



# RSA Token ID Generation Process



**Note:- \*Read all the instructions and follow the steps mention in the document sequentially.\***

# To Be Noted

Check	Requirements
<input checked="" type="checkbox"/>	Android or IOS phone with uninterrupted internet access.
<input checked="" type="checkbox"/>	Desktop/Laptop with interrupted internet access.
<input checked="" type="checkbox"/>	SecureID Application downloaded on Mobile. (instructions sent earlier by email with subject line "Multi-Factor Authentication Rollout")

Icon	Description
	Steps to be followed on desktop/laptop.
	Steps to be followed on Mobile.

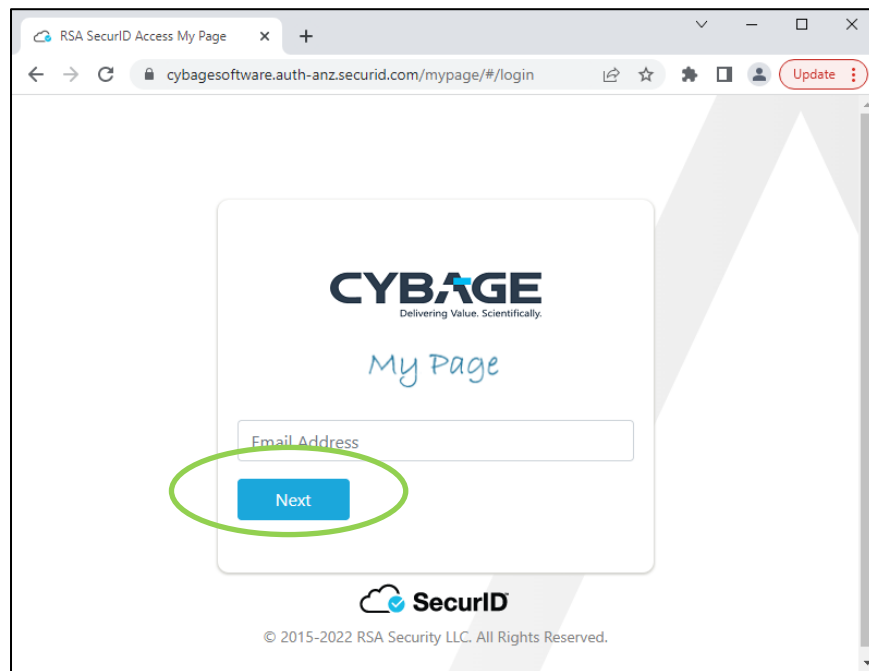
1	<p>You will receive below emails on your Cybage email ID</p> <ul style="list-style-type: none"> <li>• <a href="mailto:Donotreply@cybage.com">Donotreply@cybage.com</a> with subject line - <i>"Your OnDemand authenticator has been created"</i></li> <li>• <a href="mailto:Donotreply@cybage.com">Donotreply@cybage.com</a> with subject line <i>"On-Demand Tokencode"</i> (you will receive this email after completing certain steps in this process)</li> </ul>
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## Steps To Be Followed On Desktop/Laptop

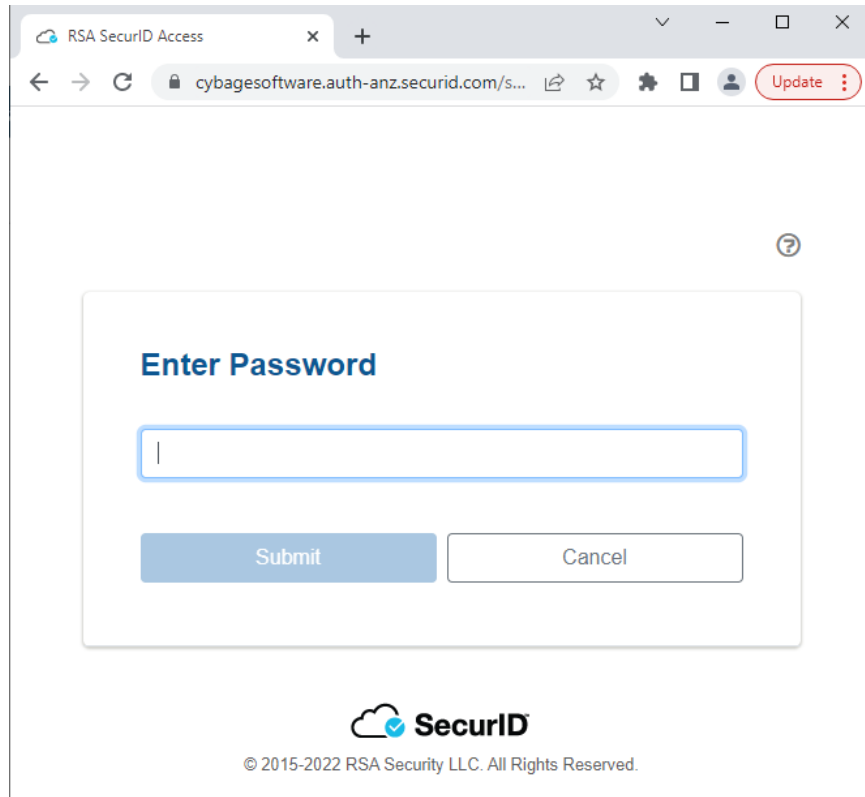
Copy below URL and paste it in your browser.

