Detail flow

* 1. USERS OF THE SYSTEM
     1. Service Providers/Individuals
     2. End Users or Service Seekers
     3. System Admin
  2. CONSOLES TO BE DEVELOPED
     1. iOS and Android App for both user and service provider
     2. Back-End Web Panel
     3. Web site for Admin, Service Provider and end user
  3. Type of user
     1. **End user**
        1. Splash Screen
        2. Login In
           1. Email / phone no
           2. Password / OTP
           3. Via Facebook Login/Google
           4. Remember password and keep login option
           5. Select child name for which you want to select service
           6. Option for switching the child name anytime between working of app
        3. Sign Up
           1. First Name
           2. Last name

Child details

Name

Gender

Age (scroll down selection)

Add more child

* + - * 1. Mobile number

To be verified by OTP

* + - * 1. Email

Verify mail id

* + - * 1. Address

Region

City (scroll down selection)

State (scroll down selection)

* + - * 1. Password
        2. Verify password
        3. Terms and condition check box
      1. Continue as Guest
      2. Forget Password
         1. Enter registered Email-ID / phone number

Send link to mail

* + - * 1. Set password
      1. Home
         1. My booking
         2. Chat history
         3. Notifications
         4. My profile
         5. Wish list
         6. Favorite Services
         7. FAQ
         8. Contact us
      2. Auto detect user location
      3. Search
         1. Based on the Search Criteria as selected, the resulting list of Providers will be fetched
         2. Keyword Search
         3. User can search for the nearest service providers available by enabling their location
         4. Set of questions for shortlisting services
      4. Service Listing
         1. User can view service list according to Child profile
         2. Service list would include categories and sub categories
      5. Packages
      6. Group booking
         1. Group running in nearby place
      7. Event section
         1. Here current ongoing events around in the city will be displayed

User can select the event and book these

* + - 1. Filter
         1. According to gender (already pre selected at the time of login)
         2. Age (already pre selected at the time of login)
         3. Price range
         4. Rating
         5. Area specific
      2. After selection user will allow to view service provider profile
         1. Name
         2. Photo of Service Provider
         3. Review and ratings from other user
         4. Portfolio
         5. Checking availability on particular date and time
         6. Chat option
         7. Direct booking option
      3. Booking
         1. Selection of service and service provider
         2. Date of booking
         3. Time of booking
         4. Kids age (to be shown pre selected)
         5. Kid gender ( to be shown pre selected)
         6. Number of kids

Kids details (select form profile)

Name

Age

Gender

* + - * 1. Address (select from profile)

Add new address

* + - * 1. Select current location
        2. Offer or promocode
        3. Payment page
      1. Payment option
         1. Credit /debit card

Option to save card

* + - * 1. Net banking
        2. Mobile wallet
        3. Gift voucher
        4. Redeem points
        5. Credit voucher
        6. Cash to Teacher
        7. After payment notification and mail will be send to user and service provider
      1. My booking
         1. Booking detail will be reflect in booking section of both the user and service provider
         2. Rescheduling
         3. Change of service provider in same service

Difference of amount need to be paid

Reason to change

* + - * 1. Cancelation of service one day before

Refund of amount in the form of credit voucher

Notification to service provider

Reason to cancel

* + - 1. Chats
         1. Chat with booked service provider
         2. Chat history
         3. Chat with admin
      2. Notification
         1. Past notifications
      3. My profile
         1. Edit profile
         2. Add children
         3. Chance address
         4. Change payment details
         5. Reset password
      4. Wish List
         1. User can list down his wish list
      5. Favorite services
         1. Here services regularly taken by him will be shown
      6. Contact us
         1. Here our office address will be displayed
         2. Phone number
         3. Email id
      7. FAQ section
         1. List of FAQ for users
      8. Suggestions
         1. Here user can give his suggestions to admin
    1. Service Provider Module
       1. Splash Screen
       2. Login in
          1. Email / phone no
          2. Password / OTP
          3. Remember password and keep login option
       3. Forget Password
          1. Enter registered Email-ID / phone number

Sent link to mail

* + - * 1. Set password
      1. Sign UP
         1. First name
         2. Last name
         3. Email

Verification required

* + - * 1. Phone number

Otp verification

* + - * 1. Present Address

Present Full address

Region

City (scroll down selection)

State (scroll down selection)

Pincode

* + - * 1. Permanent address

Present Full address

Region

City (scroll down selection)

State (scroll down selection)

Pincode

* + - * 1. Date of birth
        2. Bank account number along with IFC code

Name of bank

Bank account no

IFC code

Add another bank name

* + - * 1. Qualification

Xth year

XIIth year

Graduation Year

Post Graduation year

* + - * 1. Upload document

Xth mark sheet (mandatory)

XIIth mark sheet (mandatory)

Graduation mark sheet (mandatory)

Post Graduation mark sheet

Adhar card (mandatory)

Pan card

Driving licence

Passport copy

Police verification (mandatory)

