

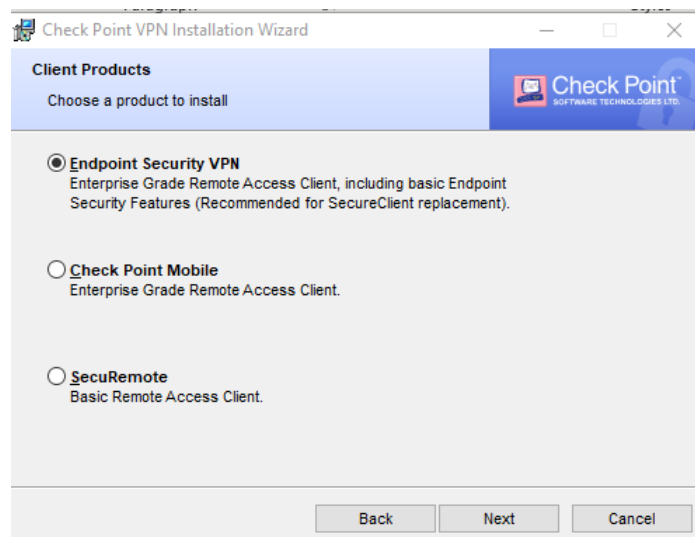
# Check Point-VPN-Installation-Guide-Windows

**P.N: Installation of Checkpoint VPN client is one-time requirement only.**

1. Copy/Click on the below link to have the file downloaded (**Approx. File size: 26 MB**)

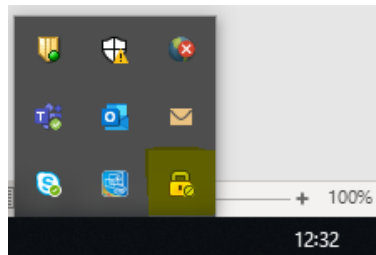
VPN Version	URL
E85.00 (Latest Version)	<a href="https://supportcenter.checkpoint.com/supportcenter/portal/role/supportcenterUser/page/default.psml/media-type/html?action=portlets.DCFileAction&amp;eventSubmit_doGetdcdetails=&amp;fileid=115098">https://supportcenter.checkpoint.com/supportcenter/portal/role/supportcenterUser/page/default.psml/media-type/html?action=portlets.DCFileAction&amp;eventSubmit_doGetdcdetails=&amp;fileid=115098</a>
E83.00 (Older Version)	<a href="https://supportcenter.checkpoint.com/supportcenter/portal/role/supportcenterUser/page/default.psml/media-type/html?action=portlets.DCFileAction&amp;eventSubmit_doGetdcdetails=&amp;fileid=105158">https://supportcenter.checkpoint.com/supportcenter/portal/role/supportcenterUser/page/default.psml/media-type/html?action=portlets.DCFileAction&amp;eventSubmit_doGetdcdetails=&amp;fileid=105158</a>

2. Once downloaded have the software installed on your machine. During the installation process it will prompt for installing the Client Products, select the **“Endpoint Security VPN”** (Please refer the below snapshot)

