Divya Bhushan

Technical Writer

Email: divya_bhushan@hotmail.com

Portfolio: [My Portfolio](#)

Synopsis

Product (SaaS, Paas) documentation for Developers (API), internal users, and end-users. Authored Git and MS SQL Server tutorials.

Strong IT background in Databases, Linux/Unix, Programming, and Version Control. Knowledge of Cloud, Virtualizations, Dockers, SDLC, DDLC, OOPS, HTML/CSS, JSX, MDX, and React.
Implement Agile methodology and software development practices to treat my docs-as-code and re-use it.

Skills

Programming: GraphQL, React, JSX, Java basics (OOP), Shell Scripting
Operating System: Linux, Unix, Windows
Database: Oracle, IBM DB2, MySQL, MS SQL Server
Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC, Engineering Principles and Practices
Virtualization: Oracle VM Box
Containerization: Dockers, Kubernetes basics
Version Control: Git, GitHub, GitLab, BitBucket, Source Tree
Static Site Generator: Docusaurus2, Jekyll, Hugo, mkDocs, gh-pages
Tools/Editors: DITA (basics), HTML5, CSS, Markdown, Visual Studio Code, SQL Developer, Eclipse EE, Vim.

Professional History

Technical Writer@Hasura
Oct 2021 - Present

* API documentation to build efficient APIs over GraphqQL using Hasura.
* Authored MS SQL Server tutorial for API developers.
* Contributed to docs migration from Sphinx (*.rst) to Docusaurus (*.mdx, React) static site generator.
* Continuously worked towards improving technical accuracy and consistency with feedback.

Technical Writer@Lumel
Jul 2020 - Sep 2021

* Product documentation on Lumel products.
* ValQ on-premise cloud service installation/user guide.
* BIHub - Installation/Administration/User guide.
* Inforiver - Product documentation.

Technical Writer/Trainer@Freelancing
Sep 2013 - Jun 2020

* Developed topic-based documentation on various products & technologies.
* Trained corporate employees on various technological skills via blended means.
* Planned and designed bespoke training courses, structures, materials, durations, lab setups, hands-on lab activities, and quizzes.
* Clients: Oracle, Happiest Minds, Wipro, SLK Software, L & T Infotech, Misys, HP, Schneider Electric, Oxford Engineering College, Nuware Systems Institute of Technology, B.G.S Institute of Technology, Apostrofhy, Sony, and Mindtree Ltd.

Technical Specialist@Mindtree
Aug 2009 - Sep 2013

* Scheduled and monitored automated tasks of file processing, log analysis, and scheduling cron jobs in Redwood Scheduler.
* Improved processes by automating test cases (pre and post) with the help of Shell/Perl scripts and embedded PL-SQL.
* Performed Root Cause Analysis and fixed production errors.
* Performed administration tasks on Linux server.
* Developed resolution document on the billing process flow.

Linux/DB admin@HCl
Sep 2008 - Jan 2009

* Configured new production server on Amazon EC2 cloud and deployed company's official website's content on EC2.
* Participated in project SCRUM meetings for project updates and sprint planning.
* Installed and configured LAMP web server on Amazon Linux.
* Managed MySQL database and scheduled daily backups.
* Administered Linux server and automated admin tasks using Shell scripts.

Programmer@HCL

Aug 2007 - Dec 2007

* Administered company's application migration in IBM DB2.
* Performed Linux server maintenance & automation tasks.
* Documented product features.

Technical Associate@Dell

Jun 2005 - Dec 2006

* Resolved Hardware/Software issues and contributed technical articles for internal wiki knowledge pool.
* Administered Employee database (CRUD operations) in Oracle.