

Divya Bhushan

Email: divya_bhushan@hotmail.com

Bachelor of Engineering

[My Portfolio](#)

Lead Technical Writer

Prisma Cloud Computing

Product Docs, Installation/Admin/User guide, Release Notes, Docs Workflow Automation

Cloud technologies and Cybersecurity concepts



[LinkedIn](#) | [GitHub](#) | [Medium](#)

Synopsis

Well-versed in Core and Cloud technologies. Participate in discussions around product improvements with Stakeholders. Reverse engineer, troubleshoot, and fix the broken CI/CD toolchain for content build and deploy process. Passionate about automating the Tool stack and processes.

Skills

Programming: GraphQL, React, JSX, Java basics (OOP), Shell Scripting

Operating Systems: Linux, Unix, Windows

Databases: Oracle, IBM DB2, MySQL, MS SQL Server

Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC, Engineering Principles and Practices

Virtualization: Oracle VM Box

Containerization: Dockers, Kubernetes basics

Version Control: Git, GitHub, GitLab

Static Site Generator: Docusaurus2, GitBook, gh-pages

Tools/Products: Jira, DITA, HTML5, CSS, Markdown, Visual Studio Code, SQL Developer, Eclipse EE

Professional History

- Lead Technical Writer - Prisma Cloud@[Palo Alto Networks](#)

July 2023 - Present

- * Infrastructure Architecture for product documentation.
 - * Build high-quality user-centric product documentation.
 - * Build and publish docs and improve docs toolchain through troubleshooting and automation.
- Senior Technical Writer - Prisma Cloud Compute@[Palo Alto Networks](#)

May 2022 - Jun 2022

- * Design and implement infrastructure architecture for documentation for a seamless and user-friendly documentation.
 - * Author Admin Guides/Release Notes for Prisma Cloud Compute(SaaS and On-prem).
 - * Collaborate with stakeholders including Engineers, Product Managers, and DevOps to improve current documentation.
- Technical Writer@[Devtron](#)

Apr 2022 - May 2022

Product documentation for DevOps/Developers to help them adapt Devtron - a software delivery workflow for Kubernetes.
- Technical Writer@[Hasura](#)

Oct 2021 - Apr 2022

- * API documentation to build efficient APIs over GraphQL using Hasura.
 - * Authored MS SQL Server tutorial for API developers.
 - * Contributed to docs migration from Sphinx (*.rst) to Docusaurus (*.mdx, React) static site generator.
- Technical Writer@[Lumel](#)

Jul 2020 - Sep 2021

- * Authored Product documentation and implemented a style guide for writing consistent and high quality documentaton on various Lumel products.
 - * Successfully executed the migration of documentation from a legacy platform to Docusaurus.
- Technical Writer/Trainer@Freelancing

Sep 2013 - Jun 2020

- * Developed topic-based documentation and trained corporates on different technologies.
- * Clients: Oracle, Happiest Minds, Wipro, SLK Software, L & T Infotech, Misys, HP, Schneider Electric, Sony, Mindtree, Oxford Engineering College, Nuware Systems Institute of Technology, B.G.S Institute of Technology, and Apostrofhy.

Technical Specialist@[Mindtree](#) Aug 2009 - Sep 2013

- * Scheduled and monitored automated tasks of file processing, log analysis, and scheduling cron jobs in Redwood Scheduler.
- * Improved processes by automating test cases written in Bash Shell, Perl, and embedded PL-SQL.
- * Performed Root Cause Analysis and fixed production errors.
- * Performed administration tasks on Linux server.
- * Contributed to resolution documents on the billing process flow.

Linux/DB admin@[HCI](#) Sep 2008 - Jan 2009

- * Provisioned production server on Amazon EC2 and deployed official websites' content on it.
- * Installed and configured the LAMP web server on Amazon Linux.
- * Managed MySQL database and scheduled daily backups.
- * Administered Linux server and automated admin tasks using Shell scripts.

Programmer@[HCL](#) Aug 2007 - Dec 2007

- * Administered company's application migration in IBM DB2 and developed admin guide.
- * Performed Linux server maintenance & automation tasks.

Technical Associate@[Dell](#) Jun 2005 - Dec 2006

- * Resolved Hardware/Software issues and wrote technical articles for internal wiki.
- * Administered Oracle database (CRUD operations)