

# Divya Bhushan

## Senior Technical Writer

Prisma Cloud Computing

Email: [divya\\_bhushan@hotmail.com](mailto:divya_bhushan@hotmail.com)  
Bachelor of Engineering  
[My Portfolio](#)



### Synopsis

Cloud-based and on-premises documentation for Developers, DevOps, DevSecOps, internal users, and end-users. Authored Git and MS SQL Server tutorials.

Strong IT background in Databases, Linux/Unix, Programming, and Version Control. Knowledge of Cloud, Virtualizations, Dockers, SDLC, DDLC, OOPS, HTML/CSS, JSX, MDX, and React.

Implement Agile methodology and software development practices to treat my docs-as-code and re-use it.

### Skills

Programming: GraphQL, React, JSX, Java basics (OOP), Shell Scripting

Operating System: Linux, Unix, Windows

Database: Oracle, IBM DB2, MySQL, MS SQL Server

Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC, Engineering Principles and Practices

Virtualization: Oracle VM Box

Containerization: Dockers, Kubernetes basics

Version Control: Git, GitHub, GitLab

Static Site Generator: Docusaurus2, GitBook, gh-pages

Tools/Editors: DITA (basics), HTML5, CSS, Markdown, Visual Studio Code, SQL Developer, Eclipse EE, Vim

### Professional History

- Senior Technical Writer (Prisma Cloud Computing)@[Palo Alto Networks](#)

May 2022 - Present

Prisma Cloud compute documentation, Admin guide, API documentation for Cloud Workload Protection module.
- Technical Writer@[Devtron](#)

Apr 2022 - May 2022

Product documentation for DevOps/Developers to help them adapt Devtron - a software delivery workflow for Kubernetes.
- Technical Writer@[Hasura](#)

Oct 2021 - Apr 2022

- \* API documentation to build efficient APIs over GraphqQL using Hasura.
  - \* Authored MS SQL Server tutorial for API developers.
  - \* Contributed to docs migration from Sphinx (\*.rst) to Docusaurus (\*.mdx, React) static site generator.
  - \* Continuously worked towards improving technical accuracy and consistency with feedback.
- Technical Writer@[Lumel](#)




Jul 2020 - Sep 2021

- \* Product documentation on Lumel products: ValQ, BIHub, and Inforiver.
  - \* Configured Docusaurus and migrated the product docs.
- Technical Writer/Trainer@Freelancing

Sep 2013 - Jun 2020

- \* Developed topic-based documentation and trained corporates on different technologies.
  - \* Clients: Oracle, Happiest Minds, Wipro, SLK Software, L & T Infotech, Misys, HP, Schneider Electric, Sony, Mindtree, Oxford Engineering College, Nuware Systems Institute of Technology, B.G.S Institute of Technology, and Apostrofhy.
- Technical Specialist@[Mindtree](#)

Aug 2009 - Sep 2013

21/06/2022, 21:39	cv   Divya Bhushan
<ul style="list-style-type: none"><li>* Scheduled and monitored automated tasks of file processing, log analysis, and scheduling cron jobs in Redwood Scheduler.</li><li>* Improved processes by automating test cases written in Bash Shell, Perl, and embedded PL-SQL.</li><li>* Performed Root Cause Analysis and fixed production errors.</li><li>* Performed administration tasks on Linux server.</li><li>* Contributed to resolution document on the billing process flow.</li></ul>	
 Linux/DB admin@ <a href="#">HCL</a>	Sep 2008 - Jan 2009
<ul style="list-style-type: none"><li>* Provisioned production server on Amazon EC2 and deployed official websites' content on it.</li><li>* Installed and configured LAMP web server on Amazon Linux.</li><li>* Managed MySQL database and scheduled daily backups.</li><li>* Administered Linux server and automated admin tasks using Shell scripts.</li></ul>	
 Programmer@ <a href="#">HCL</a>	Aug 2007 - Dec 2007
<ul style="list-style-type: none"><li>* Administered company's application migration in IBM DB2 and wrote admin guide.</li><li>* Performed Linux server maintenance &amp; automation tasks.</li></ul>	
 Technical Associate@ <a href="#">Dell</a>	Jun 2005 - Dec 2006
<ul style="list-style-type: none"><li>* Resolved Hardware/Software issues and written technical articles for internal wiki.</li><li>* Administered Employee database (CRUD operations) in Oracle.</li></ul>	