



# Sathya Narayanan Sudhakar

SENIOR BUSINESS ANALYST

## Details

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## Links

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[dizaina.github.io](#)  
[facebook/sathya.remsit](#)  
[instagram/sathyanarayanansudhakar](#)  
[twitter/MSatchitaR](#)

## Skills

Frontend Development

Design Skills

Design Thinking

Backend Development

Customer Support

Strategic thinking

Business Analysis

Good people skills

## Languages

English

Tamil

## Highlights

- 10+ Years of Professional Experience.
- Inspiring team members to reach higher levels of performance through training, delegation and conflict resolution.
- 10+ years of experience in Agile methodologies (Scrum and Jira).
- 1+ years in conducting market research on a major competitor's products.
- 1+ years of experience in understanding business strategies, goals, and requirements.
- Analyzing and evaluating the current business processes and identifying areas of improvement.
- Strong communication, problem-solving skills, and experience effectively collaborating with all project stakeholders: Product/Business, Development, Quality & Release Management teams.
- Handle Goal setting, performance appraisals, career planning of team members.

## Employment History

### Senior Consultant, Infosys, Coimbatore

APRIL 2022 – MARCH 2023

#### Highlights in Vendor Portal and Vendor central Management.

- Gathering requirements and product road-map.
- Identifying and prioritizing the functional and technical needs and requirements.
- Making changes to the process to eliminate variation.
- Using SQL, JIRA and Excel to analyze large data sets.
- Understanding business strategies, goals, and requirements.
- Forecasting and performing both variance analysis.
- Technical consulting role to oversee an engineering team and troubleshoot technical issues that involve engineering tasks and product releases.
- Active engagement in Architecture and Solution review.

#### Technology:

JIRA, Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts.

#### Team Peak Size:

5

### Senior Business Analyst, AppViewX, Coimbatore

JULY 2015 – JULY 2021

This project was about Automating and Orchestrating Certificates (CERT+) and Keys (KEY+) in the Cloud, Edge.

#### Highlights in CERT+ Product

- Planned product road-map, organized the engineering team and managed the delivery.
- Created clickable prototypes, comprehensive layout and wire frames.
- One-on-one interviews with customers.
- Managing Project team engaged in modernizing the target application following Agile Scrum Methodology.
- Handle Sprint Planning, Development Tracking and Support to Team.
- Estimation for enhancements/new module development & Resource Mapping & Schedule Plan.

## Hobbies

Painting, Cleaning, Gardening,  
Cooking

- Participate in Agile Ceremonies - Daily Scrum, Scrum or Scrum, Retrospective meetings etc
- Drive development of Proof of concepts for redefined User journeys and visualize the solution upfront.
- Building Team, Mentoring and providing required support.
- Planning Deployment & Supporting production Sanity Testing.
- Taking up Ad-Hoc Request based on the bandwidth.
- Business process Diagramming, Wire-framing, Flowcharts.

### Peak Team Size

25-30

### Tools

JIRA, Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts.

### Modules

Dashboard, Inventory Management, Logging, User Journey, Automation, Discovery, Settings, Life-cycle actions, Policies and Groups

### Initiatives

Design Thinking session for the product engineering team.

Contextual Inquiry session with new joiners.

### Internal awards

Best Team and Most Valuable Player

## Senior Software Engineer, Infosys, Chennai

JULY 2011 – JULY 2015

This Project was about developing and debugging the official website of a giant telecom company of the USA. The enhancements involved in were Mobile First Approach.

### Highlights

- Developed responsive web design for both desktop and mobile devices using Twitter Bootstrap 3.0 and Angular JS 1.3. <https://www.att.com/my/>
- Improved performance in Bootstrap and Angular JS.
- Created an agile approach for the customer experience.
- Led and trained team members and shared knowledge with customers.
- Investigated the root cause that are fixable across the technical stack in a project.
- Quickly learned technical stacks across AT&T projects.
- Been open-minded and flexible in the workplace.

### Peak Team Size

- 15-20

### Technology

- Angular JS, Bootstrap, HTML5, RWD, JSP, JQuery, SVN, JAVA, MYSQL.

### Methodologies

- Agile

### Modules

- Landing Page, Customer Registration, Rental Products, Rewards Program, Rental policies.

### Initiatives

- UI/UX revamp of AT&T-INFOSYS leave portal.
- AT&T Non disclosure agreement portal as smooth signature pad using HTML5 canvas.
- Implemented and automated centralized SVN to send emails for the team members.
- Designed visual artifacts for INFOSYS internal communications.

### Internal Awards

- Best Team and Most Valuable Player.

## Startup History (MVP)

### NFT Web 3.0 Analyst, FlipMonkey, Bangalore

DECEMBER 2021 – APRIL 2022

Worked on new iteration project Web 3.0 NFT Market place.

#### Highlights of FlipMonkey+

- Overseeing the entire process, from planning to execution and launch of the project.
- Examining blockchain system discover and address areas that need improvement.
- Designing a unique, captivating, and easy-to-navigate interface that improves the user experience for a blockchain platform.
- Involving in planning, designing, and developing decentralized platform architecture frameworks

#### Modules Involved

- Marketplace.
- Uploading NFT.
- Create Token.
- Getting My NFT.
- Executing Sale of NFT.

#### Technology & Platforms

Alchemy, Solidity, Pinata.

#### Team Peak Size

5-10

### Business Analyst, Taxworks, Coimbatore

JULY 2021 – DECEMBER 2021

Worked on new creative project on GST Tax simplification and automation.

#### Highlights of Taxworks

- Managing the complete product development process from conception to deployment.
- Managing the end-to-end life cycle for the product.
- Overseeing, guiding, analyzing, writing, building, and deployment of code.
- Modifying and testing changes to previously developed code.

#### Peak Team Size

50--55

#### Technologies

- JIRA, Lucid Chart

## Education

BE, ECE, Dr Mahalingam College of Engineering and Technology,  
Coimbatore

APRIL 2008 – APRIL 2011

8.9 CGPA

## Competency

### Skills

JIRA, Confluence, Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts, WEB development, UX design

### User-centricity

Usability experience with Contextual inquiry, Phone interview, Card sorting, Session recording, Adobe Photoshop, Adobe Illustrator, Adobe After Effects, Adobe XD, Invision studio