 <https://cybagesoftware.auth-anz.securid.com/mypage>

You will see the webpage as shown in the image below.



 Enter Cybage User ID (for e.g. johndoe@cybage.com) and click on next. On the next screen enter the password associated with the Cybage User ID. Click Submit.



A screenshot of a web browser window showing the RSA SecurID Access login page. The browser's address bar displays the URL "cybagesoftware.auth-anz.securid.com/s...". The page features a central "Enter Password" form with a single text input field and two buttons: "Submit" and "Cancel". Below the form is the SecurID logo and a copyright notice: "© 2015-2022 RSA Security LLC. All Rights Reserved.".



After clicking on Submit button you may get the window shown below. If you see this window, ignore/close it and shift to previous window (Secure ID window).

HARMONY ENDPOINT ALERT

### Corporate Password Reuse

Your corporate password (ctcp.cybage.com) has been exposed to a non-corporate site (cybagesoftware.auth-anz.securid.com). Using your corporate password outside the organization exposes it to attacks and is prohibited.

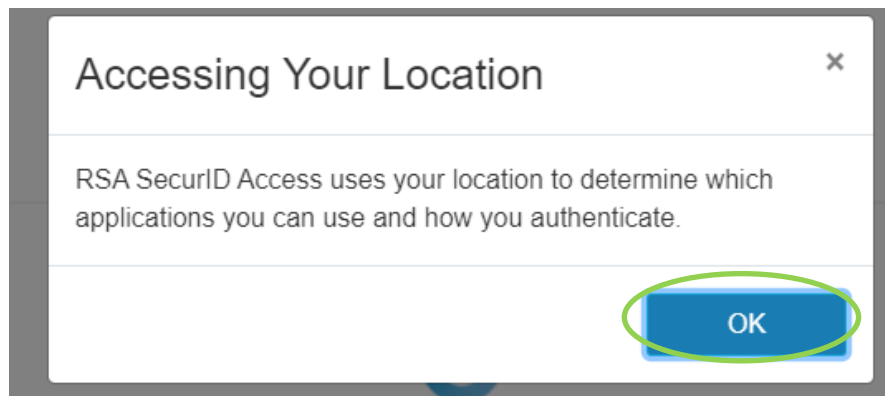
To keep your corporate account safe and accessible you should change your corporate password.

