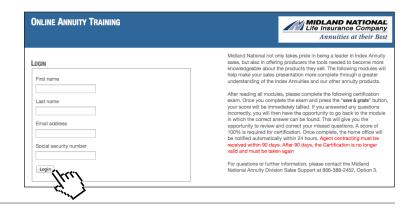
# **Bank Certification Exam**

Follow these easy steps to complete Midland National® Annuity Division's Certification Exam.

## Step 1

To access the bank agent certification, go to http://mnlbank.agentcertification.com and log in.

Important Note: Agent contracting must be received within 90 days. After 90 days, the certification is no longer valid and must be taken again.



## Step 2

Select either the "full certification" or the "traditional certification", then click on the link and the certification module will display.

Review the content of each module. To advance to the next module, select "go".

If you write business in California, you are required to take the "California agent training" in addition to the product training.



I have read and understand the material in Module 1 I'm ready to advance to Module 2.



### Step 3

After you have completed reviewing the last module select "go" and the examination will begin. You will have 120 minutes to complete the exam.

I have read and understand the material in Module 5





### Step 4

Complete the exam, then press "save and grade". Your score will immediately be tallied. You must achieve a score of 100% in order to complete the certification.

You will have the opportunity to return to a module and find the correct answer. The easiest way to go back is to simply select "return to quiz" to review and update the question(s) missed until you pass.

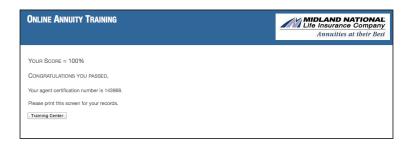
Once complete the Home Office will be notified automatically within 24 hours.



- 14. Because elder abuse laws have gained momentum in recent years it is important to:
  - Document all fact finding
  - Match the appropriate product design to the customer
- All of the above

## Step 5

A successfully completed certification exam will display an agent certification number XXXXX. You should print this screen or write down the agent certification number for your records.



**Important Reminder:** Please make sure your contracting paperwork is submitted within 90 days after successfully completing the certification.

