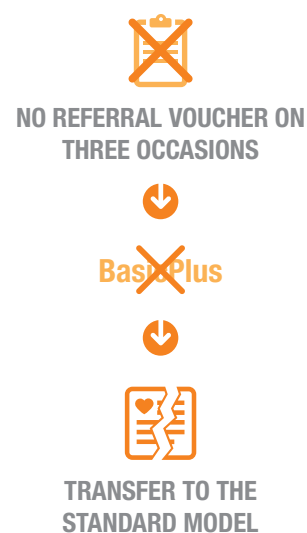
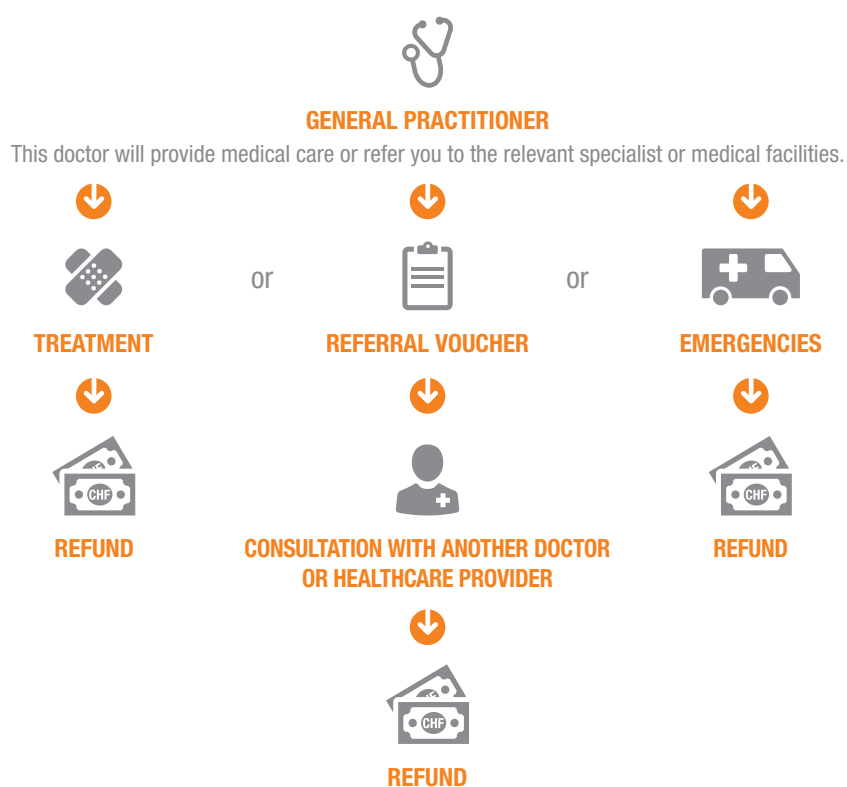




# “BasicPlus” compulsory health insurance

## What you need to know

You have chosen BasicPlus, the alternative insurance model in which you select your general practitioner and visit this doctor first in the event of a health problem.



If you do not ask your general practitioner for a referral voucher before visiting another doctor or specialist, you will be transferred to the standard model of compulsory health insurance after having received three penalty points.

## Insurance principles and rules

From a list that we make available, you choose your general practitioner when signing up to BasicPlus insurance and consult him/her before any other appointment. If necessary, he/she will refer you to another appropriate healthcare provider by completing a referral voucher (written authorisation) beforehand, which must then be sent to us.

## Non-compliance with the insurance principles

If you do not comply with the insurance principles, please note that at the third breach in one calendar year, you will be transferred to the standard model of compulsory health insurance for the end of a month, subject to 30 days' notice.

## Exceptions to the insurance principles

You are not required to consult your general practitioner:

- in case of an emergency (however, please inform your general practitioner of your health problem to ensure that your medical records are kept up-to-date);
- for the following medical benefits:
  - eye treatments;
  - gynaecological check-ups and treatments;
  - pregnancy and childbirth treatments.

## General practitioner

The name of your general practitioner is specified on your insurance policy. Please check that the information is accurate and let us know as soon as possible of any comments you may have. If you wish to change your general practitioner, the change may be made on the first day of the month following your request, provided that the selected doctor is on our list of recognised doctors for this model.



### Read more about about BasicPlus

Scan and access online content

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