Reference: f384b8cb



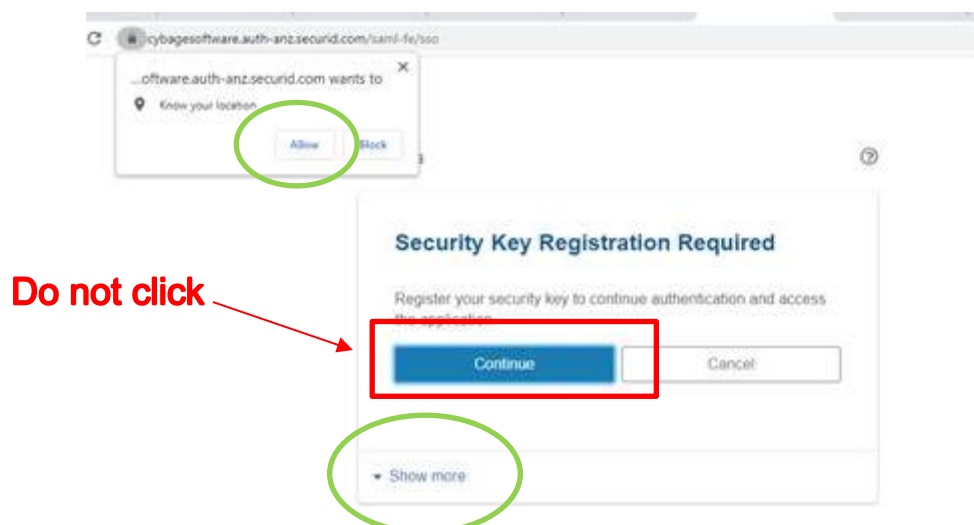


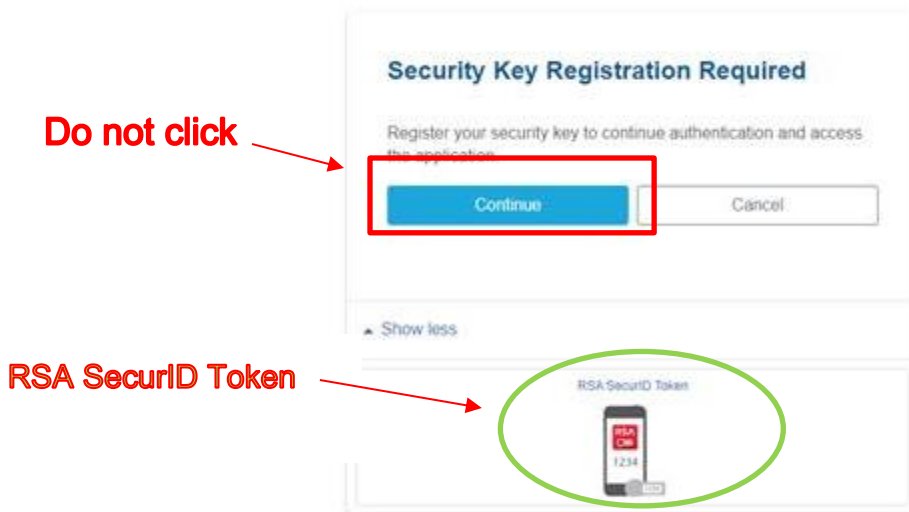
Click on OK in the next window shown below.




After clicking on OK; you will see window as below.

Click on allow for know your location pop up. Click on Show more (Marked in circle) and then click on RSA SecurID Token icon.





 Go to Cybage mail box and check the email that you have received with subject line *Sub-“Your OnDemand authenticator has been created”*. This email contains the PIN that you will enter in the screen below. Click on submit tab.

**Enter RSA SecurID Passcode**

...

**Submit** Cancel

▼ Show more

The screenshot shows a dialog titled "Enter RSA SecurID Passcode". It features a text input field with a masked password "..." and a small eye icon to the right. Below the input field are two buttons: "Submit" (circled in green) and "Cancel". To the right of the input field is an image of a mobile device displaying the RSA SecurID app interface. At the bottom of the dialog, there is a link "▼ Show more".



Now check the Cybage mail box for another mail on your Cybage ID from [Donotreply@cybage.com](mailto:Donotreply@cybage.com) with sub line “Sub- On-Demand Tokencode”.

In the window below enter the tokencode that you have received in the mail and click on submit.

(Because you are setting up this for the first time you will get the token code on Cybage mail.)

**Enter Next RSA SecurID Tokencode**

Enter the next tokencode that displays on your RSA SecurID hardware or software token.

.....

Submit



In the next window shown below click on “Allow” for location prompt, and click on continue in the Remember This Browser window. (Do not click on remember this browser)

cybagesoftware.auth-anz.securid.com/saml-fe/sso

...oftware.auth-anz.securid.com wants to know your location

Allow Block

**Remember This Browser**

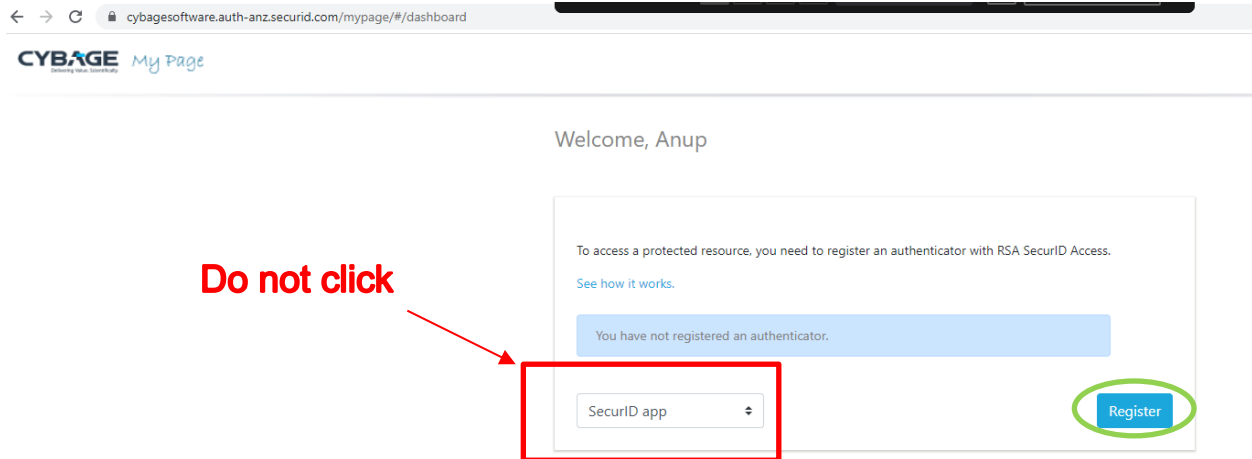
Select the checkbox, so that RSA SecurID Access remembers this browser to simplify future authentication. Do not check the box if you are using a public computer.

