

# Assured Income 7<sup>®</sup> Fixed Index Annuity

# **New Business Instructions**

Issued by Delaware Life Insurance Company

| Please use the following checklist as a guide to ensure busin  All cross-outs or alterations made to any form submitted m  |   |
|--|---|
| Application Documents  |   |
| Delivery of Buyer's Guide, if applicable.  • Must be delivered at or before time of application.  Application Initial Premium  • Minimum initial Premium is \$25,000 and the maximum is \$1,000,000.  • Index Account Elections must total 100%.   | Signature Requirements for Application Documents All Owners and the Selling Agent(s) must sign:  • Application  • Disclosure Statement  • Notice Regarding Standards for Medi-Cal Eligibility (CA Only)   |
| <ul> <li>• Index Account Elections must total 100%.</li> <li>Owner(s)</li> <li>Important: The Death Benefit for this product is based on the Owner's life.</li> <li>• Non-Qualified Contracts: Joint Owner must be spouse of Owner.</li> <li>• Trust Owned Contracts: Please submit our Trust Affidavit form along with Application.</li> </ul>  | Comparison of Annuity Contracts  Additional Forms – Certain account registrations may require additional client forms to be completed by your client. Please contact Customer Service at 877-253-2323 with any questions.  Transfer / 1035 Exchange (if applicable)   |
| <ul> <li>Beneficiary(ies)</li> <li>Primary Beneficiary is required.</li> <li>Beneficiary Allocations must be set to whole percentages; we do not accept decimals.</li> <li>Agent Commission Option</li> <li>Agent Commission option will default to Option 1 – Up-Front, if no option is selected.</li> <li>Disclosure Statement</li> <li>Notice Regarding Standards for Medi-Cal Eligibility</li> </ul> | <ul> <li>Replacement Form</li> <li>Complete and sign the necessary Form A or state-specific replacement form, based on the requirements of the state in which the application is signed.</li> <li>Qualified Transfer/1035 Exchange Form</li> <li>If the owner is transferring funds from another company to purchase this annuity, please complete the Qualified Transfer/1035 Exchange Form.</li> <li>Owner(s) must sign.</li> </ul> |
| (CA Only)  Comparison of Annuity Contracts (CA Only)   | <b>Note:</b> To complete a transfer/1035 exchange, the Owner(s)/Annuitant(s) on the existing contract must be identical to the new contract. (Transfers must be like for like to be in good order.)   |

Page 1 of 2 NBR0022AINBIBANK [04/2019]

#### **New Business Instructions (continued)**

#### **Delivery Instructions**

- Make check payable to: Delaware Life Insurance Company
- Please ensure that the owner's name is referenced on the check
- Keep a copy of the documents for your files.
- Mail application and forms, together with the check or transfer form to:

Delaware Life P.O. Box 758580 Topeka, KS 66675-8580

By Overnight mail:

Delaware Life Mail Zone 581 5801 SW 6th Avenue Topeka, KS 66636

Delaware Life Insurance Company (Waltham, MA) is authorized to transact business in all states (except New York), the District of Columbia, Puerto Rico and the U.S. Virgin Islands and is a member of Group One Thousand One, LLC ("Group1001").

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Page 2 of 2 NBR0022AINBIBANK [04/2019]



# **Application – Assured Income 7**°

Individual Flexible Premium Fixed Indexed Deferred Annuity With Market Value Adjustment Feature

Issued by Delaware Life Insurance Company, P.O. Box 758581, Topeka, KS 66675-8581 (the "Company")

| A Owner                                  |                 |               |                                  |                                   |                 |       |                         |  |
|--|-----------------|---------------|----------------------------------|-----------------------------------|-----------------|-------|-------------------------|--|
| Owner<br>(If trust, include Trustee Aff  | idavit)         |               | Joint Owner Information          |                                   |                 | ied ( | contracts only          |  |
| Complete Name (First-Middle-Last)        |                 |               | Complete Name (First-Middle      | Complete Name (First-Middle-Last) |                 |       |                         |  |
| Residential Address                      |                 |               | Residential Address              |                                   |                 |       |                         |  |
| City                                     | State           | Zip Code      | City                             |                                   | State           |       | Zip Code                |  |
| Mailing Address (if different from Resid | ential Address) |               | Mailing Address (if different fr | rom Resider                       | ntial Address)  |       |                         |  |
| City                                     | State           | Zip Code      | City                             |                                   | State           |       | Zip Code                |  |
| Social Security Number or TIN            | Gender Male     | Female Entity | Social Security Number or TIN    | Gender Male                       | e Female        | Date  | e of Birth (mm/dd/year) |  |
| Date of Birth or Trust Date (mm/dd/yea   | Phone Number    |               | Phone Number                     |                                   | Relationship to | o Owr | ner                     |  |



| B Annuita  | nt                |                |                    |            |   |                               |            |                |
|--|-------------------|----------------|--------------------|------------|---|-------------------------------|------------|----------------|
| Annuitant Infor  | mation            |                |                    | Joint A    | Annuitant Informa   | ation (For non-               | -qualified | contracts only |
| (Complete only   | if Annuitant is c | different from | Owner)             | (Not av    | ailable for Indivi  | dual Retireme                 | nt Annuiti | es)            |
| Complete Name (Firs  | st-Middle-Last)   |                |                    | Comple     | ete Name (First-Middle-L  | ast)                          |            |                |
| Residential Address (I   | No PO Box)        |                |                    | Residen    | itial Address (No PO Box  | )                             |            |                |
| City   | S                 | State          | Zip Code           | City       |   | State                         |            | Zip Code       |
| Social Security Numb   | per               | Gender Male    | Female             | Social S   | ecurity Number  | Gend                          |            | Female         |
| Date of Birth (mm/dd   | l/year)           | Phone Number   |                    | Date of    | Birth (mm/dd/year)  | Phone                         | e Number   |                |
|  |                   | ] [            |                    |            |   |                               |            |                |
| C Plan Typ   | ре                |                |                    |            |   |                               |            |                |
| Non-Qualifi SEP IRA  |                   | litional IRA   | Roth IRA           | If Tradit  | complete if appl<br>tional IRA Contrib<br>IRA Contribution<br>IRA – Inception D | oution – Tax Ye<br>– Tax Year |            |                |
| D Premiun  | n Payment         |                |                    |            |   |                               |            |                |
| Indicate all that a  |                   |                |                    |            | Applicable Sou  | ırce(s)                       |            |                |
| Cash with application:   | Wire              | ayable to De   | elaware Life Insur | rance)     | From:   | estment<br>ualified Transf    |            |                |
| Expected Transfer Amount:  \$  1035 Exchange or Transfer Agent/Client initiated Funds Source of Funds: |                   |                |                    | Carrier: _ | Exchange<br><br>ual Fund Non-C  | Qualified T                   | Transfer   |                |

| Ε   | Existing Coverages/Replacement  |
|-----|---|
| Ple | ase answer the following questions:   |
| a.  | Do you have any other life insurance policies or annuity contracts? Yes If "Yes," and required by your state, complete the necessary Replacement Notice.  |
| b.  | Is the Contract applied for replacing or intended to replace or change any existing life insurance or annuity contracts?  |
| F   | Transfer Instructions   |
| Со  | mplete this section only if you are submitting a Transfer In/1035 Exchange Form.  |
| Ch  | eck one box:  |
|     | Single Transfer/1035 Exchange Only one transfer is expected to fund the Contract. No additional selections are required.  |
|     | Multiple Transfers/1035 Exchanges More than one transfer/1035 Exchange is expected to fund the Contract.  You must select a Contract Issue Date in Section G below (required).  |
|     | Cash with application and Transfer(s)/1035 Exchange(s) Cash and additional transfer(s) are expected to fund the Contract. You must select a Contract Issue Date in Section G below (required).  |
| G   | Contract Issue Date Selection   |
|     | mplete this section only if you checked either Multiple Transfers/1035 Exchanges or Cash with application and insfer(s)/1035 Exchange(s) in Section G above.  |
| No  | te: Interest on your Initial Premium will be credited beginning on the Contract Issue Date.   |
| Ch  | eck one*:   |
|     | First Premium Received Your Contract will be issued on the date when the first Premium is received by the Company. The Premium will be applied to your Contract according to the Index Account Allocation you selected in this Application. All subsequent Premiums received will be invested into the Fixed Account until your first Contract Anniversary. |
|     | Last Premium Received Your Contract will be issued on the date the last Premium is received by the Company. All subsequent Premiums received after the Contract Issue Date will be invested into the Fixed Account.   |
|     | If all requested Premiums are not received by the 90th calendar day from the application signature date, the Company will return the application along with any held Premiums.  |
| 4.0 |   |

\*If neither option is selected, Your Contract Issue Date will be the First Premium Received Date and all subsequent Premiums will be invested into the Fixed Account until Your First Contract Anniversary, at which time you will be able to reallocate into the available Index Accounts.

