

The ROAD to DevSecOps



Dan Glass
CISO @ American Airlines

@djglass

Founded 1926

115,000 employees

950 aircraft

350 airports

53 countries



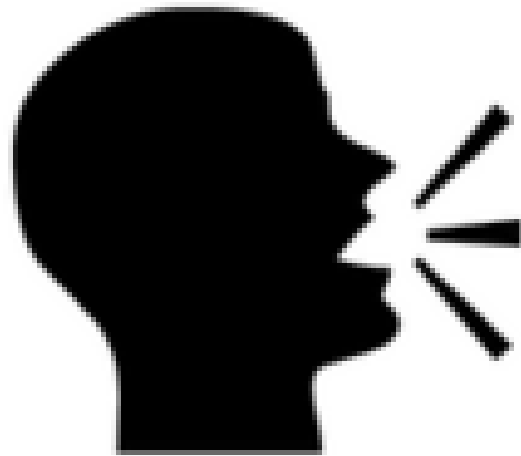
4,500,000 flights

47,000,000 passengers

200,000,000,000 passenger miles



DANGER



**MEMES
AHEAD**





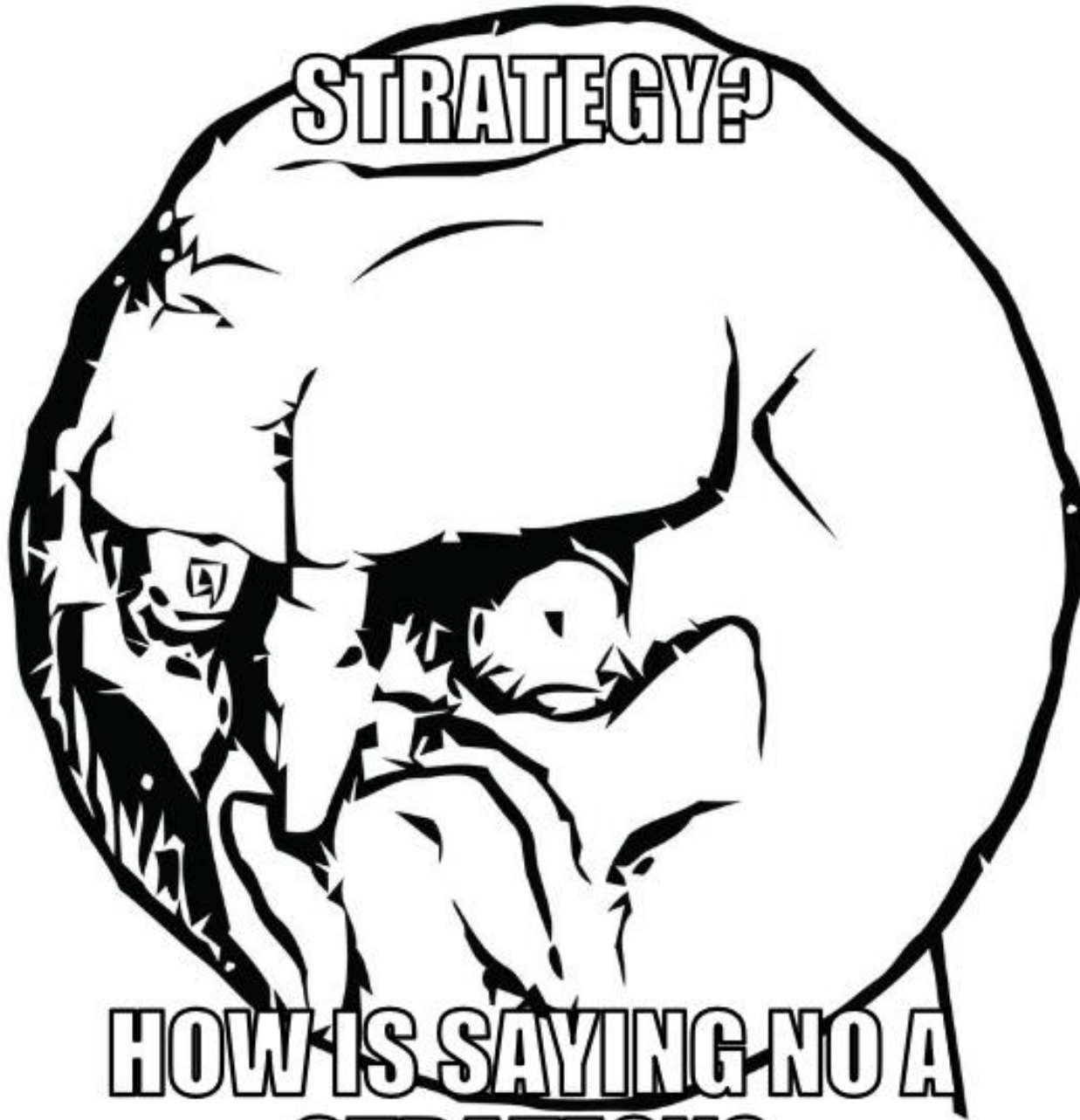
**I have no idea
what I'm doing**

I DO MY BEST THINKING



INSIDE THE BOX

STRATEGY?



