Feature List Document

Table: ticket\_details

Path: ./data/P001/ticket\_details.csv

Format: csv

\*\*Table columns:\*\*

number

opened

short\_desc

caller

opened\_by

affected\_user

Table: ticket\_other\_details

Path: ./data/P001/ticket\_other\_details.csv

Format: csv

\*\*Table columns:\*\*

number

config\_item

location

child\_incidents

channel

reassignment\_counts

Table: ticket\_category\_details

Path: ./data/P001/ticket\_category\_details.csv

Format: csv

\*\*Table columns:\*\*

number

priority

category

assignment\_group

updated\_by

Table: location\_details

Path: ./data/P001/location\_details.csv

Format: csv

\*\*Table columns:\*\*

number

work\_performed\_during\_call

office\_location