

# Dhawal Dixit

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## EDUCATION

### The University of Chicago

*M.S. Applied Data Science*

Chicago, IL

Exp. Dec 2026

### Manipal Academy of Higher Education

*B.Tech Electrical & Electronics (Minor in Data Science)*

Manipal, Karnataka

July 2019 – May 2023

## TECHNICAL SKILLS

**Languages:** Python, C++, C#, R, SQL

**ML & Modelling:** Scikit-Learn, LightGBM, PyTorch, TensorFlow, Keras, JAX

**NLP & LLMs:** spaCy, NLTK, Transformers, Langchain, Langfuse, Llama 3, Granite 3.2

**Data Infrastructure:** Hive/Impala, HDFS/YARN, Docker, Kubernetes, KubeFlow

**ML & Data Ops:** MLflow, Dataiku, Tableau, PowerBI, SSMS, SSIS, Linux/Windows

**Relevant Coursework:** Machine Learning, Statistical Modelling, Algorithms, Online and Reinforcement Learning, Statistical Inference, Regression Models.

## PROFESSIONAL EXPERIENCE

### Development Innovation Lab

*Research Assistant*

Chicago, Illinois

September 2025 – Present

- Developing weather forecasting models using GNNs, for farmers in mid to lower income economies

### Hewlett-Packard Enterprise

*Systems Software Engineer*

Bangalore, Karnataka

Aug 2023 – Aug 2025

- Trained, deployed, and orchestrated multiclass classification models using LightGBM to taxonomize customer support cases, boosting the automation rate from 60% to 82%
- Led creation of LLM-integrated APIs for sentiment classification and text summarization of customer emails, leveraging Llama 3, Granite 3.2, and ChatGPT 4o via Langchain
- Managed a 26-node HDFS cluster (300+ TB data) while optimizing ETL queries in ingestion pipelines, ensuring high availability and reducing job runtime by over 5 hours
- Developed context-aware text cleaning pipelines using Hive/Impala and built C#/Python connectors to ingest diverse data sources into the HDFS data lake

### Hewlett-Packard Enterprise

*Software Engineering Intern*

Bangalore, Karnataka

Jan 2023 – July 2023

- Automated 12+ data integrity checks using Python between upstream data-marts and internal data lake
- Developed quality control charts using R and Python for statistical process control to monitor data loads

### Jio Haptik

*Data Engineering Intern*

Mumbai, Maharashtra

June 2022 – Oct 2022

- Designed a data model for a cloud data warehouse to store 10+ TBs of text data generated by conversational AI agents; final schema reduced read latency by 50% compared to common solutions
- Led the development of dashboards on Tableau visualizing KPIs tracked by L1 leaders

## SELECT PROJECTS

### Named Entity Recognition on CONLL 2003 | *Transformers, BERT*

Dec 2023

- Fine-tuned a BERT transformer model to classify entities like person, organization, and location in text

### Emergency Care Analytics | *DataKind, Snowflake, Tableau*

Dec 2022

- Visualized geographic distance between emergency care-seeking callers and connected care centers.
- Utilized Snowflake for data analysis and Tableau for visualization to support operational insights

## LEADERSHIP & ACTIVITIES

**Leadership:** Led a team of 200+ students to Podium finishes in inter college theatre festivals

**Awards:** 2nd Place in HPE Cybersecurity Hackathon, Ranked 2nd in inter college Programming Competition