



# VIVA CONNECTIONS

DE NIEUWE VIVA CONNECTIONS HOME, FEED EN HET DASHBOARD

# WHO AM I?

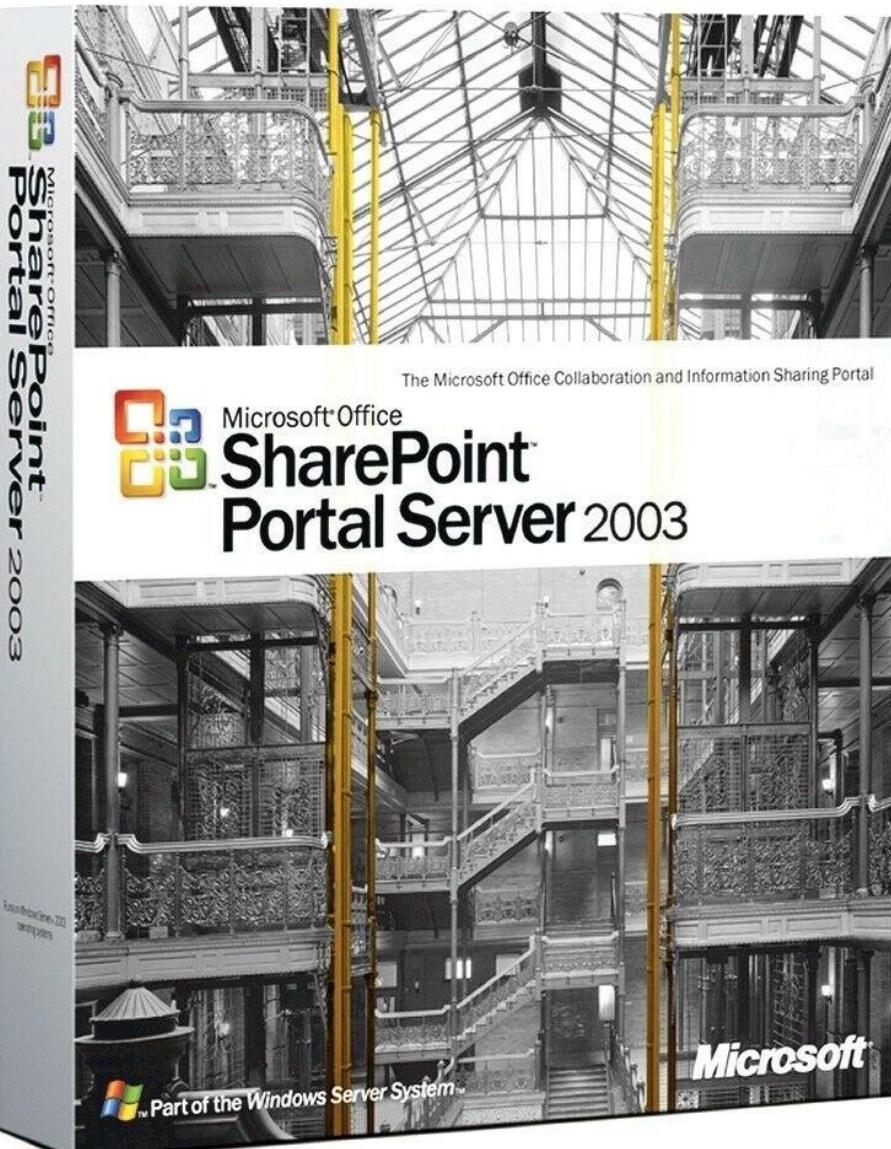
**Maarten Visser**

**RAPID CIRCLE**  
**Office of the CTO**



# EEN OUDE MICROSOFT BELOFTE..

Connect People, Process and Information....



A screenshot of a SharePoint search interface. The top navigation bar has 'Search' highlighted in yellow. To the right is a magnifying glass icon. The main content area contains a bulleted list of search features. A large green arrow points from the left towards this list. In the bottom right corner, there is a small graphic of several stylized human figures.

**Search**

- Increase employee productivity by helping them find organizational information
  - Documents
  - Activities/Tasks
  - Blogs
  - People
  - Information in other business applications
- Keep them up to date using alerts and subscriptions

## But navigating the employee experience is hard

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34% of companies have invested in six or more tools for employee experience goals<sup>1</sup>

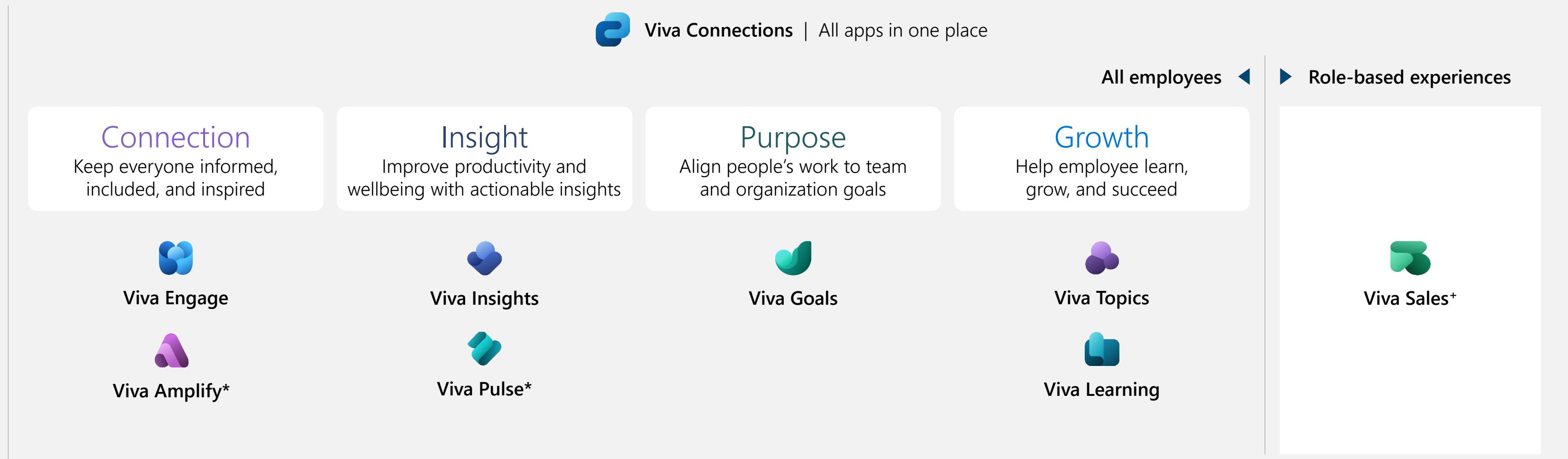
68% of employees find these current tools outdated or irrelevant<sup>1</sup>

