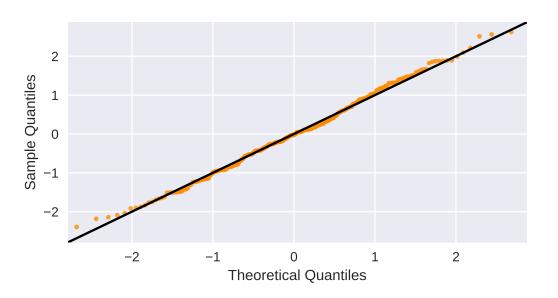
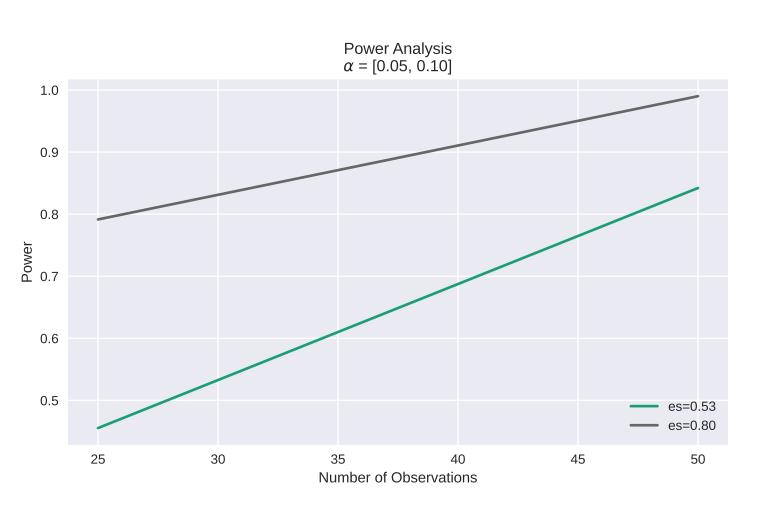


Wait Times QQ-Plot





Factors vs. Hardness Box Plot