☐ Remember this browser

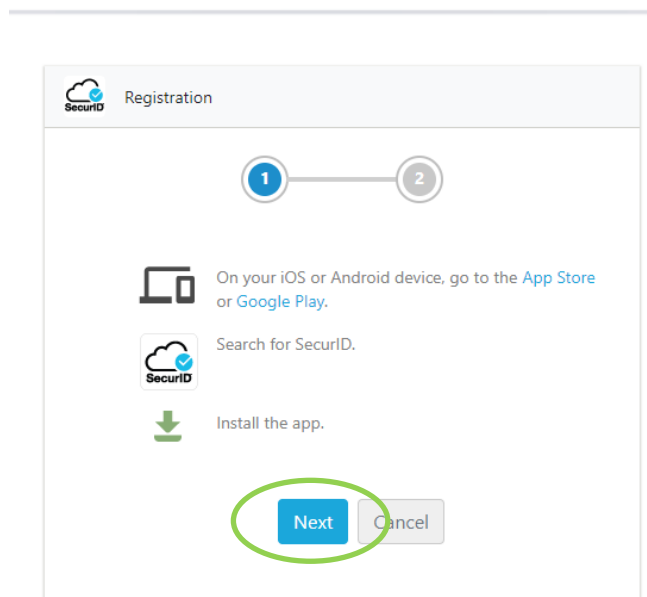
Continue



After clicking on Continue tab you will be taken to next window was shown below. Click on Register. DO NOT CLICK ON THE SecureID app button.



You will be taken to the next window was shown below. At this step, download the SecurID application and click on Next.







Now you will see the window below. Verify if the email ID is your Cybage email ID

The image shows a web browser window titled "Registration" with the SecurID logo. It features a progress bar with two steps, where step 2 is active. The main heading is "Scan QR Code" with a subtext "Expires in: 115 seconds". Below this is a large QR code. Under the QR code, the following details are listed: "Company ID: cybagesoftware", "Email Address: [redacted]@cybage.com", and "Registration Code: 67 133". At the bottom, there is a "Back" button.



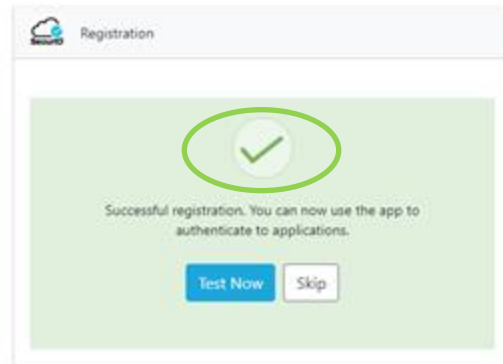
Now open the SecurID application on your mobile device and scan the QR code on your SecurID application in the square frame as shown in below window.

If the QR code shown is not getting automatically scanned, you can manually enter the details shown on the screen (Scan QR Code) in application on phone.

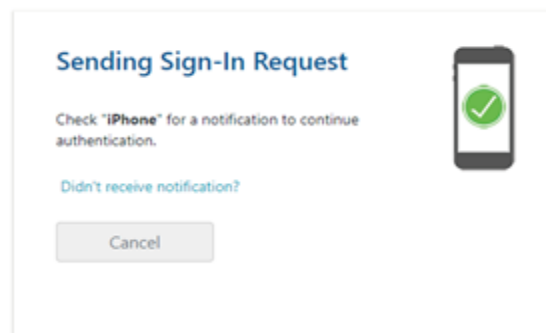
The image shows a mobile application interface for registration. At the top, there is a status bar showing the time as 4:19 PM. Below the status bar, there are navigation options: "< Back" and "Add". A large square frame is shown for scanning the QR code. Below the frame, there is a section titled "Or" followed by input fields for "Registration Code or URL", "Email Address", and "Company ID". At the bottom, there is a blue "Submit" button.



