

Declan Greenhalgh

<http://declangreenhalgh.com>

Email: declan@declangreenhalgh.com

Education:

MSc. Computer Science, University of Kent, 2014 – present

Currently enrolled in a taught Master's programme covering a wide range of computing concepts, including: Object-Orientated Programming (Java-based), Web-Based Information Systems, Logic Programming (Prolog-based) and Systems Architecture. Will be completing a dissertation on real-time systems testing and evaluation. *Predicted Distinction.*

BSc. (Hons.) Psychology and Sociology, University of Kent, 2011-2014

Obtained an **Upper Second Class Honours (2:1)**. Undertook two research projects in my final year, including a technical-based electroencephalography study in Psychology.

Lancaster Royal Grammar School, 2005-2011

Undertook five A-Levels, obtaining an 'A' grade in History, and 'B' grades in Chemistry, French, Drama and General Studies.

Gained 12 GCSEs A*-C, including English Literature (A*), English Language (A) and Maths (A).

Employment:

University of Kent Information Services

IT and Library Support Desk Assistant (April 2013 – September 2014)

- Customer-facing helpdesk role helping with technical issues.
- Requires communication skills in person, over the phone and via email.
- Has helped develop my abilities to deal with a range of customers, communicating with relevant colleagues and maintaining a presentable, professional work environment.

Assistant Support Desk Supervisor (September 2014 – present)

- Given additional responsibilities on top of the previous role, including supervisory aspects.
 - Required to manage the University IT services at the weekend and out of hours.
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Work Experience:

Performance Coaching and Leadership Ltd., 2009-2011 (Seasonal)

Summer work experience at a company involving office work, filing, research, telesales and the administration of psychometric tests.

Interests and Positions of Responsibility:

- Treasurer and committee member of the University's trampolining team for two years.
- British Gymnastics' qualified judge, and have judged at national competitions to an elite level.
- Received Green Colours from Kent Sport for the administrative service I provided to the club.
- Received a KSCV Gold Award for over 100 hours of volunteering.

Referees are available upon request.