94% of business leaders want one comprehensive system<sup>1</sup>

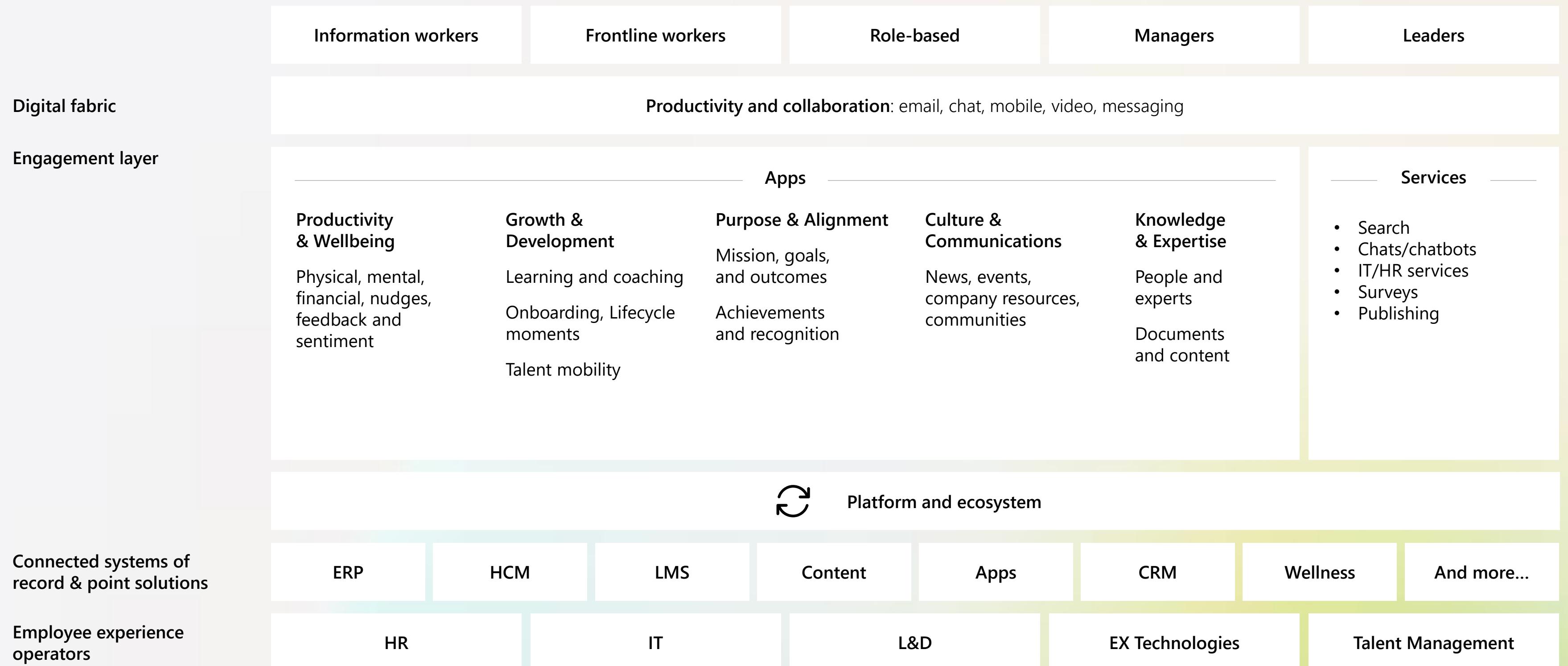


# Microsoft Viva

The integrated employee experience platform that empowers people and teams to be their best



# EMPLOYEE EXPERIENCE PLATFORM (EXP)?



## Connection

# Personalized communication and resources

Tailor the experience to specific employee groups, roles, or geos with targeted news, conversations, and content powered by AI and Microsoft Graph

## Viva Connections

The screenshot displays the Viva Connections platform interface. On the left, a vertical sidebar lists various features: Relecloud, Activity, Chat, Teams, Calendar, Files, Viva Insights, Viva Learning, and Apps. The main content area is titled "RELECLOUD" and shows a "Company Feed" with four items:

- Lynne Robbins: "Our new, five-year commitment to help bridge the disability divide" (video thumbnail, 28125 views, 5 likes)
- Emily Bruan: "Effectively manage your employee's concerns when returning to work" (video thumbnail, 512 views, 25 likes)
- Boosted: "Relecloud News" (image of a diverse team, 112 views, 15 likes)
- Nestor Wilke: "Virtual reality: the industry advantage" (image of people in a VR setup, 112 views, 19 likes)

Below the feed are two large images: "Our purpose and vision" (hands holding a 3D-printed brain model) and "Watch the Leadership keynote" (woman speaking).

To the right, a sidebar titled "before showing up to" lists personalized resources:

- Learning**: Overdue 2 weeks Security Foundation Module for New Joinee (Start course)
- Insights**: Give your mind a break with Headspace (Start meditating)
- Time-off**: 15 days Paid time-off available (Schedule time-off)
- Stock**: \$412.59 Relecloud stock value, 10:30am NASDAQ
- Learning**: Privacy 101 required training

## Connection

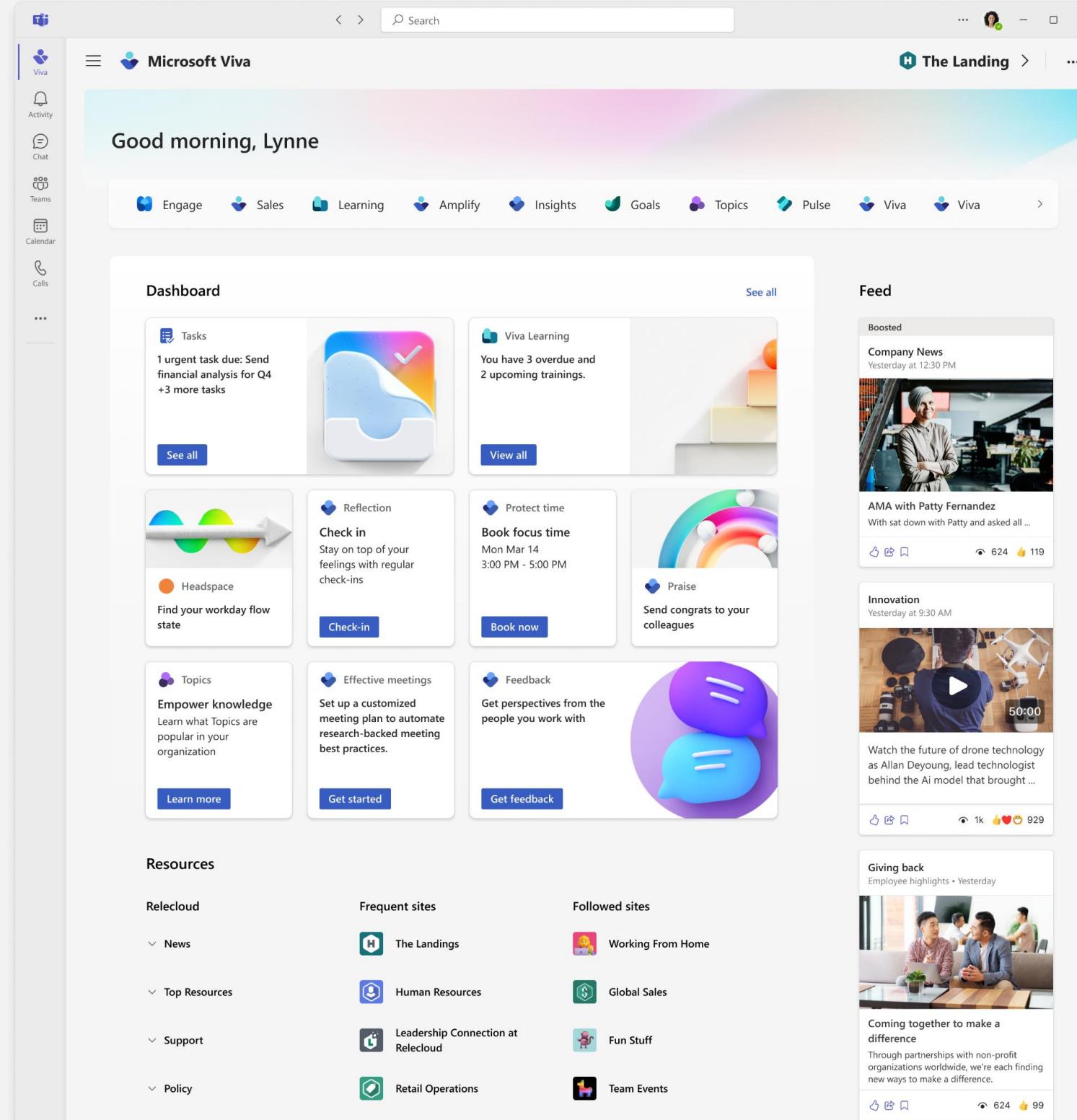
# Home for your employee experience

Simplify employees' day through an integrated and personalized dashboard, and keep employees connected with targeted news and information from across Microsoft 365