After successful registration test the authentication on screen by clicking on Test Now button.



After clicking on Test Now you will see window as below.



## Steps To Be Followed On Mobile



You will see the Sign-in request on mobile, click the green accept button to complete the test.

◀ App Store 4G

6:33 PM

88% 🔋

### Sign-In Request

RSA SecurID Access

Jun 08, 2022 06:33 PM

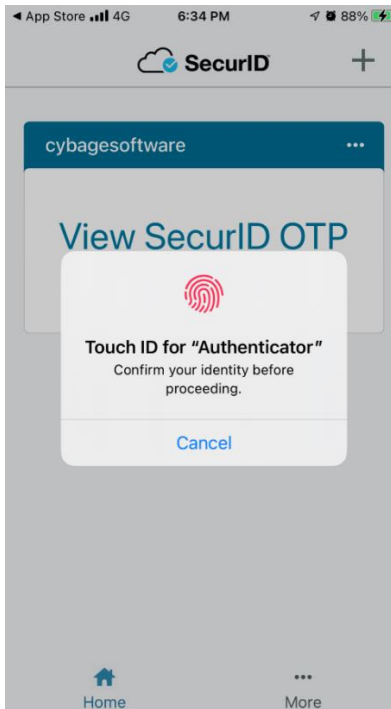
cybagesoftware

~~XXXXXXXXXXXXXXXXXXXX~~

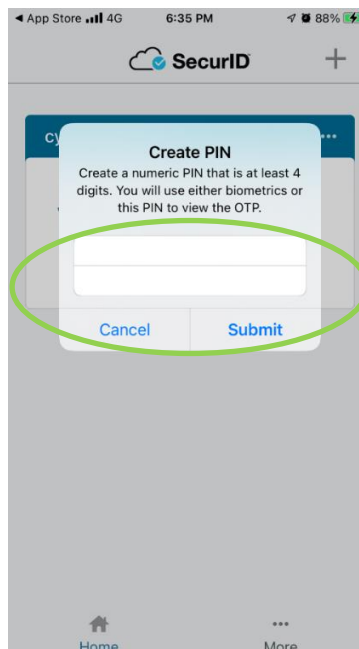




Click on view SecurID OTP on mobile screen and provide your Touch ID or PIN of your mobile security.

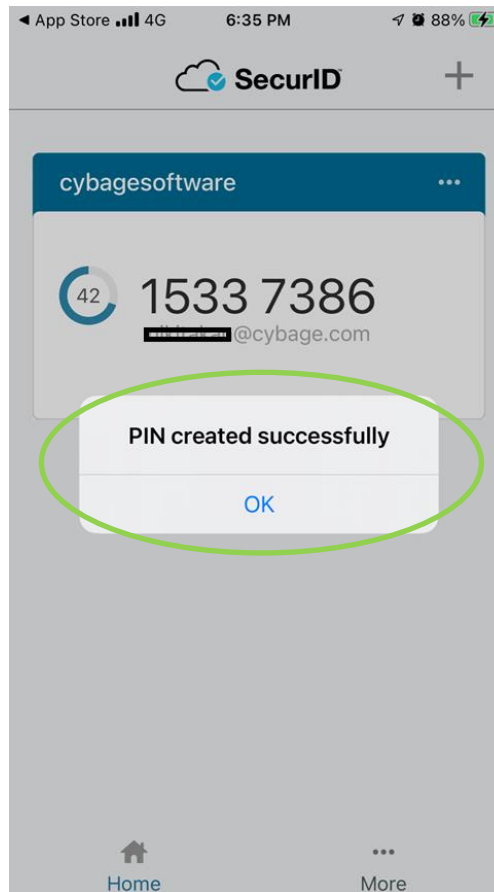


You will need to set your own new PIN for the SecurID application. Enter the new pin twice in the window shown below and click on submit.





You will see the below message once the PIN is successfully created.



Next time when you open the SecurID application for token, click on “View SecurID OTP” or “View Token code” use PIN set for the application or Bio-metric/Touch ID code set on your mobile phone to view the token.

You have now completed the process of registering your mobile device and setting up the SecurID application.

We will send further instructions on mail for you to start using the multi-factor authentication (MFA) using SecurID.