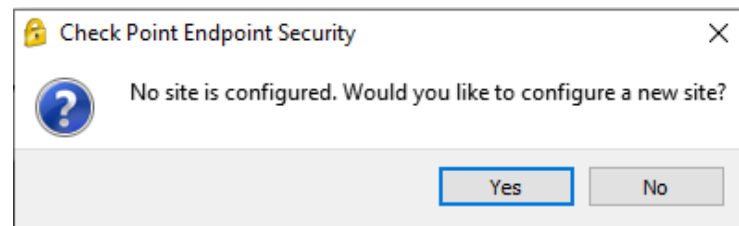


3. Post Installation Open the application named as **“Check Point End Point Security VPN”**.

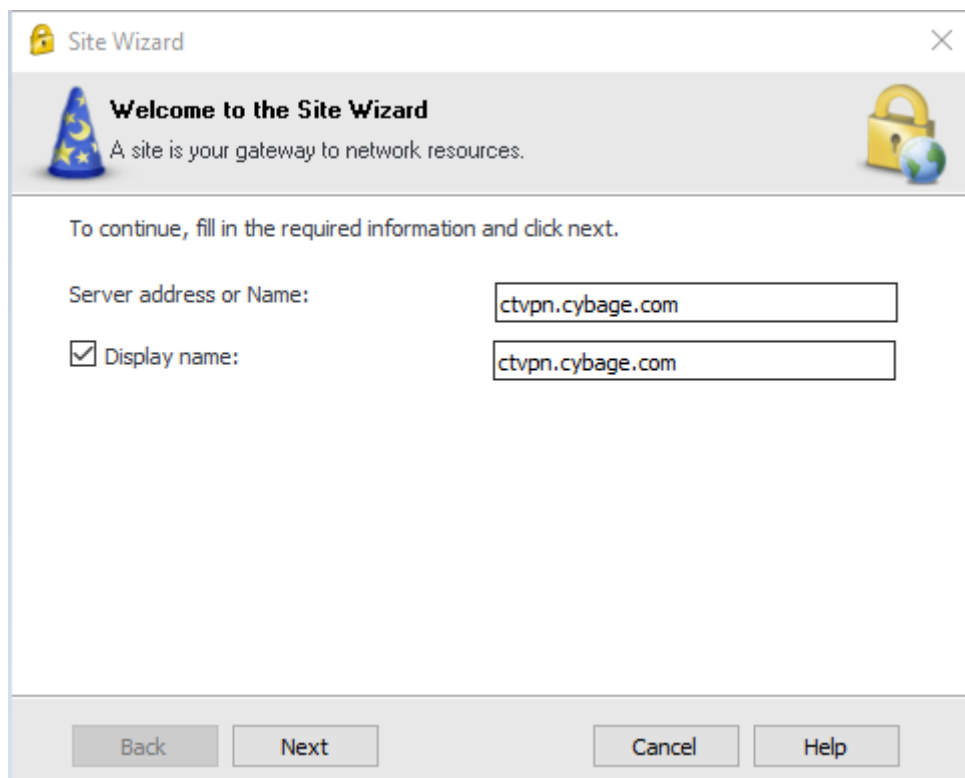
4. Application will be opened in the Start-up (*Please refer the below snapshot*).



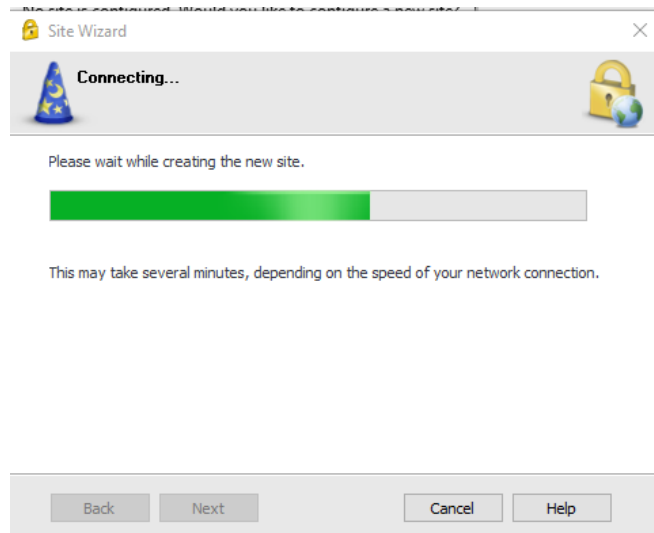
5. Initially VPN needs to be configured, click on **“Yes”** and then **“Next”** to proceed further,



