Sathya Narayanan Sudhakar

SENIOR BUSINESS ANALYST

Details

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Skills

Frontend Development

Design Skills

Design Thinking

Backend Development

Customer Support

Strategic thinking

Business Analysis

Good people skills

Languages

English

Tamil

Highlights

- 10+ Years of Professional Experience.
- Inspiring team members to reach higher levels of performance through training, delegation and conflict resolution.
- 10+ years of experience in Agile methodologies (Scrum and Jira).
- 1+ years in conducting market research on a major competitor's products.
- 1+ years of experience in understanding business strategies, goals, and requirements.
- Analyzing and evaluating the current business processes and identifying areas of improvement.
- Strong communication, problem-solving skills, and experience effectively collaborating with all project stakeholders: Product/Business, Development, Quality & Release Management teams.
- Handle Goal setting, performance appraisals, career planning of team members.

Employment History

Senior Consultant, Infosys, Coimbatore

APRIL 2022 — MARCH 2023

Highlights in Vendor Portal and Vendor central Management.

- Gathered requirements and product road-map.
- Identified and prioritized the functional and technical needs and requirements.
- Changed the process to eliminate variation.
- Using SQL, JIRA and Excel to analyze large data sets.
- Implemented business strategies, goals, and requirements.
- Performed variance analysis.
- Technical consulting role to oversee an engineering team and troubleshoot technical issues that involve engineering tasks and product releases.
- Active engagement in Architecture and Solution review.

Technology:

JIRA,Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts.

Team Peak Size:

5

Senior Business Analyst, AppViewX, Coimbatore

JULY 2015 — JULY 2021

This project was about Automating and Orchestrating Certificates (CERT+) and Keys (KEY+) in the Cloud, Edge.

Highlights in CERT+ Product

- Planned product road-map, organized the engineering team and managed the delivery.
- Created clickable prototypes, comprehensive layout and wire frames.
- One-on-one interviews with customers.
- Managing Project team engaged in modernizing the target application following Agile Scrum Methodology.
- Handle Sprint Planning, Development Tracking and Support to Team.
- Estimation for enhancements/new module development & Resource Mapping & Schedule Plan.
- Participate in Agile Ceremonies - Daily Scrum, Scrum or Scrum, Retrospective meetings etc

- Drive development of Proof of concepts for redefined User journeys and visualize the solution upfront.
- Building Team, Mentoring and providing required support.
- Planning Deployment & Supporting production Sanity Testing.
- Taking up Ad-Hoc Request based on the bandwidth.
- Business process Diagramming, Wire-framing, Flowcharts.

Peak Team Size

25-30

Tools

JIRA,Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts.

Modules

Dashboard, Inventory Management, Logging, User Journey, Automation, Discovery, Settings, Life-cycle actions, Policies and Groups

Initiatives

Design Thinking session for the product engineering team.

Contextual Inquiry session with new joiners.

Internal awards

Best Team and Most Valuable Player

Senior Software Engineer, Infosys, Chennai

JULY 2011 — JULY 2015

This Project was about developing and debugging the official website of a giant telecom company of the USA. The enhancements involved in were Mobile First Approach.

Highlights

- Developed responsive web design for both desktop and mobile devices using Twitter Bootstrap 3.0 and Angular JS 1.3. https://www.att.com/my/
- Improved performance in Bootstrap and Angular JS.
- Created an agile approach for the customer experience.
- Led and trained team members and shared knowledge with customers.
- Investigated the root cause that are fixable across the technical stack in a project.
- Quickly learned technical stacks across AT&T projects.
- Been open-minded and flexible in the workplace.

Peak Team Size

- 15-20

Technology

- Angular JS, Bootstrap, HTML5, RWD, JSP, JQuery, SVN, JAVA, MYSQL.

Methodologies

- Agile

Modules

- Landing Page, Customer Registration, Rental Products, Rewards Program, Rental policies.

Initiatives

- UI/UX revamp of AT&T-INFOSYS leave portal.
- AT&T Non disclosure agreement portal as smooth signature pad using HTML5 canvas.
- Implemented and automated centralized SVN to send emails for the team members.
- Designed visual artifacts for INFOSYS internal communications.

Internal Awards

- Best Team and Most Valuable Player.

Startup History (MVP)

NFT Web 3.0 Analyst, FlipMonkey, Bangalore
DECEMBER 2021 — APRIL 2022

Worked on new iteration project Web 3.0 NFT Market place.

Highlights of FlipMonkey+

- Overseeing the entire process, from planning to execution and launch of the project.
- Examining blockchain system discover and address areas that need improvement.
- Designing a unique, captivating, and easy-to-navigate interface that improves the user experience for a blockchain platform.
- Involving in planning, designing, and developing decentralized platform architecture frameworks

Modules Involved

- Marketplace.
- Uploading NFT.
- Create Token.
- Getting My NFT.
- Executing Sale of NFT.

Technology & Platforms

Alchemy, Solidity, Pinata.

Team Peak Size

5-10

Business Analyst, Taxworks, Coimbatore
JULY 2021 — DECEMBER 2021

Worked on new creative project on GST Tax simplification and automation.

Highlights of Taxworks

- Managing the complete product development process from conception to deployment.
- Managing the end-to-end life cycle for the product.
- Overseeing, guiding, analyzing, writing, building, and deployment of code.
- Modifying and testing changes to previously developed code.

Peak Team Size

50--55

Technologies

- JIRA, Lucid Chart

Education

BE, ECE, Dr Mahalingam College of Engineering and Technology, Coimbatore

APRIL 2008 — APRIL 2011

8.9 CGPA

Competency

Skills

JIRA, Confluence, Lucid Charts, Microsoft Visio, Confluence, Invision, Draw.io, SQL Developer, Automation Scripts, WEB development, UX design

User-centricity

Usability experience with Contextual inquiry, Phone interview, Card sorting, Session recording , Adobe Photoshop, Adobe illustrator, Adobe after effects, Adobe XD, Invision studio