# CRS Feedback Management System

Help Us Help You!

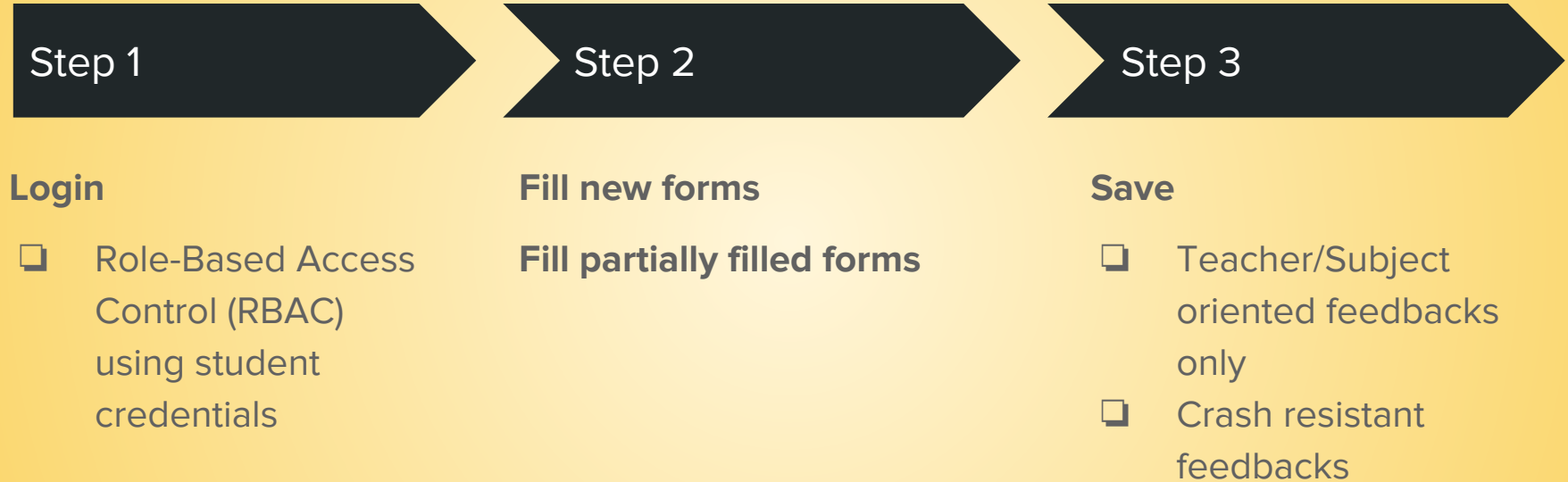# The Existing System

And their drawbacks!

- Manual screening of comments as *positive* & *negative*
- Less interactive and not user-friendly
- No feature for report generation
- Cannot categorize the reviews
- Feedback management system is too heavy to load
- Easy to breach security

# The Solution | CRS Feedback System

# Student Module (Submission of forms)

| Step 1 | Step 2 | Step 3 |
|--------|--------|--------|

**Login**

- ❏ Role-Based Access Control (RBAC) using student credentials

**Fill new forms**

**Fill partially filled forms**

**Save**

- ❏ Teacher/Subject oriented feedbacks only
- ❏ Crash resistant feedbacks

# Co-ordinator Module (Creation & Updation of forms)

## Step 1

## Step 2

## Step 3

**Login**

❏ Role-Based Access Control (RBAC) using Coordinator credentials

**Create forms**

❏ Using existing templates
❏ Create a new forms

**Edit forms**

❏ Make copy/edit previously existing forms

**Publish**

❏ Make the generated form active for students

# Faculty Module (View feedback)

**Step 1**

**Step 2**

**Login**

❏ Role-Based Access Control (RBAC) using Faculty credentials

**View**

❏ Strength & Weakness based feedback
❏ Overall happiness quotient of Students
❏ Question-wise graphical analysis
❏ Comments filtered by sentiment analysis

# Auditor Module (View feedback report)

**Step 1**

**Step 2**

**Step 3**

**Login**

❏ Role-Based Access Control (RBAC) using Auditor credentials

**View feedback graphically based on:**

❏ Academics
❏ Faculty
❏ Infrastructure

**View feedback in tabular format based on:**

❏ Faculty rating within chosen range

**View department wise reports**

**Generate PDF & Excel reports**

# Why Us?

- Comparison of feedbacks using graphical analysis
- Distinguishing reviews using Sentiment Analysis
- Grouping comments using keyword-based prediction
- Provision for exporting feedback as PDF, Excel and printing them
- 5-star rating system and comparing with previous feedbacks
- Reusability of previously created forms to escape the hassle of adding repeated questions

# THANK YOU