## H Index Account Allocations

Select from the index strategies below. You must allocate a whole percentage to each investment option you select. The total must equal 100%.

| S&P 500°   |      |
|--|------|
| 1-Year Term Point-to-Point with Cap                | %    |
| 1-Year Performance Trigger                         | %    |
| 1 Year Term Point-to-Point with Participation Rate | %    |
| Fixed Account                                      | %    |
| Total Allocation                                   | 100% |

| Beneficiary Information (Per   | stirpes designations not accepted.)                                   |       |              |          |  |  |
|--|---|-------|--------------|----------|--|--|
| rimary   |   |       |              |          |  |  |
| Complete Name (First-Middle-Last)  |   |       |              |          |  |  |
| Residential Address (No PO Box)  |   |       |              |          |  |  |
| City   |   | State | 9            | Zip Code |  |  |
| Social Security Number/Tax ID Number   | Relationship to Owner   |       | Allocation   | %        |  |  |
| Gender Male Female Entity  | Date of Birth/Trust Date (mm/dd/year)                                 |       | Phone Number |          |  |  |
| Primary Contingent   | 1   |       |              |          |  |  |
| Complete Name (First-Middle-Last)  |   |       |              |          |  |  |
| Residential Address (No PO Box)  |   |       |              |          |  |  |
| City   |   | State | Э            | Zip Code |  |  |
| Social Security Number/Tax ID Number   | Relationship to Owner   |       | Allocation   | %        |  |  |
| Gender Male Female Entity  | Date of Birth/Trust Date (mm/dd/year)                                 |       | Phone Number | /0       |  |  |
|  |   |       |              |          |  |  |
| Primary Contingent  Complete Name (First-Middle-Last)                        |   |       |              |          |  |  |
| Residential Address (No PO Box)  |   |       |              |          |  |  |
| City   |   | State | e            | Zip Code |  |  |
| Social Security Number/Tax ID Number   | Relationship to Owner   |       | Allocation   |          |  |  |
|  |   |       |              | %        |  |  |
| Gender Male Female Entity  | Date of Birth/Trust Date (mm/dd/year)                                 |       | Phone Number |          |  |  |
| Primary Contingent   |   |       |              |          |  |  |
| Complete Name (First-Middle-Last)  |   |       |              |          |  |  |
| Residential Address (No PO Box)  |   |       |              |          |  |  |
| City   |   | State | 9            | Zip Code |  |  |
| Social Security Number/Tax ID Number   | Social Security Number/Tax ID Number Relationship to Owner Allocation |       |              |          |  |  |
| Gender Male Female Entity Date of Birth/Trust Date (mm/dd/year) Phone Number |   |       |              |          |  |  |
| Primary Contingent   |   |       |              |          |  |  |
| Complete Name (First-Middle-Last)  |   |       |              |          |  |  |
| Residential Address (No PO Box)  |   |       |              |          |  |  |
| City   |   | State | 9            | Zip Code |  |  |
| Social Security Number/Tax ID Number   | Relationship to Owner   |       | Allocation   | %        |  |  |
|  |   |       |              | 70       |  |  |

Female

Entity

#### Agent Authorization – Reallocation

By checking "Yes," I/we hereby authorize the Agent(s) identified in this Application, any Agent of record servicing the Contract in the future, and his/her/their designees, to provide the Company with account value reallocation instructions from time to time via any means acceptable to the Company. I/we understand and agree that the Company may terminate this authorization at its discretion at any time without prior notice, but in the absence of such termination, this authorization will remain effective until the Company receives at its administrative office, in a form acceptable to the Company, notice from me/us that this authorization has been revoked or proof of an owner's death. I/we understand that the Company has established procedures reasonably designed to confirm that reallocation instructions communicated to it are genuine, that these procedures may require any person requesting reallocation to provide my/our personal and/or Contract identifying information, and that the Company will not be liable for following instructions that it reasonably believes are genuine.

Yes

#### **K** Acknowledgement and Signatures

The assets in your Contract are subject to state unclaimed property laws which provide that if no activity occurs in your Contract within the time period specified by the particular state law after the Contract's maturity date or date that the death benefit is due and payable, your assets must be transferred to the appropriate state. We are required by law to advise you that your assets may be transferred to an appropriate state in compliance with these state laws.

Under penalty of perjury, I certify that (1) the Social Security or taxpayer identification number shown on this form is my correct Social Security or taxpayer identification number, (2) I am not subject to backup withholding as a result of either being exempt from backup withholding, not being notified by the IRS of a failure to report all interest or dividends, or the IRS has notified me that I am no longer subject to backup withholding, (3) I am a U.S. person (including a U.S. resident alien), and (4) I am exempt from FATCA reporting. (Cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding due to a failure to report all interest and dividends.)

The IRS does not require your consent to any provision of this document other than the certifications required to avoid backup withholding.

I agree to all terms and conditions as shown, and have read and understand all the statements made above. I represent that all statements made in this application are true, to the best of my knowledge and belief. I understand that amounts payable under the Contract may be subject to Withdrawal and Surrender Charges and Market Value Adjustment, which may cause the values to increase or decrease if withdrawn or surrendered prior to a specified date or dates as stated in the Contract and/or endorsement attached to the Contract.

I understand and acknowledge that the Company does not offer legal, financial, tax, investment or estate-planning advice and I have had the opportunity to seek such advice from the proper sources before applying for this Contract.

I believe this to be a suitable purchase for my financial status. I received and reviewed a Disclosure Document that includes information about my annuity Contract, its benefits, and the fees and charges that apply to it.

I UNDERSTAND THAT WHILE THE VALUES OF THIS CONTRACT MAY BE AFFECTED BY THE PERFORMANCE OF AN EXTERNAL INDEX, THE CONTRACT DOES NOT DIRECTLY OR INDIRECTLY PARTICIPATE IN ANY STOCK OR EQUITY INVESTMENTS, INCLUDING BUT NOT LIMITED TO, ANY DIVIDEND PAYMENTS.

| Signature of Owner   | Date (mm/dd/year)         | State Where Signed  |
|--|---------------------------|---------------------|
| X  |                           |                     |
| Signing as: Trustee Other Fiduciary (eg. Attorney In Fact POA, Gua   | ardian, Authorized Office | er)                 |
| Signature of Joint Owner X   | Date (mm/dd/year)         | State Where Signed  |
| Signing as: Trustee Other Fiduciary (eg. Attorney In Fact POA, Gua   | ardian, Authorized Office | er)                 |
| Fraud Notice: Any person who knowingly presents a false statement in an a criminal offense and subject to penalties under state law.   | application for insurance | ce may be guilty of |
| Patriot Act Notice: To help the government fight the funding of terrorism and requires us to obtain and record information for each person who opens an acting insurance policy or annuity contract. |                           |                     |
| L Special Instructions   |                           |                     |
|  |                           |                     |
|  |                           |                     |
|  |                           |                     |
|  |                           |                     |

| M Agent Commission Option   |   |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|
| This section to be completed by Agent.  |   |  |  |  |  |  |  |  |
| Option 1 – Up-Front (Option 1 will be the default Agent Commission Option if none is selected.)   |   |  |  |  |  |  |  |  |
| Option 2 – High upfront with lower trail  |   |  |  |  |  |  |  |  |
| Option 3 – Lower upfront with higher trail  |   |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |
| N Agent Signature(s)  |   |  |  |  |  |  |  |  |
| 1. Will this Contract replace any existing life insurance policy or annuity co  | ntract? Yes No                                    |  |  |  |  |  |  |  |
| If "Yes," please explain  |   |  |  |  |  |  |  |  |
| For any replacement, indicate the type of coverage proposed to be replace   | d:  |  |  |  |  |  |  |  |
| Term Life Whole Life Variable Life Fixed Annuity  | Variable Annuity                                  |  |  |  |  |  |  |  |
| Other   |   |  |  |  |  |  |  |  |
| Advertising materials:  |   |  |  |  |  |  |  |  |
| <ul> <li>I certify that I used only Company-approved sales material with this A<br/>sales material was left with the applicant.</li> </ul>  | application and that an original or a copy of all |  |  |  |  |  |  |  |
| <ul> <li>I certify that a printed copy of any electronically presented sales mat<br/>owner no later than the date the Contract is delivered.</li> </ul>   | erial was/will be presented to the proposed       |  |  |  |  |  |  |  |
| 3. I certify that this Application is in accordance with the Company's Busin of replacements.   | ess Guidelines with respect to the acceptability  |  |  |  |  |  |  |  |
| 4. By signing below, I hereby certify, to the best of my knowledge and be true. I also certify that I have explained any applicable Surrender Char Value Adjustment provisions contained in this Contract, and I certify owner, based upon the proposed owner's disclosure. | ges, Early Withdrawal Adjustment and Market       |  |  |  |  |  |  |  |
| If you haven't received your Agent number please indicate "PENDING"   |   |  |  |  |  |  |  |  |
| Agent Name (Print Legibly)  | dress   |  |  |  |  |  |  |  |
| Office Phone Number Agent Number  | Split   |  |  |  |  |  |  |  |
| o meet nome trained.  | %   |  |  |  |  |  |  |  |
| Agent Name (Print Legibly) Email Ad   |   |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |
| Office Phone Number Agent Number  | Split   |  |  |  |  |  |  |  |
|   | %   |  |  |  |  |  |  |  |
| Signature of Agent  | Date (mm/dd/year)                                 |  |  |  |  |  |  |  |
| X   |   |  |  |  |  |  |  |  |
| Signature of Agent (If Joint Case)  | Date (mm/dd/year)                                 |  |  |  |  |  |  |  |

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#### Prepared by the

#### **NAIC**

#### **National Association of Insurance Commissioners**

The National Association of Insurance Commissioners is an association of state insurance regulatory officials.

This association helps the various insurance departments to coordinate insurance laws for the benefit of all consumers.

This guide does not endorse any company or policy

Reprinted by Delaware Life Insurance Company

#### **NAIC Buyer's Guide for Fixed Deferred Annuities**

It's important that you understand how annuities can be different from each other so you can choose the type of annuity that's best for you. The purpose of this Buyer's Guide is to help you do that. This Buyer's Guide isn't meant to offer legal, financial, or tax advice. You may want to consult independent advisors that specialize in these areas.