**Viva Home** | Coming in 2023

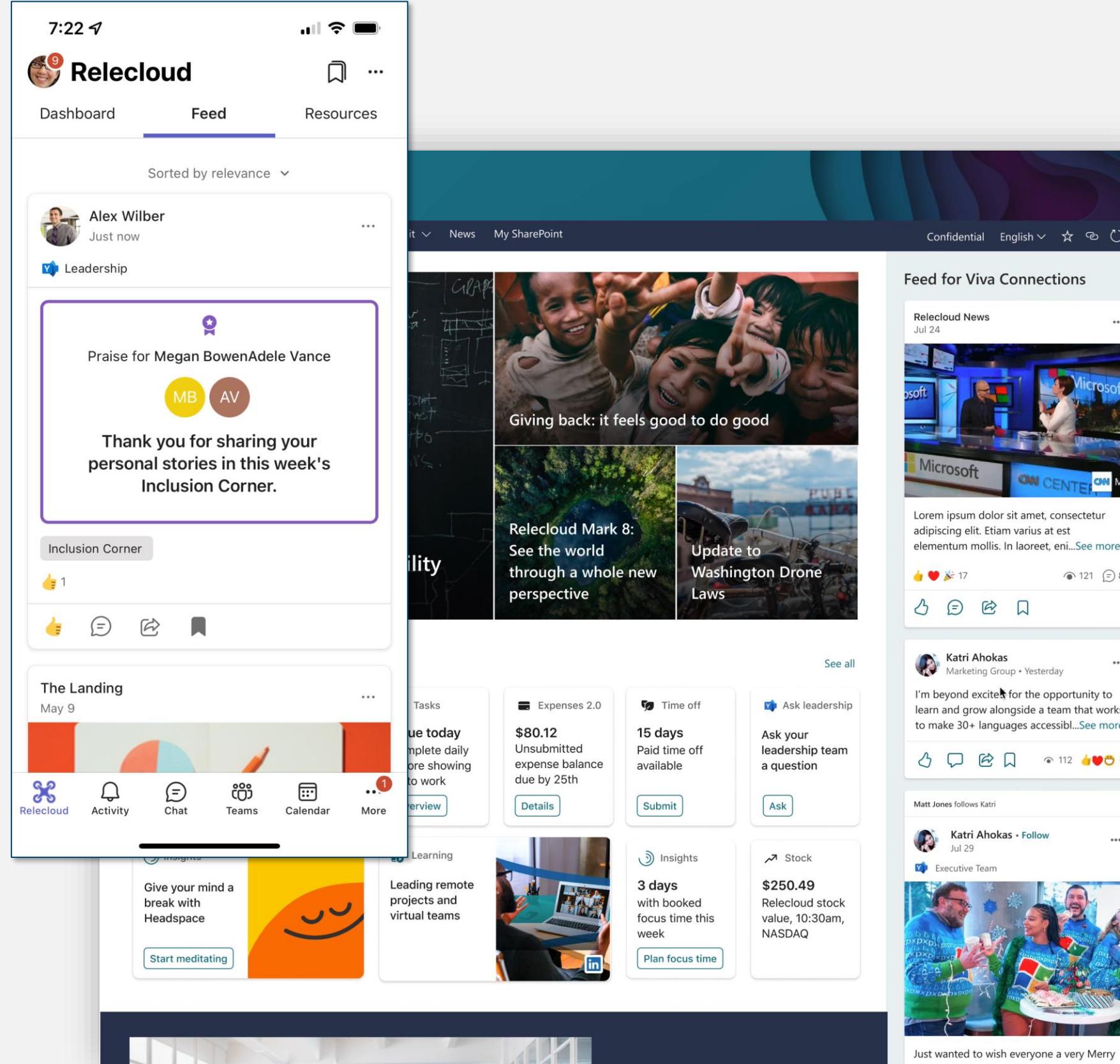
The screenshot shows the Microsoft Viva Home dashboard. At the top, it greets the user with "Good morning, Megan" and "Off to a great start!". Below this, there's a "Top of Mind" section featuring a course titled "Sales Management. Simplified." and an announcement about "Hybrid Work Policy Update". A recognition message indicates "5 employees received Kudos this week". To the right, there's a large image of a drone flying over a field. Below the main header, there are several cards: one for "Viva Learning" showing a course titled "Transitioning to the Sales Manager role at Relelcloud" (Corporate, Course), another for "Tasks" with a deadline of "Aug 9", and a "Dashboard" card showing "Viva Learning" with 3 overdue and 10 upcoming trainings. At the bottom, there are links for Engage, Learning, Insights, Goals, Topics, Pulse, Amplify, and Sales, along with a "See all" button. On the far right, there's a "Feed" section with three items: "Create" (a person icon), "Aug 9" (a nature icon), and "Sep 22" (a calendar icon).

# VIVA CONNECTIONS: HOME FOR VIVA



- Bring together Dashboard, Feed, & Resources on desktop, aligning to the mobile IA
- Act as a gateway to discover & access Viva modules
- Easily access your home site via a direct link
- Provide substantially shorter time to value with an out of the box experience
- Enable broader adoption among customers with frontline workers and other customers who don't have intranets
- Expected GA: Q1 CY23

# UPDATES TO THE FEED



## ➤ New Content Types

[Available now]

- **Storylines**

Free-form content, great for leaders to share updates, experiences, or perspectives with your organization.

- **Yammer Praise**

Reward individuals who go above and beyond with personalized messaging and gratitude.

- **Yammer QnA**

Route questions in Yammer communities to members of your organization that are subject matter experts.

## ➤ Vertical web part configuration

[Deploying now]

- More options to best fit your needs.

- Infinite scrolling, configurable sources

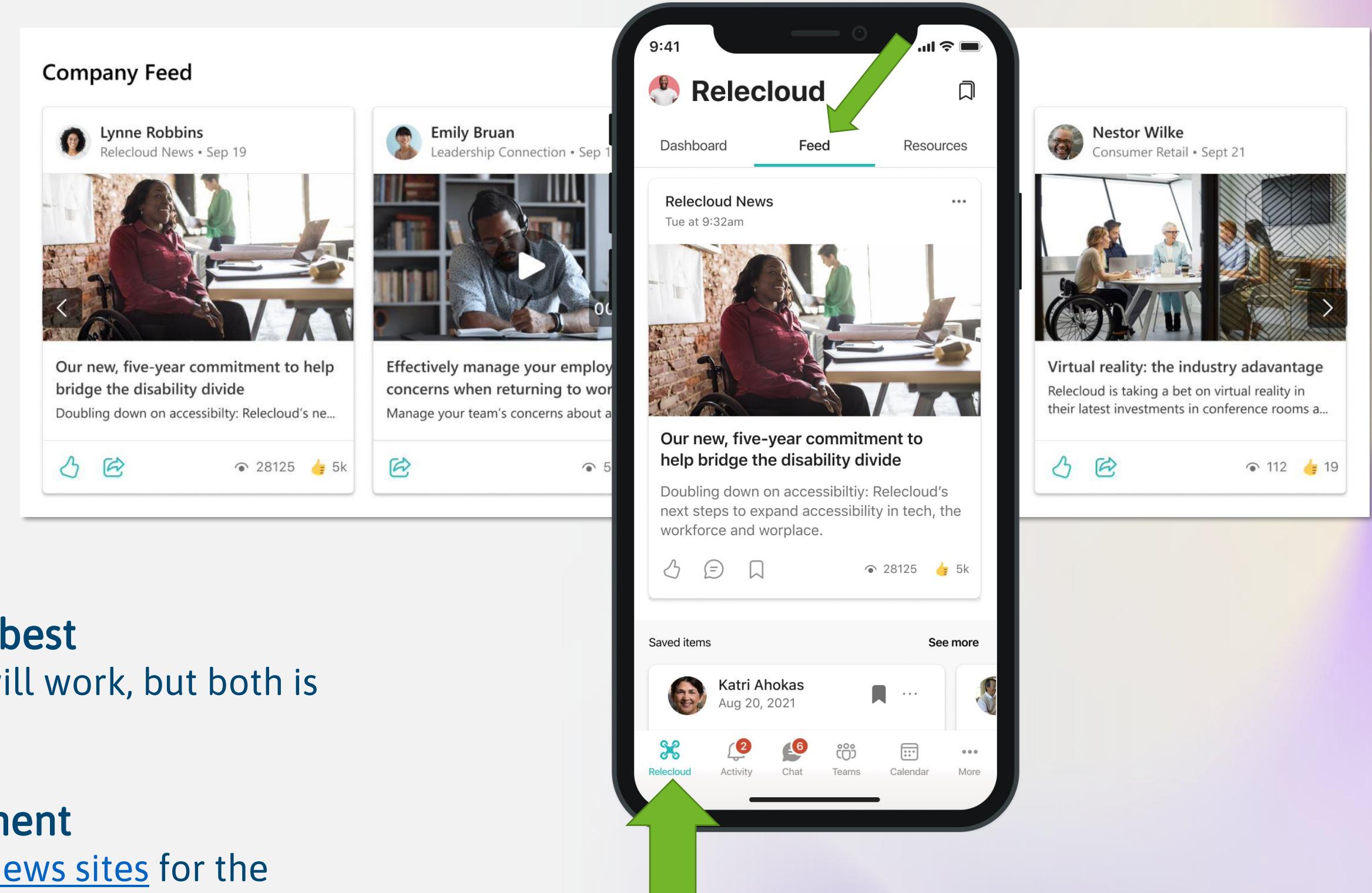
# VIVA CONNECTIONS FEED: SURFACES

## Where do users see the feed?

- Viva Connections Mobile
- Viva Connections Feed web part
- Viva Connections Home

## How to best utilize the feed?

- Content from multiple sources is best  
SharePoint News OR Yammer posts will work, but both is better!
- Org News sites get priority treatment  
Customers should publish from Org News sites for the greatest reach and to get additional features like Boost and Video News Links.





