

Darian Evans-Cintron

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Skills

- Google Cloud Certified
- Languages: Java, SQL, TypeScript, Javascript, HTML, CSS
- Operating Systems: Windows, Linux(CentOS, Ubuntu)
- Mobile devices (Android, iOS)
- Databases: MySQL, PostgreSQL
- Tools: Postman, IntelliJ, Webstorm, Git, Pivotal Cloud Foundry, Jenkins, Tekton, Docker, Sonarqube, 42Crunch, Fossa, Checkmarx
- Frameworks: Spring Boot, Node.js, Angular.js, React.js, Bootstrap
- Google Cloud Services: BigQuery, Cloud Storage, Cloud SQL, Dataflow-Apache Beam, Cloud Run

Personal Projects

- RetroPi: Raspberry Pi Gaming Emulator
- Home Network IDS: Raspberry Pi
- CodeCademy Full-Stack Engineer Development Plan
- FreeCodeCamp JavaScript Algorithms and Data Structures Certification

Professional Experience

Software Engineer

Ford Motor Credit Company. Dearborn, MI

Nov 2021- Present

- Reduced technical debt by consolidating APIs for Enterprise utilization.
- Worked with a variety of environments and languages, learning required skills for full stack application development and security.

Payment Walk Project

Spring Boot, Angular, MSSQL

- Collaborated with a 10-member agile team developing internal solutions to help optimize business processes for Marketing teams.
- Reduced a 5-6 week manual process to a 3-day batch process with a user interface.
- Coordinated with other team members to migrate on-prem deployment in Pivotal Cloud Foundry to Google Cloud CI/CD pipeline using Apache Beam, Dataflow, Cloud Storage, and BigQuery.
- Implemented JWT Validation method using OAuth2 security.
- Independently created a User Management Service using Angular component, EventEmitter, Material Table, and Dialog functionality.
- Completed and enhanced Angular UI components with a team of 5 other developers to meet internal non-technical stakeholders' needs.

Foundational Dashboard Project

Spring Boot, React, PostgreSQL

- Collaborated with a 3-member Agile team developing an Ad Hoc report filtering system with a UI.
- Created a centralized location for Customer Information not previously available directly.
- Removed the need to contact third-party vendors and reduced a several days process to instantaneous.
- Independently designed grid template structure to easily add multiple filter cards in a consistent manor.

Customer Insights Project

Spring Boot, Apigee

- Implemented ADFS security authorization.
- Independently created a cron scheduler function to ingest data from Google Cloud
- Completed and enhanced API components with a team of 5 other developers to ingest Customer Data from 4 different sources to a centralized location.

Enterprise Software Support Specialist

Edward Rose & Sons. Bloomfield Hills, MI

Nov 2019- Nov 2021

- Provided customer software support for 3,000+ employees using the following software:
 - FreshService: IT Support Ticketing and Knowledge base documentation
 - Yardi CRM: Property Management Software
 - SmartRent: IoT Smart Home automation company developing software and hardware management.
 - REBA BI- Data warehouse consolidated data from multiple systems of record into one single source.
 - PowerBI: Data analytic dashboards and reports.
 - SQL scripting for report creation
 - Active Directory- User and Hardware management
- Investigated and maintained database accuracy of all residential information utilizing SQL queries.
- Established and managed corporate policies.
- Established, administered, and maintained training documentation for both technicians and non-technical end users.
- Monitored, updated, and resolved support requests efficient and quickly.
- Developed and implemented onboarding training for IT employees- technical operations and enterprise software support.

IT Support Specialist

Credit Union ONE Ferndale, MI

Sep 2017- Nov 2019

- Delivered technical support for 20 branches via phone, email, remote desktop, skype chat, and in person resolving all Microsoft and Fiserv machine software issues (ATM, Debit Card makers, ITM)
- Consistently met SLAs for closing tickets, and call times. Averaging 20-25 calls a day and closing 30-40 tickets.
- Orchestrated a full companywide migration to Windows 10
- Created, and maintained documentation for both internal IT solutions, and employee user Knowledge Base for front end users.

Education

Baker College of Auburn Hills, MI

- Bachelor's in Business Administration - Accelerated Program, BBA graduation March 2023

- Associate's in Information Technology May 2019

Community Outreach

Oakland County Competitive Robotics Association- Wings of Fire 2020- Present

- Mentoring inner city youth to develop technical and personal development skills centered around STEM based learning.
- Assisting students to develop Java and control-oriented programming.

First Robotics Competition- Wings of Fire 2020-Present

- Collaborating with Students, and Senior Engineers from Ford, Aptiv, and GM to build and program a robot to perform specific tasks using Java.

References:

- Jon Nichols : Senior Software Engineer, t: 2488906977, e: nichojo89@gmail.com
- Stella Mainar : Technical Program Manager, t: 7195510015, [linkedin.com/in/mainars](https://www.linkedin.com/in/mainars)
- Nick Hergatt : Senior Software Engineer, t: 4195645908, e: nickmachergatt@gmail.com

Awards & Certifications

- Director's Choice Ford Credit TSP Quarterly Team Recognition Q2 2022
- Ford + Plan Customer Impact Bureaucracy Buster Ford Credit TSP Quarterly Team Recognition Q2 2022
- Ford Motor Credit Recognition Award for exemplifying the Ford Truth of + Modernize everywhere.
- Google Cloud Digital Leader Certification 2022



This acknowledges that

Darian Janelle Evans-Cintron

has successfully completed all the requirements to be recognized as

**Google Cloud Certified
Cloud Digital Leader**

Series ID: 22736
Issue Date: 10 Nov 2022
Expiration Date: 10 Nov 2025
Certification ID: BCxvxG
Certified As: Darian Evans-Cintron

A handwritten signature in black ink, appearing to read "Thomas Kurian".

Thomas Kurian
CEO, Google Cloud