**HOW IS SAYING NO A
STRATEGY?**

**I PROMISE SECURITY
CONTROLS**

**AREN'T MEANT TO MAKE YOUR
LIVES MORE DIFFICULT**

...THAT'S JUST A



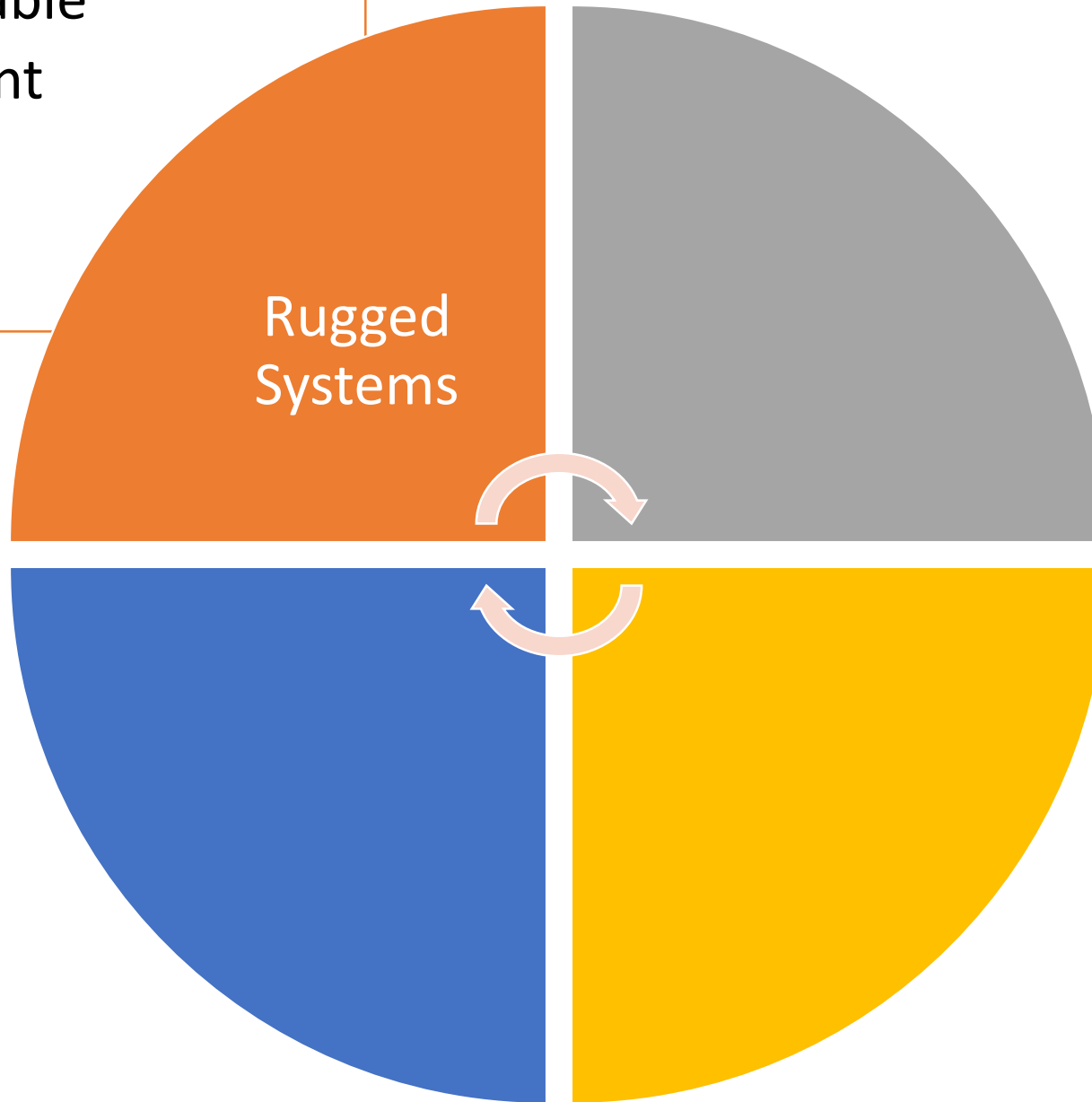
POSITIVE SIDE EFFECT

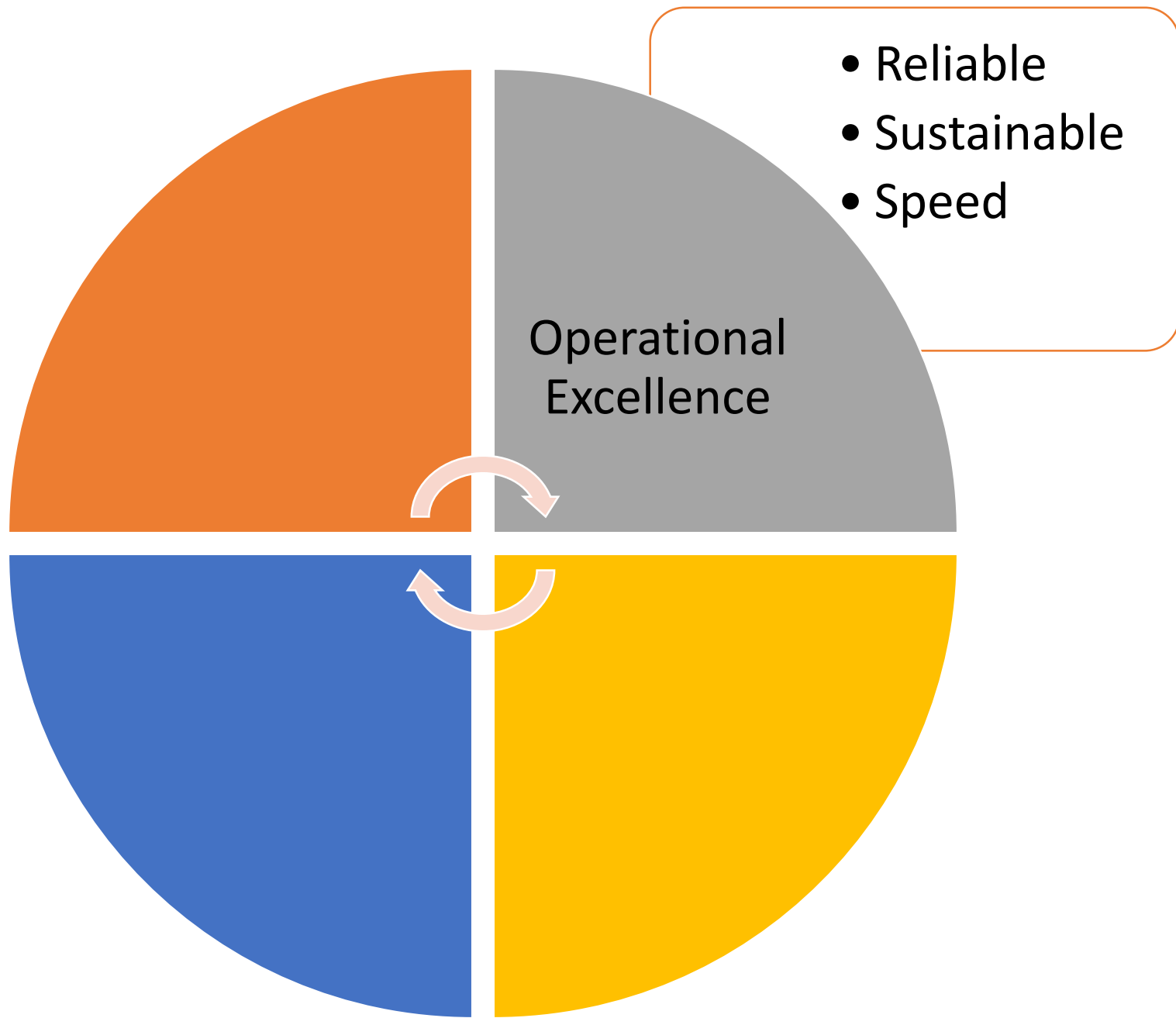


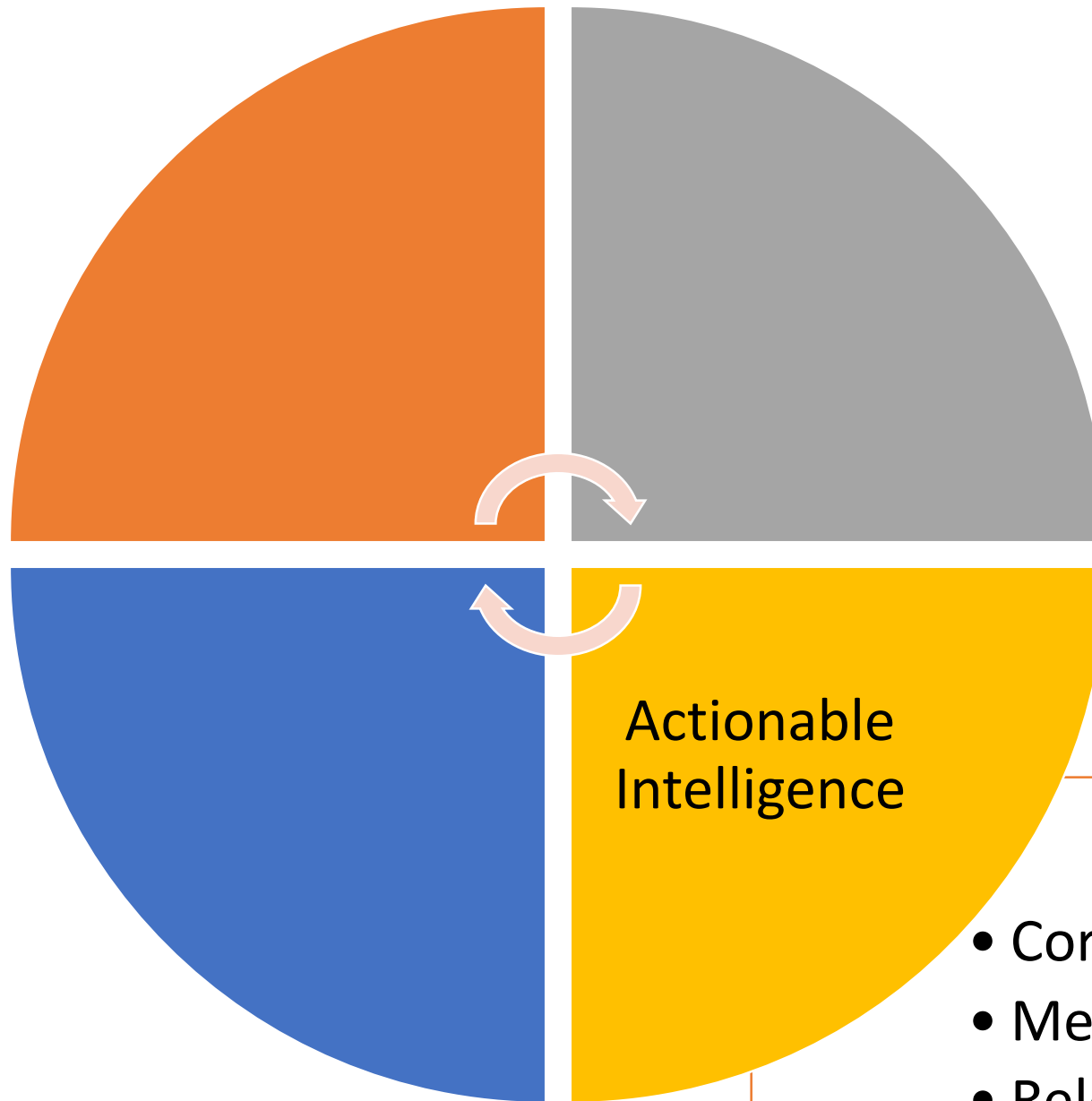
"STRATEGY..."