# EMPLOYEE EXPERIENCE

PLATFORM

# THEMA'S

- › Toegankelijk
- › Vindbaarheid
- › Betrokkenheid
- › Ontwikkeling

# ORGANISATIEDOELEN

## > Communicatie

Het communicatiever maken van de organisatie

Geïntegreerde communicatie

Medewerkersbetrokkenheid (eNPS)

## > HR

Behoud medewerkers

Fijne & veilige werkplek

Continue verbetering & innovatie

# MEDEWERKERS VEEL TIJD...

A central image of a woman with dark curly hair, wearing sunglasses on her head, looking down with her hands on her head in a gesture of stress or despair. She is positioned in front of a grid of company logos.

The grid is organized into several sections:

- Collaboration:** Microsoft Teams, Cisco webex, NCR, zoom, GoToMeeting, now, slack, Office 365, pagerduty, SAP, Ultimate SOFTWARE, ADP, Dropbox, IBM, sage 500.
- Workplace:** Workplace by facebook
- Productivity:** intuit quickbooks, workday, salesforce, Google, Microsoft Dynamics, successfactors™, An SAP Company, AVAYA, box, SAP Concur, bambooHR, Atlassian, ORACLE, NETSUITE.
- Learning:** MEDALLIA, HubSpot, monday.com, asana, skillsoft, coursera, LinkedIn, qualtrics™, Lattice.
- HR, Benefits:** aetna, UnitedHealth Group.

**Wellbeing, Engagement, Belonging, Growth**

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# TECHNIEK

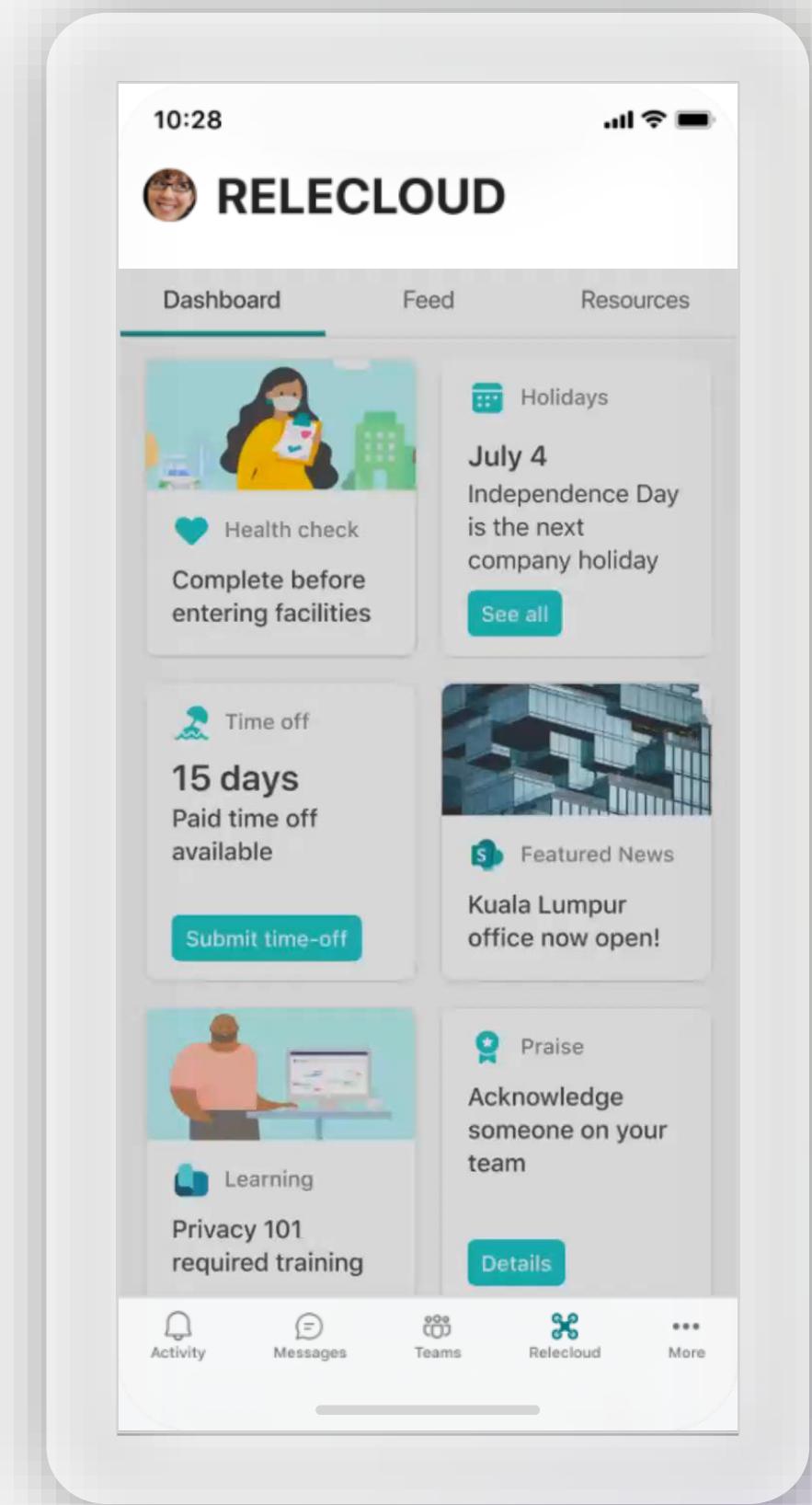
EN FEATURES

## Connection

### Rich mobile experiences to stay connected on the go

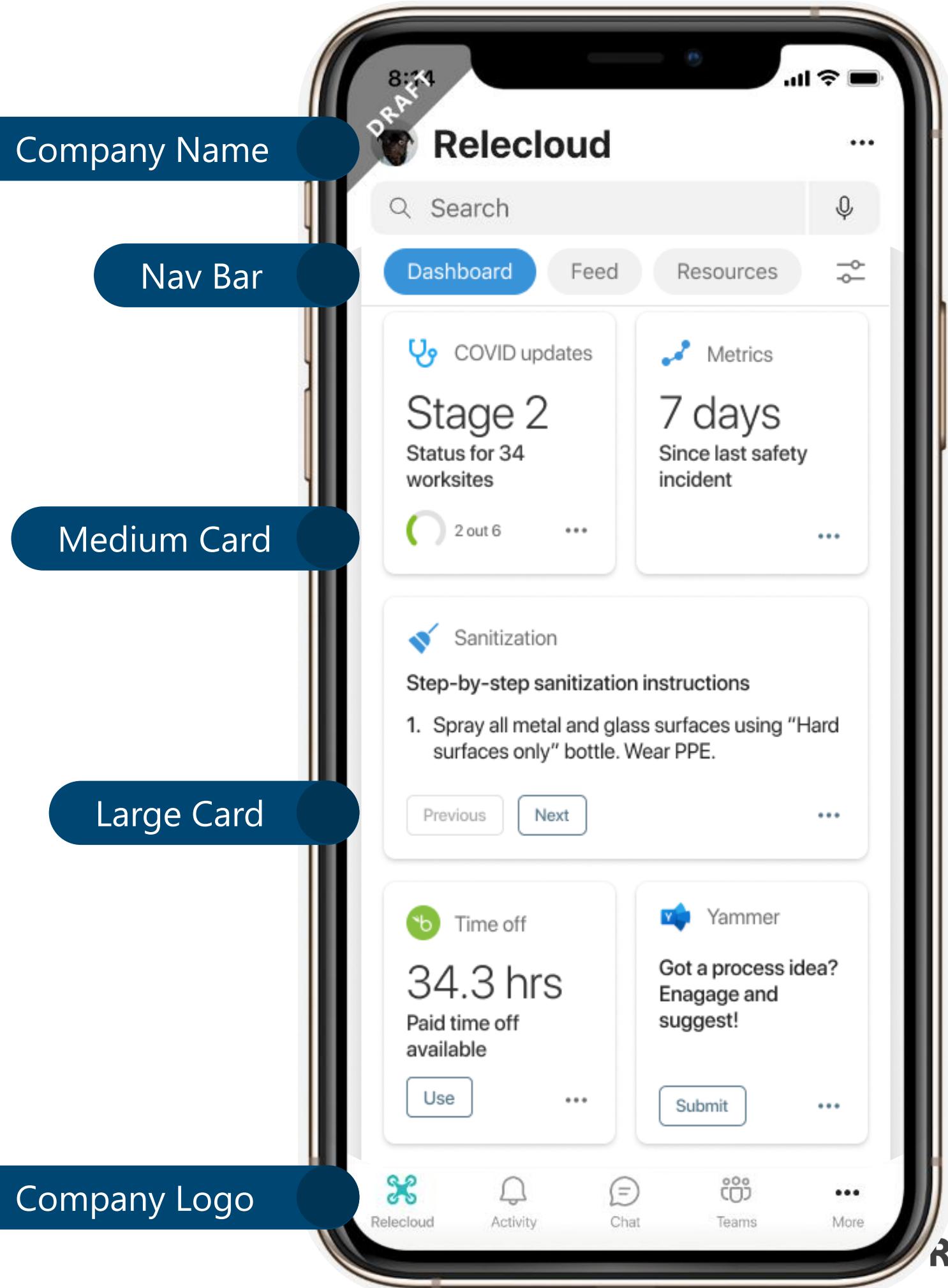
Provide employees a place to connect with everyone and focus on what matters most with company-wide updates, learning opportunities, and insights from anywhere