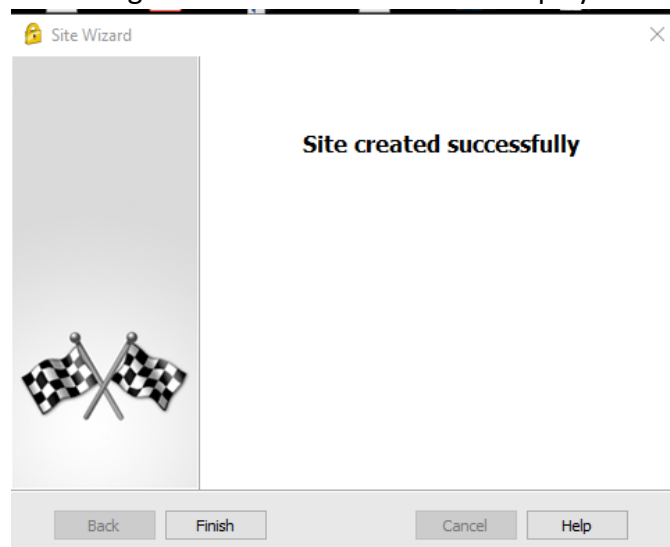
6. In server address or name text box, configure the VPN gateway name as: **ctvpn.cybage.com** and click on **“Next”** to continue (Refer below snapshot)



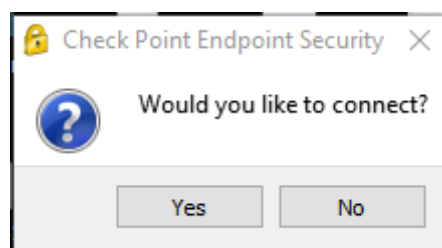
7. Allow sometime to have the new site created,



8. Once the site is configured below window will be displayed. Click on **Finish**.

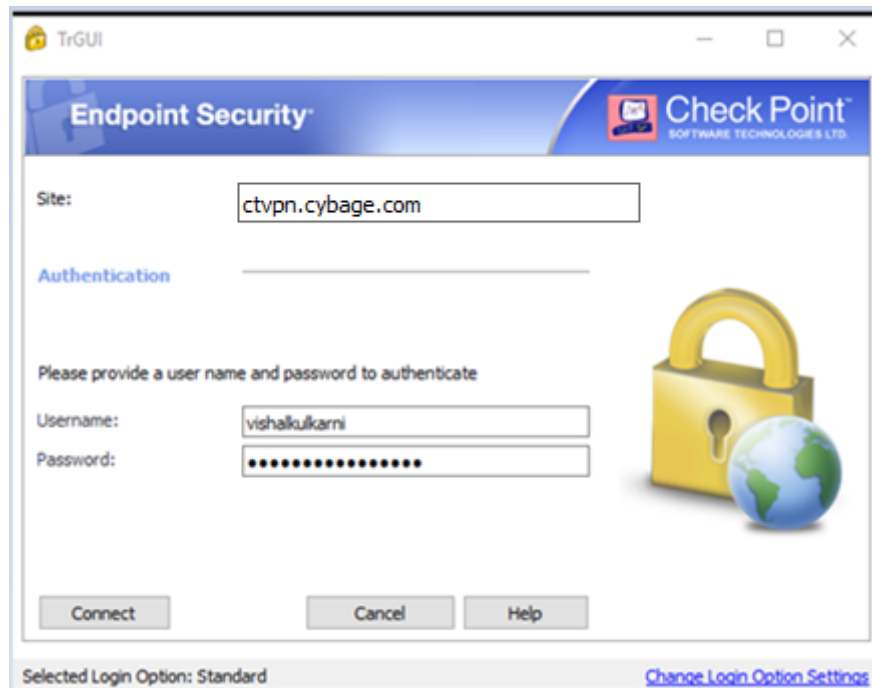


9. It will prompt for Connecting, click on Yes.

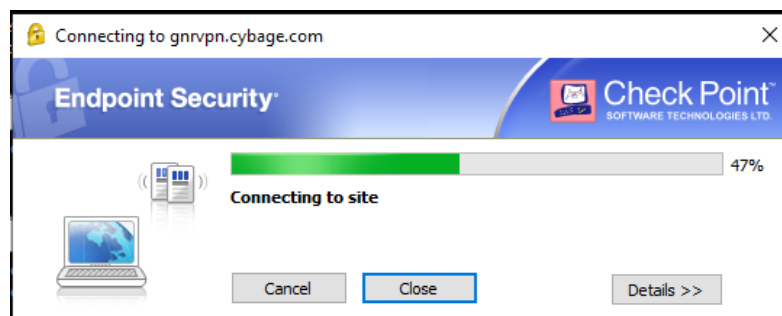


10. Below window will be displayed for authentication, have your Cybage credentials configured in below format and click on **Connect**.

