

Project Design Phase

Solution Architecture

Date	11 February 2026
Team ID	LTVIP2026TMIDS79197
Project Name	Streamlining Ticket Assignment for Efficient Support Operations
Maximum Marks	4 Marks

Solution Architecture Diagram:

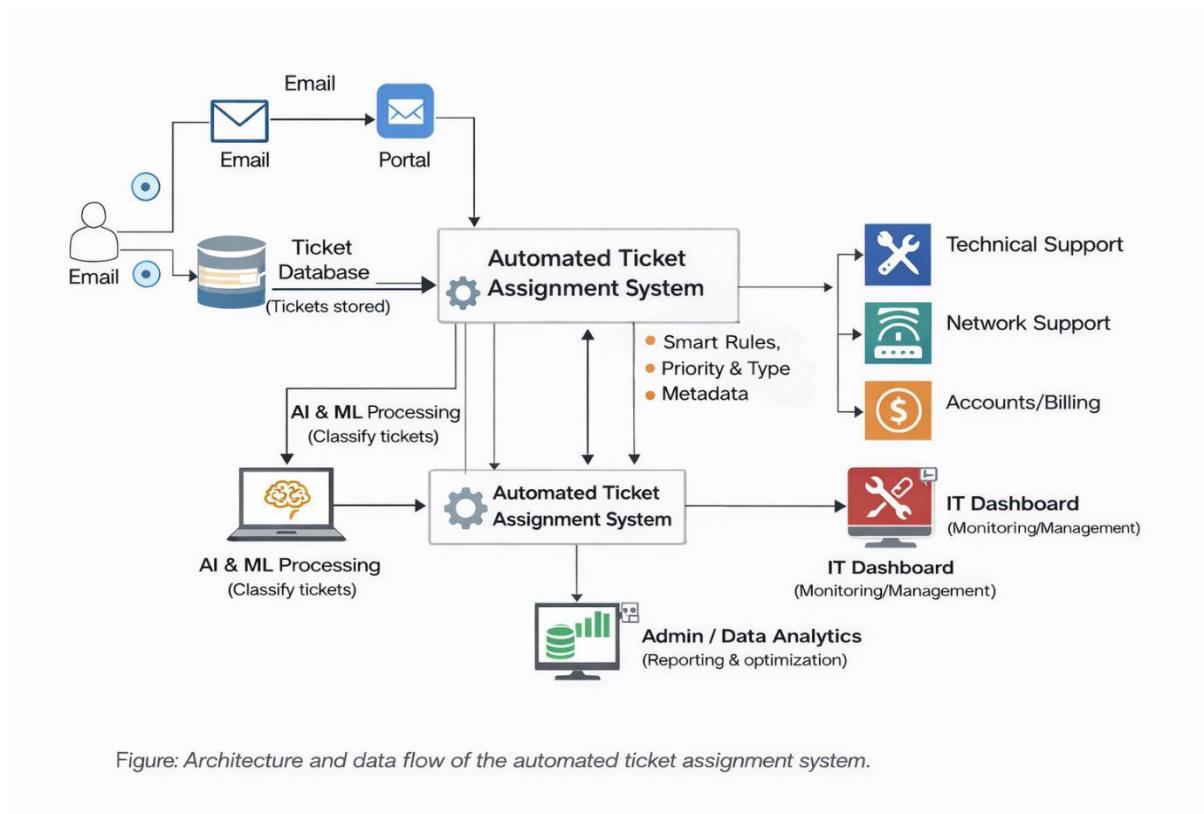


Figure: Architecture and data flow of the automated ticket assignment system.