Divya M

SOFTWARE QA TESTER

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PROFESSIONAL SUMMARY

Software QA Tester with 4 years of experience in both manual and automation testing. Expert in Selenium, Java, MySQL, and Postman. Experienced in API, mobile, web, and backend testing. Worked at Amazon on device and feature launches. Skilled in Agile environments with a strong focus on quality, collaboration, and continuous improvement.

PROFESSIONAL EXPERIENCE

Aug 2022 — Present

Software QA Tester, Amazon Development Centre

Chennai

- Performed manual and automated testing to ensure software quality releases across multiple platforms, including web and mobile applications.
- Developed and executed test cases, plans, and test data based on functional and non-functional requirements, contributing to thorough test coverage.
- Automated test scripts using Selenium WebDriver with Java, TestNG, and Maven by improving regression testing efficiency and reducing manual effort.
- Conducted API testing using Postman and backend testing using MySQL.
- Performed device testing, accessibility testing, and cross-browser validation.
- Used Jira, TestRail, and internal tools for defect tracking and test documentation.
- Collaborated closely with developers, product managers, and support teams during sprints to discuss defects, clarify requirements, and ensure timely resolution of issues.
- Actively participated in Agile/Scrum ceremonies including sprint planning, daily stand-ups, sprint reviews, and retrospectives, contributing to iterative delivery and continuous improvement.

Dec 2020 — Dec 2021

Technical Support Analyst, Cybele Industries Limited

Chennai

- Provided IT support: installed/configured hardware, software, networks.
- Performed system troubleshooting and validated patches.
- Assisted with testing and validation of system updates.

EDUCATION

Jan 2016 — Dec 2020

Bachelor of Technology, St. Peter's College of Engineering and Technology

Chennai

SKILLS

Testing Tools: Selenium WebDriver, Postman, JMeter, TestNG, Maven, Jenkins, Jira, Bugzilla, TestRail
Languages: Java, MySQL, Python (basic), JavaScript, CSS
Testing Types: Functional, Regression, API, Backend, Accessibility, Mobile, Cross-browser, Security Testing
Others: GitHub, SIEM Tools, Linux, Agile/Scrum

PROJECTS

Project 1: Amazon Shopping (Mobile & Web App)

Environment: Android, iOS, Web

Tools: Selenium, Appium, Jira, TestRail

Responsibilities:

- Performed end-to-end manual and automation testing on the Amazon Shopping platform for both mobile (iOS & Android) and web browsers.
- Validated core features like login, cart, payments, and UI responsiveness across devices and browsers.
- Utilized Selenium, TestNG, and Appium for automated regression tests; tracked defects via Jira and TestRail.
- Supported multiple feature rollouts by ensuring zero critical bugs in staging releases.

Project 2: Amazon Device Farm (Web App)

Environment: Web

Tools: Selenium, Postman, Jira, TestRail

Responsibilities:

- Validated Alexa-enabled devices for firmware upgrades, feature compatibility, and UI behavior.
- Conducted automation and real-device manual testing to ensure Alexa devices performed as expected across regions.
- Focused on cross-device testing, backend validation, and network behavior using Charles Proxy and Postman.

Project 3: Amazon Music (Mobile & Web App)

Environment: Android, iOS, Web

Tools: Selenium, Appium, Jira, TestRail

Responsibilities:

- Performed functional testing on Alexa Music across Echo and Fire devices, including streaming, voice commands, and playback controls.
- Verified integrations with major music services (Amazon Music, Spotify) and validated latency, voice triggers, and consistency.
- Logged and tracked issues in Jira; worked closely with dev teams for quick turnaround on high-priority bugs.

Certifications & Trainings

Apr 2023 — Jun 2023	Internship in Software Testing, Besant Technologies
Oct 2024 — Dec 2024	Completed Coursera specialization in IT Automation using Selenium.