(P.N: - Do not enter the username in "**Cybage\username**" format)



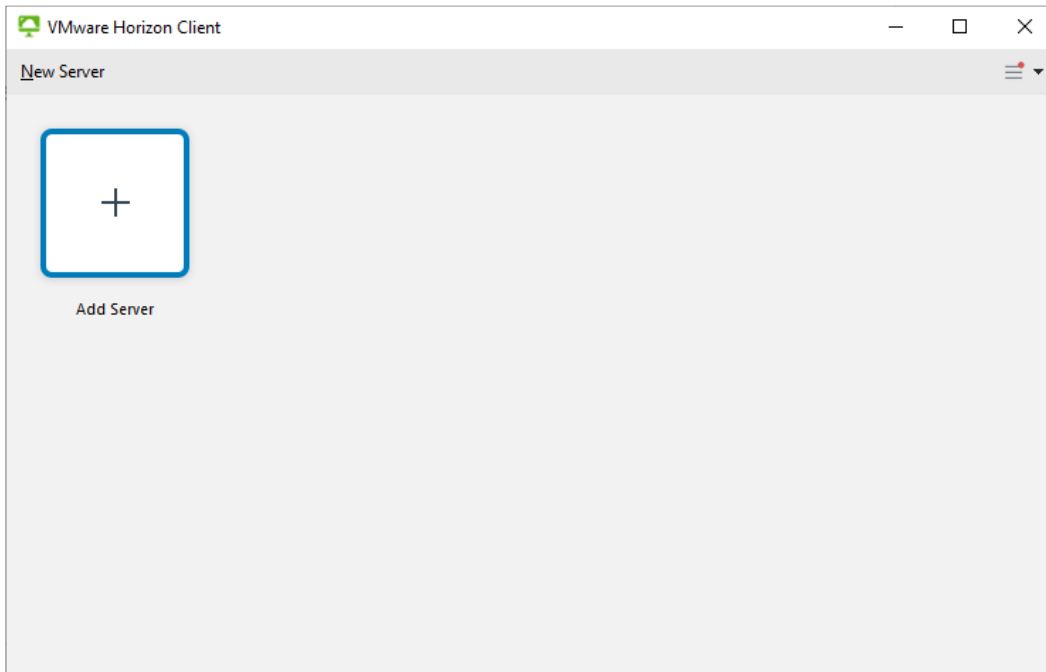
11. Post entering the authentication, it will attempt to connect the VPN with few checks and then will be shown as connected.



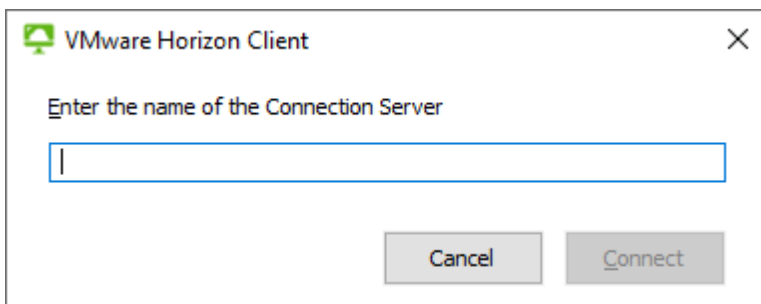
Download VMWare Horizon Client from below path and install on personal laptop/machine.

