

Divya Bhushan

Technical Writer

Bachelor of Engineering

Email: divya_bhushan@hotmail.com

Portfolio: [My Portfolio](#)



Synopsis

Product (SaaS, Paas) documentation for Developers (API), internal users, and end-users. Authored Git and MS SQL Server tutorials.

Strong IT background in Databases, Linux/Unix, Programming, and Version Control. Knowledge of Cloud, Virtualizations, Dockers, SDLC, DDLC, OOPS, HTML/CSS, JSX, MDX, and React.

Implement Agile methodology and software development practices to treat my docs-as-code and re-use it.

Skills

Programming: GraphQL, React, JSX, Java basics (OOP), Shell Scripting

Operating System: Linux, Unix, Windows

Database: Oracle, IBM DB2, MySQL, MS SQL Server

Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC, Engineering Principles and Practices

Virtualization: Oracle VM Box

Containerization: Dockers, Kubernetes basics

Version Control: Git, GitHub, GitLab, BitBucket, Source Tree

Static Site Generator: Docusaurus2, Jekyll, Hugo, mkDocs, gh-pages

Tools/Editors: DITA (basics), HTML5, CSS, Markdown, Visual Studio Code, SQL Developer, Eclipse EE, Vim.

Professional History

<div><div></div><div>Technical Writer@Hasura</div></div>	Oct 2021 - Present
<div><ul style="list-style-type: none">* API documentation to build efficient APIs over GraphQL using Hasura.* Authored MS SQL Server tutorial for API developers.* Contributed to docs migration from Sphinx (*.rst) to Docusaurus (*.mdx, React) static site generator.* Continuously worked towards improving technical accuracy and consistency with feedback.</div>	
<div><div></div><div>Technical Writer@Lumel</div></div>	Jul 2020 - Sep 2021
<div><ul style="list-style-type: none">* Product documentation on Lumel products.* ValQ on-premise cloud service installation/user guide.* BIHub - Installation/Administration/User guide.* Inforiver - Product documentation.</div>	
<div><div></div><div>Technical Writer/Trainer@Freelancing</div></div>	Sep 2013 - Jun 2020
<div><ul style="list-style-type: none">* Developed topic-based documentation on various products & technologies.* Trained corporate employees on various technological skills via blended means.* Planned and designed bespoke training courses, structures, materials, durations, lab setups, hands-on lab activities, and quizzes.* Clients: Oracle, Happiest Minds, Wipro, SLK Software, L & T Infotech, Misys, HP, Schneider Electric, Oxford Engineering College, Nuware Systems Institute of Technology, B.G.S Institute of Technology, Apostrofhy, Sony, and Mindtree Ltd.</div>	
<div><div></div><div>Technical Specialist@Mindtree</div></div>	Aug 2009 - Sep 2013
<div><ul style="list-style-type: none">* Scheduled and monitored automated tasks of file processing, log analysis, and scheduling cron jobs in Redwood Scheduler.* Improved processes by automating test cases (pre and post) with the help of Shell/Perl scripts and embedded PL-SQL.* Performed Root Cause Analysis and fixed production errors.* Performed administration tasks on Linux server.* Developed resolution document on the billing process flow.</div>	

<div> <div></div> <div>Linux/DB admin@HCL</div> </div>	<div>Sep 2008 - Jan 2009</div> <ul style="list-style-type: none"> * Configured new production server on Amazon EC2 cloud and deployed company's official website's content on EC2. * Participated in project SCRUM meetings for project updates and sprint planning. * Installed and configured LAMP web server on Amazon Linux. * Managed MySQL database and scheduled daily backups. * Administered Linux server and automated admin tasks using Shell scripts.
<div> <div></div> <div>Programmer@HCL</div> </div>	<div>Aug 2007 - Dec 2007</div> <ul style="list-style-type: none"> * Administered company's application migration in IBM DB2. * Performed Linux server maintenance & automation tasks. * Documented product features.
<div> <div></div> <div>Technical Associate@Dell</div> </div>	<div>Jun 2005 - Dec 2006</div> <ul style="list-style-type: none"> * Resolved Hardware/Software issues and contributed technical articles for internal wiki knowledge pool. * Administered Employee database (CRUD operations) in Oracle.