

New Device Set Up

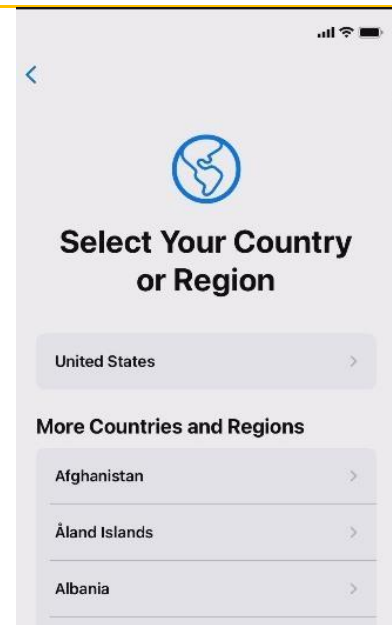
To set up your new mobile device by completing the following steps outlined below. This video tutorial is also available to help you through the process steps: [New Device Set Up](#)

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1. Select your language.

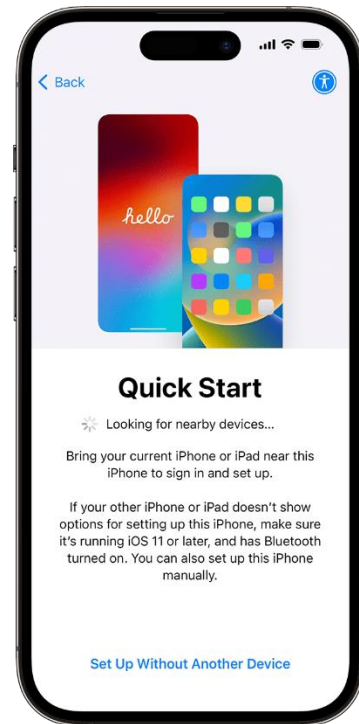


2. Select your country.



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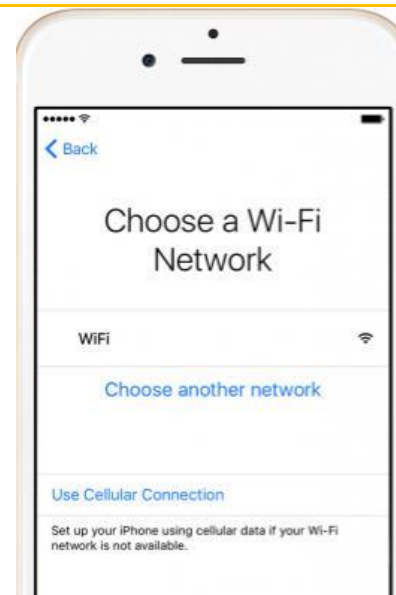
3. Select **Set Up Without Another Device**.



4. Choose a Wi-Fi Network.

If there is a prompt to Finish Cellular Setup - an eSIM from Verizon is ready to be setup on this iPhone, follow the steps to activate the device's eSIM and cellular service.

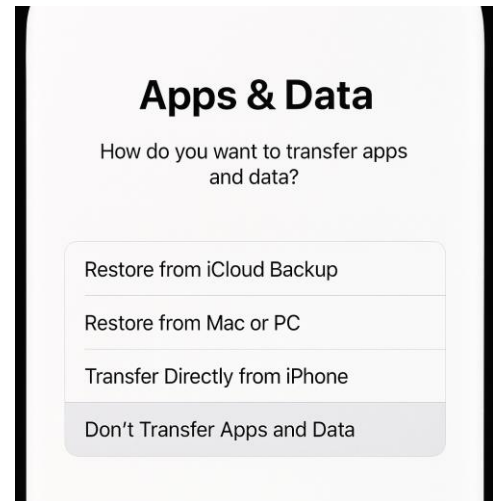
The "It may take a few minutes to activate your iPhone" screen will pass automatically.



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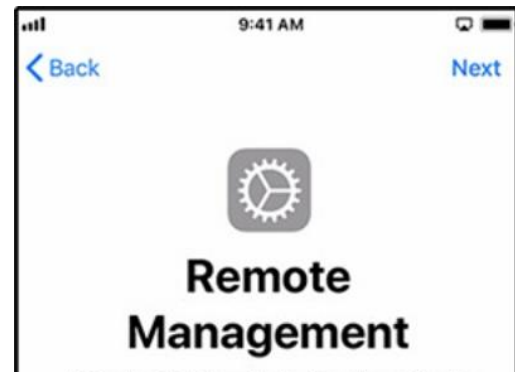
5. Select **Don't Transfer Apps and Data**.