This Buyer's Guide is about fixed deferred annuities in general and some of their most common features. It's not about any particular annuity product. The annuity you select may have unique features this Guide doesn't describe. It's important for you to carefully read the material you're given or ask your annuity salesperson, especially if you're interested in a particular annuity or specific annuity features.

This Buyer's Guide includes questions you should ask the insurance company or the annuity salesperson (the agent, producer, broker, or advisor). Be sure you're satisfied with the answers before you buy an annuity.

08/2015

### **Table of Contents**

| What Is | an Annuity?                                  | 1 |
|---------|--|---|
|         | When Annuities Start to Make Income Payments | 1 |
|         | How Deferred Annuities Are Alike             | 1 |
|         | How Deferred Annuities Are Different         | 1 |
| How Do  | pes the Value of a Deferred Annuity Change?  | 2 |
|         | Fixed Annuities                              | 2 |
|         | Fixed Indexed Annuities                      | 2 |
| What C  | ther Information Should You Consider?        | 3 |
|         | Fees, Charges, and Adjustments               | 3 |
|         | How Annuities Make Payments                  | 3 |
|         | How Annuities Are Taxed                      | 4 |
|         | Finding an Annuity That's Right for You      | 5 |
|         | Questions You Should Ask                     | 5 |
|         | When You Receive Your Annuity Contract       | 5 |

#### WHAT IS AN ANNUITY?

An annuity is a contract with an insurance company. All annuities have one feature in common, and it makes annuities different from other financial products. With an annuity, the insurance company promises to pay you income on a regular basis for a period of time you choose - including the rest of your life.

#### When Annuities Start to Make Income Payments

Some annuities begin paying income to you soon after you buy it (an **immediate** annuity). Others begin some later date you choose (a **deferred** annuity).

#### How Deferred Annuities Are Alike

There are ways that *most* deferred annuities are alike:

- They have an **accumulation** period and a **payout** period. During the accumulation period, the value of your annuity changes based on the type of annuity. During the payout period the annuity makes income payments to you.
- They offer a basic death benefit. If you die during the accumulation period, a deferred annuity with a basic death benefit pays some or all of the annuity's value to your survivors (called beneficiaries) either in one payment or multiple payments over time. The amount is usually the greater of the annuity account value or the minimum guaranteed surrender value. If you die after you begin to receive income payments (annuitize), your chosen survivors may not receive anything unless: 1) your annuity guarantees to pay out at least as much as you paid into the annuity, or 2) you chose a payout option that continues to make payments after your death. For an extra cost you may be able to choose enhanced benefits that increase the value of the basic death benefit.

#### **Sources of Information**

**Contract**: The legal document between you and the insurance company that binds both of you to terms of the agreement.

**Disclosure**: A document that describes the key features of your annuity, including what is guaranteed and what isn't, and your annuity's fees and charges. If you buy a variable annuity, you'll receive a prospectus that includes detailed information about investment objectives, risks, charges, and expenses.

**Illustration**: A personalized document that shows how you annuity features might work. Ask what is guaranteed and what isn't and what assumptions were made to create the illustration.

- You usually have to pay a charge (called a surrender or withdrawal charge) if you take some or all of your money out too early (usually before a set time period ends). Some annuities may not charge if you withdraw small amounts (for example, 10% or less of the account value) each year.
- Any money your annuity earns is tax deferred. That means you
  won't pay income tax on earnings until you take them out of the
  annuity.
- You can add features (called riders) to many annuities, usually at an extra cost.
- An annuity salesperson must be licensed by your state insurance department. A person selling a variable annuity also must be registered with FINRA¹ as a representative of a broker/dealer that's a FINRA member. In some states, the state securities department also must license a person selling a variable annuity.
- Insurance companies sell annuities. You want to buy from an insurance company that's financially sound. There are various ways you can research an insurance company's financial strength. You can visit the insurance company's website or ask your annuity salesperson for more information. You also can review an insurance company's rating from an independent rating agency. Four main firms currently rate insurance companies. They are A.M. Best Company, Standard and Poor's Corporation, Moody's Investors Service, and Fitch Ratings. Your insurance department may have more information about insurance companies. An easy way to find contact information for your insurance department is to visit <a href="https://www.naic.org">www.naic.org</a> and click on "States and Jurisdictions Map".
- Insurance companies usually pay the annuity salesperson after the sale, but the payment doesn't reduce the amount you pay into
  the annuity. You can ask your salesperson how they earn money from the sale.

#### How Deferred Annuities Are Different

There are differences among deferred annuities. Some of the differences are:

- Whether you pay for the annuity with one or more than one payment (called a premium).
- The types and amounts of the fees, charges, and adjustments. While almost all annuities have some fees and charges that could reduce your account value, the types, and amounts can be different among annuities. Read the Fees, Charges, and Adjustments section in the Buyer's Guide for more information.

1

Whether the annuity is fixed annuity or variable annuity. How the value of an annuity changes is different depending on whether
the annuity is fixed or variable.

**Fixed annuities** guarantee your money will earn at least a minimum interest rate. Fixed annuities may earn interest at a rate higher than the minimum but only the minimum rate is guaranteed. The insurance company sets the rates.

**Fixed indexed annuities** are a type of fixed annuity that earns interest based on changes in a market index, which measures how the market or part of the market performs. The interest rate is guaranteed to never be less than zero, even if the market goes down.

Variable annuities earn investment returns based on the performance of the investment portfolios, known as "subaccounts", where you choose to put your money. The return earned in a variable annuity isn't guaranteed. The value of the subaccounts you choose could go up or down. If they go up, you could make money. But, if the value of these subaccounts goes down, you could lose money. Also, income payments to you could be less than you expected.

Some annuities offer a premium bonus, which usually is a lump sum amount the insurance company adds to your annuity when you buy it or when you add money. It's usually a set percentage of the amount you put into the annuity. Other annuities offer an interest bonus, which is an amount the insurance company adds to your annuity when you earn interest. It's usually a set percentage of the interest earned. You may not be able to withdraw some or all of your premium bonus for a set period of time. Also, you could lose the bonus if you take some or all of the money of your annuity within a set period of time.

#### How Does the Value of a Deferred Annuity Change?

#### **Fixed Annuities**

Money in a fixed deferred annuity earns interest at a rate the insurer sets. The rate is **fixed** (won't change) for some period, usually a year. After that rate period ends, the insurance company will set another fixed interest rate for the next rate period. *That rate could be higher or lower than the earlier rates.* 

Fixed deferred annuities do have a guaranteed minimum interest rate – the lowest rate the annuity can earn. It's stated in your contract and disclosure and can't change as long as you own the annuity. Ask about:

- The initial interest rate What is the rate? How long until it will change?
- The renewal interest rate When will it be announced? How will the insurance company tell you what the new rate will be?

#### **Fixed Indexed Annuities**

Money in a fixed indexed annuity earns interest based on changes in an index. Some indexes are measures of how the overall financial markets perform (such as the S&P 500 Index or Dow Jones Industrial Average) during a set period of time (called the **index term**). Others measure how a specific financial market performs (such as the Nasdaq) during the term. The insurance company uses a formula to determine how a change in the index affects the amount of interest to add to your annuity at the *end of each index term*. Once interest is added to your annuity for an index term, those earnings usually are locked in and changes in the index in the next index term don't affect them. If you take money from an indexed annuity before an index term ends, the annuity may not add all of the index-linked interest for that term to your contact.

Insurance companies use different formulas to calculate the interest to add to your annuity. They look at changes in the index over a period of time. See the box "Fixed Deferred Indexed Formulas" that describes how changes in an index are used to calculate interest.

The formulas insurance companies use often mean that interest added to your annuity is based on only *part* of a change in an index over a set period of time. **Participation rates, cap rates,** and **spread rates** (sometimes called margin or asset fees) all are terms that describe ways the amount of interest added to your annuity may not reflect the full change in the index. But *if the index goes down over that period, zero interest is added to your annuity.* Then your annuity value won't go down as long as you don't withdraw the money.

When you buy an index annuity, you aren't investing directly in the market or the index. Some indexed annuities offer you more than one index choice. Many indexed annuities also offer the choice to put part of your money in a fixed interest rate account, with a rate that won't change for a set period

# FIXED DEFERRED INDEXED FORMULAS

**Annual Point-to-Point** – Change in index calculated using two dates one year apart.

**Multi-Year Point-to-Point** – Change in index calculated using two dates more than one year apart.

Monthly or Daily Averaging – Change in index calculated using multiple dates (one day of every month for monthly averaging, every day the market is open for daily averaging). The average of these values is compared with the index value at the start of the term.

Monthly Point-to-Point – Change in index calculated for each month during the index term. Each monthly change is limited to the "cap rate" for positive changes, but not when the change is negative. At the end of the index term, all monthly changes (positive and negative) are added. If the result is positive, interest is added to the annuity. If the result is negative or zero, no interest (0%) is added.

#### WHAT OTHER INFORMATION SHOULD YOU CONSIDER?

#### Fees, Charges, and Adjustments

Fees and charges reduce the value of your annuity. They help cover the insurer's cost to sell and manage the annuity and pay benefits. The insurer may subtract these costs directly from your annuity's value. Most annuities have fees and charges but they can be different for different annuities. Read the contract and disclosure or prospectus carefully and ask the annuity salesperson to describe these costs.

A **surrender** or **withdrawal charge** is a charge if you take part or all of the money out of your annuity during a set period of time. The charge is a percentage of the amount you take out of the annuity. The percentage usually goes down each year until the surrender charge period ends. Look at the contract and the disclosure or prospectus for details about the charge. Also look for any waivers for events (such as death) or the right to take out a small amount (usually up to 10%) each year without paying the charge. If you take all of your money out of an annuity, you've surrendered it and no longer have any right to future income payments.