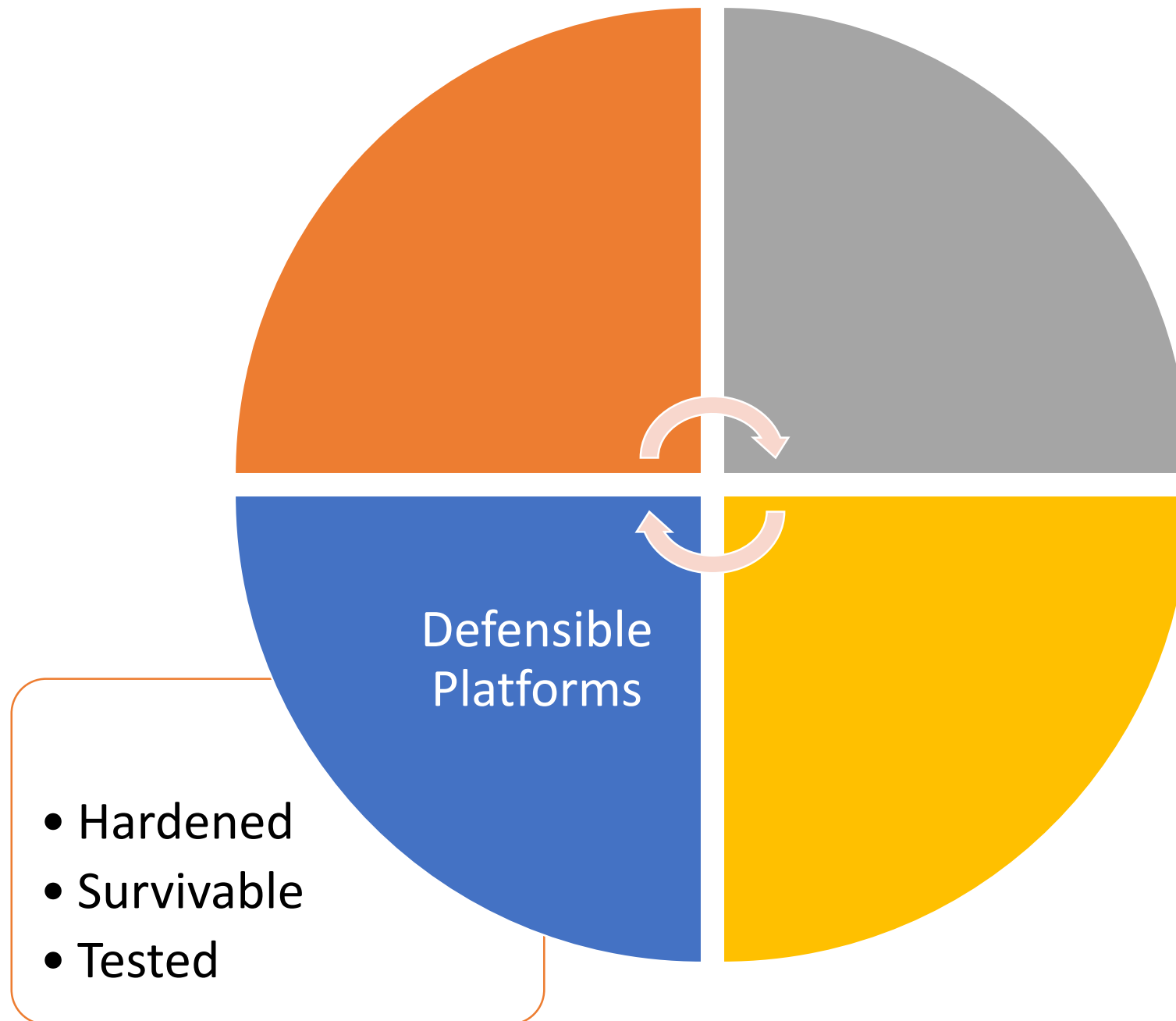
- Adaptable
- Resilient
- Tested

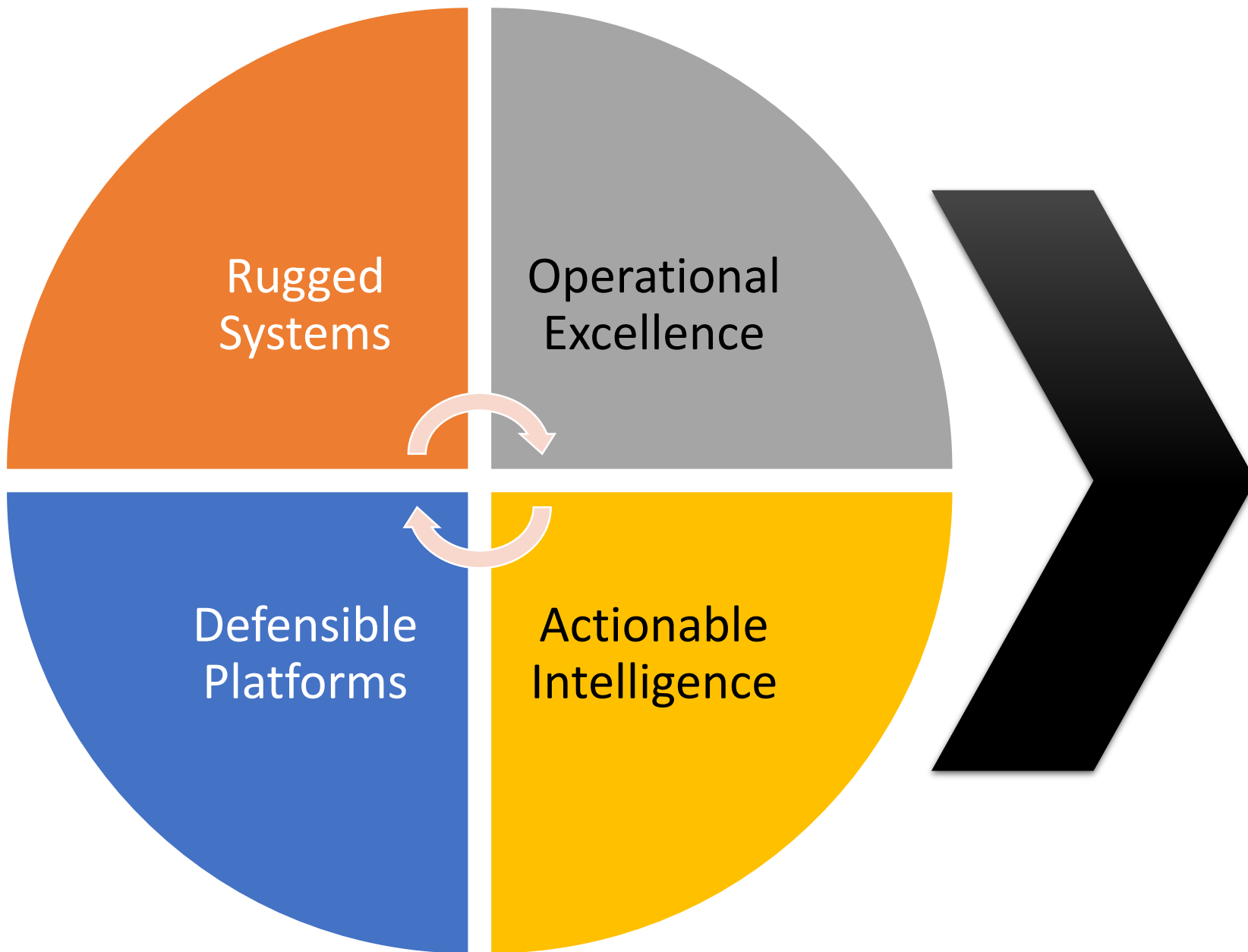






- Correct
- Meaningful
- Relevant





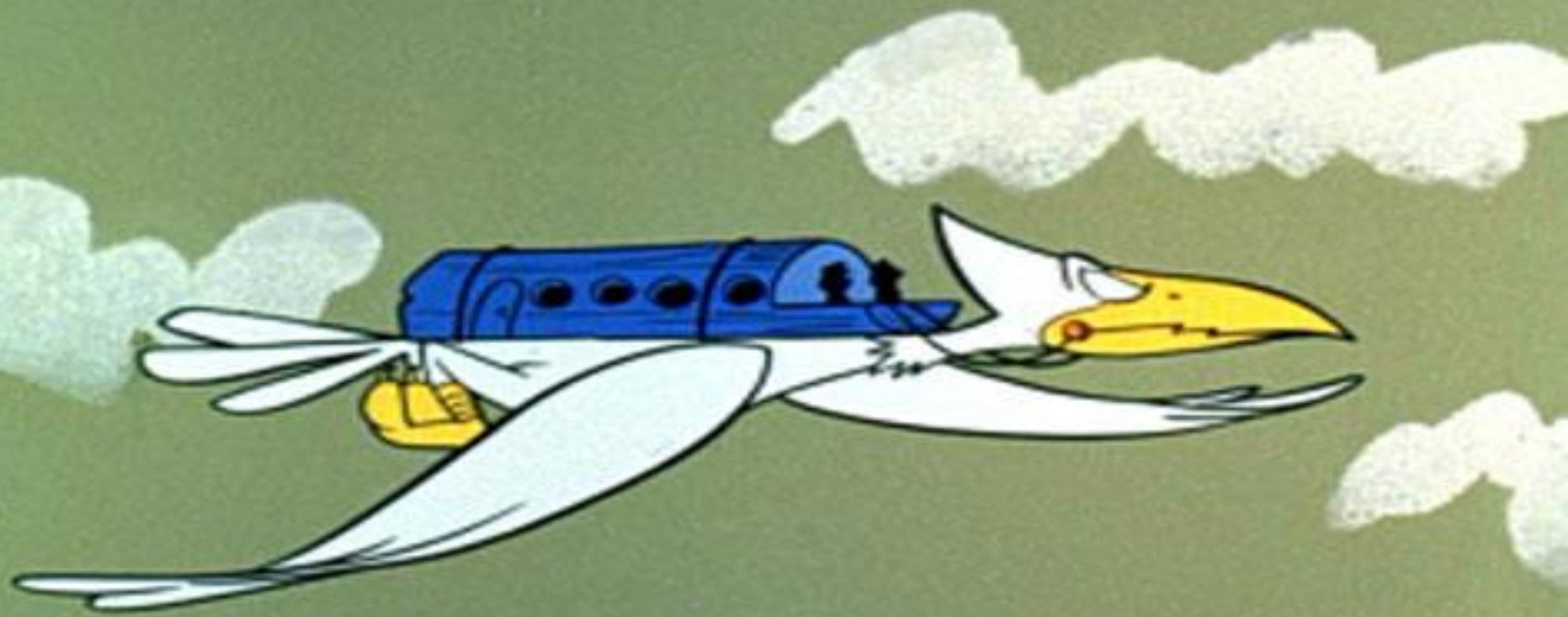
Identify

Protect

Detect

Respond

Recover





Beeing 737-800

- 1 Radome with lightning conductor strips
- 2 Weather radar scanner
- 3 L.S. girders
- 4 Radar scanner tracking mechanism
- 5 Front pressure bulkhead
- 6 Rudder pedals
- 7 Control yoke
- 8 Instrument panel, EPS displays
- 9 Instrument panel dials
- 10 Windscreen wipers
- 11 Windscreen panels
- 12 Cockpit eyeclock windows
- 13 Overhead systems control panel
- 14 Co-Pilot's seat
- 15 Captain's seat
- 16 Flight bag/document storage
- 17 Nose undercarriage wheel bay
- 18 Nosewheel doors
- 19 Twin nosewheels, forward retracting
- 20 Torque scalar link
- 21 Hydraulic steering jacks
- 22 Nosewheel leg pivot mounting
- 23 Dual pilot heads
- 24 Cockpit bulkhead
- 25 Observer's sliding seat
- 26 Forward toilet compartment
- 27 Cockpit door
- 28 Starboard service door
- 29 Forward galley units
- 30 Closet compartment
- 31 Cabin attendant's folding seat