6. Click **Next**.

This Remote Management step may take several minutes depending on your network connection.

Please call the Service Desk if this screen does not say "Enbridge Inc. will automatically configure your iPhone"



7. Enter your Enbridge ID and password.

8. Authenticate your login on the secondary device, either WinAuth on an Enbridge laptop or Microsoft Authenticator on personal mobile device. Or, contact the Service Desk for support.

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9. Set a lock screen passcode.

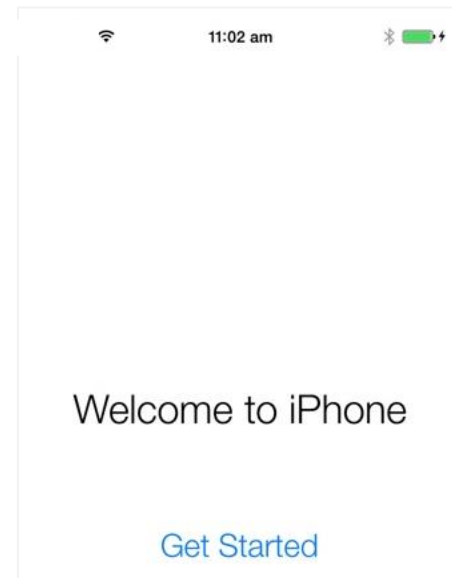


10. Tap Enable Location Services.



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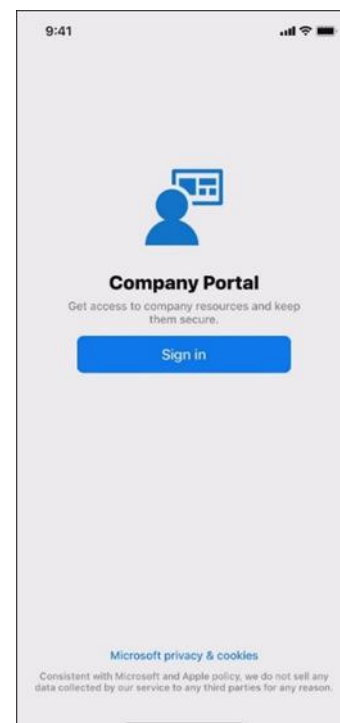
11. Swipe up to get started on the Welcome to iPhone screen.



12. Wait for the Company Portal to install. This may take up to 15 minutes.

13. Click **Sign in**.

If you need any assistance in Signing in to company portal please reference the following video: [Set up Company Portal](#)

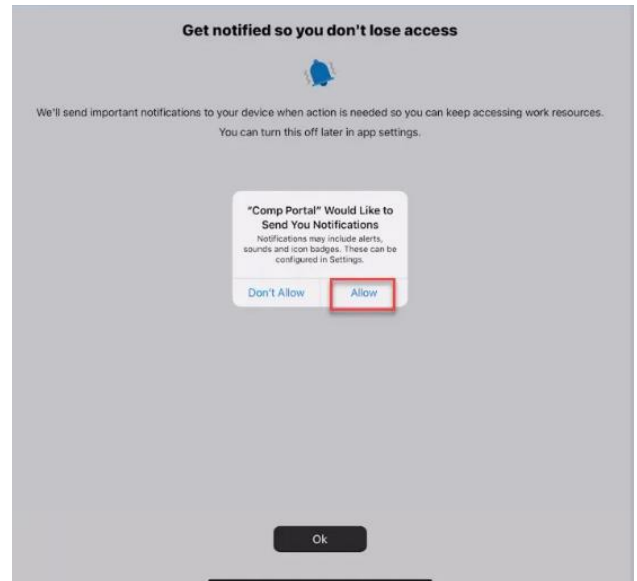


14. Enter your Enbridge ID and password.

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15. Authenticate your login.

16. Click **Allow** then **Ok**.



17. Tap **Begin** then **Continue** to Set up Enbridge Access.

The Check Device Settings process may take several minutes.

Click **Done**.

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18. Tap Only While Using the App.

