

PRESS RELEASE

SlackVoice – New way of online chatting

Using slack's automated dictation and text to speech user will spend less time interacting and more time working

San Francisco, California- Slack has launched SlackVoice, a new feature available for mobile and desktop users that simplifies user interaction. SlackVoice is a text-to-speech service that allows users to listen to their messages and chats, as well as an automatic dictation tool that allows users to respond to such messages by speaking. This feature includes other improvements such as an enhanced notification pop-up and smartwatch compatibility.

A typical corporate employee in a software firm spends 1-1.5 hours each day replying to messages and emails. This time is broken up into three or four periods, which disrupts the flow of work. Typing lengthy responses when describing difficult problems to the team takes time, and people frequently end up calling. This slows down communication and reduces worker productivity.

SlackVoice addresses these issues by enabling users to listen to messages or chats and respond using voice dictation. Users no longer have to waste time writing extended messages, setting up and attending meetings. They can keep up with your conversations and respond to them while commuting, working out, doing grocery shopping etc.

- Respond from the lock screen - SlackVoice will provide the iOS and android user to reply via notification on their lock screen. This will even save more time of opening the app and selecting the chat. Users will have the option to change the permission settings to customize the access on lock screen.
- Measure the time saved - The feature will provide the number of seconds saved by user by using SlackVoice which will help users measure its value.
- Smart watch compatibility - SlackVoice offers easy accessibility through iOS and android smartwatches, which makes it easy to use for fitness freaks and tech savvy youngsters.

To try SlackVoice, go to slack.com and download the iOS, Android, Windows, and MacOS apps; current users must update to the most recent version of their app. All Pro, Business Plus, and Enterprise users will have access to this new function. People can also try this during Slack's initial 30-day trial period.

To achieve our mission of "making work life simpler, more pleasant, and productive," we have developed SlackVoice. It's a high-tech voice dictation system that's simple to use, accurate, and will save users a lot of time, says Divyansh, Senior Product Manager at Slack.

"Wow! The feature is so amazing. It lets me hear and reply to all my team messages while commuting." said Jason, a hiring manager at Spreadsheet. "When compared to other products in the market, SlackVoice is extremely accurate. Apart from people's names, it very much records everything perfectly. It only typed 17 words incorrectly while dictating a 250-word response."

To learn more about how to use SlackVoice, watch our youtube video tutorial.

Public FAQs –

1. Can I use only one of SlackVoice's two features?

Yes, users can choose to use only the text-to-speech tool or the dictation tool, depending on their needs. Each feature has its own button, and users can choose whether or not they want to use SlackVoice. Both the pop-up message and the app will have separate buttons for the two functions.

2. Do we need to pay extra to use this feature?

No users do not have to pay extra to use this feature. All Pro, Business Plus, and Enterprise clients have access to SlackVoice. They can also try this feature during the initial 30-days free trial period.

3. Will my message be sent as an audio file?

No, when you use SlackVoice to send a message, it will be sent as text in the chat. It won't look any different from a regular text message, and no one will be able to tell if you spoke or typed it. Additionally, slack already provides the option of sending audio recordings in chat.

Internal FAQs –

1. How would this help our product to stand out from our competitors?

At the moment, none of our direct competitors have this feature, so we will have the advantage of being the first to offer it. SlackVoice will also help us grow in sectors such as education, since people between the ages of 15 and 25 are likely to use it first. This feature will also give our product an edge over those of our competitors.

2. Which customers segment is likely to adopt it first?

Students pursuing technology related programs in high school and colleges are likely to adopt the feature quickly. This is the segment of users which spends a lot of time in collaborating with classmates for assignments and projects, so they do want to save time. Fitness freak and tech savvy working individuals are also expected to try this out. This would be an interesting feature for them because they can make good use of their time on the train or at the gym.

3. How is it better than sending audio messages?

People don't usually send audio messages in group chats because they seem too casual. Before sending audio communications, participants must be at a higher level of comfort. Moreover, not everyone in the group can listen to audio messages all the time, people are sometimes in a meeting or commuting here they cannot listen to audio recordings. The feature adoption metrics also points in the similar direction, audio messages are rarely used by customers.

SlackVoice messages are sent as text messages and look exactly like regular text messages. As a result, this function is better to voice messaging because users can utilize it in professional teams and when speaking with their managers.