- 32 Entry lobby
- 33 Forward entry door
- 34 Door mounted escape chute/slide
- 35 Airstair
- 36 Folding handrail
- 37 Underfloor avionics equipment bay
- 38 Fuselage lower rib frame and stringer structure
- 39 Passenger oxygen bottle
- 40 Floor beam structure
- 41 Forward underfloor freight hold door
- 42 Cabin wall trim paneling
- 43 Overhead conditioned air distribution ducting
- 44 Cabin floor with continuous seat rails
- 45 Lower UHF antenna
- 46 Six abreast passenger seating, 184 passengers in all economy layout or 160 passengers in mixed class arrangement
- 47 Cabin window panels
- 48 Conditioned air distribution system

- 49 Wing inspection light
- 50 Wing spar bulkhead
- 51 Conditioned air risers to overhead ducting
- 52 Forward and rear cabin air duct on starboard side
- 53 Starboard engine nacelle
- 54 Hinged cowling panels
- 55 Nacelle pylon
- 56 Pressure relieving connection
- 57 Starboard wing integral fuel tank, total fuel capacity 25,235 lb (11,450 kg)
- 58 Fuel venting channels
- 59 Overwing filler cap
- 60 Starboard leading edge slot segments, extended
- 61 Leading edge de-icing air duct
- 62 Slot guide rails
- 63 Slot screw jacks, torque shift driven via central hydraulic motor

- 64 Starboard navigation and strobe lights
- 65 Alt strobe light
- 66 Starboard aileron
- 67 Aileron hinge control
- 68 Aileron tab
- 69 Outboard double slotted flap segment, down position
- 70 Flap guide rails and carriages
- 71 Outboard flight spoilers
- 72 Spoiler hydraulic jacks
- 73 Single slotted portion of flap (thrust gate segment)
- 74 Inboard flap segment
- 75 Inboard ground spoiler
- 76 Upper UHF antenna
- 77 Anti-collision beacon light
- 78 Overwing emergency exits, two per side

- 79 Fuselage centre section frame and stringer structure
- 80 Wing front spar attachment main frame

- 81 Floor beams
- 82 Wing centre section carry-through
- 83 Centre section integral fuel tank
- 84 Air conditioning pack, port and starboard, in ventral fairing beneath wing box
- 85 Wing root joint strap

- 86 Port main undercarriage wheel bay
- 87 Central flap drive hydraulic motor
- 88 Pressure floor above wheel bay
- 89 Cabin wall insulation blankets
- 90 Rear spar attachment main frame
- 91 Overhead passenger service units
- 92 ADF antenna
- 93 Cabin roof trim/lighting panels
- 94 Overhead baggage lockers
- 95 Rear underfloor freight hold door

- 96 Cockpit voice recorder
- 97 Flight data recorder
- 98 Fin root fillet structure
- 99 Fin spar attachment joints
- 100 Rubber tandem hydraulic actuators
- 101 Fin rib structure
- 102 Starboard trimming tailplane
- 103 Starboard elevator
- 104 Two-spar fin torsion box

- 105 Rubber horn balance
- 106 Static dischargers
- 107 Rudder
- 108 Composite rudder skin
- 109 Elevator hinge control
- 110 Tail navigation light
- 111 APG exhaust
- 112 Elevator tail
- 113 Port elevator
- 114 Elevator horn balance
- 115 Port trimming tailplane
- 116 Two-spar tailplane torsion box structure
- 117 Tailplane pivot mounting
- 118 Tailplane centre-section structure
- 119 Fin mounting bulkhead

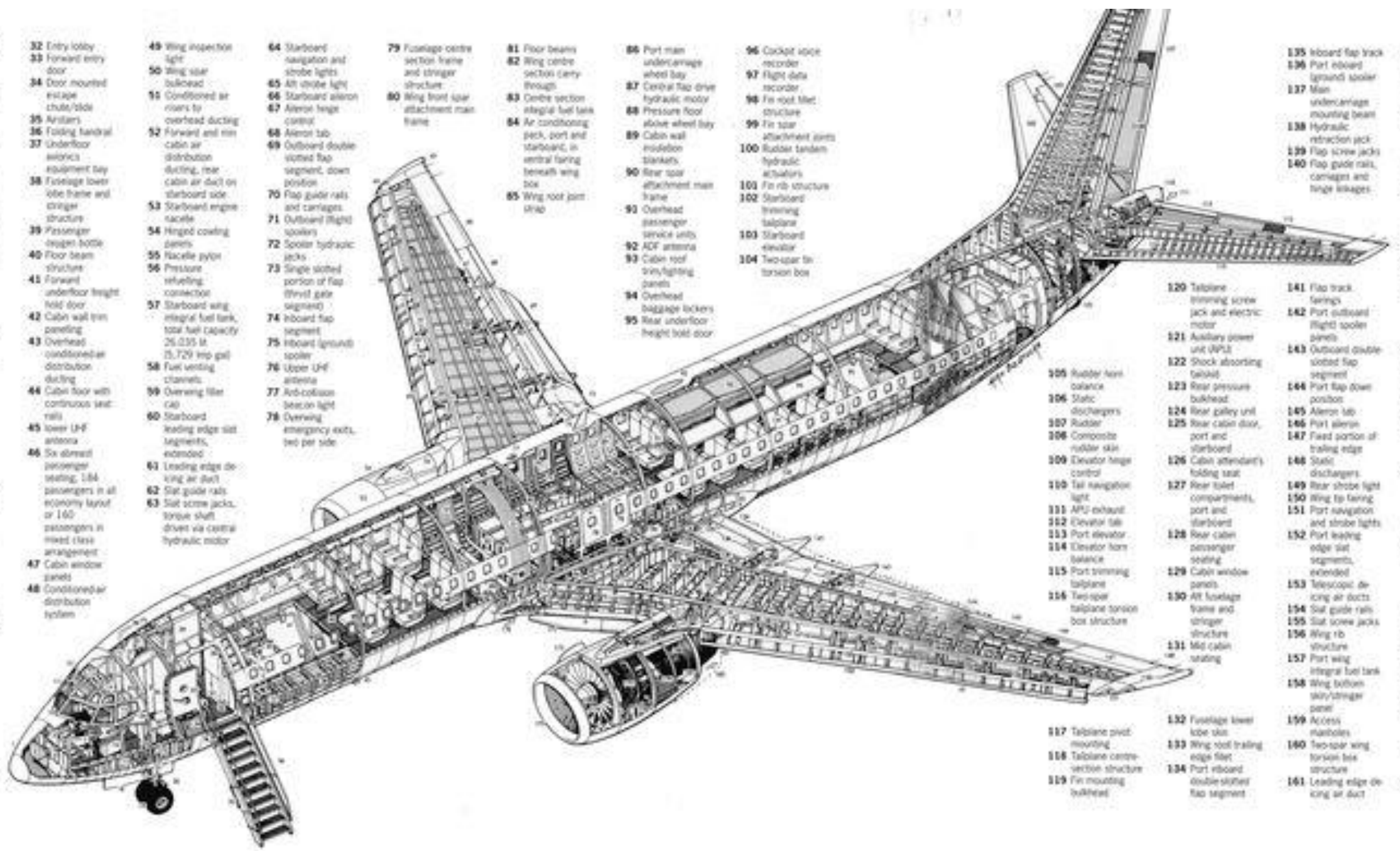
- 120 Tailplane trimming screw jack and electric motor
- 121 Auxiliary power unit (APU)
- 122 Shock absorbing tailskid
- 123 Rear pressure bulkhead
- 124 Rear galley unit
- 125 Rear cabin door, port and starboard
- 126 Cabin attendant's folding seat
- 127 Rear toilet compartments, port and starboard
- 128 Rear cabin passenger seating
- 129 Cabin window panels
- 130 All fuselage frame and stringer structure
- 131 Mid cabin seating