* + - * 1. Select service to provide

From the list select service/s to provide

Price per hour to charge

Price for multiple children

Enter experience for service

Upload photographs

Upload video

Select another service

* + - * 1. Days on which service to provide

Select from the list of seven days

* + - * 1. Time from which service to provide

Select starting time

Select finish time

Different time can be enter for different days

* + - * 1. Distance to travel with own vehicle

Need to select distance want to travel

Ready to travel long distance for extra charges

If yes then charges

* + - * 1. Location tracking permission

Admin can track location in real time

* + - * 1. Terms and condition
        2. To be approved by admin to proceed further
      1. Subscription charges
         1. Fixed per month charges (fixed by admin) may be per service
         2. Per class charges (Fixed by admin)
         3. On service provider how have given subscription charges will be able to get booking and featured above normal service provider
      2. Home
         1. My booking
         2. Chat history
         3. Notifications
         4. My profile
         5. Manage service
         6. Change payment details
         7. My Earnings
         8. FAQ
         9. Contact us
      3. My booking
         1. Booking description

Date and time of booking

Customer name

Location

Price what he will get

Payment mode

If cash to service provider then how much need to collect

Cancel option

Map icon (This will take to Google maps with the route drawn from service provider to customer location)

* + - * 1. List of booking due
        2. List of booking completed
        3. List of pending booking
        4. List of rejected booking
      1. My Chat
         1. Can chat with the user of due booking
         2. Chat history
      2. Notifications
         1. Past notifications
         2. Incoming booking notification
         3. Notification if there is any amendment in booking
         4. Review/rating notification by client
      3. My Profile
         1. Amend profile
         2. Change address
         3. Change bank details
         4. Change password
      4. My services
         1. Add or delete services (to be approved by admin
         2. Change time of service
         3. Change payment (to be approved by admin)
         4. History of past Services
      5. My earning
         1. User can view payment details

Payment paid for which services

Payment pending for which services

Can send request to admin for any delay in payment

Subscription cost

Can pay from here also

Taxes etc

* + - 1. FAQ
         1. Question answer related to service provider
      2. Login and log off
         1. Service provide need to login and log off daily to ensure its availability for the day
      3. Feedback management
         1. Can see feedback from the customer
         2. Can give feed back to customer which will be only seen by admin not customer
      4. List of service provider banned along with reasons
      5. Service provider will do following at the time of providing services
         1. Service provider will click start and stop the service when needed on his portal, this will send notification to the customer
         2. Will click photograph of work done and upload on the server.
    1. Admin Module
       1. Log in (according to category)
          1. User name
          2. Password
       2. Forgot password
          1. Enter registered mail id or can be amend by admin with full control
          2. Set password
       3. User management
          1. Admin with full control can edit or delete any user or its rights from the admin panel
          2. New user in admin panel will be created only by admin with full rights
          3. Can edit or delete any details of user or service provider
          4. Can edit / delete or suspend any user or service provider
          5. New service provider need to get approval from admin to get listing on site
          6. Any change in service provider profile will be approved by admin
          7. History of changes made by service provider need to be maintain, which only admin can view
       4. Order management
          1. Can view all the order placed by users from dash board
          2. Can view the order statistics of the service provider including received orders, active orders, pending orders, Total orders.
          3. Admin can track the orders placed with the following details for each order

Order ID (link): On clicking invoice will be displayed

Order status (in transit/pending/delivered)

Total Amount Paid

Date of Order Placed

* + - * 1. Admin can filter the orders based on the following criteria

Order ID

Date Range

From

To

* + - * 1. Admin can change the order status of all the orders placed to various service providers.
        2. Can review the complete description of the request from the client as well as service provider.
      1. Map view
         1. Admin can view the GPS location of all the service providers/ individuals via Map-view.
         2. Can check distance between service provider and customer
      2. Price and Subscription Management:
         1. Admin will have the control to edit the prices for various services.
         2. Admin can manage the subscription rates for various service providers.
      3. Marketing and Promotions
         1. Admin can manage promotions and advertisements and third party adds
         2. Admin can create and send promotional Emails to all the users in the database.
         3. Admin can create and display various advertisement content on the mobile apps.
      4. Appointment management
         1. Admin can view all the appointments made from the user-end.
         2. Admin can view and edit the availability calendar of all the service providers along with the time.
         3. Admin can cancel or amend the appointments of any of the user.
         4. Can view list of ongoing services at given moment of time.
      5. Sales Analysis
         1. Admin will be able to view the business generated by various service providers on the panel.
         2. Following reports can be viewed

Daily Basis

Weekly Basis

Monthly Basis

Yearly basic

Gender wise

Age wise

Area wise

Service wise

Service provider wise

Services selected but not paid for

Services selected but not finalize due to non availability of service provider

Service request cancelled

Service decline by service provider

Coupons / promotional code usage

Combination of above

* + - 1. Payment management
         1. Payment given to service provider in specific duration
         2. Payment due to service provider in specific duration
         3. Payment received from customer in specific duration
         4. Revenue generation by subscription in specific duration
      2. Discount coupons or codes
         1. Need to be managed on daily basic
         2. Control on to which group or category to send
         3. Can be send to individual also
      3. Push Notification
         1. Can send to individual or to group
      4. Auto mailing facility of reports
      5. Feedback mail to customer
      6. Client testimonials
      7. Account and Taxation
         1. Received bills entry
         2. GST credit
         3. GST debit
         4. GST report
         5. GST billing and invoicing facility
         6. Track sales, invoices, supplier bills and payment
         7. Automatic invoicing
         8. Account payable
         9. Credit and debit note
         10. Automatic customer and service provider credit and debit entry after verification
         11. Checks printing
         12. Individual account statement of customer and service provider
         13. MIS reports
         14. Creditor/debtor list