# How Insurers Determine Indexed Interest

Participation Rate – Determines how much of the increase in the index is used to calculate index-linked interest. A participation rate usually is for a set period. The period can be from one year to the entire term. Some companies guarantee the rate can never be lower (higher) than a set minimum (maximum). Participation rates are often less than 100%, particularly when there's no cap

Cap Rate – Typically, the maximum rate of interest the annuity will earn during the index term. Some annuities guarantee that the cap rate will never be lower (higher) than a set minimum (maximum). Companies often use a cap rate, especially if the participation rate is 100%. Spread Rate – A set percentage the insurer subtracts from any change in the index. Also called a "margin or asset fee". Companies may use this instead of or in addition to a participation or cap rate.

Some annuities have a **Market Value Adjustment (MVA)**. An MVA could increase or decrease your annuity's account value, cash surrender value, and/or death benefit value if you withdraw money from your account. In general, if interest rates are *lower* when you withdraw money than they were when you brought the annuity, the MVA could *increase* the amount you could take from your annuity. In general, if interest rates are *higher* when you withdraw money than they were when you brought the annuity, the MVA could *reduce* the amount you could take from your annuity. Every MVA calculation is different. Check your contract and disclosure or prospectus for detail

#### **How Annuities Make Payments**

#### **Annuitize**

At some future time, you can choose to **annuitize** your annuity and start to receive guaranteed fixed income payments for life or a period of time you choose. After payments begin, you can't take any other money out of the annuity. You also usually can't change the amount of your payments. For more information, see "**Payout Options**" in this Buyer's Guide. If you die before the payment period ends, your survivors may not receive any payments, depending on the payment option you choose.

#### **Full Withdrawal**

You can withdraw the cash surrender value of the annuity in a lump sum payment and end your annuity. You'll likely pay a charge to do this if it's during the surrender charge period. If you withdraw your annuity's cash surrender value, your annuity is cancelled. Once that happens, you can't start or continue to receive regular income payments from the annuity

#### Partial Withdrawal

You may be able to withdraw *some* of the money from the annuity's cash surrender value without ending the annuity. Most annuities with surrender charges let you take out a certain amount (usually up to 10%) each year without paying surrender charges on that amount. Check your contact and disclosure or prospectus. Ask your annuity salesperson about other ways you can take money from the annuity without paying charges.

#### **Living Benefits for Fixed Annuities**

Some fixed annuities, especially fixed indexed annuities, offer a **guaranteed living benefits** rider, usually at an extra cost. A common type is called a guaranteed lifetime withdrawal benefit that guarantees to make income payments you can't outlive. While you get payments, the money still in your annuity continues to earn interest. You can choose to stop and restart the payments or you might be able to take extra money from your annuity. Even if the payments reduce the annuity's value to zero at some point, you'll continue to get payments for the rest of your life. If you die while receiving payments, your survivors may get some or all of the money left in your annuity.

#### **How Annuities Are Taxed**

Ask a tax professional about your individual situation. The information below is general and should not be considered tax advice.

Current federal law gives annuities special tax treatment. Income tax on annuities is deferred. That means you aren't taxed on any interest or investment returns while your money is in the annuity. This isn't the same as tax-free. You'll pay ordinary income tax when you take a withdrawal, receive an income stream, or receive each annuity payment. When you die, your survivors will typically owe income taxed on any other death benefit they receive from an annuity.

There are other ways to save that tax advantages, including Individual Retirement Accounts (IRAs). You can buy an annuity to fund an IRA, *but you also can fund your IRA other ways and get the same tax advantages*. When you take a withdrawal or receive payments, you'll pay ordinary income tax on all of the money you receive (not just the interest or the investment return). You also may have to pay a 10% tax penalty if you withdraw money before you're age 59½.

#### **ANNUITY FEES AND CHARGES**

**Contract fee** – A flat dollar amount or percentage charged once or annually.

Percentage of purchase payment – A front-end sales load or other charge deducted from each premium paid. The percentage may vary over time.

Premium tax – A tax some states charge on annuities. The insurer may subtract the amount of tax when you pay your premium, when you withdraw you contract value, when you start to receive income payments, or when it pays a death benefit to a beneficiary.

**Transaction fee** – A charge for certain transactions, such as transfers or withdrawals.

#### **PAYOUT OPTIONS**

You'll have a choice about how to receive income payments.

These choices usually include:

- For your lifetime
- For the longer of your lifetime or your spouse's lifetime
- For a set time period
- For the longer of your lifetime or a set time period

#### Finding an Annuity That's Right for You

An annuity salesperson who suggests an annuity must choose one that they think is right for you, based on information from you. They need complete information about your life and financial situation to make a suitable recommendation. Expect a salesperson to ask about your age; financial situation (assets, debts, income, tax status, how you plan to pay for the annuity); your tolerance for risk; your financial objectives and experience; your family circumstances; and how you plan to use the annuity. If you aren't comfortable with the annuity, ask your salesperson to explain why they recommend it. Don't buy an annuity you don't understand or that doesn't seem right for you.

Within each annuity, the insurer *may* guarantee some values but not others. Some guarantees may be only for a year or less while others could be longer. Ask about risks and decide if you accept them. For example, it's possible you won't get all of your money back or the return on your annuity may be lower than you expected. It's also possible you won't be able to withdraw money you need from your annuity without paying fees *or* the annuity payments may not be as much as you need to reach your goals. These risks vary with the type of annuity you buy. All product guarantees depend on the insurance company's financial strength and claims-paying ability.

#### **Questions You Should Ask**

- Do I understand the risks of an annuity? Am I comfortable with them?
- How will this annuity help me meet my overall financial objectives and time horizon?
- Will I use the annuity for a long-term goal such as retirement? If so, how could I achieve that goal if the income isn't as much as I expected it to be?
- What features and benefits in the annuity, other than tax deferral, make it appropriate for me?
- Does my annuity offer a guaranteed minimum interest rate? If so, what is it?
- If the annuity includes rider, do I understand how they work?
- Am I taking full advantage of all of my other tax-deferred opportunities, such as 401(k)s, 403(b)s, and IRAs?
- Do I understand all of the annuity's fees, charges, and adjustments?
- Is there a limit on how much I can take out of my annuity each year without paying a surrender charge? Is there a limit on the total amount I can withdraw during the surrender charge period?
- Do I intend to keep my money in the annuity long enough to avoid paying any surrender charges?
- Have I consulted a tax advisor and/or considered how buying an annuity will affect my tax liability?
- How do I make sure my chosen survivors (beneficiaries) will receive any payments from my annuity if I die?

If you don't know the answers or have other questions, ask your annuity salesperson for help.

#### When You Receive Your Annuity Contract

When you receive your annuity contract, carefully review it. Be sure it matches your understanding. Also, read the disclosure or prospectus and other materials from the insurance company. Ask your annuity salesperson to explain anything you don't understand. In many states, a law gives you a set number of days (usually 10 to 30 days) to change your mind about buying an annuity after you receive it. This often is called a **free look** or **right to return** period. Your contract and disclosure or prospectus should prominently state your free look period. If you decide during that time period that you don't want the annuity, you can contact the insurance company and return the contract. Depending on the state, you'll either get back all of the money or you current account value.



Assured Income 7<sup>®</sup> Fixed Index Annuity

# **Disclosure Statement**

Delaware Life Insurance Company, Waltham, MA (the "Company")

Thank you for your interest in a Delaware Life Assured Income 7° Fixed Index Annuity. This Disclosure Statement provides an important summary of the features and benefits provided by the annuity contract ("Contract"); however, it is not part of the Contract. It is important that You understand the benefit, features, and limitations of this annuity before making your purchasing decision. To the extent this document conflicts with any provision of the Contract, the Contract controls.

You can use an annuity to save money for retirement and to receive retirement income for life. It is not meant to be used to meet short-term goals. You should not buy this annuity if You are looking for a short-term investment or if You may need to withdraw money before the end of the 7-Year withdrawal and surrender charge period. Please refer to the Charges and Adjustments section below for more information.

If you decide to purchase this annuity, please read the following information carefully, sign, and return the Signature Page of this Disclosure Statement. If you have questions about this annuity, ask your financial advisor or contact Us at **877-253-2323**.

**Note:** References to financial advisors, producers, representatives, and agents will all be noted as "financial advisor" in this Disclosure Statement.

#### Who are the parties to the Annuity Contract?

Parties to the Annuity Contract are Owner(s), Annuitant(s), and Beneficiary(ies).

- Owner(s) The person(s) who designate the annuitant(s) and beneficiary(ies).
- Annuitant(s) The person(s) upon whose lifetime(s) the annuity payments may be based.
- Beneficiary(ies) The person(s) entitled to receive a Death Benefit payable under this Contract.

#### Is it important to choose carefully when selecting the parties in My Contract?

Yes. Carefully consider whom You select as the Owner(s), Annuitant(s), and Beneficiary(ies). These choices are critical in the operation of Your annuity and they affect when and to whom Death Benefits may be paid.

#### What are the main features of my Delaware Life Assured Income 7° fixed index deferred annuity?

- A guaranteed lifetime withdrawal benefit provides security through guaranteed income payments every year
  if certain conditions are met—even if the account value of Your Contract decreases to zero. For details and
  fees, refer to the Guaranteed Living Benefit Rider section of this Disclosure Statement.
- You may allocate money to different types of interest crediting strategies for specified periods of time (Term) or to a Fixed Account that earns interest at a fixed rate We declare for the Term.
- Because this is a flexible premium annuity, You purchase the annuity with an initial Premium (minimum \$25,000) and may choose to pay additional premium into the annuity (minimum \$500). The total amount of Premiums You may pay for Your Contract cannot exceed the Maximum Premium Amount shown in Your Contract of \$1 million, unless You have received prior Company approval.
- This annuity is a deferred annuity, which means annuity benefit payments will begin on a future date. You don't pay taxes on the interest Your annuity earns until and unless You make partial withdrawals or fully surrender.
- Tax statuses of Qualified (e.g. IRA) and Non-Qualified are available.