- 132 Fuselage lower rib skin
- 133 Wing root trailing edge fillet
- 134 Port inboard double slotted flap segment

- 135 Inboard flap track
- 136 Port inboard ground spoiler
- 137 Main undercarriage mounting beam
- 138 Hydraulic retraction jack
- 139 Flap screw jacks
- 140 Flap guide rails, carriages and hinge linkages

- 141 Flap track fairings
- 142 Port outboard flight spoiler panels
- 143 Outboard double slotted flap segment
- 144 Port flap down position
- 145 Aileron tab
- 146 Port aileron
- 147 Fixed portion of trailing edge
- 148 Static dischargers
- 149 Rear strobe light
- 150 Wing tip fairing
- 151 Port navigation and strobe lights
- 152 Port leading edge slot segments, extended
- 153 Telescopic de-icing air ducts
- 154 Slot guide rails
- 155 Slot screw jacks
- 156 Wing rib structure
- 157 Port wing integral fuel tank
- 158 Wing bottom skin/stringer panel
- 159 Access hatch/holes
- 160 Two-spar wing torsion box structure
- 161 Leading edge de-icing air duct

- 162 Port twin mainwheels
- 163 Main undercarriage leg strut
- 164 Folding side stay
- 165 Inboard machined wing ribs
- 166 Leading edge ribs
- 167 Engine bleed air duct to conditioning system
- 168 Landing and taxiing lights
- 169 Leading edge wing root fillet
- 170 Ventral ram air intake to conditioning system heat exchangers
- 171 Inboard Krueger flap, extended
- 172 Nacelle strake
- 173 Nacelle pylon structure
- 174 Intake de-icing air duct
- 175 Engine intake, flared at lower edge
- 176 CFM56-7 turbofan engine with FADEC control
- 177 Engine fan casing
- 178 Side mounted accessory equipment gearbox, oil tank on starboard side
- 179 Thrust reverser cascades
- 180 Engine turbine section
- 181 Fan air (cold stream) exhaust duct
- 182 Translating cowling, reverse cascade opening
- 183 Core engine (hot stream) exhaust duct
- 184 Pylon attachment joints