### Viva Connections





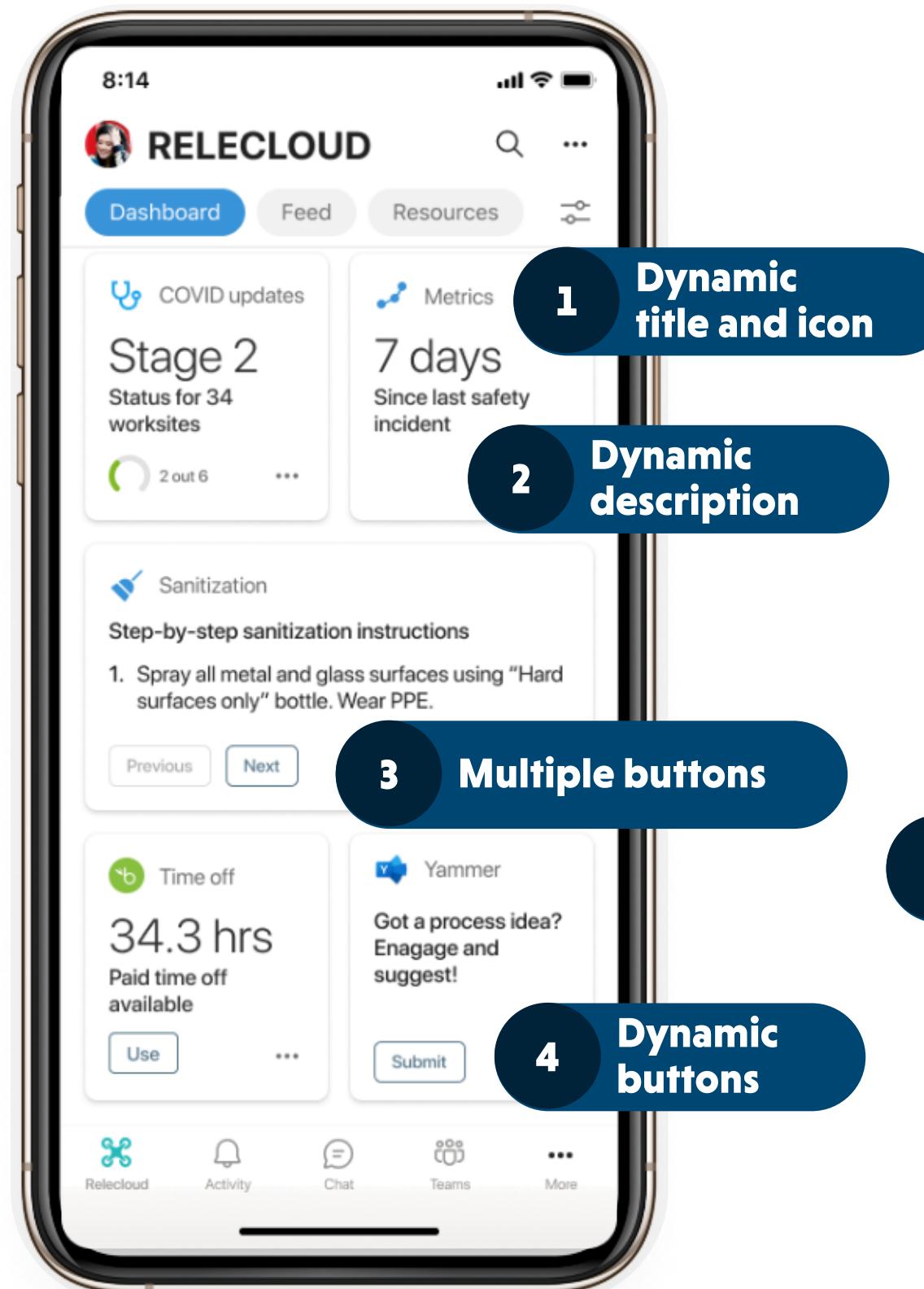
Element	Mobile	Desktop
Dashboard	Displays as the <b>default tab</b> in the Viva Connections app in Teams.	Can be added to your home site as a web part.
Dashboard layout	<b>Fixed in portrait mode.</b> Card sizes can be medium (which shows two cards on one row) or large (which shows one card on a row).	Can be portrait or landscape with varying numbers of cards on each row depending on whether the web part is used in a 1-, 2-, or 3-column page section layout.
Card UI	Native	HTML based
Card order	Same as in Desktop	Same as in Mobile
Card reflow	Same as in Desktop	Same as in Mobile
How many cards are shown	All cards without audience targeting plus audience-targeted cards where the viewer is part of the targeted audience.	The number of cards to show <b>can be specified in the Dashboard web part settings</b> , but which cards are shown may vary depending on audience targeting.