#### What is a Free Look?

If you are not satisfied with the Contract, You may return it within 30 days for a refund of all premiums paid and any contract fees or other charges.

## Your Account Values

#### How is the account value determined?

The account value is the sum of the Fixed Account Value and Index Account Value. Values are affected by these factors:

- Premiums paid
- Interest earned during the Accumulation Phase of Your Contract
- Withdrawals and/or amounts applied to a Settlement Option
- Rider Fees We will deduct an annual rider charge from Your account value on each Contract Anniversary.

# Premium Allocation Options

#### How are my initial Premium and additional Premiums allocated?

When You buy this annuity, You choose how much of Your initial Premium to allocate to Your choice of Index Accounts and the Fixed Account. When We receive Your initial Premium, We allocate according to the elections on Your application. Unless You change Your selections before the end of a Term, they will automatically renew for a new Term.

Additional Premium payments are automatically allocated to the Fixed Account where they earn interest until the next Contract Anniversary, at which time you may reallocate all or a portion of the Fixed Account value to one or more Index Accounts.

# Index and Index Strategy Options

#### How are my initial Premium and additional Premiums allocated?

You choose both an Index and an Index Strategy which in combination are known as an Index Account. You can allocate money to one or more Index Accounts as well as to the Fixed Account described in the following sections.

# Indexed Account Options

The Delaware Life Assured Income 7° Fixed Index Annuity offers the following Index Accounts:

- S&P 500° 1-Year Point-To-Point with Cap
- S&P 500° 1-Year Performance Trigger
- S&P 500° 1-Year Point-To-Point with Participation Rate

The **Standard & Poor's 500° (S&P 500°)** is an American stock market Index based on the market capitalizations of 500 large companies having common stock listed on the NYSE or NASDAQ. The S&P 500° Index components and their weightings are determined by S&P Dow Jones Indices.

This annuity doesn't participate directly in any stock, debt or other investments. If You buy this annuity, You are not investing directly in the S&P 500® or the investments included in the index.

#### What limits apply to Index Strategies?

We limit the portion of a positive Index change that can be credited to Your account value by applying either an index cap, participation rate, spread or performance trigger to each Index Strategy.

- Index Cap Rate An upper limit to the percentage of gain in the value of the Index. Refer to Appendix B for Index Cap Rate calculation.
- PT Interest Rate Credits funds at a fixed/declared rate based on a positive return of the index. That rate
  is fixed regardless of the level of the index's positive return. An index return that is less than or equal to 0%
  results in a 0% index interest rate.
- Index Participation Rate A percentage of gain in the value of the Index. Refer to Appendix B for Index Participation Rate calculation.

The Index Cap Rate, PT Interest Rate and Participation Rate are all subject to change. We will set the rates before the Term begins. These rates are expressed as percentages, but they are not guaranteed interest rates. For information about current and guaranteed minimum Index Cap Rates, PT Interest Rates and Participation Rates, ask Your financial advisor or contact Us.

#### What guarantees apply to the Index Strategies?

We guarantee that, for each Index Strategy, the Index Interest Rate for a Term will never be lower than 0%. We do not guarantee that amounts allocated to an Index Account will earn interest. If the Index Interest Rate for an Index Strategy is 0%, the Index Account using that Index Strategy earns no interest for that Term.

# Fixed Account Option

Amounts You allocate to the fixed rate account earn interest at the fixed rate, which is subject to change. We set the fixed rate for each Term before the Term begins. The fixed rate We declare will never be lower than the specified Guaranteed Minimum Fixed Interest Rate, which is currently 1.65%. Fixed rate interest is credited daily and compounded annually.

# Surrender Value

#### How is the surrender value of my annuity calculated?

Here's how We calculate the surrender value of Your annuity:



Please refer to the Charges and Adjustments section below for more information about MVA and withdrawal and surrender charges.

\*MVA only applies to Your annuity if issued in a state where MVA is allowed. MVA could result in a positive or negative adjustment to the account value.

# Charges and Adjustments

#### What charges and adjustments apply to my annuity?

The charges and adjustments described in this section apply to Your annuity including:

- Early withdrawal and surrender charges
- Market Value Adjustment (if applicable)
- · Guaranteed Living Withdrawal Benefit (GLWB) Rider charge

There are no other explicit expense charges other than those listed above.

#### What are withdrawal and surrender charges?

We take withdrawal and surrender charges when You take withdrawals in excess of the free withdrawal amount during the first 7 Contract Years. The free withdrawal amount is described in the Benefits section below.

The withdrawal and surrender rate depends on how long You own Your annuity. The rate schedule is set out below. The withdrawal charge is equal to the applicable rate multiplied by the amount subject to the charge.

| Contract Year | 1  | 2  | 3  | 4  | 5  | 6  | 7  | +  |
|---------------|----|----|----|----|----|----|----|----|
| Charge rate   | 7% | 6% | 5% | 4% | 3% | 2% | 1% | 0% |

**Example:** If you withdraw \$5,000 in excess of the free withdrawal amount from your annuity in the third contract year, your surrender charge is  $$5,000 \times 0.05 = $250$ . If you take out any amount after the 7th contract year, there is no withdrawal and surrender charge.

# Charges and Adjustments (continued)

#### What is a Market Value Adjustment (MVA)?

Depending on the state in which Your Contract was issued, We may also apply an MVA when You surrender Your annuity or take a withdrawal during the first 7 years that You own Your Contract.

MVA is an increase or decrease to the surrender value in Your annuity. This adjustment depends on changes in interest rates as reflected in the MVA Reference Index, which is described below, since the beginning of the initial Term and the amount of time remaining until the end of Contract Year 7.

- If the value of the reference index as of the Contract Date has gone up since Your Contract was issued, then any market value adjustment that may apply will decrease Your surrender value.
- If the value of the reference index as of the Contract Date has gone down since Your Contract was issued, then any market value adjustment that may apply will increase Your surrender value.

#### How will annuity benefit payments and withdrawals be taxed?

Your annuity is tax deferred, which means you don't pay taxes on the interest it earns until the money is paid to You.

- You will pay ordinary income taxes on the earned interest when:
  - You receive annuity benefit payments;
  - You surrender Your annuity; or
  - You take a withdrawal.
- If your state imposes a premium tax, it may be deducted from the money you receive.
- In addition, you may pay a 10% federal penalty tax on the taxable amount of any payment that You receive before age 59½. Please consult a tax professional for further information regarding possible exceptions to this penalty.

You may be able to exchange, directly transfer or roll over one tax-qualified annuity to another annuity or tax-qualified account without paying taxes. Before You do, compare the benefits, features and costs of each option. You may pay an early withdrawal charge under the old annuity or account. There is also a sales charge for Your new annuity, as well as other charges described in the Charges and Adjustments section above.

#### Does buying an annuity that is a Qualified Contract provide extra tax benefits?

Buying an annuity within qualified plans such as Traditional IRA, Roth IRA and SEP IRA doesn't give you extra tax benefits. Choose Your annuity based on its other features and benefits as well as its risks and costs, not its tax benefits. Please consult a tax professional for further information regarding this Contract.

# Benefits

Benefits of Your annuity include free withdrawal amounts, minimum guaranteed surrender value (MGSV), Bailout Endorsement, Death Benefit, nursing home and terminal illness waivers, and a Guaranteed Lifetime Withdrawal Benefit Rider.

#### What is the free withdrawal amount?

During the first Contract Year, the Free Withdrawal Amount is the Required Minimum Distribution (RMD) as calculated by Delaware Life. In any subsequent Contract Year, the free withdrawal amount is an amount equal to 10% of Your account value as of the most recent Contract Anniversary or RMD amount (if higher) as calculated by Us. You may take only one tax year's RMD amount during any one Contract Year.



#### What is the minimum guaranteed surrender value (MGSV)?

MGSV is the minimum amount We could credit to Your account for annuity benefit payments, payable as a Death Benefit, or available upon surrender. This is important because We guarantee that the surrender value will never be less than the MGSV.

#### What is the Bailout Endorsement?

The Bailout Endorsement specifies conditions under which You may partially or fully surrender the Contract for the full Account Value and no Withdrawal Assessments (Surrender Charge/MVA).

A Bailout Cap Rate is set at issue and is the threshold for activating the Bailout option. The Bailout is activated if the index cap rate for the Bailout Index Account, currently the S&P Annual Point-to-Point with Cap Index Account, at renewal is lower than the Bailout Cap Rate.

If the Bailout is triggered, all applicable withdrawal assessments would be waived if You request a partial or full surrender during the Bailout Window (45 days from the beginning of the term).

The Bailout will only apply the first time the renewal Index Cap Rate is lower than the Bailout Cap Rate. No allocation to the Bailout Index Account is necessary to qualify for the Bailout.

#### What is the Death Benefit?

The Death Benefit is an amount payable to the designated Beneficiary(ies) upon the death of the Owner or Annuitant, as set out in Your Contract. It is equal to the greater of the account value or surrender value. No Withdrawal Assessments apply to the Death Benefit.

You may make or change a designation of Beneficiary at any time, subject to the limitations set out in Your Contract. Generally, if You don't designate a Beneficiary, the Beneficiary is Your estate.