APP TEAMS

AS SEEN BY ENTERPRISE OPS

ENTERPRISE

OPS TEAM



**BUT IT WAS A JUST TINY
CHANGE TO THE PNR SERVICE**

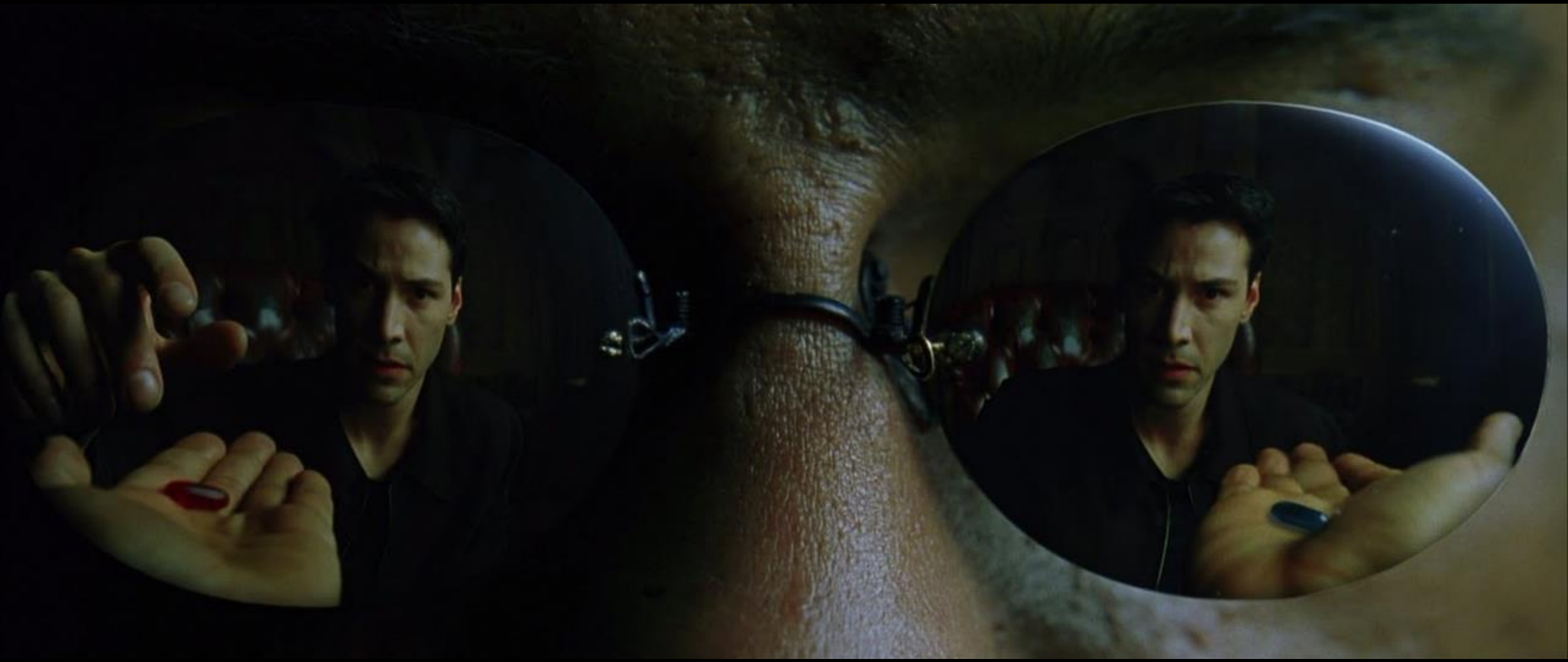




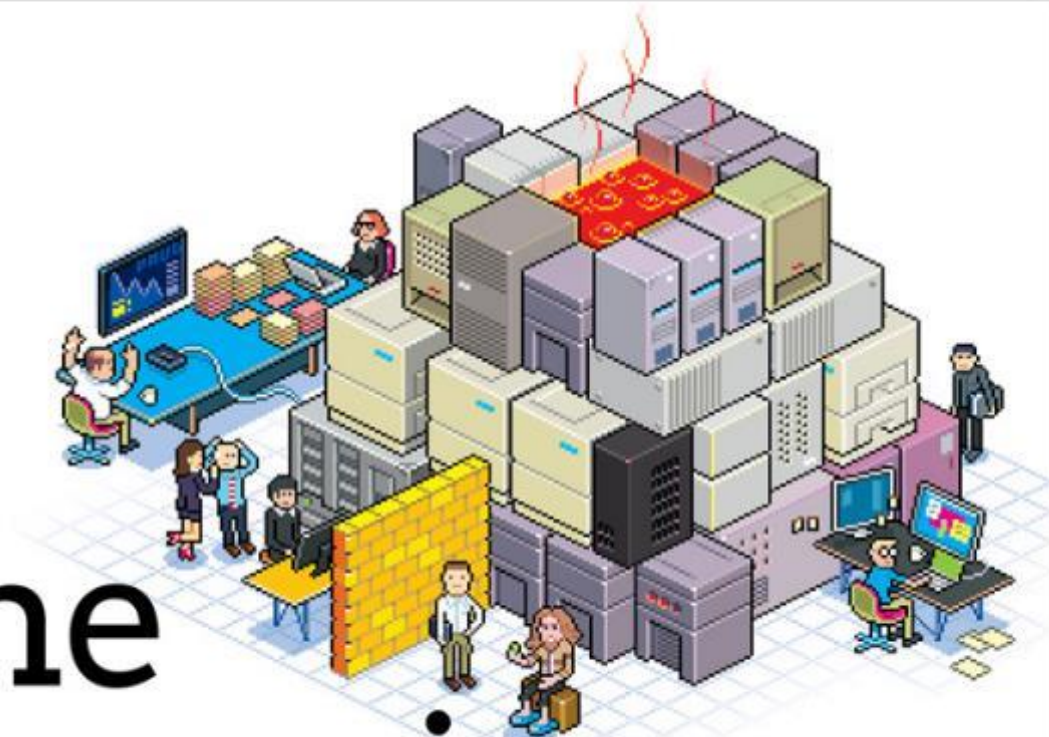
AMERICAN AIRLINES
SABRE
Reservation System by **IBM**

SAY IT WORKS ON YOUR MACHINE

ONE MORE TIME







The Phoenix Project

A Novel About IT, DevOps, and Helping
Your Business Win

Gene Kim, Kevin Behr, and George Spafford



WHY DIDN'T ANYONE TELL ME

**DEVOPS DIDN'T MEAN DEVS
GET ROOT ACCESS?**

ONE DOES NOT SIMPLY

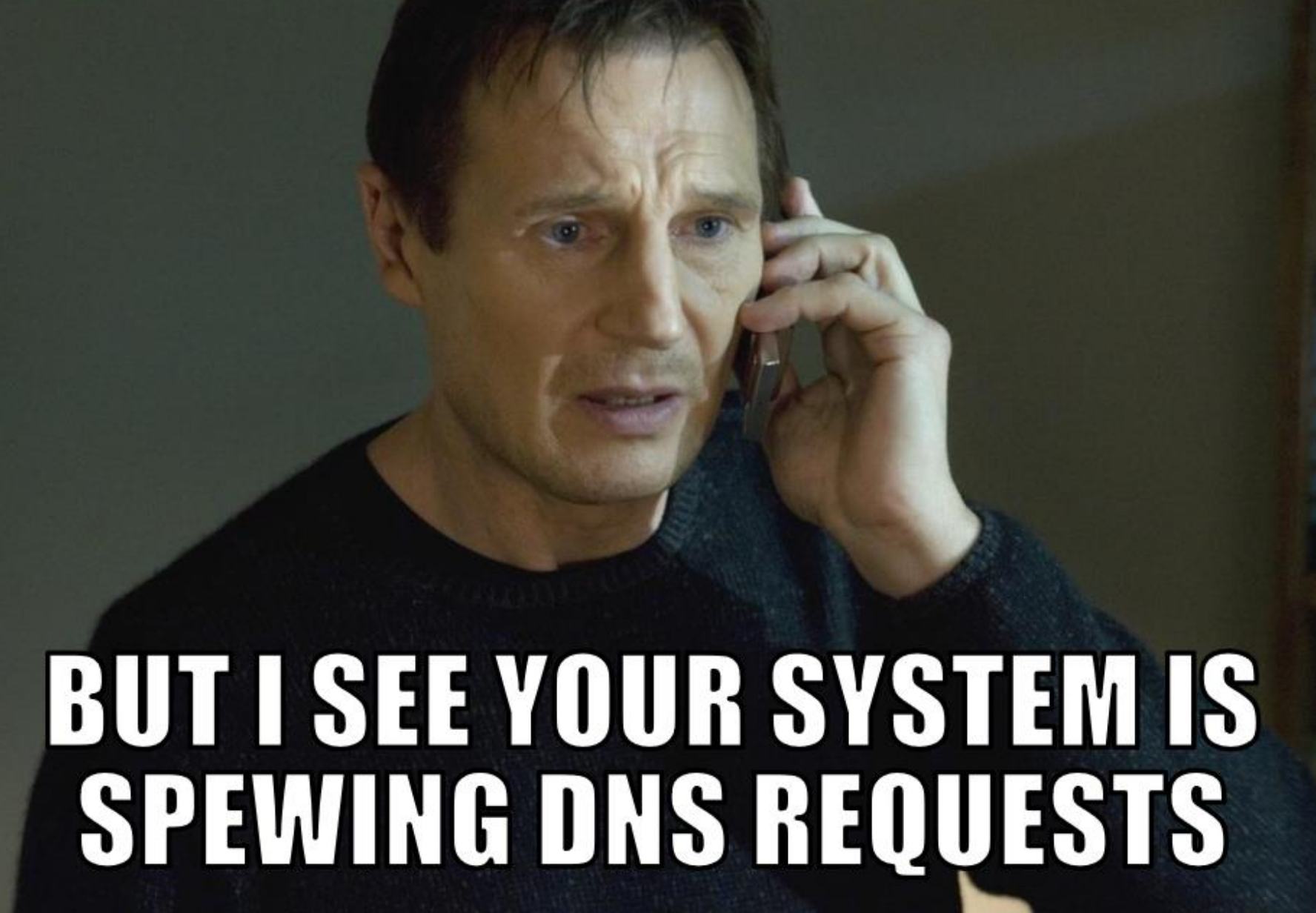
WALK INTO DEVOPS

A close-up, high-contrast shot of Morpheus from the movie The Matrix. He is bald, has a serious expression, and is wearing his signature dark sunglasses. The reflection in the sunglasses shows two figures in a dimly lit room, likely the lobby of the Matrix. The background is a blurred greenish-grey.