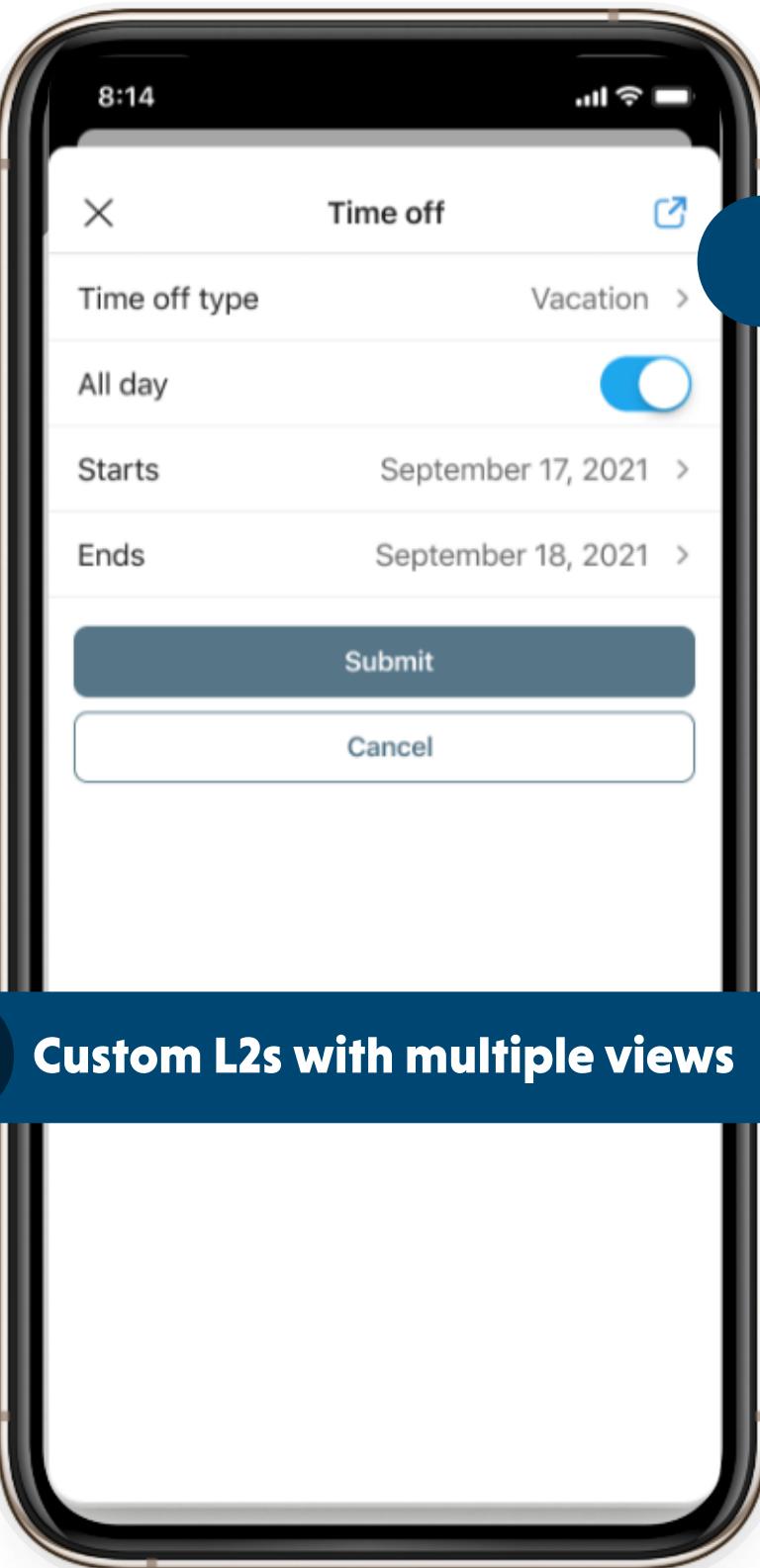
RAPID CIRCLE

# Custom card support

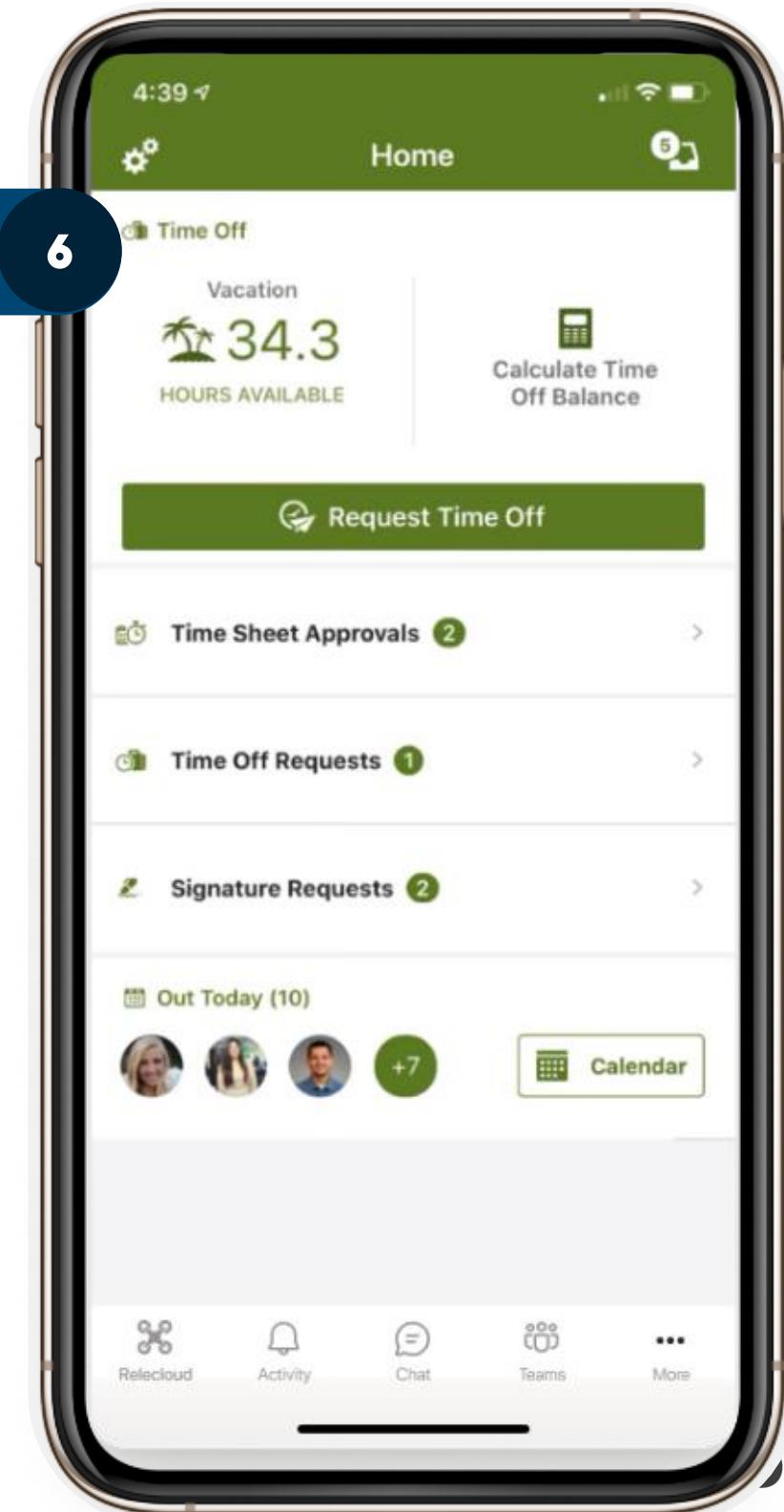
Card



Quick view



App

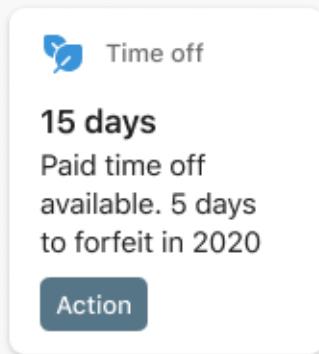


(deep linking out  
of Viva Connections)

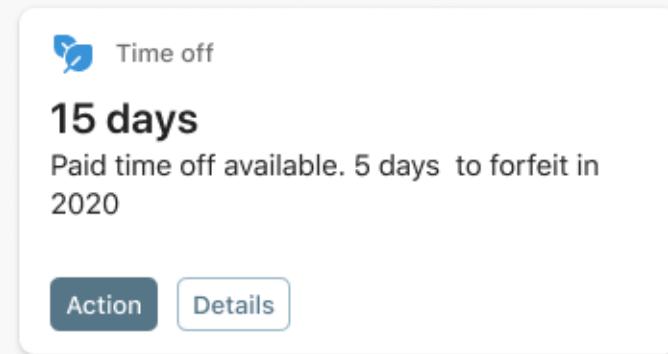
CIRCLE

# CARD ANATOMY

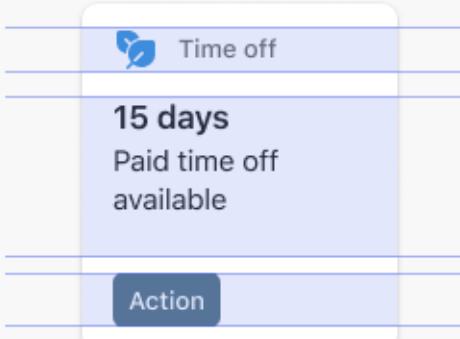
## Structure



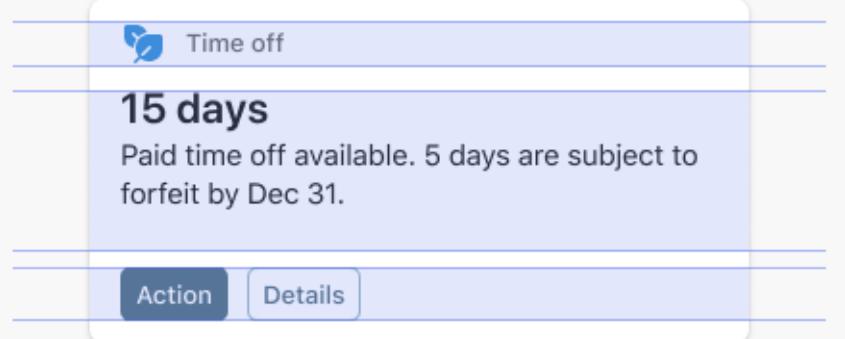
Medium (M)



Large (L)



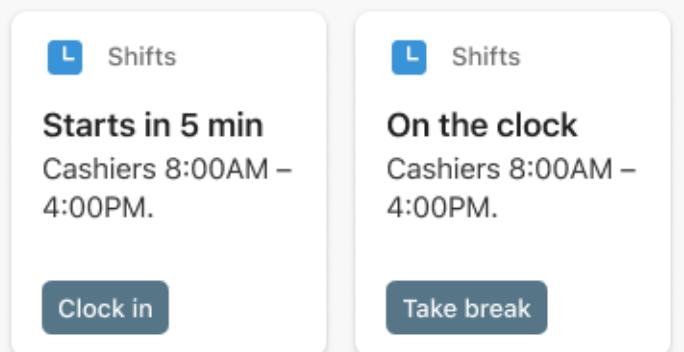
Header  
Content  
Footer



Large (L)

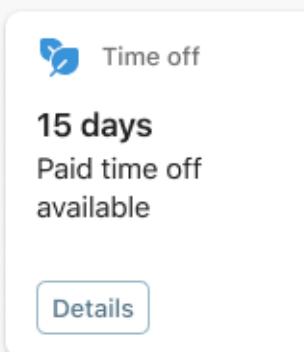
## Interaction

### Immediate



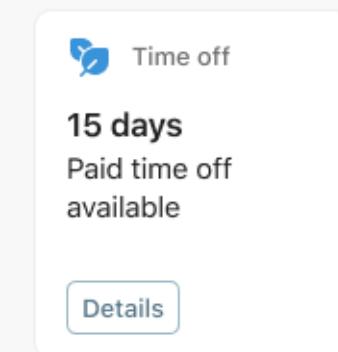
Take an immediate action *Clock out* and re-render the card with an updated info and/or CTA

### Quick view



Brings up a quick view with more info and actions, ie *Submit vacation*

### Open



Tapping the card opens the app.