#### What happens after I die?

If You die before the Annuity Date, We will pay the Death Benefit to Your Beneficiary(ies). If You die after the Annuity Date, We will continue payments if called for by the Settlement Option You chose.

#### What is Spousal Continuation?

If You die and Your spouse is the sole Beneficiary, Your surviving spouse may elect to become the successor Owner and Annuitant of the Contract.

This is called Spousal Continuation. Under Spousal Continuation, the Death Benefit provisions will not be applicable until the successor Owner's death.

#### What are the Nursing Home and Terminal Illness Waivers?

If You are confined to a nursing home and/or diagnosed with a terminal illness and meet the conditions set out in Your Contract, We will waive Withdrawal Assessments for a withdrawal or surrender. To be eligible for the Nursing Home Waiver, you must purchase Your Contract prior to Your 76th birthday and it must have been in force for at least one year. All Owners are eligible for the Terminal Illness Waiver on or after the first contract year.

# Income Options

#### How do I get income from my annuity?

You can get income from Your annuity through annuity benefit payments that begin on the Annuity Date. When You buy Your annuity, We set the Maturity Date, the latest possible Annuity Date when annuity payments must begin. On the Maturity Date, the account value is used to determine the annuity benefit payments. You may choose a different Annuity Date at any time, subject to the limitations set out in Your Contract.

You choose how the annuity benefit payments will be made - the Settlement Option. Your choices include:

- Option One Life Annuity: Guarantees income for the life of the Annuitant.
- Option Two Life Annuity with Period Certain: Pays income to the Annuitant for the fixed period of time You select. If the Annuitant dies before the end of that fixed period, the annuity pays income to the Beneficiary for the rest of that period.
- Option Three Joint and Last Survivor Annuity: If the Joint Annuitant You designate survives the Annuitant, the annuity then guarantees income for as long as the Joint Annuitant lives.

Delaware Life reserves the right to offer other Settlement Options.

If the state in which Your Contract was issued charges a Premium Tax, this tax may be deducted when You apply an amount to a Settlement Option.

If You do not choose a Settlement Option before the Maturity Date, annuity payments will be made under Option Two, Life Annuity with 10 Year Period Certain.

#### What happens if I take money out of my annuity?

Before the Annuity Date, You can take out all of Your account value (surrender) or part of it (withdrawal). A withdrawal and surrender charge and an MVA may apply, as described above. After the Annuity Date, You can't surrender Your annuity or withdraw money from Your annuity. To surrender Your annuity or take a withdrawal, You must complete a withdrawal/surrender form. Ask Your financial advisor for this form or contact Us.

- If You surrender Your annuity, Your Contract terminates.
- If You take a withdrawal, Your account value goes down. You can take a withdrawal as long as the amount You take is at least \$250.
- The amount withdrawn will be deducted proportionately from the Fixed Account and all Index Accounts.
   Amounts withdrawn from the Index Accounts will receive no interest for the Term in which the withdrawal falls.

# Guaranteed Lifetime Withdrawal Benefit Rider

#### What is the Guaranteed Lifetime Withdrawal Benefit (GLWB) Rider?

The GLWB provides security through a guaranteed income payments every year for the lifetime of the person named as the Income Life if certain conditions are met—even if the account value of Your Contract decreases to zero. Additionally, the Rider may grow that future Guaranteed Annual Lifetime Income before the Income Start Date, which is the date when You elect the guaranteed stream of income payments begins.

#### How can the Guaranteed Annual Lifetime Income grow?

Guaranteed Annual Lifetime Income can grow through increases in the Benefit Base during a 10-year Roll-up Bonus Period. During the Roll-up Bonus Period, a Roll-up Bonus Credit equal to 9% of your purchase payment can be added on each Contract Anniversary prior to the Income Start Date and on the Income Start Date. The Roll-up Bonus Credit is equal to the Roll-up Bonus Base multiplied by the Roll-up Bonus Rate.



## Guaranteed Lifetime Withdrawal Benefit Rider (continued)

#### What is the fee for the GLWB Rider?

A Rider Fee of .90% based on the Benefit Base will be deducted from Your Account Value on each Contract Anniversary while the Account Value is greater than zero and the Rider is in force.

#### What are an Income Life and Joint Income Life?

The Income Life is the person upon whose life the Guaranteed Annual Lifetime Income amount and duration are based. After the Income Start Date, the Income Life cannot be changed. For the purposes of this Rider, prior to the Income Start Date, You may elect either a single life income based on one person's life or a joint life income based on the lives of two people who are spouses. If joint life income is elected, a Joint Income Life will be introduced but the Guaranteed Annual Lifetime Income amount and duration will be based on the youngest spouse.

When electing joint life income, the Income Life and Joint Income Life must be qualified as spouses under federal tax law. The Contract's registration and beneficiary must also be set up such that the Contract qualifies for spousal continuation under one of the arrangements shown in "What is Spousal Continuation?" above.

#### What is the Rider Fee Refund?

Prior to the Income Start Date and after the Roll-Up Bonus period, if no withdrawals have been taken, the sum of Rider Fees paid from the most recent 10-year period will be refunded to the Account Value if the Owner elects to cancel this Rider via written request or if the Owner dies. If the Owner dies prior to the end of the Roll-Up Bonus period and no withdrawals have been taken, then all Rider Fees will be refunded to the Account Value.

#### How and when can I elect my Income Start Date?

You elect Your Income Start Date when You provide Us with a Written Request to begin receiving Guaranteed Annual Lifetime Income. In this Request, You also specify Your choice of a single life income or joint life income.

You must wait until the later of the first Contract Anniversary or the Income Life attaining the age of 50 to choose an Income Start Date.

On the Income Start Date, the Guaranteed Annual Lifetime Income is calculated as the Benefit Base multiplied by the Lifetime Payment Factor. After the Income Start Date, the Roll-up Bonus Period ends and Roll-up Bonus Credits are no longer added to the account. The Guaranteed Annual Lifetime Income will be recalculated on each Contract Anniversary as the then-current Benefit Base multiplied by the Lifetime Payment Factor established on the Income Start Date.

#### After the Income Start Date, can my Guaranteed Annual Lifetime Income decrease?

If You make an Excess Withdrawal in any Contract Year, Your Guaranteed Annual Lifetime Income for each subsequent Contract Year will be reduced in the same proportion that the Account Value was reduced by the Excess Withdrawal.

# Excess Withdrawals could reduce future benefit payments by more than the dollar amount of the Excess Withdrawals.

The Free Withdrawal Amount in the Contract may exceed the Guaranteed Annual Lifetime Income and, if withdrawn following the Income Start Date, a portion of such withdrawal would be treated as an Excess Withdrawal resulting in a reduction to the Guaranteed Annual Lifetime Income.

Guaranteed Annual Lifetime Income amounts are not cumulative. If less than the Guaranteed Annual Lifetime Income amount is withdrawn in any one Contract Year, then the unused portion of the Guaranteed Annual Lifetime Income will not be added to the amount of Guaranteed Annual Lifetime Income available for withdrawals made in future Contract Years.

# Guaranteed Lifetime Withdrawal Benefit Rider (continued)

#### Can this Rider be Terminated?

The Rider can be voluntarily terminated by Written Request only after the end of a 5-year Termination Waiting Period. The rider will terminate automatically upon the earliest of:

- · The date of death
- The date prior to the Income Start Date that Your Account Value is reduced to zero
- The date the Benefit Base equals zero as a result of an Excess Withdrawal
- A change in ownership of the contract, subject to certain exceptions described in the Rider Endorsement
- The Annuity Date if the full Account Value is applied to a Settlement Option other than the GALI Settlement Option
- The Maturity Date, if You have not activated the benefits under this Rider prior to the Maturity Date; or
- Termination of Your contract for any reason, including surrender of the contract or payment of the Death Benefit

## Other Information

#### What else do I need to know?

**Replacements.** The sale or liquidation of any stock, bond, IRA, certificate of deposit, mutual fund, annuity, or other asset to fund the purchase of this product may have tax consequences, early withdrawal penalties, or other cost or penalties as a result of the sale or liquidation. You or Your financial advisor may wish to consult independent legal or financial advice before selling or liquidating any asset and prior to the purchase of any life insurance or annuity products being solicited, offered for sale, or sold.

**Tax qualification.** If Your annuity is a Qualified Contract, its particular status is determined by the tax qualification endorsement attached to it. Distributions from certain Qualified Contracts may be restricted as required by tax law.

Required minimum distributions (RMD). If Your annuity is a Qualified Contract, it must comply with the RMD rules set out in the tax qualification endorsement. Those rules generally require certain distributions to be made beginning at age 70½. This requirement may be satisfied by starting annuity benefit payments at that time; taking money out of Your annuity as a withdrawal; or in some cases, taking money out of another annuity or tax-qualified account. This requirement doesn't apply during Your life if Your annuity is a Roth IRA.

**Changes to Your Contract.** We may change Your Annuity Contract from time to time to conform to federal or state laws and regulations. If we do, we'll inform You about the changes in writing.

Compensation. We may pay the financial advisor or firm for selling the annuity to You.

**Illustrations.** Any illustrated values shown to You, other than guaranteed minimum values, are not guarantees, promises or warranties.

All contractual guarantees are backed by the claims-paying ability of Delaware Life Insurance Company, located at 1601 Trapelo Road, Suite 30, Waltham, MA 02451.

#### What should I know about the insurance company?

This annuity is issued by Delaware Life Insurance Company, a member of Group One Thousand One, LLC ("Group1001").