WHAT IF I TOLD YOU

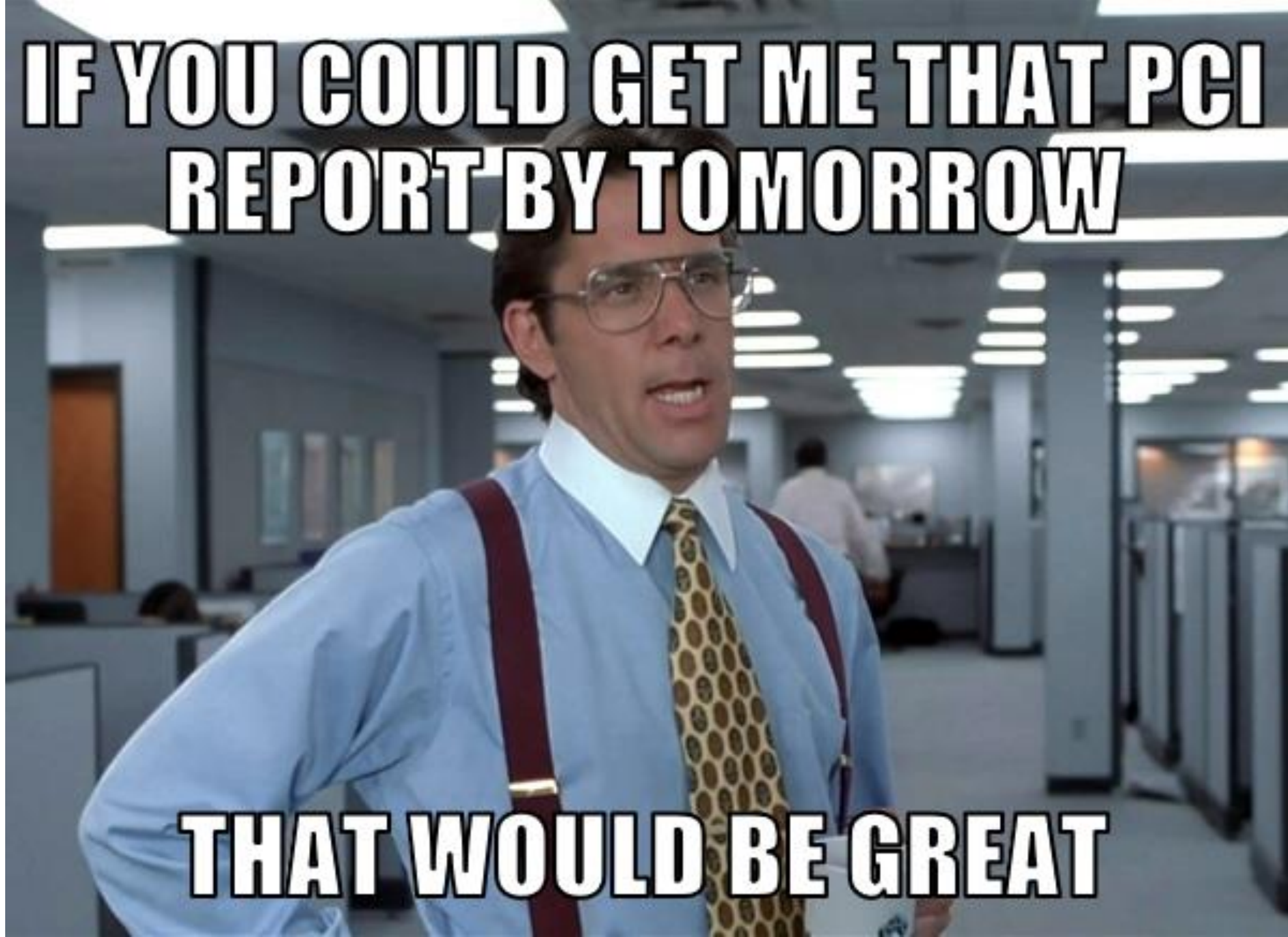
**YOU COULD GET BETTER SECURITY OUTCOMES
WITH FEWER CONTROLS?**

I DONT KNOW WHO YOU ARE



**BUT I SEE YOUR SYSTEM IS
SPEWING DNS REQUESTS**

**IF YOU COULD GET ME THAT PCI
REPORT BY TOMORROW**



THAT WOULD BE GREAT



OH YOU'RE IN THE CLOUD?



**PLEASE, TELL ME HOW YOU TAKE
6 WEEKS TO DEPLOY A SERVER**

**YEAH, WE SKIPPED THE
SECURITY SCANS**

WHY DO YOU ASK?

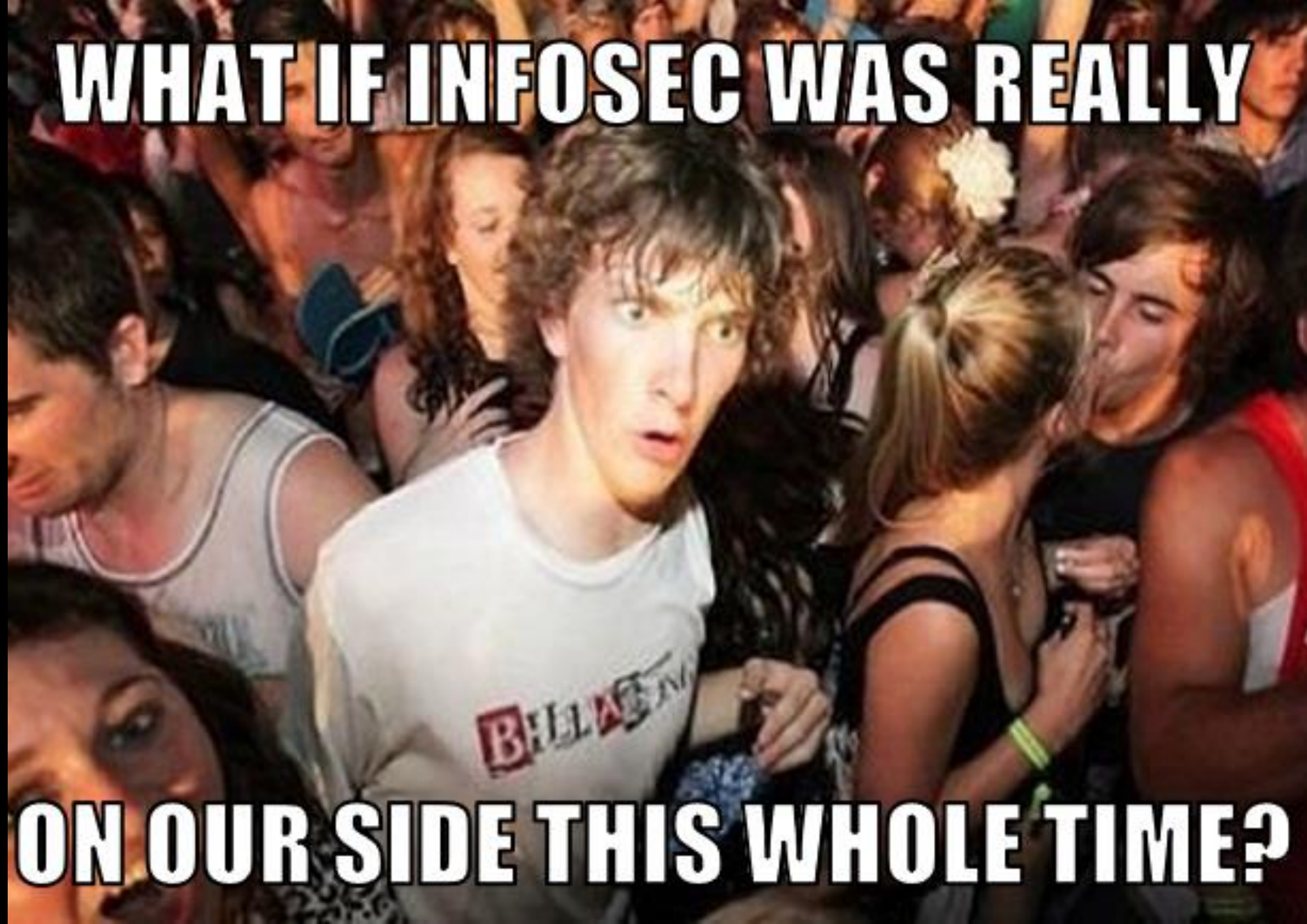
BRACE YOURSELVES

**SECURITY IS JOINING THE
STAND-UP**



WHAT IF INFOSEC WAS REALLY

ON OUR SIDE THIS WHOLE TIME?





Czarknado

@pczarkowski



Follow

Cant tell if london underground map or
openstack architecture diagram.



thanks!