

(Please write your Exam Roll No.)

Exam Roll No. ....

# END TERM EXAMINATION

SECOND SEMESTER [BCA] MAY-JUNE 2018

Paper Code: BCA 104

Subject: Principles of Management

Time : 3 Hours

Maximum Marks :75

Note: Attempt any five questions including Q. NO. 1 which is compulsory.

- Q1. Answer the following: (5x5=25)
- a) Levels of management
  - b) Process of Decision Making
  - c) Skills of a Manager
  - d) McGregor's Theory X & Y
  - e) Type of control
- Q2. Discuss the meaning, scope & functions of management in detail. (12.5)
- Q3. Explain 14 principles of Fayol and explain their relevance to the field of management. (12.5)
- Q4. Discuss the process of planning in detail. Explain the different types of planning. (12.5)
- Q5. Explain the concept of decision making and its process in detail. (12.5)
- Q6. Write short notes on:
- a) Staffing and its importance (2.5)
  - b) Departmentation, Authority & Responsibility (5)
  - c) Styles of leadership. (5)
- Q7. Explain the Herzberg's Two factor Theory of Motivation & Maslow's Need Hierarchy Theory. (12.5)
- Q8. Explain the concept of Organizational Behaviour. What are the elements of it that are important to understand Human Behaviour & Problems? (12.5)
- Q9. What is Personality? How is it different from perception? (12.5)

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