Dashboard

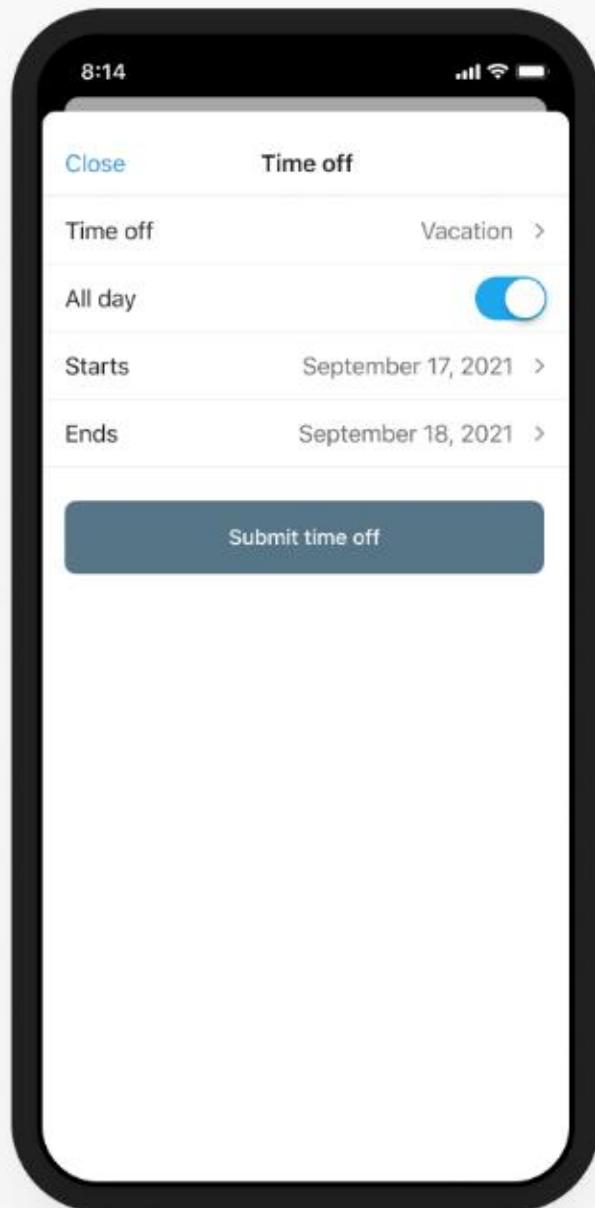
## Quick view



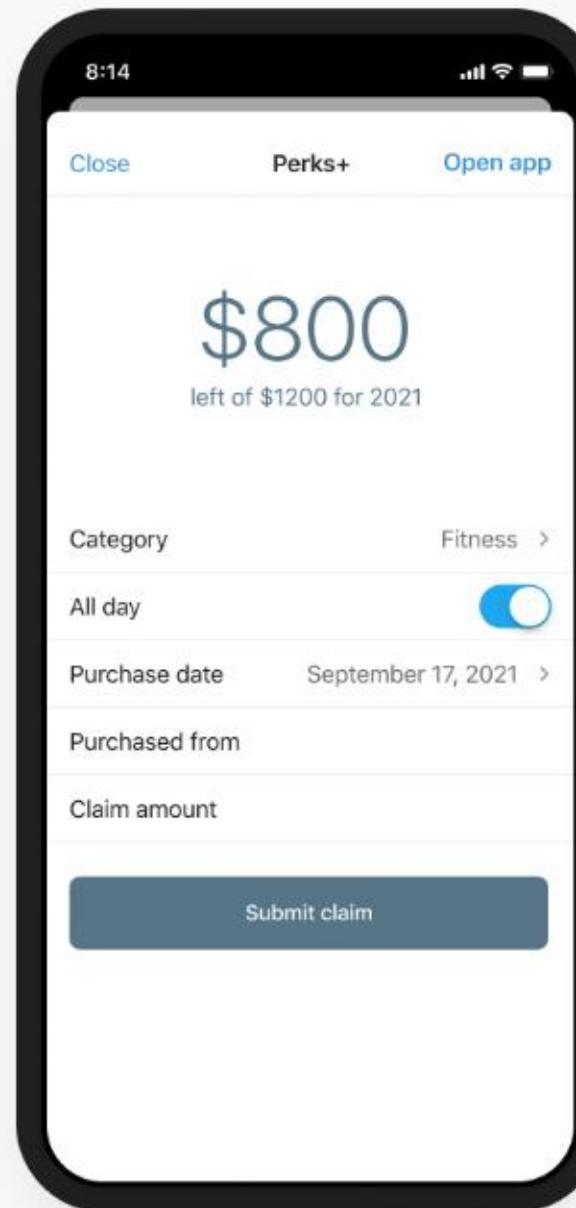
# QUICK VIEW FLEXIBILITY WITH ADAPTIVE CARDS

Quick view are used in two ways:

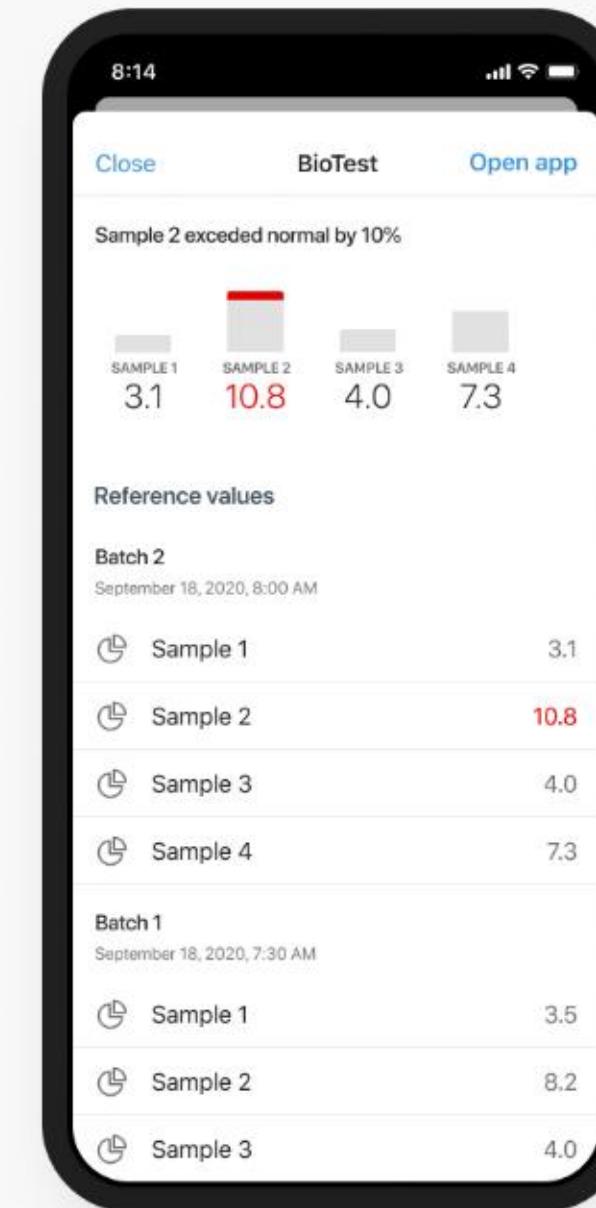
1. To provide additional information that cannot be displayed on an L1 card; or
2. As the result of a user action from an L1 card or another L2 card.



