers, SDLC, DDLC, OOPS, HTML/CSS, JSX, MDX, and React.

Develop clear, modular, rich content to explain technology in simpler ways. Implement Agile methodology and software development practices to treat my data as a code and re-use it.

Experienced Database Admin, Linux/Unix Admin, Programmer, and Technical Trainer in major IT companies.

### **Skills**

Programming: React, JSX, C, Python basics, Java basics (OOP), Shell Scripting

Operating System: Linux, Unix, Windows Database: Oracle, IBM DB2, MySQL

Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC

Virtualization: Oracle VM Box

Containerization: Dockers, Kubernetes basics

Version Control: Git, GitHub, GitLab, BitBucket, Source Tree Static Site Generator: Docusaurus2, Jekyll, Hugo, mkDocs, gh-pages

Tools/Editors: HTML5, CSS, Markdown, Google Docs, Visual Studio Code, WordPress, SQL Developer, Eclipse EE, Sublime Text, Edit plus, MS

Office, vim.

## **Professional History**

#### SENIOR TECHNICAL WRITER @ VISUALBI

Jul, 01 2020 - Present

- \* Visual BI Product/Feature Documentation on the below products:
- ValQ: Model, Plan, Simulate, and Analyze your business models visually.
- BI Hub: One portal for all Business intelligence agents (Admin & User mode) Web and Mobile app.
- Agilent: Documentation guide for customized BIHub application for Agilent specific reports.
- Inforiver: A Low code/No code Enterprise Analytics Suite.
- \* Migration of legacy documents on static Docusaurus website.
- \* Docusaurus Migration and Version updates.
- \* CI/CD pipeline for deploying, publishing and maintaining the official documentation website.

Product/Software documentation, Agile, Product guides, SDLC, DDLC, Docusaurus2, MDX, JSX, React.

## TECHNICAL WRITER/CORPORATE TRAINER @ FREELANCING

Sep 2013 - Jun 2020

- \* Developed Technical Documentation on various products and software technologies.
- \* Trained employees on various technological skills via blended means.

Technical Documentation, DDLC, HTML5, CSS, Markdown, Visual Studio Code, Mermaid, Jekyll, mkDocs, Hugo, Vim, Git, DevOps, Docker, Kubernetes, process flow diagrams.

#### TECHNICAL SPECIALIST @ MINDTREE

Aug 2009 - Sep 2013

- \* Handled ETL process for Airlines invoice generation.
- \* Implemented process improvement automation tasks using Shell scripting and Perl.
- \* Maintained PL/SQL code blocks for fetching data for the ETL scripts.

Linux, Unix, Oracle Database, SQL/PL-SQL, Shell scripting, Test cases, Software Documentation, Product guides, Agile, SDLC.

- \* Administered website database on Linux Server.
- \* Managed User/group accounts.
- \* Generated cron jobs for automated tasks in Linux OS.

Linux, Unix, Oracle Database, SQL/PL-SQL, Shell scripting, SCRUM, SDLC, Administrator guides, release notes/User guides.

PROGRAMMER @ HCL Aug 2007 - Dec 2007

- \* Administered Company's application migration on IBM DB2 database.
- \* Linux Server maintenance tasks.

Linux, Unix, IBM DB2, SQL, Shell scripting, User manuals, how-to-guides.

#### TECHNICAL ASSOCIATE @ DELL INTERNATIONAL SERVICES

Jun 2005 - Dec 2006

- \* Resolved Hardware/Software issues and contributed technical articles for the internal wiki knowledge pool.
- \* Administered Employee database in Oracle Database.

RDBMS, SQL, Hardware/Software Training, Product documentation, Technical troubleshooting.