[https://customerconnect.vmware.com/en/downloads/info/slug/desktop\\_end\\_user\\_computing/vmware\\_horizon\\_clients/horizon\\_8](https://customerconnect.vmware.com/en/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8)

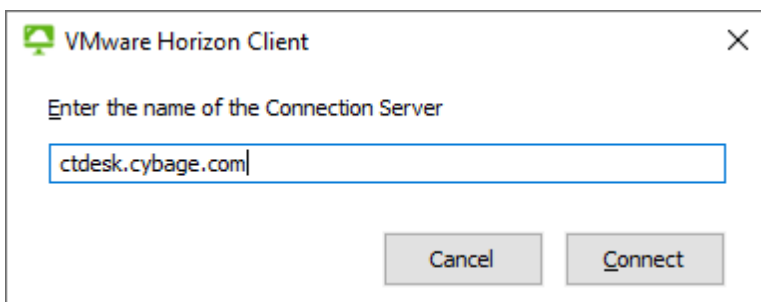
- 1) Once installation done, search for Horizon client and launch it



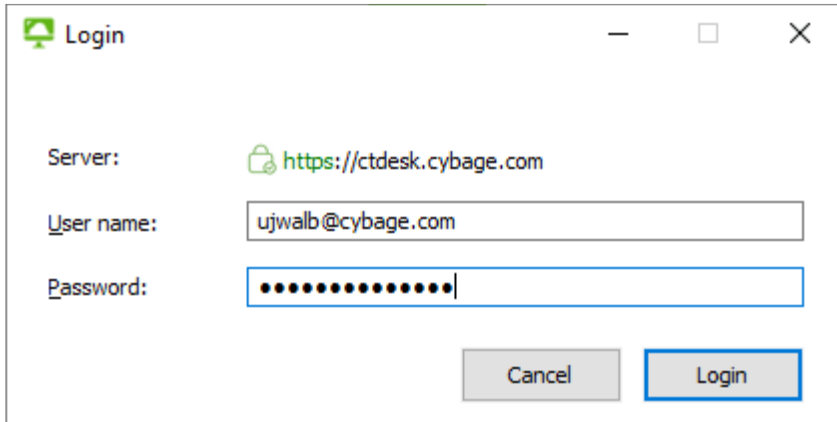
- 2) Once you click on add server option, you will get below prompt.



- 3) Enter ctdesk.cybage.com in "Enter the name of the Connection Server" option and click on Connect.

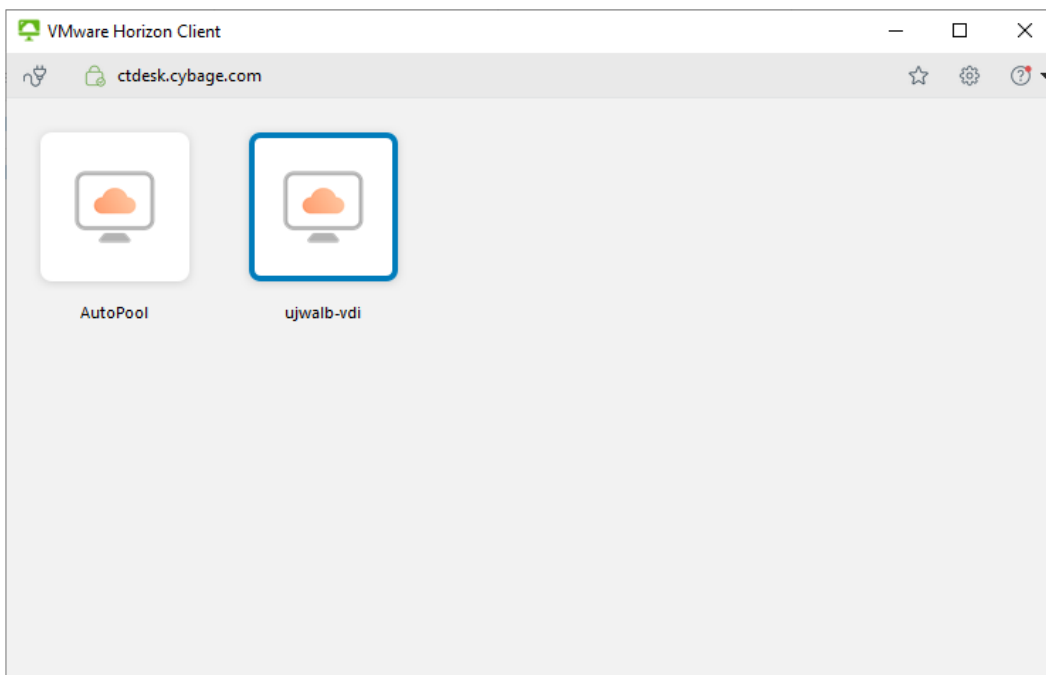


4) Once you click on connect option, you need to enter your Credential in below format and click on login.

