

# Diyanshu Verma

Seasoned Engineering Manager with 10+ years of experience, including 2+ years in leadership roles. Proven ability to lead cross-functional teams, improve operations, design and scale systems effectively.

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## EXPERIENCE

### Zeta, Bengaluru — Software Engineering Manager

JAN 2024 - FEB 2025

Managed 2 teams — *Cards* and *Integration*; defined SOPs to shift support to Ops, reducing OE and boosting dev bandwidth. Stepped in during leadership gap, restoring direction and delivery. Unified card workflows org-wide to enhance user experience and app retention

### Zeta, Bengaluru — Software Engineering Lead

JAN 2022 - JAN 2024

Managed Growth team; scaled services to **2K TPS** during IPL/Diwali. Fixed communications/nudges issues and re-architected audience segmentation platform, cutting data staleness from 8 hrs to near real-time.

### Zeta, Bengaluru — Senior Software Engineer

NOV 2019 - JAN 2022

Built merchant onboarding and ops platforms. Designed **multi-tenant** employee system for Sodexo (IN, PH, VN, IT, SP, BR) and rewards platform (Spotlight). Developed travel/booking system for Sodexo-Rubix

### Paytm, Bengaluru — Senior Software Engineer

JAN 2017 - AUG 2019

Delivered corp flight and forex platforms (40+ cities, 20 currencies). Built cross-border payments infra, integrating with Circle, Moneygram, and Barclays for global routing.

### Amazon, Hyderabad — Software Development Engineer

JAN 2014 - NOV 2016

Scaled order service to 15K TPS with event-driven design. Saved \$5MM/year via Subscribe-and-Save Ops, \$1.5MM via packaging optimizations. Cut warehouse launch time from 2 months to hours via automation.

## EDUCATION

### Manipal Institute of Technology, Manipal — Bachelor of Engineering

2010-2014

## SKILLS

Java · Python · NodeJS · Go

PostgreSQL · ElasticSearch · Redshift · DynamoDB · ScyllaDB · Clickhouse · MongoDB

Kafka · Redis · ElasticSearch · S3 · MinIO · Dragonfly

Kibana · Grafana · Prometheus · Jaeger · Kinesis · Fluentd · Datadog · PagerDuty · OpsGenie

Kubernetes · Docker · ArgoCD · Vault · Jenkins · Helm · Terraform

Jira · Agile · Confluence · Planning · Retrospectives

Team Building · Stakeholder Mgmt · Change Mgmt · Performance Reviews · Hiring

## AWARDS

Mountain Mover and Shining Star at Zeta

Rockstar and Rising Star at Paytm

Master of Delivery and Customer Obsession at Amazon

Best Android Mobile App at Google DevFest Manipal'12