## Contact Information

You can contact Delaware Life by phone at **877-253-2323**, by mail at Delaware Life Insurance Company, P.O. Box 758581, Topeka, KS 66675-8581, or on the web at <u>delawarelife.com</u>.

# Appendix A – Annuity Contract Definitions

Terms not defined here are defined elsewhere in the Disclosure Statement.

**Annuity Date** – The date on which annuity payments begin under a Settlement Option. The Annuity Date may never be earlier than one year after the Contract Date.

Contract Date - The date Your Contract becomes effective.

**Guaranteed Minimum Fixed Interest Rate** – The minimum annual interest rate that may be declared by Us for the Fixed Account. The Guaranteed Minimum Interest Rate is shown in the Specifications Pages of the Contract.

**Index** – An external Index used in the calculation of interest to be credited to an Index Account under the terms of an Index Strategy Endorsement attached to this Contract.

**Index Account –** An account for which interest is credited based on the combination of an Index, an Index Strategy, a Term, and a Term Start Date.

Maturity Date - The date shown in the Specifications Pages of Your Contract when annuity payments must begin.

Term - The Term is the length of time used in determining the Index Interest Credit.

We, Our, Us, Company - Delaware Life Insurance Company.

**Withdrawal Assessments –** The combined deductions for Withdrawal and Surrender Charges that may apply in the event You make a withdrawal from Your Contract, surrender Your Contract, or apply an amount to a Settlement Option during the Surrender Charge Period.

**Written Request** – A request in writing signed by You, in a form acceptable to Us. We may also require that Your Contract be sent in with Your Written Request. The filing or receipt of a Written Request, election or other instrument means filing or receipt in good order at Our office.

# Appendix B – Annuity Calculations

Index Interest Rate Calculations
Term Point-To-Point with Cap



Note: We do not guarantee that amounts allocated to an Index Account will earn interest.





## Appendix B – Annuity Calculations (continued)

#### **MVA Calculation**

Here is the calculation for Market Value Adjustment: The Market Value Adjustment is equal to the amount withdrawn, surrendered, or applied to a Settlement Option, less any available Free Withdrawal Amount, times the Market Value Adjustment Factor. The Market Value Adjustment Factor is: (I - J) x N. Where: I = The value of the MVA Reference Index as of the Contract Date; J = The value of the MVA Reference Index as of the date of Your withdrawal, surrender, or application to a Settlement Option; and N = The number of complete months from the date of surrender or withdrawal or election of a Settlement Option to the end of the Surrender Charge Period divided by 12.

#### What is the MVA Reference Index?

The name of the Index used to calculate the MVA. The reference index is currently Moody's Bond Indices – Corporate Average. Refer to Appendix B for hypothetical examples that demonstrate how the MVA is calculated on a full surrender.

#### **MVA Hypothetical Examples**

The hypothetical examples below demonstrate how the MVA is calculated on a full surrender. These examples are not illustrations or predictions of how an actual Contract will perform. The MVA will be determined such that the Surrender Value cannot be decreased below the Minimum Guaranteed Surrender Value. If the MVA results in an increase, the increase cannot exceed the maximum MVA that could have been deducted if the MVA had resulted in a decrease.

#### **Hypothetical Assumptions**

Account Value: \$120,000

Free Withdrawal Amount: \$12,000

MVA Reference Rate on Issue Date: 3.00%

N (Complete months until the end of the Surrender Charge Period): 38

| Hypothetical Example 1: Surrender in an increasing MVA Reference Rate environment                        | Hypothetical Example 2: Surrender in a decreasing MVA Reference Rate environment                      |
|--|---|
| J = 4.00%<br>MVA factor = (3%-4%) x (38/12) = -0.031667<br>MVA Amount = \$108,000 x -0.031667 = -\$3,420 | J = 2.00%<br>MVA factor = (3%-2%) x (38/12) = 0.031667<br>MVA Amount = \$108,000 x 0.031667 = \$3,420 |
| \$3,420 deducted from the Surrender Value  | \$3,420 added to the Surrender Value  |

#### **Definitions**

Market Value Adjustment Factor: (I-J) x N

I = The value of the MVA Reference Index as of the Contract Date;

J = The value of the MVA Reference Index as of the date of Your withdrawal, surrender, or application to a Settlement Option; and

N = The number of complete months from the date of surrender or withdrawal or election of a Settlement Option to the end of the Surrender Charge Period divided by 12.

MVA Reference Index: Moody's Bond Indices - Corporate Average

# Assured Income 7<sup>®</sup> Disclosure Statement Signatures

By signing below, I acknowledge that I have read, or have been read, this document and I understand that I am applying for a flexible-premium, fixed index deferred annuity. I also acknowledge that this annuity meets my financial objectives. I have received a copy of the entire Disclosure Statement, as well as any advertisement that was used in connection with the sale of this annuity. I understand that other than the Minimum Guaranteed Contract Values, there are no guarantees, promises or warranties.

| Proposed Owner Name (please print)       | Signed at (City, State) |      |
|--|-------------------------|------|
| ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,  | 10,000 11 (11), 111111, |      |
|  |                         |      |
|  |                         |      |
| Proposed Owner Signature                 |                         | Date |
| Proposed Owner signature                 |                         | Date |
| V  |                         |      |
| X  |                         |      |
|  |                         |      |
| Proposed Joint Owner Name (please print) | Signed at (City, State) |      |
|  |                         |      |
|  |                         |      |
|  |                         |      |
| Proposed Joint Owner Signature           |                         | Date |
|  |                         |      |
| X  |                         |      |
| 1.                                       |                         |      |

Note: If this form is not completed and signed, we cannot consider Your application.

**Financial Advisor's Certification:** I certify that I have given the Proposed Owner(s) a signed copy of this Disclosure Statement. I have made no statements to the Proposed Owner(s) that differ in any significant manner from this Disclosure Statement, nor did I make any changes to the Disclosure Statement itself. I have not made any promises or guarantees about the future value of any nonguaranteed elements of the annuity contract.

I also certify that I have only used Company approved marketing materials, and that I have provided a Buyer's Guide (if required by the state).

| Financial Advisor Signature | Date |
|-----------------------------|------|
| X                           |      |
|                             |      |

Delaware Life policies and contracts are issued by Delaware Life Insurance Company (Waltham, MA) in all states except New York. Certain product features may vary or not be available in all states. This summary is provided for clarification of the benefits which may be included in the contract when it is issued. It is for informational purposes only. In the event of any ambiguity or conflict of terms between this summary and the annuity contract, the terms of the annuity contract shall be controlling.

Guarantees are backed by the financial strength and claims-paying ability of Delaware Life Insurance Company (Waltham, MA). Policies and contracts are issued by Delaware Life Insurance Company, a member of Group1001. For use with policy forms ICC15-DLIC-FIA-07 or DLIC-FIA-07 and endorsement/rider forms ICC15-DLIC-GLWB-02, ICC15-DLIC-TIW-01, ICC15-DLIC-TBOUT and ICC-DLIC-GLWB-02. Policy and rider form numbers may vary by state. Products, riders and features may vary by state, and may not be available in all states. This material may not be approved in all states. Ask your financial professional for more information.

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#### **Risk Factors**

Before choosing an Index Option, potential purchasers should carefully consider the following selected risk factors regarding the CROCI Volatility Control Index and the Momentum Volatility Control Index as well as the matters set forth in the Disclosure Statement.

Delaware Life Insurance Company (Waltham, MA) is authorized to transact business in all states (except New York), the District of Columbia, Puerto Rico and the U.S. Virgin Islands and is a member of Group1001.

This communication is for informational purposes only. It is not intended to provide, and should not be interpreted as individualized investment, legal or tax advice. To obtain such advice, please consult with your investment, legal or tax professional.

NOT FDIC INSURED | MAY LOSE VALUE | NO BANK OR CREDIT UNION GUARANTEE NOT A DEPOSIT | NOT INSURED BY ANY FEDERAL GOVERNMENT AGENCY OR NCUA/NCUSIF

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# Transfer In/1035 Exchange Form

Throughout this form, "the Company" refers to Delaware Life Insurance Company.1

| 1 Registration Information                                     |   |         |                             |                 |
|--|---|---------|-----------------------------|-----------------|
| Owner(s) and Annuitants(s) must be exact Surrendering Company. | rly the same as the Owner(s) and Annu         | uitant( | s) on the existing co       | ntract with the |
| Owner  |   |         | Social Security Nu          | mber            |
| Co-Owner (if applicable)                                       |   |         | Social Security Nu          | mber            |
| Annuitant  |   |         | Social Security Nu          | mber            |
| Co-Annuitant (if applicable)                                   |   |         | Social Security Nu          | mber            |
|  |   |         |                             |                 |
| 2 Registration Information                                     |   |         |                             |                 |
| Existing Account Provider                                      |   |         |                             |                 |
| Provider Street Address (required)                             |   |         |                             |                 |
| City   |   | State   |                             | Zip Code        |
| Existing Account Number Provider Phone                         |   |         | Provider Fax (if available) |                 |
| Send paperwork: By mail E                                      | By fax Agent pursuing funds; of               | do not  | mail form                   |                 |
| If no selection is made, the transfer will be                  | e initiated immediately.                      |         |                             |                 |
| Initiate transfer/rollover/exchange:                           | Immediately upon receipt OR  After this date: |         | (must be within 30 c        | days)           |
| Apply proceeds to: A new contract                              | t/certificate OR                              |         |                             |                 |
| An existing cor  | tract/certificate* (No                        |         | ) (write contract n         | umber here)     |



<sup>1</sup> Delaware Life Insurance Company (Waltham, MA) is authorized to transact business in all states (except New York), the District of Columbia, Puerto Rico and the U.S. Virgin Islands and is a member of Group One Thousand One, LLC ("Group1001").

