

# END TERM EXAMINATION

SECOND SEMESTER [BCA] MAY-JUNE-2013

Paper Code: BCA104

Subject: Principles of Management

Time : 3 Hours

Maximum Marks :75

Note: Attempt all questions. Internal choice is indicated.

Q1 Explain **any five** concepts of the following in short:- (5x5=25)

- (a) Mental Revolution
- (b) Managerial Grid
- (c) Planning Premises
- (d) Halo effect
- (e) Span of control
- (f) Components of learning process
- (g) Gang Plank

Q2 Bring out the significance of the statement, "Effective management is always contingency or situational management". How does systems approach of management differ from contingency approach? (12.5)

OR

In what respect have Fayol's principles of management resulted in contribution to management methods that are different from the techniques of Taylor's scientific management?

Q3 "No delegation is complete without clear understanding of duties, authority and obligation" explain. What difficulties do frequently arise in delegation in actual practice? (12.5)

OR

Do you agree with the view that there is no single one best way of departmentation applicable to all organizations or situations? Give reasons in support of your answer and explain what factors affect departmentation?

Q4 What do you understand by leadership style? How can leadership styles be decided based on the use of power and authority? (12.5)

OR

"Control is a fundamental function that ensures work accomplishment according to plan". Analyse the statement and explain various steps involved in control.

Q5 Discuss various organizational behavior models and the situations under which each of these can be effective. (12.5)

OR

Define Personality. What are the major factors which shape the personality of an individual?

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