Time off



Employee benefits



Line of business apps

How to build Quick view:

1. Using Adaptive Card:  
<https://adaptivecards.io/designer/>  
<https://adaptivecards.io/samples/>
2. In Card Designer Card  
(Dashboard admin)

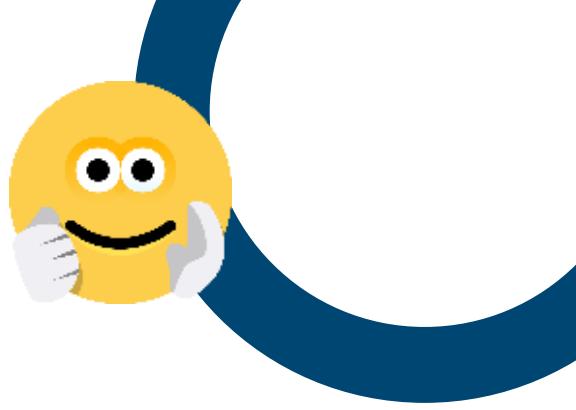


Dashboard

# Audience targeting



# AUDIENCE TARGETING



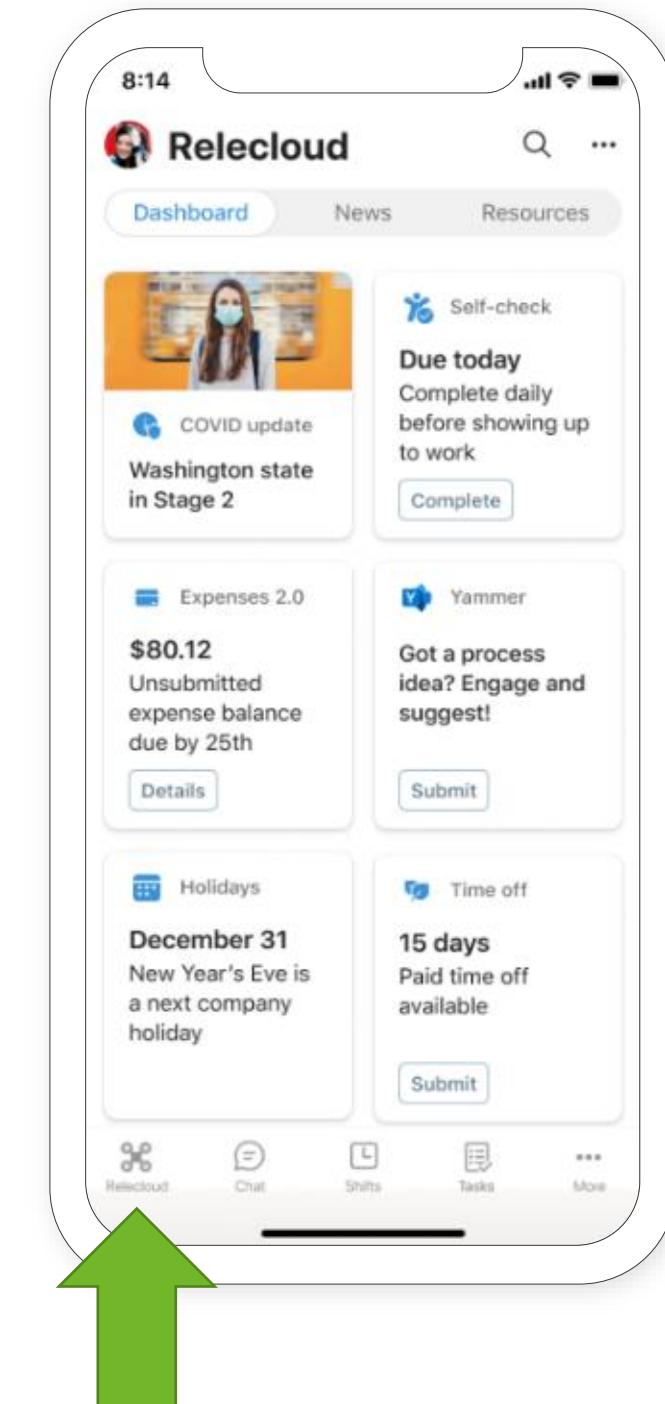
By using audience targeting, you can promote cards to specific groups of people. This is useful when you want to present information that is especially relevant to a particular group of people. For example, you can target cards to a specific department.

The screenshot shows the 'Audience targeting' interface. On the left, there's a sidebar with the title 'Audience targeting' and a dropdown arrow. Below it is a section titled 'Audiences to target' with a blue info icon. A text input field contains the placeholder 'Start typing to select groups to target.' and a note '50 audience limit - 50 audiences left'. To the right, a large rounded rectangle contains a sample card. The card has a dark blue background with white bokeh lights. It features a small calendar icon followed by the text 'Release schedules'. Below that is a bolded section 'Holiday Product Launch' with a small person icon in the bottom right corner. A mouse cursor is hovering over this person icon.

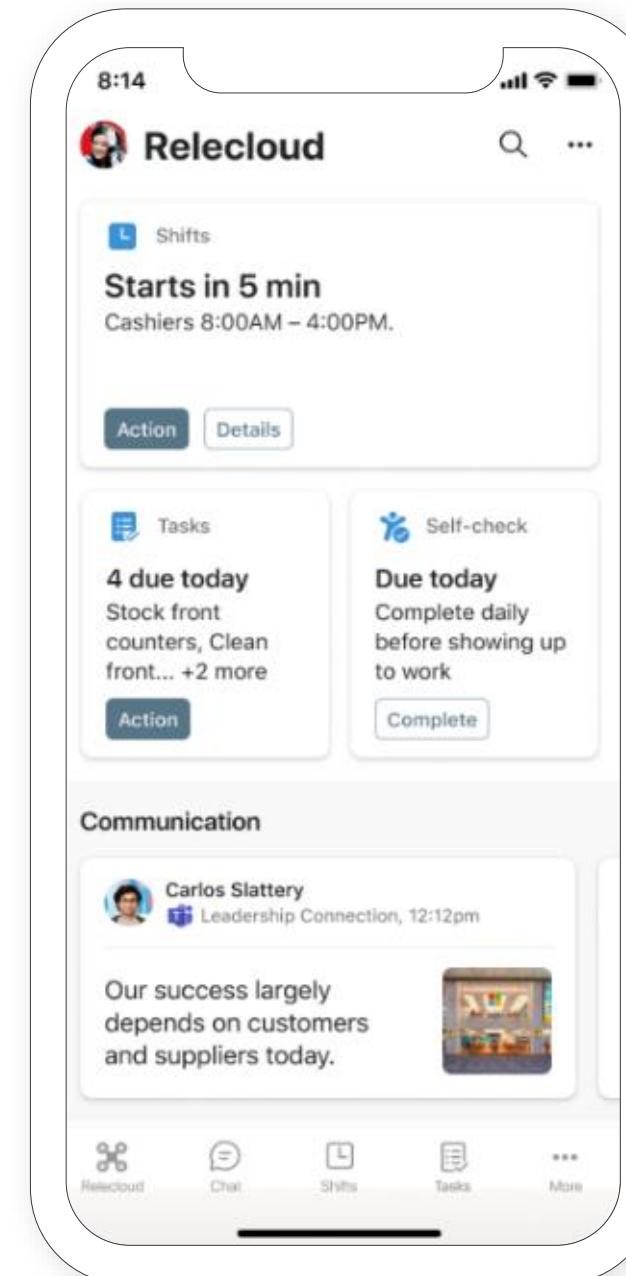
When a card is successfully audience targeted, you'll see a people icon in the lower left corner of the card.

## Assemble for Information or Frontline workers

### Information worker IW



### Frontline worker FLW



# Connections Dashboard Card examples

## General

Pay and benefits

Paystub

Vacation

Incentive programs (stock)

IT

Open/monitor ticket

Help w/ expense reporting

Facilities

Open/monitor ticket

Help w/ expense reporting

Engagement

New employee onboarding

Kudos

Ask leadership

FAQ

## Front Line worker

Staying up-to-date

Shifts and upcoming assignments/key tasks

Tracking tasks, sales, and tickets

Hand-off activities between shifts

Job critical information

Job Tasks

Access to resources – handbooks, sales promos

Access to data – customer, sales

Know who is working, connect w/ experts

Timesheets

Forms

## Information worker

Connect to expertise and knowledge

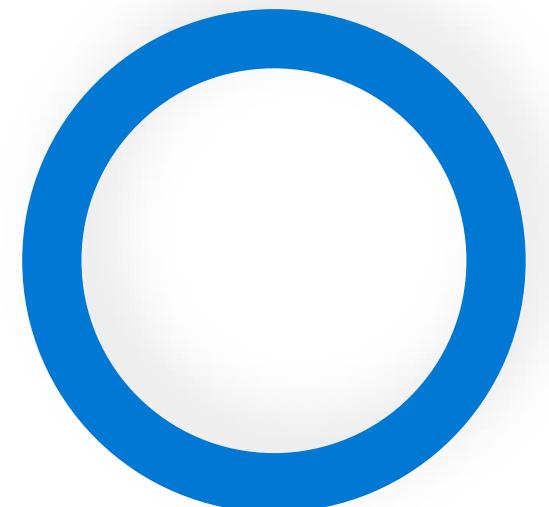
People finder

Stay informed and connected

Sales leads

Company holidays

Required training



A photograph of a man with dark hair, seen from behind, sitting on a rocky outcrop. He is wearing a light-colored long-sleeved shirt and dark trousers. He is looking out over a vast, hazy landscape of rolling hills and mountains under a clear sky. The lighting suggests it might be early morning or late afternoon.

**DEMO**



# Q & A

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# THANKS