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Page 1 of 4 GS0001IT [Rev 05/2019]

## 2 Registration Information (continued)

- Fixed Indexed contracts: Payments to an existing contract/certificate will be placed into the Fixed Account until the Contract Anniversary. At that point the funds will be exchanged into the Investment Strategy selected by the contract owner.
- Variable contracts: Payments to an existing contract will be invested according to the future allocation instructions we have on file unless otherwise specified. If you have an optional living benefit rider or optional death benefit rider the funds must be invested according to future allocations.

| 3 Required Minimum Distribution (Qualified Contract Only) |   |                                    |                                  |  |
|---|---|------------------------------------|----------------------------------|--|
| If you currently own a qualifie Distribution amounts.     | d contract and are age                                  | d 70½ this year, you may not trans | fer or rollover Required Minimum |  |
| No RMD is required for the                                | he current year.  |                                    |                                  |  |
| I have already taken my f                                 | ull RMD for the current                                 | year.                              |                                  |  |
| I direct the provider of m                                | y existing account to o                                 | listribute the RMD to me before th | ne exchange/rollover/transfer.   |  |
| 4 Surrendered Acco  | unt Type  |                                    |                                  |  |
| Variable Annuity*   | Fixed Annuity* F  | ixed Index Annuity* Life Ins       | urance*                          |  |
| Brokerage Account/Muto                                    |   |                                    | ırrendering Company listed above |  |
| * Additional state-specific re                            | placement form or NA                                    | IC Model Regulation (Form A) repl  | acement form may be required.    |  |
| 5 Source of Transfer                                      | /Exchange   |                                    |                                  |  |
| Type of transfer/exchange                                 |   | fer/exchange \$                    | (estimated amount)               |  |
|   | I have enclosed the contract. OR                        |                                    |                                  |  |
|   | I certify that the contract has been lost or destroyed. |                                    |                                  |  |
|   | Initiate partial transfer/exchange \$ (exact amount)    |                                    |                                  |  |
| Plan type   | FROM:   |                                    | TO:                              |  |
| ,,  | Non-qualified   | Simple IRA                         | Non-qualified                    |  |
|   | IRA   | 401(k)                             | IRA                              |  |
|   | Roth IRA  | 403(b) to IRA                      | Roth IRA                         |  |
|   |   |                                    |                                  |  |

#### **Acceptance by Contract Owner/Participant**

If you are signing this form as a fiduciary (power of attorney, trustee, guardian, custodian, etc.) for the contract owner, please sign in your fiduciary capacity. We will need your authorizing documents to process this request. If we do not have them on file, please attach them to this form.

For transfers/rollovers of qualified funds: I intend that this transfer be accomplished as a trustee-to-trustee transfer in a nontaxable manner in accordance with IRS rulings and not constitute actual or constructive receipt by me for federal income tax purposes. I hereby request and direct the transfer of the net proceeds of the account listed on the previous page.

I understand that I am purchasing this annuity in an Individual Retirement Account or other tax-qualified plan as identified in Section 3 of this form. Since Individual Retirement Accounts and other tax-qualified plans are already afforded tax-deferred status, there is no additional tax deferral benefit in this annuity. I am purchasing this annuity because I value other features, such as lifetime income payments, principal protection, or death benefit protection, and I am willing to pay any additional cost associated with such features.

I understand that the proposed transfer may have important tax consequences and/or surrender or withdrawal penalties. I acknowledge that the Company assumes no responsibility or liability for any tax treatment on this transfer under the Internal Revenue Code or otherwise.

**Transfers from 403(b) rollovers only:** I acknowledge and agree that I have sole responsibility (1) for compliance with the Internal Revenue Service's Section 403(b) Regulations and my employer's or former employer's 403(b) plan, if applicable, and (2) in determining and notifying the Company as to whether the requested distribution is an eligible rollover distribution.

For 1035 exchange of non-qualified funds: I hereby assign and transfer the specified portion of my right, title, and interest in the above Contract ("the Contract") to the Company. I irrevocably waive all rights, claims, and demands under the Contract or specified portion thereof. The purpose of this transfer is to effect a direct nontaxable exchange of contracts pursuant to Section 1035 of the Internal Revenue Code. I understand and agree that the cost basis in the contract issued by the Company shall be determined based on the cost basis information provided by the above-referenced company ("Surrendering Company"). I further understand and agree that the Company assumes no responsibility in obtaining or verifying the cost basis of the new contract issued by it. I acknowledge and agree that if the Company does not receive cost basis information acceptable to it, the cost basis will be recorded by the Company as zero.

I hereby declare that the Contract is not subject to any assignment, pledge, collateral assignment, or other lien and that no proceedings in bankruptcy or insolvency, voluntary or involuntary, have been instituted by or against me and that I am not under guardianship or any legal disability.

I understand and agree that the Company will request that the Surrendering Company totally or partially surrender the original Contract and that the Company assumes no responsibility for any delay by the Surrendering Company in paying the surrender proceeds or for any changes in the amount. I understand that the proposed transaction may have important tax consequences and/or surrender or withdrawal penalties, and I represent and agree that the Company is furnishing this form and participating in this transaction at my request. I understand and agree that the Company makes no representations concerning my tax treatment under Section 1035 of the Internal Revenue Code or otherwise and that the Company has no responsibility or liability for the validity of this assignment.

| Owner's Signature                                   | Date (mm/dd/yyyy) | Co-Owner's Signature (if applicable)         | Date (mm/dd/yyyyy) |  |
|---|-------------------|--|--------------------|--|
| X   |                   | X  |                    |  |
| Please Print Name Below                             |                   | Please Print Name Below                      |                    |  |
|   |                   |  |                    |  |
| Signature Guarantee (if required by Surrendering Co | mpany)            | Signature Guarantee (if required by Surrence | dering Company)    |  |
|   |                   |  |                    |  |
|   |                   |  |                    |  |
|   |                   |  |                    |  |
|   |                   |  |                    |  |
|   |                   |  |                    |  |



By mail

Delaware Life P.O. Box 758580 Topeka, KS 66675-8580 By express mail Delaware Life Mail Zone 581 5801 SW 6th Avenue Topeka, KS 66636 **By fax** 785-286-6118

GS0001IT [Rev 05/2019]

Online

delawarelife.com

**By phone**Customer Service **877-253-2323** M-F 7:30 a.m.-5:00 p.m., CT



# Illinois – Replacing Your Life Insurance or Annuity?

Are you thinking about buying a new life insurance policy or annuity and discontinuing or changing an existing one? If you are, your decision could be a good one – or a mistake. You will not know for sure unless you make a careful comparison of your existing benefits and the proposed benefits.

Make sure you understand the facts. You should ask the agent or company that sold you your existing policy to give you information about it.

Hear both sides before your decide. This way you can be sure you are making a decision that is in your best interest.

We are required by law to notify your existing company that you may be replacing their policy.

List below the identification of policies which are involved in the replacement transaction:

| Contract Number         |                   | Contract Nur | mber         |
|-------------------------|-------------------|--------------|--------------|
|                         |                   |              |              |
| Contract Number         |                   | Contract Nur | mber         |
|                         |                   |              |              |
|                         |                   |              |              |
| Applicant's Signature   | Date (mm/dd/yyyy) |              | Printed Name |
| X                       |                   |              |              |
| Joint Owner's Signature | Date (mm/dd/yyyy) |              | Printed Name |
| X                       |                   |              |              |
| Agent's Signature       | Date (mm/d        | d/yyyy)      | Printed Name |
| X                       |                   |              |              |

Contact Us

**By mail** Delaware Life, P.O. Box 758581, Topeka, KS 66675-0497

By phone Service Center: 1-877-253-2323 Online delawarelife.com

Delaware Life Insurance Company (Waltham, MA) is authorized to transact business in all states (except New York), the District of Columbia, Puerto Rico and the U.S. Virgin Islands and is a member of Group One Thousand One, LLC ("Group1001").

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Page 1 of 1 SR0007IL [Rev 06/2019]



# Notice Regarding Proposed Replacement of Life Insurance or Annuity

| Name of Existing Insurer  |                   |                 |  |  |
|---|-------------------|-----------------|--|--|
| Address   |                   |                 |  |  |
| City, State, Zip Code   |                   |                 |  |  |
| Salutation  |                   |                 |  |  |
| You are herewith given notice that we are in receipt presently insured with your company. | t of applica      | ation(s) for    | life insurance or annuity(ies) for an individual |  |
| Identification  |                   |                 |  |  |
| Name of Insured   |                   |                 |  |  |
| Address   |                   |                 |  |  |
| City, State, Zip Code   |                   |                 |  |  |
| Contract Number   |                   | Contract Number |  |  |
| Contract Number   |                   | Contract Number |  |  |
| This notice is given pursuant to 50 III. Adm. Code 91                                     |                   |                 |  |  |
| Applicant's Signature   | Date (mm/dd/yyyy) |                 | Printed Name                                     |  |
| X   |                   |                 |  |  |
| Joint Owner's Signature   | Date (mm/dd/yyyy) |                 | Printed Name                                     |  |
| X   |                   |                 |  |  |
| Insurance Producer's Signature  | Date (mm/dd/yyyy) |                 | Printed Name                                     |  |
| X   |                   |                 |  |  |
| Contact Us  |                   |                 |  |  |

Contact Us

Delaware Life, P.O. Box 758581, Topeka, KS 66675-0497

By phone Service Center: 1-877-253-2323 Online delawarelife.com

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Page 1 of 1 SR0008 ILN [Rev 06/2019]