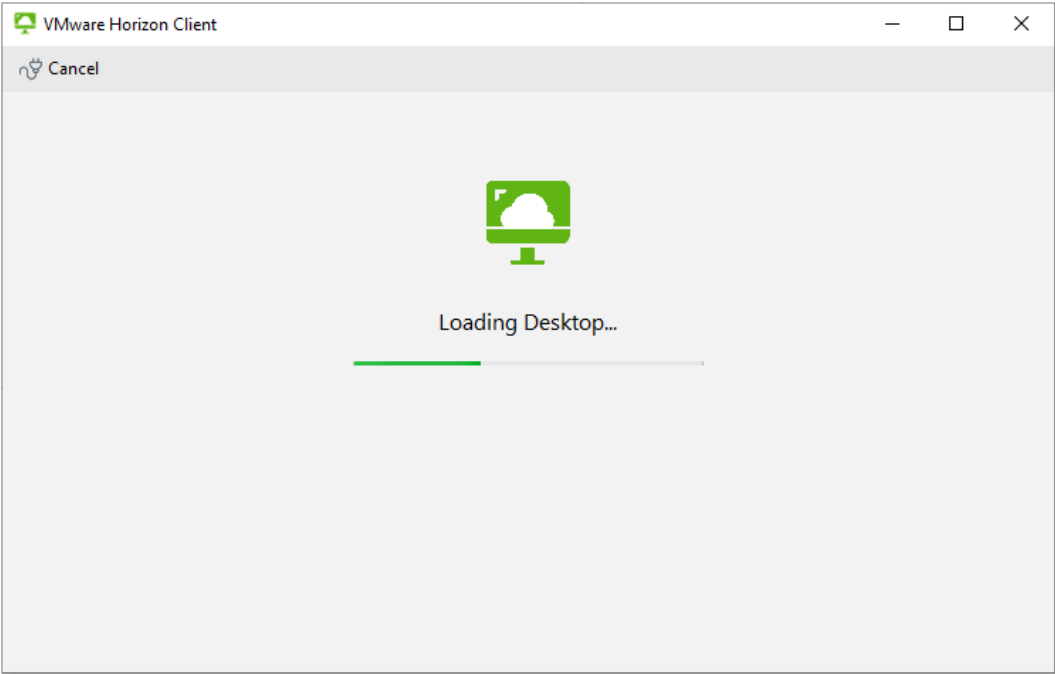


A login dialog box titled "Login" with a green icon. It contains three input fields: "Server:" with the value "https://ctdesk.cybage.com", "User name:" with the value "ujwalb@cybage.com", and "Password:" with a masked password of 12 dots. At the bottom right are two buttons: "Cancel" and "Login".

5) Now you can see VM Machines assigned to you, double click on machine name



6) Your Desktop will load immediately, and you can access your Virtual Machine.



## **-: Support Details :-**

- Request you to go through the document carefully and in case of any issues please follow below process to get support on the issues pertaining to this VPN.

### **❖ 1st level -**

- Email us with below details: - [incident\\_management@cybage.com](mailto:incident_management@cybage.com)
- **Please note, below format for reporting the issues is important. This will help us to provide you speedy resolution.**

Email Subject Line: **CT VPN Issue | < Your Cybage User ID >**

- User Email ID:
- IP address of the Cybage machine:
- Hostname of office machine:
- Seat Location in Cybage:
- Contact details (Mobile):
- Operating System at Home:
- Issue description in brief:

### **❖ 2nd Level -**

- Contact Details: -

Name	Mobile No
Information Systems	+91 986 0000 220